



NHS E-REFERRAL SERVICES 2025

A GUIDE FOR CLINICIANS
AND PRACTICE STAFF



**SULIS
HOSPITAL**
BATH



Royal United Hospitals Bath
NHS Foundation Trust

Sulis Hospital Bath is an independent
hospital wholly owned by the
Royal United Hospitals Bath NHS Foundation Trust (RUH)



Simon Milner
Hospital Director

A WARM WELCOME

Welcome to Sulis Hospital, an award-winning hospital recognised as one of the finest in the country. We are proud to be the first independent hospital in the UK wholly owned by an NHS Trust.

Our innovative approach benefits everyone. Collaboration with The Royal United Hospitals Bath NHS Foundation Trust enhances our governance and best practices while creating additional capacity for NHS patients. We are rated Outstanding for 'Caring' and 'Good' overall by the Care Quality Commission.

We are committed to providing private, insured and NHS healthcare, marked by excellence, financial sustainability and outstanding patient-centred care. Our success is reflected in patient feedback, staff surveys and accreditations.

The Sulis Community Diagnostic Centre (CDC) and the upcoming Sulis Orthopaedic Centre (SOC) strengthen our reputation as a regional hub of excellence. We are accredited by NHS England's GIRFT programme, JAG and NJR.

We continue to invest in digital transformation projects to improve patient access and experience. With SOC now opening, we are excited to expand our services, team and capacity. Our ongoing investment ensures we can continue to deliver outstanding compassionate care.

Thank you for trusting us with your patient's care. Together, we can make a real difference in the lives of patients and our community.

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WHY REFER YOUR PATIENT THROUGH E-REFERRAL TO SULIS HOSPITAL BATH?

We are a leading healthcare facility in Bath rated outstanding for care and remain focused on this. Our staff are passionate about ensuring we provide a better healthcare for everyone. We are committed to develop and grow our state-of-the-art services and enhance our partnerships with consultants, clinicians and associated clinical networks.

WHAT DO SULIS E-REFERRAL PATIENTS BENEFIT FROM?

- Short waiting times.
- Private inpatient bedrooms with en-suite facilities.
- Consultant-led care throughout.
- Free parking directly outside the hospital.
- No extra cost as an NHS patient.
- Zero incident track record of hospital-acquired MRSA bloodstream and *C. difficile* infections.
- Flexible visiting hours and delicious food, available all day.

98.3% of patients rated their overall experience as Very Good or Good based on 2959 feedback cards in 2023-24.

Five-star rating based on patient reviews posted on NHS Choices website.

All of our consultants are leading specialists within their own field of expertise, and the majority have substantive NHS contracts within the local area.

We can treat patients with some co-morbidity. Please refer to exclusion criteria. For further clarification, please contact the pre-assessment team on **01761 422200**.

We can treat patients who require more technically complex surgery in some cases.

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GP & Primary Care Liaison 01761 422214
Main Switchboard 01761 422222



We routinely send Quality and Outcomes Framework data gathered at Sulis.

FACILITIES AT SULIS HOSPITAL BATH

- Twenty-eight inpatient bedrooms with en-suite facilities
- Twenty-two day case beds within a dedicated day case unit
- Five ambulatory care beds
- Ten consulting rooms plus four treatment rooms
- Six state-of-the-art theatres
- JAG accredited endoscopy suite
- Full diagnostic imaging facilities, including advanced digital X ray, MRI, CT and ultrasound
- Full physiotherapy unit with specialist physiotherapists



INTEGRATION

Integrated pathology and diagnostics results are available by ICE.

USEFUL INFORMATION

The recent acquisition of Sulis Hospital by the Royal United Hospitals Bath NHS Foundation Trust means that in the unlikely event of a transfer being necessary to an acute facility, your patient will usually be looked after by the same consultant thereby ensuring the continuity of care. Many of our consultants hold substantive NHS posts at the RUH or other facilities nearby.

