

Minutes of the Audit Committee Meeting held on 10 March 2021 at 5.30pm via video conference

Kevin Moss (Chair)	
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Anna Entwistie	
Lee Probert – Chief Executive and Principal Louise Doswell – Deputy CE/ Principal, Partnerships and Development David Hawkins – Vice Principal, Finance and Professional Services Elizabeth McClure – Director of Governance Owen Trotter – Governor and Chair of F&GP Andy McCulloch – TIAA Paul Cutten – ITSS Manager	
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minutes of the meeting held on 2 nd December 2020 were	
ewed.	
e Committee resolved to approve the minutes.	
Matters Arising	
nda and an Internal Audit Report would also be presented en complete. The Audit Committee would continue to monitor ons and progress in this area. The Chair of the Finance and neral Purposes Committee, which was responsible for Cyber	
	Louise Doswell – Deputy CE/ Principal, Partnerships and Development David Hawkins – Vice Principal, Finance and Professional Services Elizabeth McClure – Director of Governance Owen Trotter – Governor and Chair of F&GP Andy McCulloch – TIAA

3. External Assurance - Internal Audit

3.1 2019-2020 Internal Audit Recommendations Implementation

The Vice Principal for Finance and Professional Services presented a summary of the 2019-20 Internal Audit Recommendations and progress on implementation. It was noted that five Internal Audit reports were completed prior to the first Covid-19 lockdown. Of the recommendations, 11 had been completed, three were partially completed and three had planned actions. A date for the final follow up had yet to be planned but it was anticipated that this would take place in May or June and all actions would be completed. The Audit Committee would be updated.

The Committee questioned the action to develop a Freedom of Speech policy in the context of recent Government announcements. It was noted that, at the time of the audit, this had been a low priority but was now being expedited.

The Committee resolved to note the report.

3.2 2020-2021 Internal Audit Recommendations Implementation

The Vice Principal for Finance and Professional Services provided an update on the 2020-21 Internal Audit implementation. It was noted that there were three Internal Audit Reports on the agenda and it was positive that these had been completed so promptly. There was one medium priority action which would be implemented as soon as possible.

3.3 Internal Audit Reports

Andy McCulloch from TIAA presented the Internal Audit Reports, noting that root cause indicators were now considered as part fo the audit process. It was noted that that there had been positive engagement during all three audits and where data was potentially sensitive, it had been shared within the MS Teams group.

- Key Financials - Creditor Payments

It was noted that the overall assessment was one of 'Reasonable Assurance'. There were some recommendations, largely relating to the completion of Purchase Orders. Aside from this, there were good controls in place for BACs payments, good segregation of duties across activities and well documented procedure notes. Direct Debit arrangements were also very good. Recommendation had been made regarding credit card transactions limits to reduce

the probability of fraud and it was further recommended that debto reporting be enhanced.

The Committee questioned whether the system automatically note where a PO was required. The Vice Principal for Finance and Professional Services noted that POs were always raised where required and there was no breach of the Financial Regulations. There had been some exceptions, where POs were not always raised, including for exam fees, restructuring and an insurance which went via a tender. All invoices were approved in accordance with the regulations. The Finance Manager intended to ensure a lowest was kept and to escalate matters where POs were not raised.

- Funding - Apprentice Controls

It was noted that the overall assessment was one of 'Reasonable Assurance'. It was clarified that the audit related to the apprenticeship controls required for funding, rather than being an audit of funding. The main recommendations related to progress meetings, which had not always been undertaken within the agree timescales, and improved documentation of the procedural guidance. It was noted that there was a positive audit trail of documents and good guidance in place relating to welfare and skills.

The Deputy Principal for Partnerships and Development noted that the findings were welcomed; new staff were in place and could focus on the recommendations. It was noted that reviews had bee impacted by Covid-19 and this was now being addressed. This would not impact funding but was a quality issue that was being prioritised.

The Committee noted that this was a challenging area and that a new influx of apprenticeships post-Covid could create stress on th controls. It was further noted that the funding agency rules change annually and it was necessary to note that apprenticeships which had started some time ago fell under different criteria.

- HR - Recruitment and Selection

It was noted that the overall rating was one of 'Substantial Assurance'. A couple of areas of high turnover had been identified and these tended to be areas where pay in the private sector was much more. Action had been taken to increase retention and attract the right people. There was a good segregation of duties in the recruitment and selection process and excellent recruitment software which adhered to best practice guidelines. Paperwork scored highly and was robust. There were no control recommendations but one suggestion to make better use of the analytic features on the software, which management had confirmed was being implemented.

