

Hey! Broadband

HEY! BROADBAND SWIFT FIBRE TERMS AND CONDITIONS

Last updated and effective from: August 2025

1. These terms and conditions apply in conjunction with our Residential T&Cs.
2. Swift Fibre applies only to 24-month Superfast 100Mbps. The price of the plan will be £21 per month.
3. Swift Fibre will have symmetrical download and upload speeds.
4. Swift Fibre applies to new customers only.
5. Swift Fibre offers will only be available through door-to-door sales and telesales.
6. Standard Installation is free of charge but if bespoke installation is required then further options are available.
7. We reserve the right to amend these terms and conditions and terminate the deal at any time with or without notice.
8. End of contract and Early Termination Charge: If a customer wants to end the contract with Hey Broadband, we will need 30 days' notice. There will be no Early Termination Charge.
9. If you end the contract, you will need to return our equipment in good condition (in its original packaging).