

Case study

Finance

Mobile device management upgrade for leading independent investment firm

Modernised AirWatch infrastructure deployed by Xtravirt results in improved mobile device management and mobile email experience



Challenge

- Upgrade of existing VMware® AirWatch® Mobile Device Management (MDM) platform to v9 to manage approximately 1,100 mobile devices
- Implement a new AirWatch email notification server to improve communication with managed devices
- Create a process to migrate the corporate mobile email client to the VMware Boxer email application



Solution

- Assisted client's SQL admin team in migrating the AirWatch SQL databases to a new dedicated server
- Configuration redesign of the existing server, enabling improvements of the failover capacity & better upgrades to newer versions
- VMware browser deployed, enabling secure access to the corporate intranet via the upgraded AirWatch VPN On-Demand Tunnel
- Detailed AirWatch MDM training and knowledge transfer to internal support engineers



Result

- **Reduction in licencing costs** resulting from ability to track and report on both used and unused mobile devices
- **Successful upgrade to AirWatch v9**, to vendor best practice, enabling management of mobile devices
- **Latest AirWatch email client 'Boxer' deployed** resulting in consistent email notifications to mobile users and improved mobile email experience
- **Reliance on AirWatch support minimised** due to detailed training, and improved internal knowledge and capability



Customer

Established for over 100 years, this leading independent investment firm has adopted an ethos focussed on partnership and an investment philosophy that is driven by growth over the long term. The result is a successful business that continues to grow organically.

Xtravirt is a leading, independent provider of enterprise virtualisation solutions. We deliver data centre, workspace and cloud transformational solutions to clients across public and private sectors, both in the UK and internationally.

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