

Community Partnership Programme

Terms & Conditions

Overview

The Community Partnership programme allows community groups and local businesses to benefit from referring customers to the Hey!Broadband network. We will reward the community group or local business a fee of £50 for every new customer using a unique referral code, which will be allocated to you once you join the programme.

Welcome pack

Hey!Broadband will provide a welcome pack designed to help you promote your unique referral code. This will include the following:

- E-welcome pack: email and Whatsapp copy to guide you on how to position the programme with your members / supporters / customers when you email or message them with the details. We can also provide you with the Hey!Broadband logo, should you wish to promote the scheme on your social media pages.
- Physical welcome pack: a set of flyers and posters for you to put up on-site will also be provided, personalised with your unique code. This will be sent to you once you've joined the programme and let us know the address details of where you would like your pack to be delivered.

Rewards and terms

Hey!Broadband will pay the community group / local business £50 for every new customer using your unique referral code, once a customer's broadband install is completed and their 14-day cooling off period has passed. These fee(s) will be paid at the end of every month. Both parties have the right to end the partnership at any time.

Data Protection

Both parties agree to comply with the applicable data protection laws and regulations and shall ensure that any personal data obtained or processed in connection with this agreement is handled in a secure and confidential manner. Please refer to our Privacy Policy for full details at heybroadband.co.uk/legal/page/privacy-policy