



A PERPETUAL EDGE ON CLOUD TRANSFORMATION

How the CSI Group is enabling a financial solutions provider, to deliver highly available, secure solutions via the Microsoft Azure public cloud, helping the company evolve ahead of its customer base while satisfying banking regulations.

Our client: for more than two decades, DPR has led the way in retail finance technology and services. The software provider offers a portfolio of integrated solutions for financial products in the retail and commercial lending space.

FINTECH DASHBOARD

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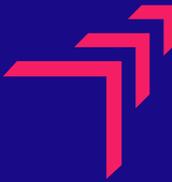
Three quarters of new savings accounts are expected to come from online channels by 2024.

\$5.5bn

A record number of customers are using equity release with \$5.5 billion being unlocked annually.

91%

91% of businesses who use technology to retain existing customers find this strategy successful.



CONTEXT

Companies in regulated industries are beginning to host their most critical applications in the public cloud, attracted by the flexibility and access to new features. However, they require a cloud-first strategy which prioritises security and is supported by trusted vendors who can minimise risk and disruption.

GOAL

DPR has been helping clients achieve the next phase of their digital transformation by enabling their migration to the latest generation of its solutions, running in the Microsoft Azure public cloud. One of the first DPR clients to target a move to the cloud was The Cambridge Building Society (The Cambridge), which was seeking to accelerate innovation and enhance operational resilience.

CHALLENGE

Cloud computing market has exploded over the past ten years as the number of cloud solutions keeps expanding. Almost every organisation uses the cloud in some way, but many don't have a solid cloud strategy or implementation plan.

To enable repeatable, successful cloud migrations for DPR's client base, the company required expertise in managing and supporting complex and regulated workloads.

DPR looked for a delivery partner with the skills and experience to help build the next generation of its fully managed service offering in the Microsoft Azure cloud.

SOLUTION

DPR engaged the CSI Group to build the cloud framework which enables it to migrate clients to its core banking software running in Microsoft Azure. The CSI Group and DPR have been in partnership since 2014, and together have completed many successful projects and developed mature processes in collaboration.

We provide implementation and managed services to ensure DPR's clients can use the new public cloud platform to its full potential. Together, we can meet increasingly demanding governance requirements from financial service regulators.

DPR's clients can choose from a range of templated, automated services to achieve the level of resilience that their regulators require. From active-active deployments to entry-level environments, our proprietary automation software ensures low-risk, rapid migrations.

OUTCOMES

With help from the CSI Group, DPR has diversified its service offerings to accommodate a growing demand for cloud-hosted services.

DPR can now deliver cloud-native features to clients, helping them to find competitive advantage in a rapidly changing marketplace.

The flexibility that the cloud offers enables DPR's clients to manage growth and accelerate overnight processes to allow customers full access to their accounts throughout the day.

For example, with The Cambridge, DPR was able to reduce overnight batch processing times while improving disaster recovery and business continuity capabilities.

"DPR IS COMMITTED TO BECOMING THE CHOSEN PARTNER OF MORTGAGE AND SAVINGS BUSINESSES WISHING TO EMBRACE CLOUD-BASED TECHNOLOGY. WITH HELP FROM CSI, WE CAN NOW ALSO ASSIST WITH CLIENTS' MIGRATION TO SECURE CORE BANKING SOFTWARE IN AZURE."

Neil Locke
Head of Cloud Implementations
DPR



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