

# Hey! Broadband

## STUDENTS OFFER UP-FRONT FEE.

**This promotion offer is valid from the 30th of August, 2025 until the 1st of November, 2025.**

These Terms and Conditions apply only to customers who sign up for this promotion on our website. The terms and conditions are intended to be read alongside and are supplementary to Hey! Broadband [Residential T&Cs](#). In case of conflict, these Terms and Conditions and our [Residential T&Cs](#), these Terms and Conditions will prevail.

### 1. Restrictions and Requirements

- 1.1 Advertised prices are only applicable to new Hey!Broadband residential customers placing orders within the promotional period.
- 1.2 We will not charge for standard installation of the broadband. If bespoke installation is required (for example, digging longer than usual drives to install the fibre), further charges will apply. These will be quoted following a survey. You will have the right to cancel your order if you do not accept these charges.
- 1.3 We will provide you with leased broadband equipment. You must return this equipment when the contract ends, in line with our Residential T&Cs. If you fail to return the equipment to us, we are entitled to charge you for the cost of such equipment in accordance with our [Residential T&Cs](#).
- 1.4 **Your contract will begin on the day our services are activated. The offer applied will be GIGAFast 900Mbps, 10-month contract, one up-front fee of £449.00.**

### 2. Starting and Closing Dates

- 2.1 The Student Offer Gigafast 900 runs from the 30th of August, 2025 until the 1st of November, 2025. We reserve the right to change or end the promotion before this time, but this will not affect customers who have already entered into a contract under this promotion.

### 3. Details of Offer

- 3.1 During the Student Offer period, the price on a 10-month Gigafast 900 package will be **one up-front fee payment of £449.00**.
- 3.3 If the contract continues beyond the 10-month minimum term, the monthly price (from month 11) will revert to the standard list price advertised for existing customers at that time.

### 4. General

- 4.1 This deal applies only to customers who are ready to connect during the Promotional Period. It does not apply for customers who pre-order Hey!Broadband's services but such service is not yet available by Hey!Broadband as at the date of these Terms and Conditions.
- 4.2 If you cancel within 14 days of the contract start date, you must return any equipment to us in good condition (using the original packaging where possible). Failure to return may result in charges as per clause 1.3.
- 4.3 We reserve the right to amend these Terms and Conditions and/or withdraw them at any time with or without notice.
- 4.4 Hey!Broadband reserves the right at its sole discretion to substitute this Student offer promotion of equal or greater value or not replace it at all.

# Hey! Broadband

## STUDENTS OFFER MONTHLY FEE.

**This promotion offer is valid from the 30th of August, 2025 until the 1st of November, 2025.**

These Terms and Conditions apply only to customers who sign up for this promotion on our website. The terms and conditions are intended to be read alongside and are supplementary to Hey! Broadband [Residential T&Cs](#). In case of conflict, these Terms and Conditions and our [Residential T&Cs](#), these Terms and Conditions will prevail.

### 1. Restrictions and Requirements

- 1.1 Advertised prices are only applicable to new Hey!Broadband residential customers placing orders within the promotional period.
- 1.2 A standard installation and set-up fee of £39 will apply. If bespoke installation is required (for example, digging longer than usual drives), further charges may apply. These will be quoted following a survey. You will have the right to cancel your order if you do not accept these charges.
- 1.3 We will provide you with leased broadband equipment. You must return this equipment when the contract ends, in line with our Residential T&Cs. If you fail to return the equipment to us, we are entitled to charge you for the cost of such equipment in accordance with our [Residential T&Cs](#).
- 1.4 **Your contract will begin on the day our services are activated. The offer applied will be GIGAFast 900Mbps, 10-month contract, £39 installation and set-up fee, plus £46 monthly fee.**

### 2. Starting and Closing Dates

- 2.1 The Student Offer runs from the 30th of August, 2025 until the 1st of November, 2025. We reserve the right to change or end the promotion before this time at our discretion.

### 3. Details of Offer

- 3.1 During the Student Offer period, the price on a 10-month Gigafast 900 package will be **£39 installation and set-up fee plus £46 per month**.
- 3.3 If the contract continues beyond the 10-month minimum term, the monthly price (from month 11) will revert to the standard list price advertised for existing customers at that time.

### 4. General

- 4.1 This deal applies only to customers who are ready to connect during the Promotional Period. It does not apply for customers who pre-order Hey!Broadband's services but such service is not yet available by Hey!Broadband as at the date of these Terms and Conditions.
- 4.2 If you cancel within 14 days of the contract start date, you must return any equipment to us in good condition (using the original packaging where possible). Failure to return may result in charges as per clause 1.3.
- 4.3 We reserve the right to amend these Terms and Conditions and/or withdraw them at any time with or without notice.
- 4.4 Hey!Broadband reserves the right at its sole discretion to substitute this Student offer promotion of equal or greater value or not replace it at all.