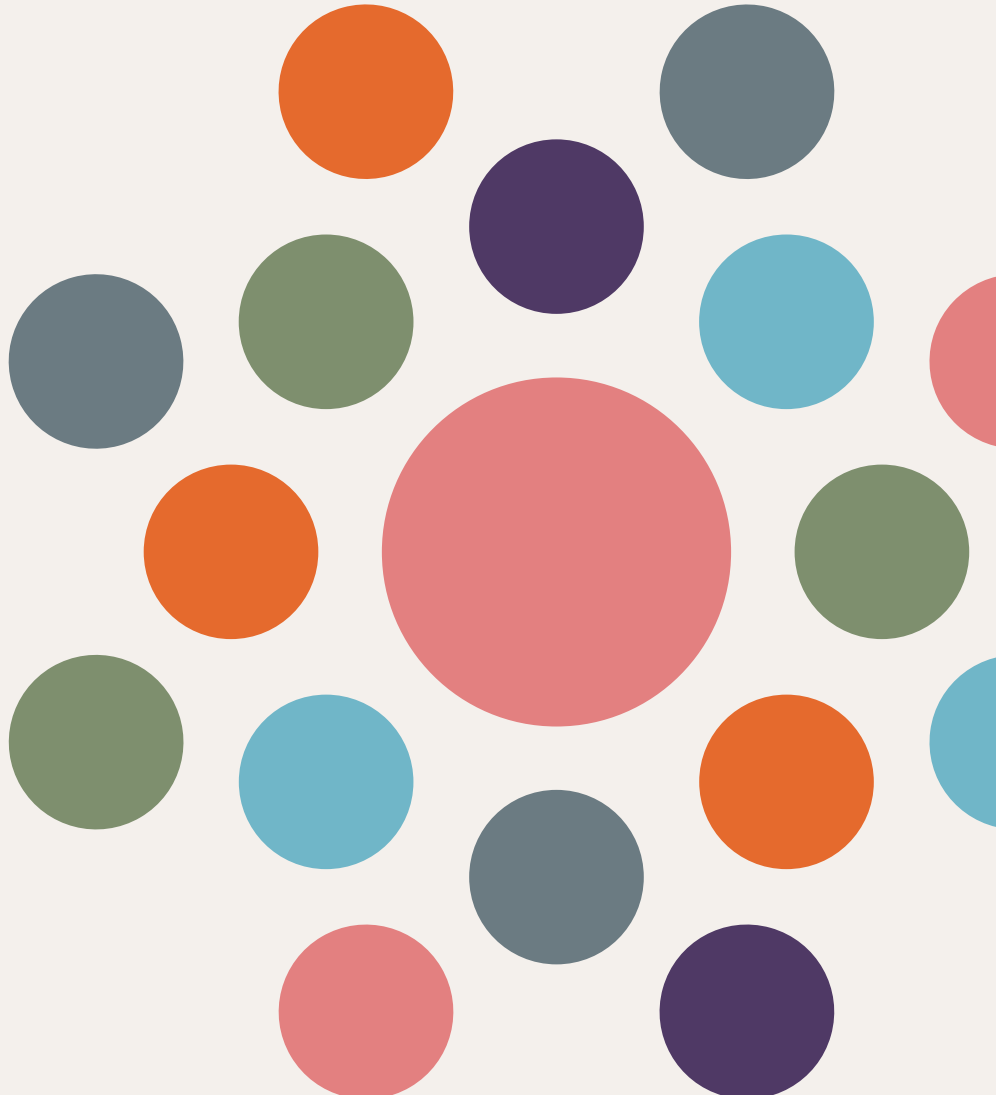
Community
Care
Connect

A new way to build
local care networks



Julia Darby

Community Care Connect CIC

‘Market failure’ in North East Dartmoor

- NEED for regulated agency
- **Immediate and urgent need for care at home**.

Curam

How it works | Care types ▾ | Blogs | Helpdesk | Login | Sign up & find a carer

Find your ideal carer

Search

Join for free and search for your carer by location or care needs

Message

Contact carers, chat to them and check references

Match

Once you've chosen your carer, agree rates, hours and services that work for you both

Hire

Begin your care, your chosen carer will handle the service agreements, invoices and admin