The Committee questioned if the audit covered matters of diversity and inclusion. It was confirmed that the audit covered advertisements and shortlisting from this angle but that there was a separate diversity and inclusion audit which looked at the College as a whole. It was noted that all shortlisting was now conducted on a 'blind' basis.

The Committee resolved to note the reports.

4. Internal Assurance - College Assurances

4.1 Strategic Risk Monitoring

The Vice Principal for Finance and Professional Services provided an overview of the Strategic Risk Monitoring report, noting that the risks were monitored by the other Committees and the Audit Committee reviewed the entire document. It was noted that there had been some confusion within the other Committees as to the meaning of the 'direction of travel' indicator and it would be useful to provide clarity on this. The Committee agreed that the direction of travel should be an overall reflection of management perception of the nature of the risk, rather than a highly specific metric. It was agreed that an executive summary cover page, providing the rationale for any change in direction would be useful.

DH

The Committee questioned why the 'financial sustainability risk' had been rated red when the College was not in a negative financial position. It was noted that the deficit predicted for the year and the longer-term issue of pension contributions, resulted in the red rating. If the College continued on the same trajectory, the financial rating would decrease. It was noted that a cash positive position for next year would result in a change to the rating.

The Committee noted the Covid risk and questioned how the College was thinking about the longer-term impact of Covid-19 It was noted that the College currently felt comfortable with the Covid-19 safety measures in place and prospect of some return to normality. Further detail was awaited from the awarding bodies about the issuance of qualifications which remained a concern and could impact on progression opportunities. There was also uncertainty around new strains of the virus or an uptick in cases in the winter which could affect the College's operations.

The Committee questioned whether continued remote working could impact other risk areas, such as fraud and cyber. It was confirmed that there had been no impact to date but that the next agenda item would provide additional detail.

The Committee questioned the general impact of Covid-19, noting how much had been postponed as a result and how much

management focus had been redirected to the pandemic. It was noted that this was a potential issue, the delayed restructuring and estates strategy being examples of delays. It was noted that progress had been made but there were areas which would need to be progressed further in the aftermath of the pandemic.

4.2 Cyber Security

The Committee scrutinised a report from Paul Cutten, ITSS Manager, noting that this provided an update to the Committee ahead of the eight-day Internal Audit into Cyber Security which was planned for Spring.

It was noted that during 2020, there had been a significant increase in the amount of malicious ransomware attacks on the education sector. The IT department had therefore attempted to address any vulnerabilities in the remote access systems, which began with a full review of all systems in January 2020. The infrastructure in place was positive but security was now the key priority. It was noted that:

- Multi-factor authentication was now in place, which had the potential to block 99% of attackers.
- Security holes had been identified and plugged
- Software had been standardized and updated
- Defenses were now multi-layered
- Software which detected intruders had been submitted for approval by SLT

It was also noted that the College was working towards achieving the Cyber Essentials certification.

The Committee noted that a vital component of security was to ensure staff and student awareness. It was noted that emails had bene sent to staff about phishing and that there was a voluntary phishing training course. The IT department were now looking at purchasing a mandatory training programme for all staff to complete annually. The Committee agreed that this was important to implement as soon as possible.

PC

The Committee questioned whether patching was up to date. The ITSS Manager confirmed that core products were now subject to automatic updates. Some legacy software required work but was being actively patched.

The Committee raised the question of protection from student devices. It was noted that all staff had sophisticated remote access to the system and this had not been extended to students. However, student access was via Office 365 and there was no route into the internal structure. New systems would alert the College of any risky sign-in activity which could then be followed up with the student.

	The Committee again noted the significance of the Cyber Security threat and thanked the ITSS Manager for the report. The Internal Audit would provide further detail when ready.	
	5. Policy Reviews	
	5.1 Fraud Policy	
	The Fraud Policy was presented for Audit Committee approval. It was noted that the policy did not cover student fraud against the College; this would be a disciplinary matter.	
	The Committee resolved to approve the Policy.	
	6. Other Matters	
	6.1 Additional Services from Audit Providers	
	There had been no additional services provided.	
	6.2 GDPR The Deputy Principal for Partnerships and Development noted that actions from the June 2020 update to the Committee had been addressed. The DPO had now left and SIRO would leave in May. The recruitment for these positions was being prioritised. GDPR fell under the remit of the Finance and General Purposes	
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Signed Name:	7. Key Meeting Outcomes and/or Actions 7.1 Matters for reporting to the Governing Body (if any) - Clarity on the risk report direction of travel - Cyber Security progress 8. Any Other Business There was no further business. 9. Date of Next Meeting – Monday, 21 June 2021	