

Resorts World Code of Conduct

We're here to help you have a great time. Plain and simple.

Of course, you also play a part in your experience with us and we ask you to please follow a few simple house rules...

- Always keep a close eye on any children in your care and ensure they are never left unsupervised.
- Keep all belongings safely on your person and do not leave any items unattended.
- Use lifts and escalators responsibly.
- Use the Car Park in accordance with our [Parking Terms and Conditions](#).
- Use the bins provided throughout the building instead of dropping rubbish on the floor.

We won't tolerate the following:

- Anti-social behaviour, intimidation, bad language or harassment towards guests or staff.
- Excessive drinking. If we believe you've had too much, our Guest Safety team may refuse entry to our venues or ask you to leave the building. In which case, we will try our best to help make arrangements to get you home.
- Animals or pets, except for guide/working dogs.
- Commercial photography or filming around the premises, unless permission has been granted in advance by the Resorts World's Management Team. If in doubt, please speak to our Guest Services team.
- Ball games inside the building.
- The sale of any type of goods or service without our approval.
- Weapons of any kind on or around the premises.
- Climbing, sitting or leaning on any barrier or railings, for your own safety.

Finally...

- **There is a strict no smoking policy (including e-cigarettes) inside Resorts World and the Car Park. Please use the designated smoking areas outside the building.**
- **Alcohol is only to be consumed on licenced premises.**
- **Any act of vandalism towards the property will be dealt with by the local police.**
- **Shoplifting is a crime and will be prosecuted.**

This list is not exhaustive and we retain the right to remove anyone at any time from the premises whose behaviour we deem as inappropriate. Please note, anyone who ignores the rules or commits any crime will be denied access to the premises for as long as management see fit.