WE ONLY ACCEPT PATIENTS OVER THE AGE OF 18

Please ensure that the procedure is funded by your local ICB before referring.

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INFORMATION REQUIRED TO COMPLETE PATIENT REFERRAL

- GP referral letter.
- Past medical history.
- Current medication.
- Patient BMI, or indication that the patient's BMI is below 40.
- Known radiology reports with details of where and when the scans were undertaken.
- Other known diagnostic reports.
- Funding application, if relevant.

Referrals are only to be accepted through the electronic e-Referral system.

Sulis Hospital is not able to accept paper referrals.

EXCLUSION CRITERIA

If you have any queries about a particular patient's suitability to be referred to Sulis Hospital through e-Referrals, please contact our pre-assessment team on **01761 422200**.

Simple exclusion guidelines

- Patients with a BMI greater than 40.
- Spinal patients with a BMI greater than 35
- Patients under the age of 18.
- MI/CVA/recurrent TIA within the last six months.
- Severe COPD/asthma/bronchiectasis.
- Diagnosed myelodysplasia/haemophilia/thrombocytopenia.
- Any patients with an ASA score of three (who were unstable).
- Patients who have a current and significantly unstable psychiatric disorder.
- Any revision surgery.

DETAILED EXCLUSION CRITERIA:

KEY:

- ✓ Patient with this Co-morbidity may be treated at Sulis
- ✗ Patient with this Co-morbidity may not be treated at Sulis
- ? Patient with this Co-morbidity may be treated at Sulis, however must be risk assessed, reviewed by Anaesthetist and/or pre assessment

CARDIOVASCULAR	MAJOR SURGERY	MINOR SURGERY	COMMENTS
Uncontrolled Hypertension: persistent sys >160mmHg. Persistent Dia >90mmHG	✗	✗	
Internal Cardiac defibrillators	✗	✗	
Myocardial infraction within the last 12 months	✗	✓	Risk Assessed and Anaesthetic Assessment Required
Coronary angioplasty stenting within the last 12 months	✗	✓	
Uncontrolled or poorly controlled Angina	✗	✗	
MI/CVA/ recurrent TIA within the last 6 months	✗	✗	
Dysrhythmia; chronic atrial fibrillation, ectopics and 2 nd and 1 st degree heart block	✓	✓	Anaesthetic Assessment Required
Dysrhythmia: other	?	✓	Anaesthetic Assessment and Cardiac Anaesthetic
Patients with Severe aortic stenosis (Gradient > 60mmHg)		✗	
Cardiac implanted electronic device (Pacemakers)	✓	✓	Follow CIED SOP / Refer to Cardiac Technician
Heart Failure < 6 months	✗	✗	
DVT/PE < 1 Year	?	?	Risk Assessed and Anaesthetic Assessment Required
Patients with mechanical valves on Warfarin	?	?	Risk Assessed and Anaesthetic Assessment Required.
Patients with other valve disease or replacements taking antibiotic prophylaxis	✗	✓	Anaesthetic Assessment Required

SEVERE COPD	MAJOR SURGERY	MINOR SURGERY	COMMENTS
FEV1 <50% predicted; Patient on home oxygen. O2 Stats <92% on room air	✗	✓	Anaesthetic Assessment Required
Poorly controlled Asthma (frequent acute episodes or needing nebulisation and/steroids in the last 3 months, Peak flow <200l/min	✗	✓	Anaesthetic Assessment Required
Shortness of breath at rest/minor exertion. Poor exercise tolerance, i.e. unable to walk two flights of stairs or ½ mile on flat	?	?	Anaesthetic Assessment Required
Sleep Apnoea/use of CPAP	✓	✓	Anaesthetic Assessment Required
Bronchiectasis (severe)	✗	✓	Anaesthetic Assessment Required

RENAL	MAJOR SURGERY	MINOR SURGERY	COMMENTS
Renal Failure or Impairment (Creatinine > 200 µmol/L)	X	✓	

