

Hey! Broadband

AMAZON GIFT CARD TERMS AND CONDITIONS.

This promotion is valid from the 6th of October 2025 at 00:00am until the 12th of October 23:59pm.

These terms and conditions apply only for customers who have signed up for this promotion on our website or are offered this promotion by our Customer Service team. The terms and conditions are intended to be read alongside and are supplementary to Hey! Broadband Residential T&Cs. In case of conflict between these Terms and Conditions and our Residential T&Cs, these Terms and Conditions will prevail.

1.Restrictions and requirements

Advertised prices are only applicable to new Hey!Broadband consumer customers placing orders on the Website residential packages within the promotional period described below. We will not charge for standard installation of the broadband but if bespoke installation is required, such as digging longer than usual drives to install the fibres, then further charges are payable which we shall quote once we have undertaken a survey. You will have a chance to cancel your order if you do not agree to these further charges. We will be providing you with leased broadband equipment as part of the installation which you will need to return to us in accordance with our Residential T&Cs on termination of the contract between us. If you fail to return the equipment to us, we are entitled to charge you for the cost of such equipment in accordance with our Residential T&Cs. Your contract will start on the day our services are activated. This gift card is offered in conjunction with the current offer on 24-month contracts only. The Amazon gift card is not applicable on 12-month contracts.

Please note: You will only receive the Amazon gift card via the email address used at checkout after you have passed the 14-day cooling-off period which begins from your installation date. If you cancel your contract within the first 14 days, you will not be eligible to receive the gift card.

2. Starting and closing dates

The Amazon gift card runs from the 6th of October 2025 at 00:00am until the 12th of October 23:59pm. ("Promotional Period") We reserve the right to change or end the promotion before this time at our discretion.

3. Detail of offer During the offer period

The gift card value ranges from a £50-£20 Amazon voucher, depending on the product selected, the gift card is not applicable for other retailers. This is given in conjunction with the current offer on 24-month contracts only. If the contract continues to run for monthly periods beyond the 24-month minimum term, the price per month (from month 25) will revert to the list price advertised for existing customers at that point in time.

- Gigafast 900 – £50 Amazon voucher
- Megafast 400 – £30 Amazon voucher
- Superfast 150 – £20 Amazon voucher

For customers who sign up via affiliate websites: MoneySuperMarket, Broadband Genie, and MONY sites the gift card values are as follows:

- Gigafast 900 and Megafast 400 – £50 Amazon voucher

Please note: This affiliate offer is exclusive to these platforms and **cannot be applied or adjusted for other channels.**

4.General

This deal applies only for consumer customers who are ready to connect during the Promotional Period. It does not apply for customers who pre-order Hey!Broadband's services but such service is not yet available by Hey! Broadband as at the date of these Terms and Conditions. If you cancel within 14 days of signing the contract with Hey!Broadband will need return our equipment in good condition (in its original packaging) and you will not receive the Amazon gift card. We reserve the right to amend these Terms and Conditions and/or withdraw them at any time with or without notice. Hey!Broadband reserves the right at its sole discretion to substitute this Amazon gift card for a promotion of equal or greater value or not replace it at all.