

Hey! Broadband

EARLY BLACK FRIDAY OFFER ON GIGAFAST 900 TERMS AND CONDITIONS.

This Early Black Friday offer is valid from the 3rd of November 2025 at 09:00am until the 30th of November 2025 23:59pm. These terms and conditions apply only for customers who have signed up for this promotion on our website, Uswitch, or are offered this promotion by our Customer Service team. The terms and conditions are intended to be read alongside and are supplementary to Hey! Broadband [Residential T&Cs](#). In case of conflict between these Terms and Conditions and our Residential T&Cs, these Terms and Conditions will prevail.

1. Restrictions and requirements

- 1.1 Advertised prices are only applicable to new Hey!Broadband consumer customers placing orders for residential packages within the promotional period described below.
- 1.2 We will not charge for standard installation of the broadband but if bespoke installation is required, such as digging longer than usual drives to install the fibres, then further charges are payable which we shall quote once we have undertaken a survey. You will have a chance to cancel your order if you do not agree to these further charges.
- 1.3 We will be providing you with leased broadband equipment as part of the installation which you will need to return to us in accordance with our Residential T&Cs on termination of the contract between us. If you fail to return the equipment to us, we are entitled to charge you for the cost of such equipment in accordance with our Residential T&Cs.
- 1.4 Your contract will start on the day our services are activated. The offer applied will be 50% off which is priced at £21.50 on a 24month contract for Gigafast 900.

2. Starting and closing dates

- 2.1 The Early black Friday offer on Gigafast 900 runs from the 3rd of November 2025 at 09:00am until the 30th of November 2025 23:59pm ('Offer Period') We reserve the right to change or end the promotion before this time at our discretion.

3. Detail of offer

- 3.1 During the offer period, the offer will be 50% off (£21.50 for 24 months) on Gigafast 900 on a 24 month contract. During your commitment period, your monthly plan is subject to an annual price increase of £2 every April for the entirety of your contract.
- 3.2 If the contract continues to run for monthly periods beyond the 24-month minimum term, the price per month (from month 25) will revert to the list price advertised for existing customers at that point in time.
- 3.3 For customers who sign up via a Meta ad on Facebook the promo is as follows:
Gigafast 900 package at £21.50 per month for 24 months (50% discount) + a £50 bill credit.
Please note: This offer is exclusive to Meta ads and cannot be applied or adjusted for other channels.

4. General

- 4.1 This deal applies only for consumer customers who are ready to connect during the Promotional Period. It does not apply for customers who pre-order Hey!Broadband's services but such service is not yet available by Hey!Broadband as at the date of these Terms and Conditions.
- 4.2 If you cancel within 14 days of signing the contract with Hey!Broadband will need return our equipment in good condition (in its original packaging).
- 4.3 We reserve the right to amend these Terms and Conditions and/or withdraw them at any time with or without notice. Hey!Broadband reserves the right at its sole discretion to substitute this 50% off (£21.50 for 24months) on Gigafast 900 offer to equal or greater value or not replace it at all.