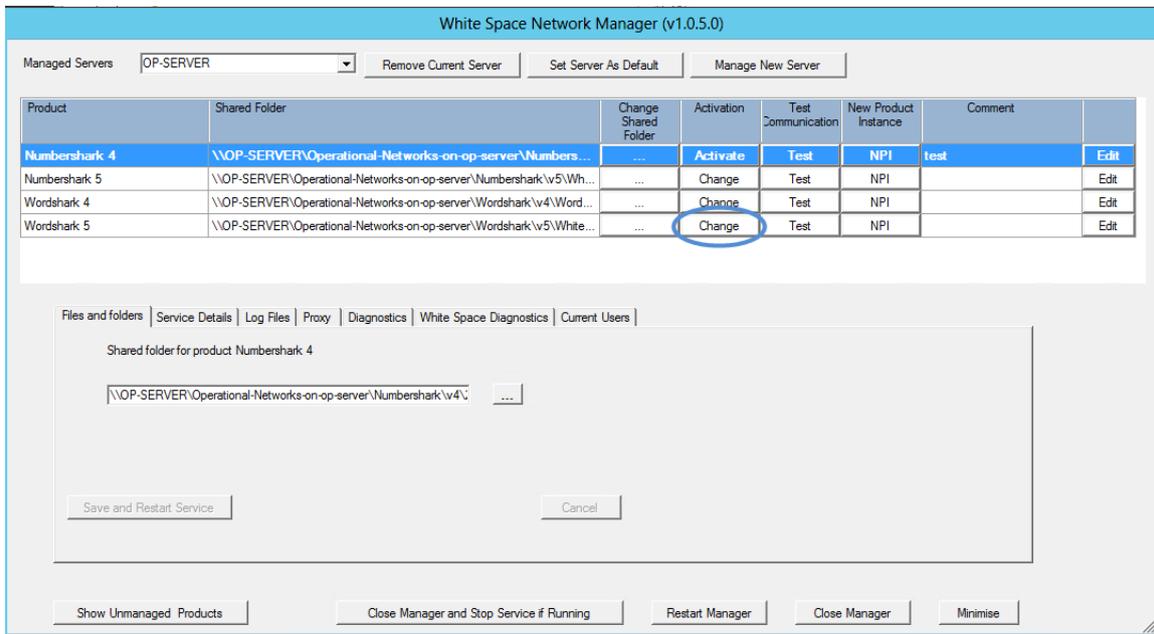


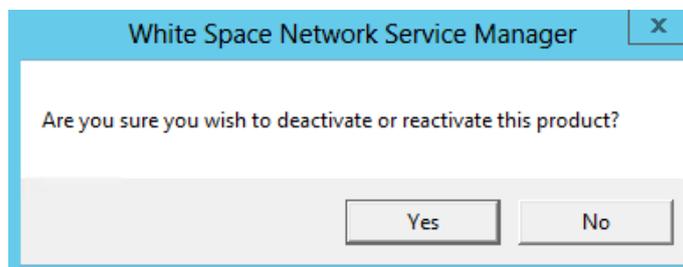
Adding Additional Users

for Wordshark 5 and Numbershark 5 Network Products

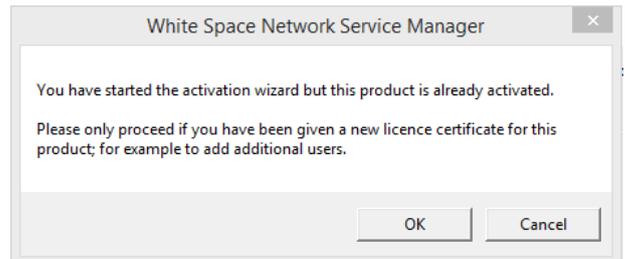
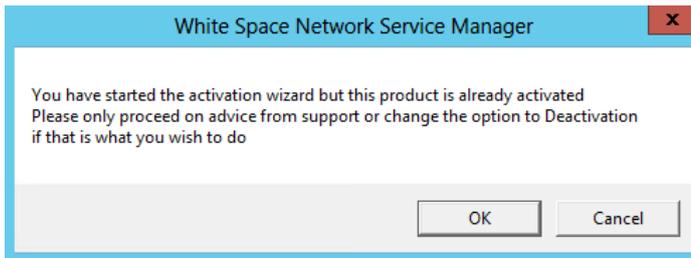
1. On a client machine, open the program, sign on as a program administrator (Users/List of administrators), and go to Help / About.
 - a. If the program version predates 5.005 then we recommend that you schedule a reinstall to the latest (free of charge) patched version at a convenient time, e.g. school holiday.
 - b. If it says "Server-based Install", and you are upgrading to more than 15 users and/or deploying to wireless machines, or have an off-site server, we strongly advise you move to a "Client-based Install", where the program loads from local hard disks, with only the program data on the server.
 - c. Instructions for the above, which include links to the latest MSIs, are available from:
 - i. Wordshark: <http://www.wordshark.co.uk/Downloads/ws5n.aspx>
 - ii. Numbershark: <http://www.wordshark.co.uk/Downloads/ns5n.aspx>
2. Open the *White Space Network Service Manager*.
 - a. This is normally located on the server hosting our program data (usually identifiable from the desktop launch icon / properties / start-in address)
 - b. If this is older than version 1.0.7.0, we recommend that you [update to the latest release](#)
3. Locate the required product, click to highlight, then click 'Change':



