



Cloud Solutions Provider (CSP)

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Tectrade

A CSI GROUP COMPANY

OPTIMIZE YOUR CSP SUBSCRIPTION WITH TECTRADE AZURE FLEXSUPPORT

INCREASE MICROSOFT AZURE ADOPTION AND EFFECTIVE USAGE

In recent years, with the speed of change accelerating and recent developments in public cloud capabilities, technology has become a competitive differentiator and a driver of innovation and value. It is vital to the transformation and growth of businesses. Microsoft Azure provides a broad set of infrastructure, development and automation services ranging from compute, storage, database and desktop services to more advanced technologies such as artificial intelligence and IoT (internet of things).

As a Microsoft Cloud Services Partner (CSP), we provide a suite of managed services to ensure the Azure platform delivers the advantages of scalability and agility, while also managing costs and maintaining the high levels of security and compliance demanded in highly regulated industries.

Tectrade's Azure FlexSupport service has been designed to remove the burden of keeping a Microsoft Azure CSP subscription up to date, secure and optimized according to an organization's requirements. We also help increase your adoption and effective usage of Azure cloud services throughout your organization.

Tectrade Azure FlexSupport Service Levels

SERVICE LEVELS	BASIC	STANDARD	ADVANCED
Access to Microsoft Premier Support	Included	Included	Included
Cost Management and Monthly Billing	Included	Included	Included
Managed Azure Support	-	Business hours	24x7
Operating System Patch Management	Standard schedule	Custom schedule	Bespoke process
Operating System Support	Optional	Optional	Included
Cloud Optimization Report	-	Quarterly	Monthly
Architecture Review	-	-	Included

Azure Services Managed by Tectrade FlexSupport

Tectrade Azure FlexSupport manages many Azure services including:

- Azure Advisor and Monitoring
- Identity and Security
- Compute
- Storage
- Networking
- Data Services
- Business Continuity

Additional services can be included with agreement from Tectrade's Managed Services Team to meet your needs. **Speak to us to find out more.**

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