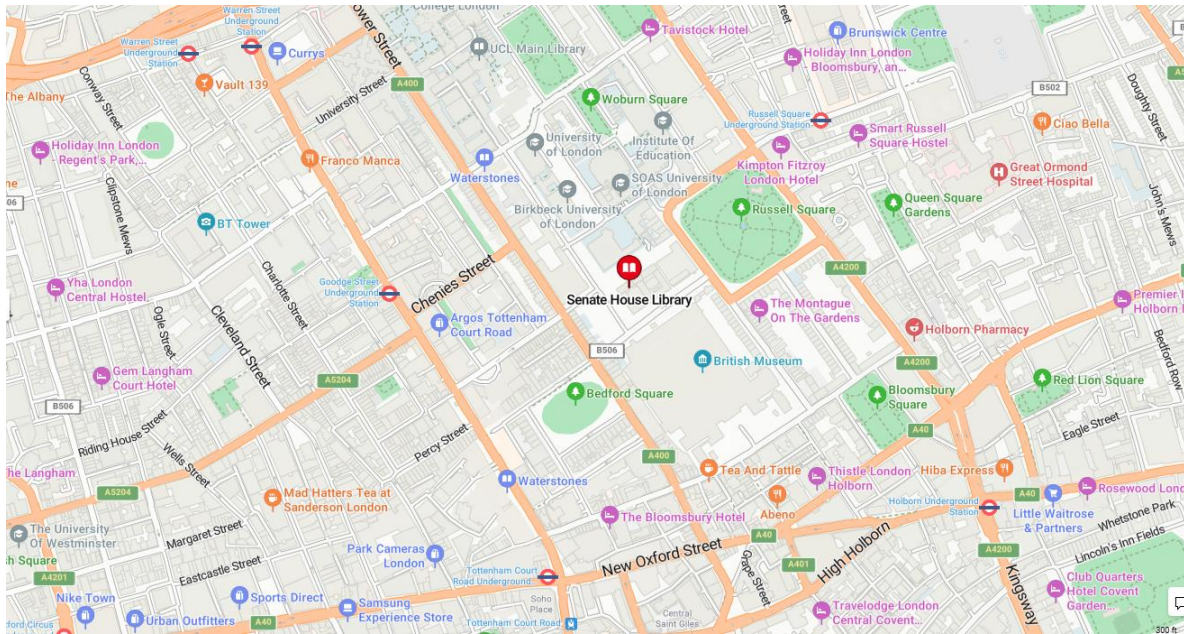




Customer Experience & Resident Engagement

Tuesday 24 February 2026

Venue Information



Venue address

Senate House, University of London, Malet Street. London. WC1E 7HU

Getting there

Tube:

The nearest underground stations are:

- Russell Square (Piccadilly Line)
- Goodge Street (Northern Line)
- Tottenham Court Road (Central Line and Northern Line)
- Euston Square (Circle Line, Metropolitan Line and Hammersmith and City Line)
- Euston Station (Victoria Line & Northern Line)

Train:

Euston, King's Cross and St. Pancras mainline stations are within walking distance. The other London mainline stations are a short tube or taxi journey away.

Bus:

Closest bus stops - Tottenham Court Road or Russell Square (Numbers 7, 24, 29, 68, X68, 73, 91, 134, 168 and 188).

Cycling:

The surrounding area of the University's central precinct has a number of places in which you can attach and lock your bicycle. However, if you are attending a conference and wish to use the University's facilities for parking you will need to contact the [Conference Office](#) to prearrange the use of a space.

Alternatively, if you are coming for a meeting or visiting the premises you will need to ask the University representative managing your visit or meeting to arrange a space for you through security/reception.

Please note that spaces are limited and that bicycles left on our premises are done so at the owner's risk. We recommend that belongings are locked away out of sight as the University cannot be held responsible for thefts or damage to bicycles.

