

Mandatory Training v Care Certificate

Mandatory + Statutory Training is an annual refresher training course intended for established Healthcare Professionals.

It is paramount that delegates attending this course have prior learning and experience in healthcare. In particular the 'practical elements' of the course are not suitable for delegates without prior learning or competence.

The subject modules on a Mandatory Training Course are compact, containing just the right amount of information to refresh a delegate's previous knowledge. Delegate experiences also provide further enhancements to the training experience. In summary:

- Mandatory & Statutory Training is not suitable for workers new to care
- Mandatory & Statutory Training is not a substitute for The Care Certificate Training Course.
- Any workers who are new to care should attend the Care Certificate Course and NOT Mandatory Training

All delegates on Mandatory Training Courses need to declare their professional background BUT we do understand from time to time that delegates might book themselves onto the wrong course by mistake. If you don't have the necessary experience and you find yourself enrolled on a Mandatory Training Course, you will be presented with a choice: -

- **Leave the course** - HSG would prefer the delegate to leave the course and at HSG discretion allow the delegate to attend the next Care Certificate course at no additional cost
- OR**
- **Stay on the course** – if a delegate does decide to stay for the duration of the course they will not be issued with a certificate or offered a free course replacement on an alternative course

Delegates that are unsure of which training will be suitable for them, should check with their employer/ agency before booking any training with The Health and Safety Group.

We also appreciate that agencies and employers also make the occasional mistake when choosing a course for their employees. If this is the case, The Health and Safety Group will again use its discretion and may award places on the correct course at no extra charge. If any agency or employer repeatedly and / or purposefully places employees on the wrong course, The Health and Safety Group will not award places on the correct course at no extra charge.

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The Health and Safety Group will at no time be held responsible if the incorrect training course is selected.