NEUROLOGICAL	MAJOR SURGERY	MINOR SURGERY	COMMENTS
Myasthenia Gravis	X	✓	LA Cataracts
Severe uncontrolled neurological disorders	X	X	
Epilepsy Seizures within the last 6 months	X	X	

ENDOCRINE	MAJOR SURGERY	MINOR SURGERY	COMMENTS
Poorly Controlled Diabetes (history of hypoglycaemia three months or HbA1c > 69mmol/L)	X	X	
Rare Endocrine disorders, e.g. Addison's disease, Cushing's Syndrome	X	X	

BLOOD DISORDERS	MAJOR SURGERY	MINOR SURGERY	COMMENTS
Sickle Cell Disease	X	✓	Anaesthetic Assessment Required
Mastocytosis	X	X	
Thalassaemia	X	✓	Anaesthetic Assessment Required
Myelodysplasia, haemophilia, thrombocytopenia	X	X	
Anticoagulation on warfarin (depending on indication for anticoagulation)	?	?	Dependent upon surgical procedure Anaesthetic Assessment Required

OTHER	MAJOR SURGERY	MINOR SURGERY	COMMENTS
BMI > 40	X	X	
BMI > 35 but less than 40 with co-existing disease	?	?	Anaesthetic Assessment Required
Presence of infected skin lesions or any ongoing infection	?	?	Surgeons Discretion
Chronic ulceration with cellulitis	X	X	
Active or severe chronic liver disease	X	?	Anaesthetic Assessment Required
Current MRSA positive	X	?	Surgeons Discretion
Immunocompromised HIV or active Hepatitis B or C	?	?	Anaesthetic Assessment Required
Unstable Mental Health problems	X	X	
Known History of Anaphylaxis	?	?	Dependent upon Allergy Anaesthetic Assessment Required
Any patient who has an ASA score of 3 (who are unstable) – Please see appendix 1.	X	X	
Malignant Hyperthermia	X	X	

GYNAECOLOGICAL / UROGYNAECOLOGY	MAJOR SURGERY	MINOR SURGERY	COMMENTS
Cervical colposcopy	X	X	
Correction female genital mutilation	X	X	
Fertility	X	X	

COMMUNITY DIAGNOSTIC CENTRE

The NHS Community Diagnostic Centre, which is based at Sulis Hospital, is part of a nationwide initiative to improve access to essential diagnostic scans and tests.

CARDIOLOGY UNIT

DIAGNOSTIC TESTS

- Ambulatory Tapes (ARDENS form direct to Sulis Hospital via e-RS)
- Echocardiography
- Transthoracic echocardiography
- X-Ray (via ICE. Sulis is listed under RUH catalogue)

ENDOSCOPY CLINIC

DIAGNOSTIC TESTS

- Colonoscopy (via RUH)
- Flexible & Sigmoidoscopy (via RUH)
- Gastroscopy
- Trans Nasal Endoscopy

RADIOLOGY UNIT

DIRECT ACCESS

- X-Ray (via ICE)
- Other modalities will be available by direct access during 2025

RESPIRATORY CLINIC

DIAGNOSTIC TESTS

- Spiro (ARDENS form direct to Sulis Hospital via e-RS)
- Feno (ARDENS form direct to Sulis Hospital via e-RS)
- Full Lung Function Test (via RUH)

PHLEBOTOMY CLINIC

DIAGNOSTIC TESTS

- Blood Tests (via ICE)

PHLEBOTOMY CLINIC (CDC) OVER 18 ONLY

Sulis would like to encourage you to direct your patients to our new **NHS Phlebotomy Clinic**. Patients can book a range of appointments including 'out-of-hours' and Saturday appointments. By directing your patients to this Sulis clinic, you will save nursing time.

- Step 1:** You request your patient's blood test via your electronic portal which may be linked to the patient administration software.
- Step 2:** Patients can book a range of appointments including out-of-hours and Saturday morning appointments.
- Step 3:** Results will be available through the ICE portal for GPs to review in the usual processing times.