Care hub

Everything you need at your fingertips

Care plan

Adaptable care plans for your loved one

Carer library

See our collection of Hometouch carers

Care journal

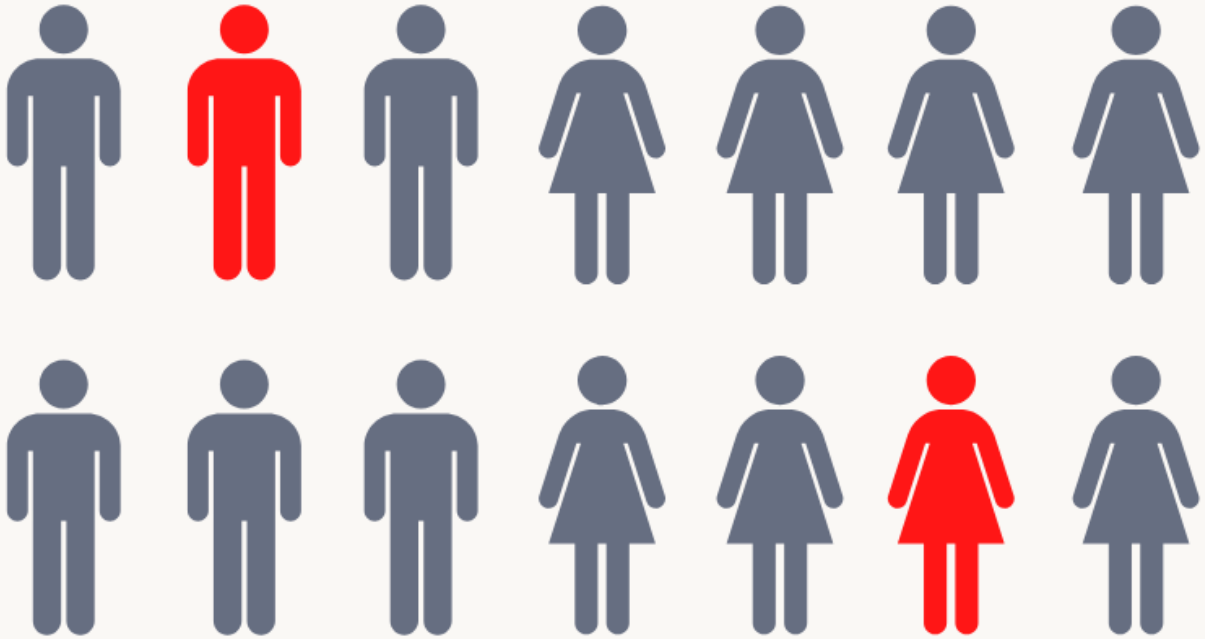
Stay up-to-date with your loved one's care

www.curamcare.com/how-it-works

https://myhometouch.com/

1 in 7

older people in England cannot access the care they need



Care deserts: the impact of a dysfunctional market in adult social care provision. Age UK, 2019

June 2017 to December 2019

Cost to the NHS due to 'social care delayed discharges'

- **£587 million, or**
- £27,000 per hour

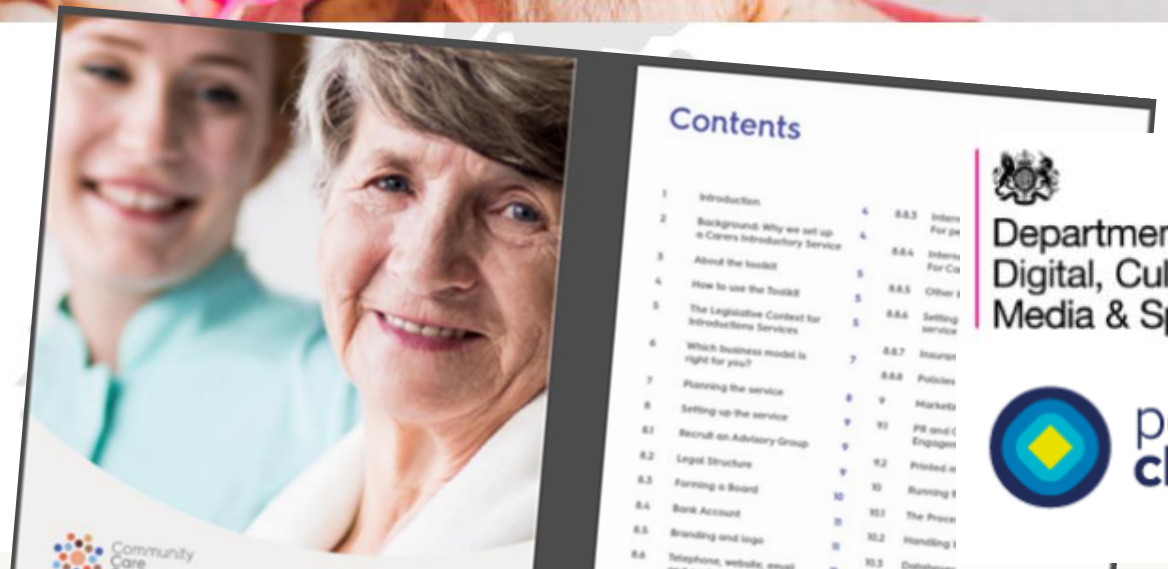
- **Reduction of 3 million hours of home care** (2017-19)

- c.50% of LA requests for care are un-met (2018/19)

Community Care Connect

A new way to build local care networks.

