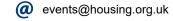
## **BOOKING FORM**



https://residents.housing.org.uk/





020 7067 1066

## **Customer Experience & Resident Engagement Conference 2026**

24 February 2026 | Senate House, London

Buy 2 get a 3rd HALF PRICE

		DELEGA	TE 1
Name:			
Job title:			
Organisation:			
Delegate email:			
Delegate contact numbe	r·		
Dietary/allergies/addition			
Jietal y/allergies/addition	arrequirements.		
		DELEGA	TE 2
		DELLON	2
Name:			
Job title:			
Organisation:			
Delegate email:			
Delegate contact numbe	r:		
Dietary/allergies/addition	al requirements:		
	ı	DELEGATE 3 - I	IALF PRICE
Name:			
Job title:			
Organisation:			
Delegate email:			
Delegate contact numbe	r:		
Dietary/allergies/addition	al requirements:		
_	s full access to all sessions at the conference	e venue, lunch, refre	shments and any networking. Accommodation needs to be booked separately.
DELEGATE FEE	5		PAYMENT
NHF Member (manage <1000 homes)	Early Bird (29 November - 30 January)	£245	I understand that payment must be made at the time of booking.
· rood nomes)	Standard (from 31 January) Resident	£295 £150	Total payment £
NHF Member (manage			∏ I would like to pay by INVOICE and my Purchase Order is below.  (This must be completed)
<2000 homes)	Early Bird (29 November - 30 January) Standard (from 31 January) Resident	£325	(This must be completed)
		£375 £150	- VO VAT
		2150	n I have paid by BACS and attach the remittance advice  NO VAT PAYABLE
NHF Member (manage	Early Pird (20 November, 20 January)	£415	(Please quote CERE0226 on all BACS transmissions)  National Housing Federation bank account details are:
>2000 homes) or CHC / >SFHA member	Early Bird (29 November - 30 January) Standard (from 31 January)	£415 £465	Lloyds, Kings Cross Branch, 344 Grays Inn Road, London, WC1X 8BX Sort Code: 30-94-73 Account No. 00113238
	Resident	£150	
Not for profit/	Early Bird (29 November - 30 January) Standard (from 31 January)		If you would like to pay by debit/credit card please tick this box and we will contact you to take payment.
Public sector		£465	jou to take payment.
		£515	CANCELLATIONS MUST BE MADE IN WRITING
Private sector	Early bird (20 November, 20 January)	£590	All cancellations will be charged a £100 cancellation fee per person. The full fee is

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payable for any cancellations made after 23 January 2026.

£590

£640

Early bird (29 November - 30 January)

Standard (from 31 January)

DISCLAIMER: This programme is correct at the time of going to press. In the event of one or more of the advertised speakers being unable to attend, for reasons beyond the control of the conference organisers, we reserve the right to make alterations or substitutions to the programme as deemed fit. All timings are provisional and may be subject to change. Views expressed by speakers are their own. The National Housing Federation disclaims any liability for advice given or views expressed by any speaker at the event or in notes or documentation provided for the delegates.