



THE ROYAL OAK

We are thrilled that we have had the go-ahead from the Government to re-open our country pub, campsite and bunk barn.

In light of Government guidelines, we of course have had to make some minor changes to our site & facilities. Please ensure you have read the below points prior to your arrival at The Royal Oak, Hurdlow.

- On entry and exit to the toilet & shower blocks please ensure you use the hand sanitiser provided.
- Prior to using any of the facilities please use the antibacterial spray and wipes provided – you are responsible for your own sanitation.
- Our toilet and shower block facilities are open for use but are operating slightly differently – both blocks are now unisex but have different uses. One block is an ‘express’ facility for single users; this block has social distancing measures in place and time spent in this block should be kept to an absolute minimum. The other block is for families/groups; an indication lock has been placed on the external door a group/family can have exclusive use of the facilities. When using the exclusive facilities please be conscious of waiting times and use these as swiftly as possible to help to reduce large queues.
- We have increased the number and intensity of our cleans of the toilet & shower block facilities, these will now be cleaned 4 times a day.
- For now, our bunk barn kitchen is closed for use, this is to protect customers and our cleaning staff. We assessed the risk and felt we could not minimise it to an acceptable level so have decided to eliminate risk altogether by closing these facilities. We apologise for any inconvenience caused by this, please understand we did not make this decision lightly.
- We ask for all guests staying in our bunk barn to strip beds of all laundry and place in the bin bags provided – this is for the safety of our cleaning staff and to minimise cross-contamination risks
- We have blocked off certain pitches in an attempt to reduce the number of guests on site, please do not move pitches without seeking prior permission from a member of our team inside the pub.
- The Royal Oak is currently open and serving meals from 12-9pm Monday-Friday or from 8.30am-9pm Saturday & Sunday. Should you wish to book a table please do so on www.peakpub.co.uk or contact us on 01298 83288 or hello@peakpub.co.uk
- We are also operating a click & collect takeaway service should you prefer to eat in your room or at your tent pitch
- Please observe social distancing rules at all times and keep 2 metres apart where possible. Where this cannot be achieved please ensure you keep at least 1 metre apart from anybody who is outside of your group
- If at any point we are under the impression you are in breach of government guidelines, we reserve the right to ask you to depart the premises

Should you need to familiarise yourself with the government guidelines, all information can be found by clicking on the following link <https://www.gov.uk/coronavirus>

Thank you for your patience and understanding during these unusual times. Our customer and employee safety is of paramount importance to us. Should you have any queries please do not hesitate to contact us.

We look forward to seeing you soon!

The Royal Oak