E-REFERRAL SERVICES

NON-ORTHOPAEDIC SPECIALITIES



EAR NOSE AND THROAT

ADULT GENERAL ENT CLINIC

PROCEDURES PERFORMED

- Adenoidectomy
- Ear infection treatment
- Ear reshaping (pinnaplasty/otoplasty)
Subject to ICB funding policies
- ENT assessment
- Facial skin lesion diagnosis and surgery
- Functional endoscopic sinus surgery
- Grommets insertion (glue ear treatment)
- Hearing loss management
- Nasal blockage surgery (polyps and deviated nasal septum)
- Nose reshaping (rhinoplasty)
Subject to ICB funding policies
- Nasal surgery (septoplasty)
- Oral lesion excision
- Salivary gland surgery
- Sinusitis treatment
- Thyroid and parathyroid surgery
- Tonsillectomy

CLINIC SPECIFIC EXCLUSIONS

Ear- No suction clearance.

Please note certain procedures need funding.



GASTROENTEROLOGY

GASTROSCOPY TELEPHONE ASSESSMENT SERVICE

PROCEDURES PERFORMED

- Colonoscopy
- Flexible & Sigmoidoscopy
- Gastroscopy
- Trans Nasal Endoscopy

CLINIC SPECIFIC EXCLUSIONS

Please note certain procedures need funding.

DIRECT ACCESS ERS GASTROSCOPY CLINICS

We're offering increased capacity to patients referred for a gastroscopy under the NHS e-Referrals Service, with a 6-week window from referral to procedure.

Patients receive a 30-minute telephone assessment with an endoscopy nurse within a week of receipt of their referral to Sulis Hospital. If appropriate, the patient will be offered a date for their procedure during their telephone assessment. We aim to complete the entire process within 6 weeks.

This is part of a system-wide approach to deliver diagnostic tests within the community to tackle long waits. The streamlined approach ensures efficient and timely care for patients.



GENERAL SURGERY

ADULT GALLSTONES CLINIC

PROCEDURES PERFORMED

- Laparoscopic cholecystectomy

CLINIC SPECIFIC EXCLUSIONS

No stones in bile duct



GENERAL SURGERY

ADULT COLORECTAL CLINIC

PROCEDURES PERFORMED

- Anal fissure treatment
- Anal fistula surgery including collagen plugs
- Any revision surgery
- Banding of Haemorrhoids
- Diagnostic flexible endoscopy, including colonoscopy and flexible sigmoidoscopy
- Excision of anal skin tags and lesions
- Excision of pilonidal sinus with and without skin flap closure
- Management of rectal prolapse
- Outpatient and surgical treatment for haemorrhoids, including THD and HALO stapling and excision
- Rigid proctoscopy and banding
- Rigid sigmoidoscopy

CLINIC SPECIFIC EXCLUSIONS

Please note certain procedures need funding.



GENERAL SURGERY

ADULT HERNIA SERVICE CLINIC

PROCEDURES PERFORMED

- Epigastric hernia
- Inguinal scrotal hernia
- Paraumbilical hernia
- Primary repair of femoral hernia
- Primary repair of incisional hernia
- Primary repair of inguinal hernia
- Repair of other hernia of abdominal wall
- Repair of recurrent femoral hernia
- Repair of recurrent incisional hernia
- Repair of recurrent inguinal hernia
- Repair of umbilical hernia
- Simple excision of inguinal hernia sac

CLINIC SPECIFIC EXCLUSIONS

Hiatus hernia, bilateral laparoscopic procedures, spigelon hernia repairs.

No Laparoscopic Hernia Repair: Please note certain procedures need funding.



GENERAL SURGERY

ADULT LUMPS AND BUMPS CLINIC

PROCEDURES PERFORMED

- Excision of skin lesion
- Lipoma excision

CLINIC SPECIFIC EXCLUSIONS

BCC skin lesions.

Face, top of head, breast, hip, shoulder, anus, vagina and some chest wall lipomas.

Please note certain procedures need funding.



