



New College Stamford

ACHIEVE EXCELLENCE, BE OUTSTANDING

HELLO

**YOUR
WELCOME
PACK**

Travel & Tourism Level 2

www.stamford.ac.uk | enquiries@stamford.ac.uk | 01780 484311

WELCOME

Introduction from Gary Munson-Pike *Head of Business, Media, IT and Travel and Tourism*

Hello and welcome to our College.

I am delighted you have chosen to study with us, and am looking forward to meeting you (If I haven't done so already).

I am the Head of Department for Business, Media, IT and Travel and Tourism and this means I am responsible for ensuring you have all the opportunities and resources you need to succeed on your course, that the teaching and learning you receive is the best it can be, and that you have access to all the support, mentorship and encouragement you need to achieve your qualification.

We are immensely proud of our students, and if you promise to work hard, in return we will do everything we can to make sure you are achieving, and that you remain happy, motivated and on track to achieve your goals and dream career.

In these pages, you will find photos of all our staff so you can familiarise yourself with who will be teaching you, and who is available to support you whilst you study with us.

In addition, we have a whole team of people who work in our



Student Services department who are dedicated to ensuring your experience at College is amazing! They can arrange additional support for you in and out of the classroom, advice and support for your welfare, safeguarding and financial support, careers guidance, or help you make new friends with our Student Union, and other fun activities and social clubs.

In this welcome pack you will find a reminder of the summer projects you have been asked to do, a chance to 'Meet the Team', some further reading resources and useful information on mental health and wellbeing.

If you have any questions, please feel free to use any of the methods identified at the back of this pack and our friendly enquiries team will ensure we get back to you.

Good luck and see you soon!

MEET THE TEAM



Jen Littlefair
Travel & Tourism
Lecturer



Charmaine Westerdale
Travel & Tourism
Lecturer



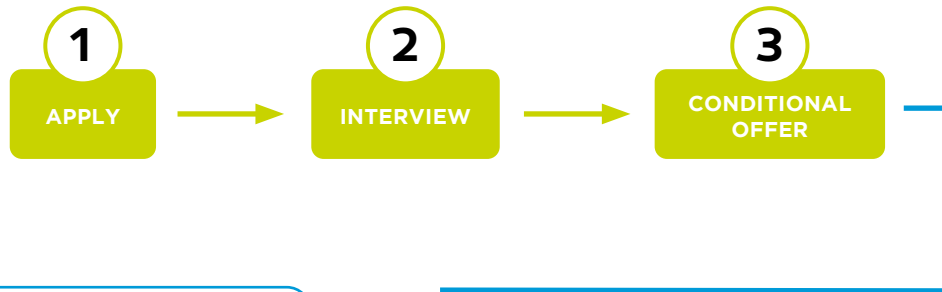
Joanna Gault
Travel & Tourism
Lecturer



Britta Bates
Student
Advisor

WHAT HAPPENS NEXT?

COMPLETE



YOU ARE HERE

4

WELCOME EVENT (Previously known as Taster Day)

Unfortunately due to COVID-19 we are unable to invite you to spend a day in College with us, so we are going virtual instead!

In this Welcome Pack you will find information and activities that you can do to ensure you have a smooth transition on to your chosen course.

SAY HELLO

Look out for our 'Say Hello' sessions for a chance to meet your tutors and our support teams so you can ask any questions before you start.

COMING UP NEXT

5

PRE-ENROLMENT - APPLY FOR TRANSPORT AND FINANCIAL SUPPORT

During July you will receive more information about how to apply for your bus and any financial support you might need with video guides and FAQs to assist you. Staff are also on hand remotely to help you with your applications.

6

ENROLMENT

During August more information about how to enrol on to your course will be emailed to you.

You will need to complete some forms and upload your certificates online after GCSE results day, You won't need to travel to College, or queue.

Enrolment is where you officially become a College student and we will issue you a timetable and plan for your induction.

7

INDUCTION

Due to COVID-19 we are working hard to design an exciting induction that will be a mix of online delivery and also some time on site at College.

Getting to know staff and students will be paramount and there will be lots of support for those that will be naturally a bit nervous about this whole new chapter.

Your first six weeks are really important, and we will work hard to ensure you are on the right course, and are feeling settled and supported to succeed.



