

# UKVCAS

## UK Visa & Citizenship Application Services

### Service Point Locations & Opening Times

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UKVCAS has a range of Service Points across the UK so that Customers can book an appointment to provide their biometrics and supporting documents to complete their application to UKVI. On the next pages are the locations and standard appointment times of our Service Points.

Exact opening times may vary as, during high demand, we sometimes offer additional appointments outside our published hours. The UKVCAS website booking system always shows the most up to date information about appointment availability. Note that UKVCAS Service Points based in libraries or serviced offices may offer appointment times that differ from building opening times.

#### **Check before you travel**

Before you travel to your UKVCAS appointment, check to see if we have had to temporarily close any Service Points [here](#). We will contact you by email if we need to make any changes to your appointment, so make sure you check your registered email address before you travel.

#### **Impact of Covid-19**

As a result of the COVID-19 pandemic, UKVCAS has robust safety measures in place to protect everyone. Before booking or attending a UKVCAS appointment, please read our COVID-19 FAQs [here](#).

Make sure you arrive at the Service Point at the time shown on your latest appointment confirmation email and QR Code. To prevent our Service Points becoming overcrowded, we ask that you do not arrive early during the Covid-19 pandemic as you will not be able to wait inside.

#### **Service Point Types**

We have different types of Service Points:

- **Core Service Points:** These offer a range of free and chargeable appointments and some out of hours appointments
- **Enhanced Service Points:** These offer chargeable appointments that include our document checking and document scanning services within the cost. These appointments take place at libraries and serviced offices
- **Premium Lounges:** These offer chargeable appointments with extended hours for people that want a more executive and flexible service. Premium Lounges offer document scanning within the cost of the appointment.

#### **Latest Service Point Status including Bank Holidays**

For the most up to date Service Point news, the impact of Bank Holidays and any other changes, please check [here](#).

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<i>Service Point</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>	<i>Sunday</i>
<b>Aberdeen ESP</b> Spaces, 1, Marischal Square, Aberdeen, Aberdeenshire, AB10 1BL	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed
<b>Bath</b> Northgate House, Upper Borough Walls, Bath, Somerset, BA1 1RG	08:30 – 21:00	08:30 – 21:00	08:30 – 21:00	08:30 – 21:00	08:30 – 21:00	09:00 – 17:30	09:00 – 17:30
<b>Belfast (Core)</b> Regus, Forsyth House, 3 <sup>rd</sup> Floor, Office 327, Cromac Square, Belfast, BT2 8LA	08:30 – 16:30	08:30 – 16:30	08:30 – 16:30	08:30 – 16:30	08:30 – 16:30	09:00 – 13:00	08:30 – 12:00
<b>Birmingham (Core)</b> Spaces Crossway, 156 Great Charles Street, Queensway, Birmingham, B3 3HN	07:00 – 20:30	07:00 – 20:30	07:00 – 20:30	07:00 – 20:30	07:00 – 20:30	09:00 – 17:00	09:00 – 17:00
<b>Birmingham – Her Majesty’s Passport Office</b> 42 Bull St, Birmingham, B4 6AF	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed	Closed
<b>Birmingham – Premium Lounge</b> Spaces Crossway, 156 Great Charles Street, Queensway, Birmingham, B3 3HN	09:00 – 20:00	09:00 – 20:00	09:00 – 20:00	09:00 – 20:00	09:00 – 20:00	Closed	Closed
<b>Bristol - Kingswood</b> Kingswood Civic Centre, Kingswood, Bristol, BS15 9TR	09:00 – 16:00	09:00 – 16:00	09:00 – 16:00	09:00 – 16:00	09:00 – 16:00	Closed	Closed
<b>Cambridge</b> Cambridge Central Library, 7 Lion Yard, Grand Arcade, Cambridge, CB2 3QD	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	Closed	Closed
<b>Cardiff</b> Cardiff Central Library, The Hayes, Cardiff, CF10 1FL	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	10:00 – 18:00	09:00 – 17:00	Closed	Closed

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<b>Cardiff Bay (Core)</b> Regus, 3rd Floor, Room 308, Falcon Way, Cardiff, CF10 4RU	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed
<b>Chelmsford</b> Regus, 4th Floor, Victoria House, Chelmsford, CM1 1JR	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed	Closed
<b>Edinburgh</b> Regus, Rooms 416/417A, 9-10 St. Andrew Square, Edinburgh, EH2 2AF	08:00 – 16:00	08:00 – 16:00	08:00 – 16:00	08:00 – 16:00	08:00 – 16:00	09:00 – 13:30	Closed
<b>Exeter</b> Regus, The Senate, 3rd Floor, Room 320, Southernhay, Exeter, EX1 1UG	09:00 – 17:00	09:00 – 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	Closed	Closed
<b>Glasgow (Core)</b> Sopra Steria, The Pentagon Centre, Suite 102/103, Washington Street, Glasgow, G3 8AZ	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	09:00 - 16:30	09:00 – 14:30
<b>Gloucester</b> Gloucester Library, Brunswick Rd, Gloucester, GL1 1HT	09:00 – 16:00	09:00 – 16:00	09:00 - 16:00	09:00 - 16:00	09:00 - 16:00	09:00 – 14:00	Closed
<b>Guildford</b> Regus, Building 2, Guildford Business Park, Guildford, GU2 8XG	09:00 – 17:00	09:00 – 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00	09:00 - 17:00
<b>Hemel Hempstead</b> Hemel Hempstead Library, The Forum, Marlowes, Hemel Hempstead, HP1 1DN <b>Please note:</b> appointments are not at the Sopra Steria office in Hemel Hempstead	09:30 – 17:00	12:00 – 17:00	09:30 - 17:00	09:30 - 18:00	09:30 - 17:00	09:30 - 15:00	Closed