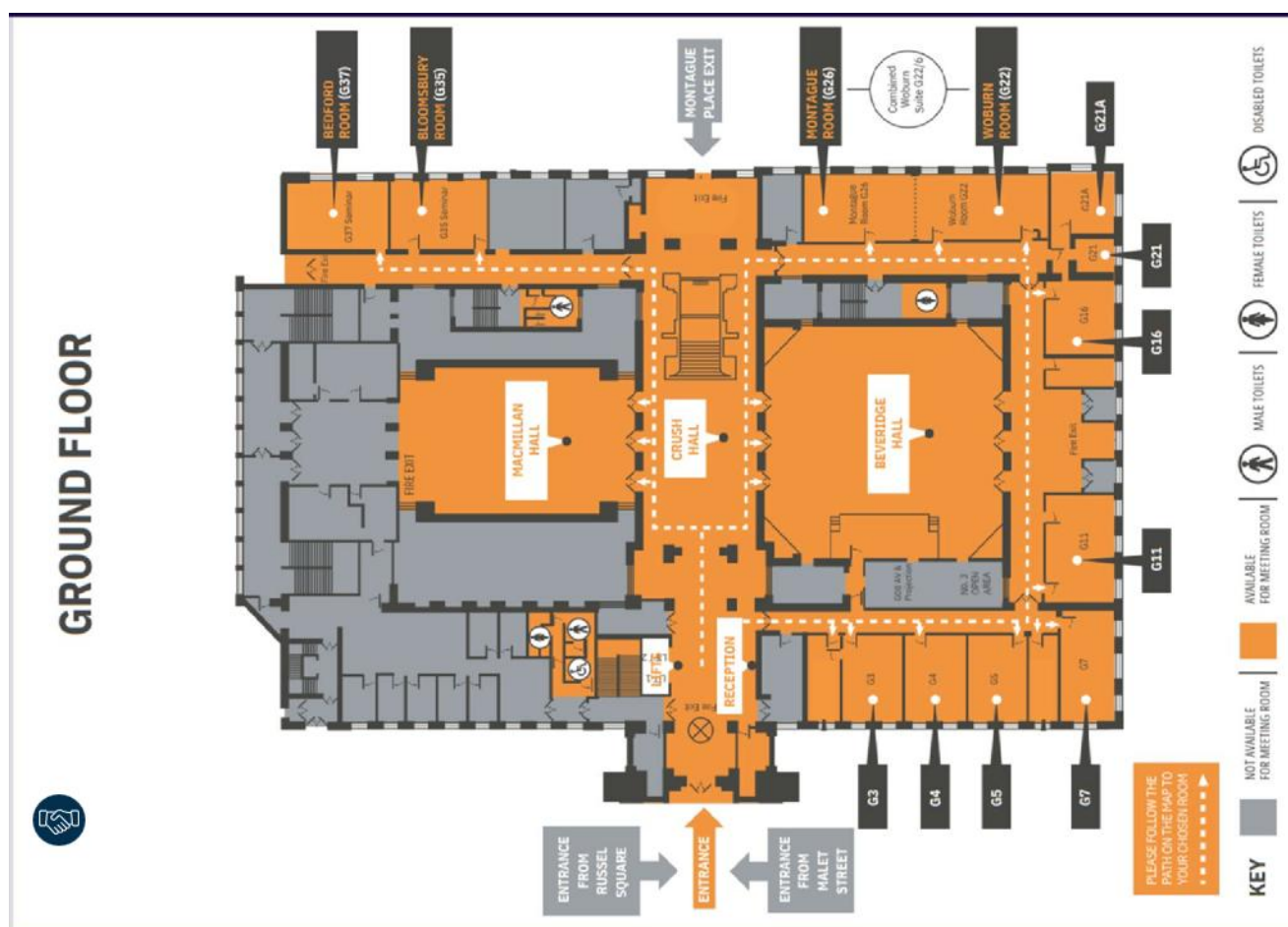
Car:

Public car parking is not available at Senate House.

