

Case study

Travel & Tourism

Workspace optimisation for leading travel operator

Custom health check of Citrix environment results in significant reduction in login times and increased server stability



Challenge

- Ensure existing environment was configured optimally in preparation for the years' busiest trading period
- Issue resolution within existing environment affecting services of user performance
- Executive strategy for future infrastructure transformation
- Strategic IT plan to be developed for future organisation and IT expansion



Solution

- Implementation of automated analytics assessment (sonarhub.com) provided quick visibility and a health check of the underlying VMware® environment
- Recommendations report and action plan delivered
- Technical workshops and troubleshooting sessions, identifying common issues such as user profile management and server instability
- High level workshop focussing on future workspace platform options and service delivery models



Result

- **63% reduction in login times** due to optimisation of Citrix® solution
- **Significantly increased server stability** resulting from the recommended maintenance plan
- **Training and enablement** on future solution options for Citrix and Cloud
- **Immediate resolution** of majority of existing environment issues
- **Comprehensive assessments** including VMware and Citrix environments



Customer

Established for over 30 years, this leading travel operator is the most successful transatlantic tour operator and market leader for travel to the USA and the Caribbean.

Xtravirt is a leading, independent provider of enterprise virtualisation solutions. We deliver data centre, workspace and cloud transformational solutions to clients across public and private sectors, both in the UK and internationally.

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