Health Check Service
for Citrix XenApp & XenDesktop

At a glance

Business doesn't stand still, neither do users and their workspace requirements. The assumptions, use cases, and objectives used to design and implement your initial workspace environment with Citrix® may not be the same today.

How do those changes impact your environment, your operations, and your user's experience? How close is your environment to meeting Citrix best practice recommendations? Small changes can have a significant impact.

The **Health Check Service for Citrix XenApp® & XenDesktop®** delivered by Xtravirt, offers a best practise assessment of your existing Citrix user workspace deployment. Xtravirt utilises consulting expertise and experience to unlock your full business and technology potential and provides the following:

- A comprehensive review and proficient insight into your organisation's Citrix environment and underlying infrastructure

- Expert coaching and guidance for applying Citrix best practices to help meet the future requirements of your business and users

- Specialist advice and design tweaks that can help to optimise your XenApp & XenDesktop environments for performance, scaling and manageability

Feature Benefits

- **Greater visibility**: In-depth inventory and baseline of your Citrix environment and supporting platforms including compute, storage and networking

- **Achieve best practice**: Comparison between recommended industry standards and design concepts

- **Improve end user experience**: Reduced login times, enriched persona and application efficiency

- **Save time**: A well designed and efficient Citrix environment to allow IT staff to spend less time administrating and more time innovating

- **Maximise investment**: Full visibility of existing environment and recommendations for any license features that have been purchased but are not being utilised

- **Drive long term strategy**: Move with advances in technology to ensure business efficiency, through modern workspace practises

Deliverables

The Health Check Service for Citrix XenApp & XenDesktop covers areas such as Citrix licensing, site/farm configurations, Citrix Delivery Controllers and Agents, Storefront & Netscaler access, workload provisioning (PVS/MCS), application delivery, data manipulation, HDX optimisation, policies and printing, as well as cloud integration.
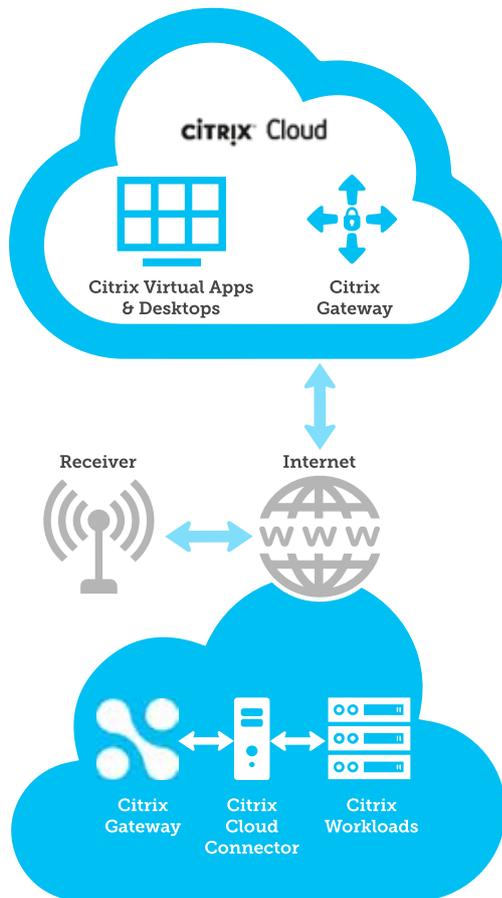
Because configuration and implementation issues with the underlying infrastructure can impact Citrix operations and performance, this service also addresses this where possible. The proven technical and operational insights from our virtualisation consultants, will help you to improve both the hosting environment and the XenApp/XenDesktop implementation.

Activities and Outcomes

- Complete introductory workshops to gain a deeper understanding of the customers' requirements and concerns

- Extract current and future business requirements around user workspace and align these with the latest Citrix products and features

- Perform an investigation of your existing XenApp & XenDesktop environments via manual information gathering and deployment of relevant discovery toolsets

- Deliver a best practice assessment of your existing Citrix XenApp/XenDesktop environment, complete with recommendations to optimise the estate

- Review IT processes and procedures required to support the existing Citrix XenApp & XenDesktop architecture

- Conduct ongoing knowledge transfer sessions to clarify findings and present recommendations

- Create detailed summary reports on the existing estate and provide an actionable roadmap of recommended changes

The output of this engagement will deliver:

- Citrix XenApp & XenDesktop Health Check Report

- Executive Summary Report

Citrix Cloud

Citrix Virtual Apps & Desktops | Citrix Gateway

Receiver | Internet

WWW

Citrix Gateway | Citrix Cloud Connector | Citrix Workloads

Additional Services

We deliver end-to-end outcomes, from cloud strategy through to solution implementation, including designing and building private/hybrid clouds for user workspaces with self-service provisioning and management.

Related services delivered by Xtravirt include, Cloud Readiness Assessment for Citrix and Xtravirt's Citrix SD-WAN Planning Workshop. Alternatively, services can be tailored to fit specific customer requirements.

About us

Xtravirt is an experienced consulting firm dedicated to delivering outcomes to help customers solve their IT challenges. We design and build strategies to help customers unlock the full potential of cloud, datacentre and workspace technology.

Our core business covers digital infrastructure, hybrid cloud, digital workspace and cybersecurity. Our services include advising strategy and direction, optimising and integrating technology and teams through to delivering end-to-end IT transformation programmes.

Partners

Xtravirt partners with leading technology companies to deliver infrastructure, cloud, workspace and security transformation solutions.

Citrix enables customers to achieve the highest levels of efficiency, manageability and agility for all IT services - from enabling mobile workstyles to delivering cloud services, ensuring business is consistently moving forwards.

Schedule

Week 1	• Workshop sessions to identify existing and future user workspace requirements
	• Installation of any discovery toolsets, commence data collection
	• Inventory of the XenApp/XenDesktop architecture and components
	• Feature analysis and use case review
Week 2	• Investigation of underlying infrastructure
	• Best practise assessment of the XenApp/XenDesktop environment
	• Presentation of the Citrix Health Check report and assessment findings
	• Roadmap to optimise and next steps