



HEY!BROADBAND OCTOBER 2026 FLASH SALE PROMOTIONAL OFFER TERMS & CONDITIONS

These Terms and Conditions apply to the Hey!Broadband October 2026 Megafast Flash Sale promotional offer.

This promotion is valid from 8 October 2026 at 10:00am until 19 October 2026 ("Promotional Period").

These Terms and Conditions apply only to customers who sign up for this promotion on the Hey!Broadband website during the Promotional Period. These Terms and Conditions are intended to be read alongside and are supplementary to the Hey!Broadband Residential Terms and Conditions. In the event of any conflict between these Promotional Terms and Conditions and our Residential Terms and Conditions, these Promotional Terms and Conditions will prevail.

1. Restrictions and requirements

1.1 The promotional price is only available to new Hey!Broadband consumer customers placing orders for residential broadband packages during the Promotional Period.

1.2 The offer is subject to service availability at the customer's address. Availability of Hey!Broadband services and the applicable package will be determined by the customer's address.

1.3 Standard installation of the broadband service is included. If bespoke installation is required, such as digging longer than usual drives to install the fibre, additional charges may apply. We will quote for any additional charges following a survey, and you will have the opportunity to cancel your order if you do not agree to these charges.

1.4 We will provide leased broadband equipment as part of the installation. This equipment must be returned to us in accordance with our Residential Terms and Conditions when your contract with us ends. If you fail to return the equipment, we may charge you for the cost of the equipment in accordance with our Residential Terms and Conditions.

2. Starting and closing dates

2.1 The October Flash Sale promotion on Megafast 400Mbps Full Fibre runs from 8 October 2026 at 10:00am until 19 October 2026 ("Promotional Period").

2.2 We reserve the right to amend, withdraw or end the promotion before the end of the Promotional Period at our discretion.

3. Detail of offer

3.1 Customers who place an eligible order for Megafast 400Mbps Full Fibre during the Promotional Period will receive the service at a promotional price of £23 per month.

3.2 Eligible customers will receive their first two months free as part of this promotion.

3.3 The two free months will be applied to the customer's account in accordance with Hey!Broadband's billing arrangements.

3.4 The offer is available only to new customers placing an eligible order during the Promotional Period.

3.5 The offer is subject to the applicable minimum contract term and any other eligibility requirements displayed at the point of purchase.

3.6 If the contract continues beyond the applicable minimum term, the monthly price will revert to the prevailing list price for the relevant service at that time, unless otherwise stated.

4. General

4.1 This promotion applies only to consumer customers who are ready to connect during the Promotional Period. It does not apply to customers who pre-order Hey!Broadband services where the service is not yet available at the customer's address during the Promotional Period.

4.2 If you cancel within the applicable 14-day cancellation period after entering into your contract with Hey!Broadband, you must return our equipment in good condition and in accordance with our Residential Terms and Conditions.

4.3 We reserve the right to amend these Terms and Conditions and/or withdraw the promotion at any time, with or without notice.

4.4 Hey!Broadband reserves the right, at its sole discretion, to substitute this promotion with an alternative offer of equal or greater value, or not to replace it at all.

4.5 Hey!Broadband products are subject to the applicable annual monthly price increase of £2 every April for the duration of your contract, in accordance with our Residential Terms and Conditions.