



RESORTS WORLD TAXI POLICY

Here at Resorts World Birmingham, for your safety and convenience we operate a partnership with A2B Radio Cars.

Please note that we do not prevent access to non-partner companies, and that all licensed taxi providers are allowed on site to pick-up and drop-off their customers.

Private hire vehicles are not permitted to tout for fares. Any driver found to be in breach of the licence requirements will be reported to the relevant authority.

Getting here

All taxis can drop-off outside the Genting Hotel. Please note that during busy periods this may be limited to black cabs only. Private Hire Cars will still be able to drop you off at Resorts World during restricted periods, but will do so at the Secondary Drop-Off point situated at the foot of the path which runs alongside the **Nike Factory Store** (access via the Resorts World Gatehouse).

Our Taxi Rank

TOA Black Cabs are available 24/7 from our Taxi Rank which you will find outside the main entrance (in front of The World Bar and Guest Services). If there are no taxis present, please visit Guest Services or Hotel reception who will happily call a taxi on your behalf.

Partner Private Hire Cars

If a private hire or larger vehicle is required, our Hotel Reception or Guest Services will call one of our partner providers, who will pick you up outside the Hotel entrance. Other pre-booked private hire vehicles will be allowed to pick up at our Secondary Drop-Off point situated at the foot of the path which runs alongside the **Nike Factory Store** (access via the Resorts World Gatehouse).

Non-partner Private Hire Cars

If you have booked a Private Hire Car, please go to our Secondary Drop-Off point where your taxi will be able to collect you, situated at the foot of the path which runs alongside the **Nike Factory Store** (access via the Resorts World Gatehouse).

Useful Numbers:

A2B 0121 744 1111

TOA (Black Cabs) 0121 427 8888

Crown Cars (Private Hire) 0800 509 509

Silverline (Private Hire) 0121 711 1111