

Hey! Broadband

BACK TO SCHOOL_SPEED BOOST OFFER.

This promotion offer is valid from the 1st September, 2025 until the 30th September, 2025.

These terms and conditions apply only for customers who have signed up for this promotion on our website. The terms and conditions are intended to be read alongside and are supplementary to Hey! Broadband [Residential T&Cs](#). In case of conflict between these Terms and Conditions and our [Residential T&Cs](#), these Terms and Conditions will prevail.

1. Restrictions and requirements

1.1 Advertised prices are only applicable to new Hey!Broadband consumer customers placing orders for residential packages within the promotional period described below.

1.2 We will not charge for standard installation of the broadband but if bespoke installation is required, such as digging longer than usual drives to install the fibres, then further charges are payable which we shall quote once we have undertaken a survey. You will have a chance to cancel your order if you do not agree to these further charges.

1.3 We will be providing you with leased broadband equipment as part of the installation which you will need to return to us in accordance with our [Residential T&Cs](#) on termination of the contract between us. If you fail to return the equipment to us, we are entitled to charge you for the cost of such equipment in accordance with our [Residential T&Cs](#).

1.4 Your contract will start on the day our services are activated. The offer applied will be Super Fast 150Mbps plus a free speed upgrade to 400Mbps for the first 3 months, 24 months contract.

2. Starting and closing dates

2.1 Back to School Speed boost offer on Superfast 150 runs from the 1st September, 2025 until the 30th September, 2025. We reserve the right to change or end the promotion before this time at our discretion.

3. Detail of offer

3.1 These offers are available only to new customers placing orders during the promotional period. Customers' addresses will determine the availability of service in your area.

3.2 The Back to School Speed Boost Offer will be charged at **£23 per month** on a 24-month Superfast 150Mbps package.

3.3 Sign up for the promotional offer of Superfast 150 and receive a free speed upgrade for 3 months to Mega Speeds of 400Mbps. At the end of the boost, you can choose to continue to pay £23 per month and have your speed reduced to 150Mbps or continue with the speed of 400Mbps at a discounted rate.

4. General

4.1 This deal applies only for consumer customers who are ready to connect during the Promotional Period. It does not apply for customers who pre-order Hey!Broadband's services but such service is not yet available by Hey!Broadband as at the date of these Terms and Conditions.

4.2 If you cancel within 14 days of signing the contract with Hey!Broadband will need return our equipment in good condition (in its original packaging).

4.3 We reserve the right to amend these Terms and Conditions and/or withdraw them at any time with or without notice.

4.4 Hey! Broadband products are subject to an annual monthly price increase of £2 every April for the entirety of your contract.

4.4 Hey!Broadband reserves the right at its sole discretion to substitute this Back to School Speed Boost promotion of equal or greater value or not replace it at all.