- Abdominal hysterectomy
- Abdominal myomectomy
- Anterior repair
- Cervical ectropion/erosion
- Endometrial ablation for menorrhagia
- Endometrial biopsy
- Fenton's procedure
- Hysteroscopy +/- biopsy
- Laparoscopic removal of tubes and/or ovaries
- Laparoscopic ovarian cystectomy
- Laparoscopic sterilisation
- Laparoscopic treatment of endometriosis
- Laparoscopic treatment pelvic pain
- Marsupialization Bartholin cyst
- Polycystic ovaries
- Posterior repair
- Transcervical resection of fibroid or polyp
- Vaginal hysterectomy
- Vulval symptoms

Bloating.	Pregnancy/pre-pregnancy advice.
Colposcopy.	Secondary or complex vaginal prolapse.
Contraception.	Suspected ovarian/cervical malignancy.
Correction female genital mutilation.	Urgent referrals.
Fertility.	Vulval dystrophy/skin changes.
Miscarriage/recurrent miscarriage.	

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- Biometry
- Cataract extraction
- Intraocular lens prosthesis or implant
- Phacoemulsification
- Slit lamp examination

Please note certain procedures need funding.



- Benign lumps (minor ops)
- Entropion/ectropion

Please note certain procedures need funding.

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ORTHOPAEDIC SPECIALITIES

CLINIC SPECIFIC EXCLUSIONS: *(applicable to all procedures)*

Please note certain procedures need funding.

Please ensure that you refer your patients via any MSK service required by your clinical commissioning group.



ORTHOPAEDICS

ADULT FOOT AND ANKLE CLINIC

PROCEDURES PERFORMED

- Ankle arthroscopy
- Ankle fusion
- Ankle ligament repair
- Ankle replacement surgery
- Big toe cheilectomy
- Big toe joint fusion
- Foot bunion removal
- Ganglion removal (feet)
- Ingrowing toenail treatment
- Repair of tibialis posterior tendon
- Rheumatoid foot reconstruction
- Subtalar fusion
- Toe deformity correction



ORTHOPAEDICS

ADULT HAND AND WRIST SURGERY CLINIC

PROCEDURES PERFORMED

- Arthritis of finger and thumb joints
- Carpal Tunnel
- Dupuytren's contracture
- Excision of ganglion
- Joint release, fusion and replacement
- Muscle, tendon and ligament procedures
- Secondary reconstructive surgery to fractures or trauma
- Tendonitis – injection and surgery
- Wrist instability and arthritis



ORTHOPAEDICS

ADULT CARPAL TUNNEL CLINIC

PROCEDURES PERFORMED

- Carpal tunnel release surgery
- Release of nerve compressions, including carpal tunnel and ulnar nerve release



ORTHOPAEDICS

ADULT HAND TO ELBOW CLINIC

PROCEDURES PERFORMED

- Carpal Tunnel
- Dupuytren's contracture (needle fasciotomy and fasciectomy)
- Elbow ganglion excision
- Finger joint replacement surgery
- Ganglion removal (hand)
- Hand and lower arm arthritis treatment
- Hand and lower arm surgery – nerve release
- Hand and wrist ligament reconstruction
- Musician's hand treatment
- Peripheral neuropathies – wrist
- Sport and industrial hand injury treatment
- Tendon surgery
- Tennis/golfer's elbow treatment
- Trigger finger and thumb release
- Ulnar nerve release
- Wrist arthroscopy

ADDITIONAL EXCLUSIONS

Total elbow replacements.