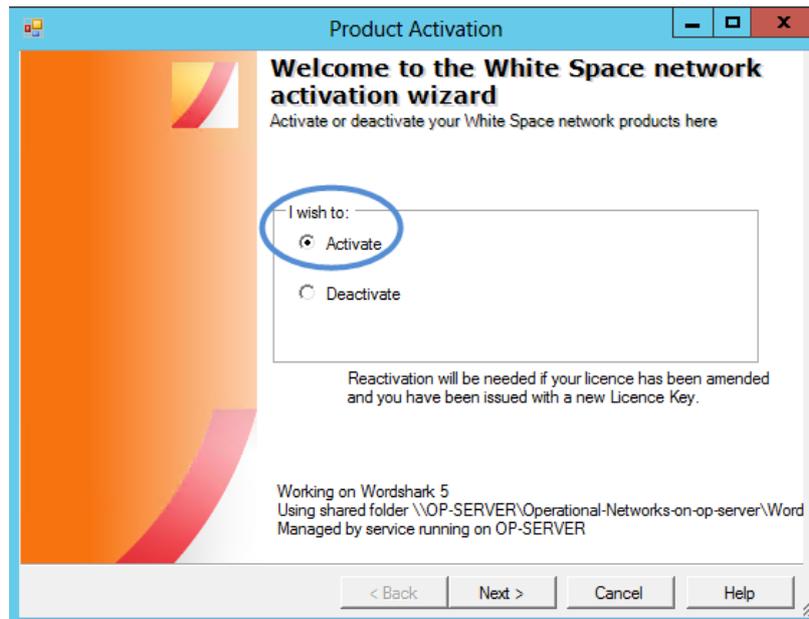
4. Choose 'Yes' when prompted if you wish to deactivate or reactivate this product:



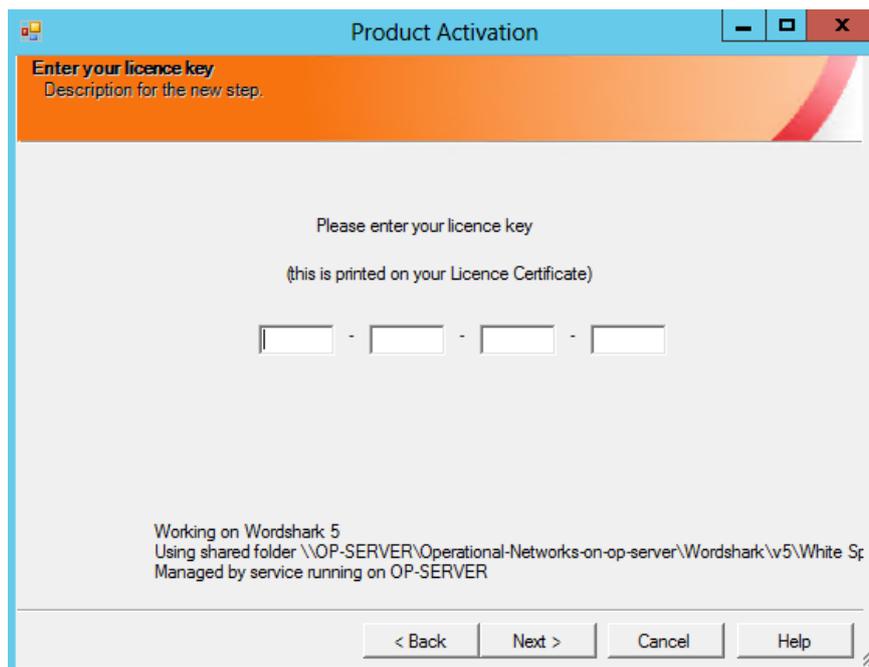
5. Choose 'OK' when given either of these two dialogue boxes:



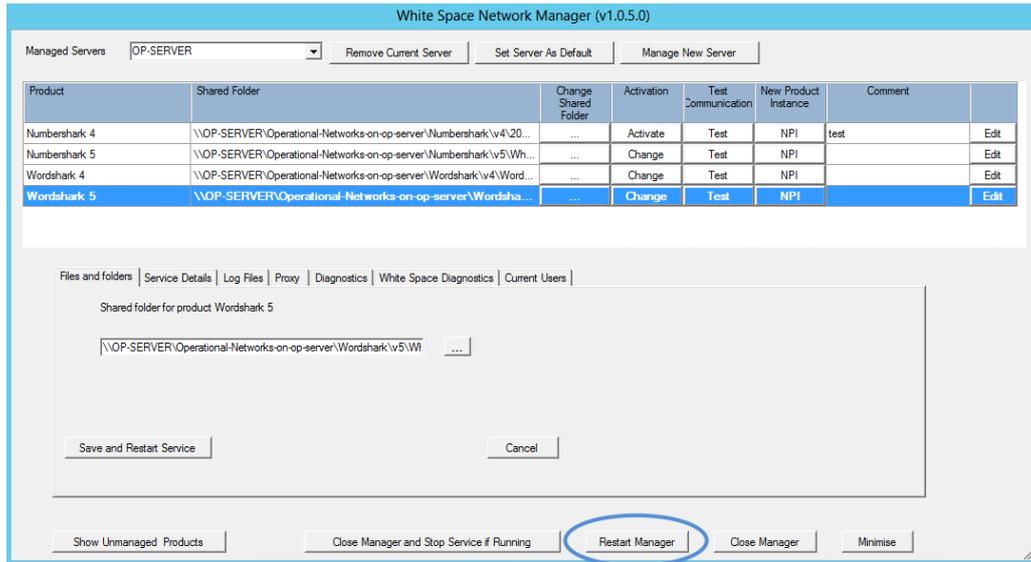
6. The activation wizard will start. Make sure the option "Activate" is selected then choose 'Next':



7. Enter the licence details from your new certificate when prompted then click Next:



8. After successful activation, restart the Manager for the additional licences to take effect:



9. The new licenced number of concurrent users will be shown on the title bar of the running program. Administrators may view the computers/computer users currently active in the “Users / List of Users” menu.