

Home Phone Short Codes

Use the following short codes to manage your Hey!Broadband Home Phone service. Simply dial the relevant code from your Home Phone handset.

Feature	FAC	Description
If calls are not answered	#41	Set to Keep Ringing
	*41	Send calls to voicemail
	*92	Always forward calls to another number. To set the forwarding destination you must add the full number after the code before dialing, for example, dialing *9207012345678 would set calls to be forwarded to 07012345678
	*93	Remove call forwarding, this will then default back to Keep Ringing
	61	Check what your current settings are
Anonymous Call Rejection	*77	Switch Anonymous Call Rejection on
	*87	Switch Anonymous Call Rejection off
	52	Check what your current Anonymous Call Rejection settings are
Voice portal	*62	Access your voice portal
	1571	Access your voice portal
Call Pull	*11	Pull a live call to a different device/Client/App

Need Help?

If you need assistance using any of these Home Phone features, our Customer Support team is here to help.

Call us on: 0330 822 28 78

Email us on: info@heyb.co.uk