ORTHOPAEDICS

ADULT HIP CLINIC

PROCEDURES PERFORMED

- Hip arthroscopy
- Hip impingement surgery
- Hip replacement surgery



ORTHOPAEDICS

ADULT KNEE CLINIC

PROCEDURES PERFORMED

- Autologous chondrocyte implantation
- Chondrotissue
- Ligament reconstruction
- Meniscal repair
- Meniscal scaffold
- Meniscal transplant
- Micro fracture
- Osteotomy
- Partial knee replacement
- Patella femoral realignment
- Patella femoral replacement
- Patella stabilisation
- Total knee replacement
- Unicompartamental knee replacement



ORTHOPAEDICS

ADULT SHOULDER CLINIC

PROCEDURES PERFORMED

- Arthroscopic and open surgery
- Acromioclavicular joint excision
- Acromioclavicular joint reconstruction
- Biceps tenodisis/tenotomy
- Capsular release
- Reverse polarity total shoulder replacement
- Rotator cuff repair
- Shoulder resurfacing
- Shoulder stabilisation
- SLAP repair
- Subacromial decompression
- Total shoulder replacement



ORTHOPAEDICS

ADULT SHOULDER TO ELBOW CLINIC

PROCEDURES PERFORMED

- Elbow arthrolysis
- Golfer's elbow release
- Olecranon bursa removal
- Tennis elbow release
- Ulna nerve transposition

ARTHROSCOPIC AND OPEN SURGERY

- Acromioclavicular joint excision
- Acromioclavicular joint reconstruction
- Biceps tenodesis/tenotomy
- Capsular release
- Reverse polarity total shoulder replacement
- Rotator cuff repair
- Shoulder stabilisation
- SLAP repair
- Subacromial decompression
- Shoulder resurfacing
- Total shoulder replacement

ADDITIONAL EXCLUSIONS

Total elbow replacements.



ORTHOPAEDICS

ADULT SPINAL CLINIC

PROCEDURES PERFORMED

- Diagnostic medical branch blocks
- Discectomy
- Facet injections
- Laminectomy
- Lumbar decompressions
- Microdiscectomy (day case and inpatient)
- Nerve root blocks
- Treatment of coccyx pain

ADDITIONAL EXCLUSIONS

Cervical myelopathy.

Cervical or neck issues.

NON-ORTHOPAEDIC SPECIALITIES



UROLOGY

ADULT GENERAL UROLOGY CLINIC

PROCEDURES PERFORMED

- Bladder neck incision
- Circumcision – For medical reasons only
- Cystoscopy (biopsy and diathermy)
- Cystoscopy and bladder distension
- Diagnostic cystoscopies/flexible cystoscopies
- Excision of epididymal cysts
- Excision of hydrocele
- Excision of minor bladder lesions
- Excision of varicocele
- Flow rates and bladder scans
- Foreskin release
- Nesbitts procedures
- Orchidectomy
- Other foreskin conserving procedures including prepucioplasty and frenuloplasty
- One stop Haematuria clinic
- Penile or scrotal warts and lesions
- Prostate Biopsy
- Urethral dilations
- TURP – Transurethral resection of the prostate
- Reversal of vasectomy
- Vasectomy

CLINIC SPECIFIC EXCLUSIONS

Botox. Urodynamics.
Kidney or bladder stones. Urolift.

Please note certain procedures need funding.



VASCULAR

ADULT GENERAL VASCULAR CLINIC

PROCEDURES PERFORMED

- Varicose veins

CLINIC SPECIFIC EXCLUSIONS

Please note certain procedures need funding.

USEFUL CONTACTS

FOR EXCLUSION CRITERIA QUESTIONS

(Pre-assessment team) 01761 422200

FOR GENERAL E-REFERRAL QUERIES

E-referral Administration 01761 422260
01225 985126
01225 985124

Email: Sulis.E-Referrals@sulishospital.com

Main switchboard 01761 422222

GP/Primary care Liaison 01761 422214

Email: GP@sulishospital.com

HOW TO FIND US

SULIS HOSPITAL

Foxcote Avenue
Peasedown St John
Bath BA2 8SQ



Head southwest on the A367 to Peasedown St John. Enter the Peasedown St John bypass (A367), passing Audi and Mercedes Benz dealerships on your left. At the roundabout, take the first exit into Wellow Lane, followed by the first left into Foxcote Avenue. Follow signs to Sulis Hospital.



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