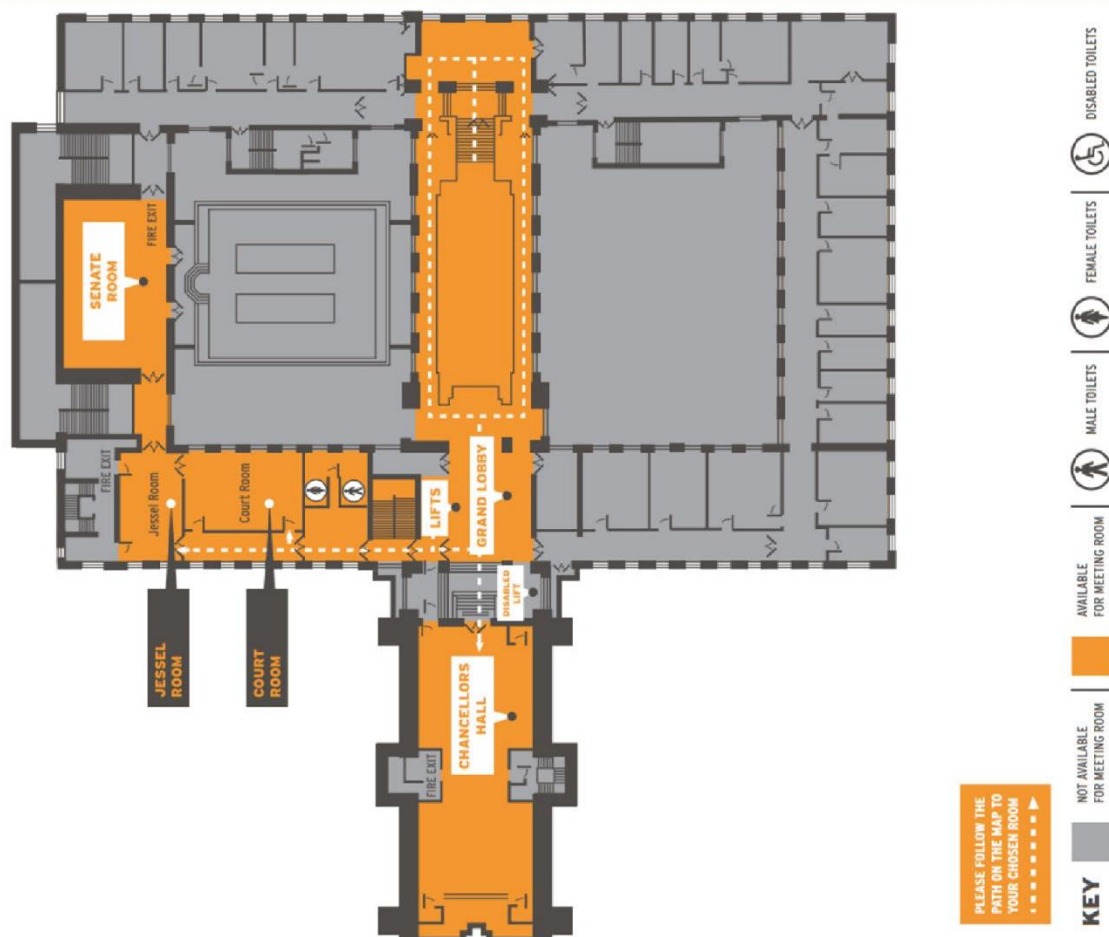
[NCP](#) car parks are available at Woburn Place & Bloomsbury Place.

Room locations

Senate House	
Main stage sessions	Beveridge Hall
Breakout sessions	Montague room, Woburn Room, Chancellor's Hall
Cloak Room	Room G21
Catering zone	MacMillan Hall



FIRST FLOOR



Wi-fi details

Network: UoL Conferences

Follow the instructions on screen

General information

Cloakroom

A staffed cloakroom is available at the venue. This is provided to attendees free of charge and will be open until 18:00pm.

Catering and dietary requirements

If you have advised us of any special dietary requirements in advance, a suitable meal will be prepared for you.

Accessibility

Senate House is committed to ensuring that everyone using their services is able to take full advantage of the collections and spaces.

To find out more about their accessibility policies visit their [website](#)

Sustainability

The University manages a wide range of services, including student accommodation and Senate House Library. It is of great importance to them that they continue to improve the environmental performance of their estate and operations while increasing positive action toward a sustainable future among their staff, students and visitors.

The University of London Sustainability team is responsible for improving the sustainable performance of the University and to lead on the delivery of the University's strategic aim to 'build on cutting edge sustainability practices, working towards our zero operational carbon target.

Through the management of four key sustainable delivery areas: Carbon Emissions; Resources; Nature; and Knowledge/Engagement the team works collaboratively across all levels of the University to promote good awareness of UoL's sustainability goals and ensure statutory requirements and best practice are incorporated into projects, activities and management decision making.

The National Housing Federation is also committed to reducing the overall carbon emissions of our events, while maintaining the high quality you expect.

We have already taken significant steps to make our events more sustainable and we are on a continuous journey of improvement with the aim to make our events carbon neutral in the future.

Here is an overview of the commitments we have made so far:

- We only use venues with a sustainability policy in place and we will favour venues in city centre locations accessible by public transport. We also aim to choose venues with suitable in-house AV and other required equipment to reduce shipping.
- We try to ensure that there are no single-use plastics at our events and all recyclable waste is properly recycled.
- We are reducing our use of paper by using technology including mobile apps and digital screens.
- When ordering catering, we are conscious of food waste. We are also committed to offering a 60% plant-based menu.
- Encourage event attendees to play their part, including considering how they travel to events, to use the mobile app and to bring reusable water bottles.
- If you can think of other ways we can reduce carbon emissions at our events, we'd love to hear from you.

Got a question?

Throughout the event, the NHF events team will be available to help at the registration helpdesk all day. You can also contact us via events@housing.org.uk.

We hope you enjoy the event!

NHF Events Team

020 7067 1066
events@housing.org.uk