

## Quality & Environmental (IMS) Policy

**Scope - Supply, installation and maintenance of interior & exterior plant displays and supplementary services.**

The Company maintains and continuously improves its Policy and Management systems in accordance with ISO 9001:2015 and ISO 14001:2015. This policy is based on the fundamental principles of measuring and planning for continual improvement and is the governing document for setting improvement targets. Objectives will be designed to improve upon customer satisfaction, environmental performance, technical innovation and safe working practices and will be implemented and reviewed. Objectives are set to reduce the Company's most significant environmental impacts.

This policy is available to external interested parties on request and internal interested parties on the uplink system. It will be reviewed on an annual basis by the Senior Management Team.

The Company monitors and continually reviews the suitability of the integrated management system, procedures, technological advances and working practices in conjunction with demands and expectations from our Customers, Employees, Internal and External Interested Parties and any person(s) working under the Company's control, to ensure they are appropriate to the nature, scale and impacts of the Company's activities, products, services and risks.

Within the confines of the above scope it is the Policy of the organisation to:

Not to cause, or knowingly permit pollution and to protect the environment.

To satisfy customer needs and expectations by providing products and associated services that consistently meet or exceed the specified and applicable requirements.

To seek to improve the environmental and quality performance of the organisation continuously through the setting of improvement objectives.

To fulfill our compliance obligations as applicable to the above scope.

To ensure that all employees are fully aware of their responsibilities within the Integrated Management System and are appropriately trained to ensure its continued effectiveness.

To achieve these objectives, the company has based its quality management system on the requirements of ISO 9001:2015 and ISO14001:2015

Approved by: Dave Gouldney



Date: 11/06/2020