

The following outlines the Principal Terms relating to supply of electricity, gas and water to businesses. A full set of Terms and Conditions are included in your welcome pack and are available to view online at yuenergy.co.uk/support.

- You confirm you have the necessary authority of your business to enter a legally binding contract.
- Yü Energy (“we” or “us”) may perform business or personal credit checks with various credit agencies. Unsatisfactory reports may result in a security deposit requirement, a change in payment rates and/or payment methods.
- The contract agreement will continue until no meter points are registered to Yü Energy. Any agreed Fixed Plan period relates specifically to a pricing period, such Plan shall begin on the day your supply becomes live with us and end on the date agreed in your Contract Proposal. Fixed Price Plans are typically of 1, 2 or 3 year(s) duration.
- Agreed Fixed Plan charges are precedent on prompt payment in accordance with agreed payment terms.
- We will write to you around 60 days (or 120 days if you are a non-micro business) before the end of any Fixed Price Plan to inform you of your choices at the end of that Plan.
- If you are a micro business and you choose to take no specific action your supply will continue uninterrupted on our Freedom Price Plan. You will need to give us 30 days’ notice to change supplier before the end of your Fixed Price Plan or at any time on our Freedom Price Plan.
- If you are a non-micro business, you will need to give us 90 days’ notice to change supplier before the end of your Fixed Price Plan otherwise your supply will continue with a further Fixed Price Plan detailed in the renewal communication.
- You may terminate your Plan in accordance with the conditions above and leave at the end of your Plan or earlier if we vary your prices for reasons other than those detailed below. We may object to your transfer of supplier if you haven’t provided termination accordingly or if there is an overdue balance on your account. In the event you have served termination and haven’t change supplier we will charge according to our Transition Price Plan.
- Yü Energy may, at our discretion, assign the agreement by way of security or transfer our Agreement to another energy supplier. You consent to any future transfer of the agreement (both rights and obligations) to the party that takes security over the agreement.
- We may vary Fixed Price plans if; third party costs imposed by government, regulator or industry body are increased; information provided by you is inaccurate or false; your physical supply connection is altered.