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<b>Hull - Regus</b> Regus, Room 122, 1 <sup>st</sup> Floor, Norwich House, Savile Street, Hull, HU1 3ES	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed	Closed
<b>Leeds</b> 2 Wellington Place, Leeds, West Yorkshire, LS1 4AP	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	09:00 – 17:00	09:00 – 17:00
<b>Liverpool</b> Regus, Derby Square, Floor 4 MR1, Merchants Court, 2-12 Lord Street, Liverpool, L2 1TS	08:00 – 16:00	08:00 – 16:00	08:00 – 16:00	08:00 – 16:00	08:00 – 16:00	Closed	Closed
<b>London – Croydon (Core)</b> Bedford Point, 35 Dingwall Road, Croydon, CR9 2EF	07:30 – 19:30	07:30 – 19:30	07:30 – 19:30	07:30 – 19:30	07:30 – 19:30	09:00 - 17:00	Closed
<b>London – Edmonton Green</b> Edmonton Green Library, 36-44 South Mall, Edmonton Green, London, N9 0TN	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	09:00 – 15:00	Closed	Closed
<b>London - Enfield</b> Enfield Town Library, 66 Church St, Enfield, EN2 6AX	09:00 – 16:00	09:00 – 16:00	09:00 – 16:00	09:00 – 16:00	09:00 – 16:00	Closed	Closed
<b>London – Lansdowne Road (Temp. Core)</b> The Lansdowne Building, No 2 Lansdowne Road, Croydon, CR9 2ER	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	09:00 – 17:00	Closed
<b>London – Mark Lane ESP</b> Ground Floor, 20 Mark Lane London, EC3R 7AF	15:00 – 20:30	15:00 – 20:30	15:00 – 20:30	15:00 – 20:30	15:00 – 20:30	09:00 – 17:30	Closed

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<b>London – Mark Lane Premium Lounge</b> Ground Floor, 20 Mark Lane London, EC3R 7AF	08:30 – 14:30	08:30 – 14:30	08:30 – 14:30	08:30 – 14:30	08:30 – 14:30	Closed	Closed
<b>London - Stratford</b> Stratford Library, 3 The Grove, London, E15 1EL	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	Closed	Closed
<b>London - Victoria</b> Regus, 52 Grosvenor Gardens, London, SW1W 0AU	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00
<b>Luton</b> 960 Capability Green, Luton, LU1 3PE	09:00 – 20:30	09:00 – 20:30	09:00 - 20:30	09:00 - 20:30	09:00 - 20:30	09:00 - 17:00	09:00 - 17:00
<b>Maidstone</b> Kestrel House, Knightrider Street, Kent, ME15 6LU	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed	Closed
<b>Manchester</b> Manchester City Library, Entrance next to Manchester Central Library, St Peters Square, Manchester, M2 5PD	09:00 – 16:30	09:00 – 16:30	09:00 – 16:30	09:30 – 16:30	Closed	Closed	Closed
<b>Manchester - Premium Lounge</b> Spaces, Peter House, Oxford Street, Manchester, M1 5AN	08:00 – 15:30	08:00 – 15:30	08:00 – 15:30	08:00 – 15:30	08:00 – 15:30	Closed	Closed
<b>Manchester (Core)</b> Faulkner Street, Saint James Tower, Manchester, M1 4DZ	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	08:00 – 19:30	09:00 – 17:00	09:00 – 17:00
<b>Newcastle</b> City Library, 33 New Bridge Street West, Newcastle-upon-Tyne, NE1 8AX	10:00 – 16:00	10:00 – 16:30	10:00 – 16:00	10:00 – 16:30	10:00 – 16:00	10:00 – 12:00	Closed

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<b>Norwich</b> Regus, Cavell House, Stannard Place, St Crispins Road, Norwich, NR3 1YE	09:00 – 20:30	09:00 – 20:30	09:00 – 20:30	09:00 – 20:30	09:00 – 20:30	Closed	Closed
<b>Nottingham</b> Regus, Sopra Steria, East West Building, 2 Tollhouse Hill, Nottingham, NG1 5FS	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed	Closed
<b>Peterborough - Regus</b> St John's Street, Stuart House, East Wing, Peterborough, PE1 5DD	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed	Closed
<b>Reading</b> Reading Central Library, Abbey Square, Reading, RG1 3BQ	10:00 – 15:00	10:00 – 15:00	Closed	10:00 – 15:00	10:00 – 15:00	10:00 – 14:00	Closed
<b>Sheffield</b> Acero, Spaces, 1 Concourse Way, Sheffield, S1 2BJ	09:00 – 20:00	09:00 – 20:00	09:00 – 20:00	09:00 – 20:00	09:00 – 20:00	09:00 – 17:00	09:00 – 17:00
<b>Southampton</b> Cumberland House, Grosvenor Sq., Southampton, SO15 2BG	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	09:00 – 17:00	Closed	Closed
<b>Swindon</b> Swindon Central Library, Regent Circus, Swindon, SN1 1QG	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 16:00	10:00 – 12:00	Closed
<b>Wolverhampton</b> Wolverhampton Central Library, Snow Hill, Wolverhampton, WV1 3AX	09:30 – 15:00	09:30 – 15:00	09:30 – 15:00	09:30 – 15:00	09:30 – 15:00	Closed	Closed