Click play to watch a welcome message, and find out more about how you will apply for transport and uniform from our Student Services Manager, Phil.

ACTIVITIES

Dear student,

We are delighted that you have chosen to study at Stamford College next year.

Here is your Summer Assignment for Level 2 Travel and Tourism. This assignment is part of your 6-week probation review so it is vital that it is completed over the summer and emailed to **Joanna.Gault@stamford.ac.uk** by **Monday 17 August**.

Good luck and we look forward to meeting you on your first day!

The Travel & Tourism Team



Job opportunities in the UK travel and tourism industry

SCENARIO: As a Careers Adviser you have someone contact you about Travel and Tourism Career Opportunities available to them. You need to advise them about qualifications, skills and experience, personal qualities and attitude requirements.

TASK: Produce a careers brochure about different job opportunities and requirements for **at least 2** different travel and tourism job roles from different sectors of the industry e.g. hospitality, travel agents, tour guides, cabin crew.

When describing the different job opportunities from different sectors, ensure to include:

- Qualifications
- Skills and experience
- Personal qualities and attitudes

Sources of information to support you with this assignment:

- Google class room notes,
- Your own class notes,
- Travel and Tourism section of the library,
- The internet
- Travel Weekly/Gazette magazine

To achieve the criteria you must show that you are able to:

(PASS) Uses information about job opportunities and job roles in the UK travel and tourism industry found in at least 2 sources and communicates it, mostly accurately, in own words in the form of a careers brochure or similar.

(MERIT) Uses information about job opportunities and job roles in the UK travel and tourism industry found in different formats and communicates it, mostly accurately, in own words in the form of a careers brochure or similar.

(DISTINCTION) Uses information about job opportunities and job roles in the UK travel and tourism industry found in different formats from different types of sources and accurately communicates the information in own words in the form of a careers brochure or similar.

The deadline for completion is 17 August 2020

Please email your work to: **Joanna.Gault@stamford.ac.uk**



FURTHER READING & RESEARCH

Text Books

- Level 2 or Level 3 Travel & Tourism Books 1 & 2 (depending on your chosen course)

Online Resources

- [Travel Weekly](#)
- [TTG](#) - registration required (free)
- [TUI](#)
- [Jet2](#)
- [EasyJet](#)
- [British Airways](#)
- [Hilton Hotels](#)
- [Princess Cruises](#)
- [Alton Towers](#)
- [Centerparcs](#)
- [Avis](#)

TV Series

- Simon Reeve (Various destination programmes)
- The Travel Man
- Race Across the World
- Joanna Lumley (Various destination programmes)
- Cruising with Jane McDonald
- Inside the Worlds Greatest Hotels
- A Very British Airline
- Airline
- Airport



DISCOVER YOUR FUTURE CAREER

With your personal career coach.

Find out more about the careers you could access after completing your course.

Your personal careers coach can help you find relevant data on wages, employment, and the training you need to succeed.

Start now at

www.stamford.ac.uk

MENTAL HEALTH & WELLBEING



It is really important that College is an environment that promotes your wellbeing and proactively supports your wellbeing and charter that sets out our commitment to you to achieve this, and encourage all our students to engage with our '5 Ways to Wellbeing' which can be found [here](#).



Coronavirus and Your Mental Health

If you're worried about the impact of coronavirus on your mental health, you are not alone. The COVID-19 pandemic is a new and uncertain time for all of us and will affect our mental health in different ways. However you are feeling right now is valid. With the right help and support, we can get through this together.



Young Minds has lot of tips, advice and guidance on where you can get support for your mental health during this time

<https://youngminds.org.uk>



Cruse offer support, advice and information to children, young people and adults when someone dies.

01223 633536

<https://www.cruse.org.uk>



PAPYRUS is the national charity dedicated to the prevention of young suicide.

Call: **0800 068 4141**

Text: **07860039967**

Email: pat@papyrus-uk.org

<https://papyrus-uk.org>



If you are 18 or under Childline is a FREE, confidential service available any time, day or night.

0800 1111

www.childline.org.uk



Shout is the UK's first free 24/7 text service for anyone in crisis anytime, anywhere.

Text Shout to 85258

www.giveusashout.org



The Mix offers support services for young people. Call 4pm - 11pm everyday.

0808 808 4994

www.themix.org.uk

Ask us a question!



enquiries@stamford.ac.uk



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