- Seeking local care or support?
- Offering local care or support?
- Want to become a Care Connector?
- Council, health or strategic body?



What is Community Care Connect?

Community Care Connect is a localised approach to building care and support networks that enables communities themselves to play a vital role in meeting the care and support needs of the people that live there.

We support third sector organisations, social enterprises and carer-led start-ups to upscale their impact by developing viable new Carer Introduction Services that match people seeking care or support at

Inclusive Recovery Fund

UnLtd

Department for Digital, Culture, Media & Sport

FUNDED BY COMIC RELIEF

power to change | business in community hands

Development Options

	Pro's	Con's
New build, external contractor	• Multi-disciplinary team • IP ownership	• Expensive and slow
New build, in-house	• Complete control over it • IP ownership	• One person on the team = Lack of multi-disciplinary skill-sets • Management lacks understanding – how to support
Retro-fit and sub-licence existing platform	• Fastest and cheapest route • Multi-disciplinary team • Requires a long-term trusted partnership – a friend for life	• No IP ownership • Requires a long-term trusted partnership – how to find it

madeopen.co.uk

Made Open
Building better communities.

Explore

Sign in

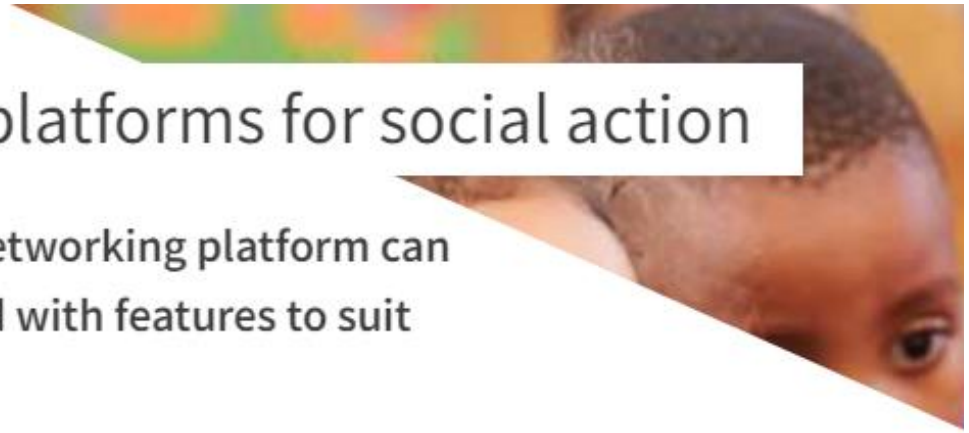
Design and technology for social action.

We help organisations and partnerships around the world build bespoke community platforms and design better services.

About us

Community platform

Service design



Creating platforms for social action

Our unique networking platform can be customised with features to suit your needs:

- Directory
- Timebank
- Volunteering
- Ideas
- Teams
- Polls
- Campaigns
- Guides
- Goals

Learn more | Platform help guides

We work with like-minded people and organisations.

Does this sound like you? Our clients:

- ✓ Believe technology can help address a problem.
- ✓ Believe in collaboration for social change.
- ✓ Want to innovate.
- ✓ Value working with an experienced team.
- ✓ Use business as a force for good.

The Made Open platform stimulates positive social action in communities. I cannot recommend their system and the organisatio enough.

Simon Sherbersky | Torbay Together platform

The Made Open platform lets us build collaborative arrangements fo the co-design and co-delivery of solutions to key community issues - helping communities to become agents of their own change.

Owen Tilbury | Launceston Together platform

Community
Care
Connect

NHS

The
Giving
Lab

CYSYLLTU
CONNECT

DEVON
Connect

WILTSHIRE
Together

UNTAGGED

THE
CORNWALL
LINK

TORBAY
TOGETHER

Parents1st
UK

Can Do
Bristol

CYSYLLTU
Sir Fynwy
CONNECT
Monmouthshire

Hexitime

Launceston
Together

R N L I
Lifeboats

CVT
Camphill Village Trust

devon

What does Comm Tech mean for us?

Care Connect is;

- Created by a community organisation for reuse by others.
- Created by a community organisation as infrastructure to support a broader community of practice.
    - An infrastructure or umbrella body supporting community-owned organisations that are running Introduction Services.

SPACE RANGER
LIGHTYEAR

Community Care Connect

A new way to build local care networks

Thank you for your interest.

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