Your Details

Title __________ First Name __________
Surname ______________________
Address ______________________
________________________________
Postcode ________ Tel __________
Date ______________________
Email Address __________
What is your ethnicity?

How many people are there in your household in the following age groups?
Under 5’s 5-19
19-49 50-59 60+

Do you have a disability or health problem which affects your ability to carry out normal day to day activities?
Yes
No
Prefer not to say

Is a member of your household in receipt of benefits?
Yes
No

What is your total annual house income?
£0-£16,000,
£16,000-£30,000,
£30,000-£50,000,
£50,000+

1. What is your property type?
House Bungalow
Flat Maisonette

2. What type of home do you live in?
Detached Semi-detached
Mid-terrace End-terrace

3. In what year was your home built?
Before 1900 1900-1949
1950-1990 1991-present

4. Do you own or rent your property?
Own/ buying on mortgage
Renting privately
Renting from Amicus Horizon
Renting from other Housing association ( If so whom? )__________
Other _______________________________________

5. How many bedrooms do you have in your home?
Number of bedrooms in home __________

For all types of property

6. What is your main wall type?
Don’t Know
Stone Uninsulated cavity
Insulated Cavity Solid brick
Timber frame Other

7. How much loft insulation do you have?
Don’t Know None
Up to 50mm 100mm
150mm 200mm
250mm 250mm+

8. How much of the property is double-glazed?
None Some (25%)
About Half (50%) Most (75%)
All (100%)

9. Are any single glazed windows draught proofed?
Yes
No

ELECTRICITY

10. How many of the following do you have in your home?

<table>
<thead>
<tr>
<th>Type of Bulb</th>
<th>Number of Bulbs</th>
</tr>
</thead>
<tbody>
<tr>
<td>CFL</td>
<td></td>
</tr>
<tr>
<td>LED</td>
<td></td>
</tr>
<tr>
<td>Halogen</td>
<td></td>
</tr>
<tr>
<td>Filament bulb</td>
<td></td>
</tr>
</tbody>
</table>
11. Are you aware of energy graphs on electrical appliances?
   Yes  No

12. Are you likely to change your electrical appliance within the next year?
   Yes  No

**HEATING**

13. What is the main fuel used to heat your property?
   Mains gas  Off peak electricity
   Electricity  Solid fuel
   Bottled gas  Wood
   Oil  Bulk LPG

14. What is your main heating system?
   Boiler
   Warm air (vents)
   Storage heaters
   Boiler supplying underfloor heating

15. Would you have your heating on more often if it didn’t cost so much?
   Yes  No

16. What if any is your secondary heating?
   None present
   Standard gas fire  Electric heaters
   Electric fire
   Decorative gas fire in an open fireplace
   Gas fire with back boiler
   Open fire with back boiler
   Closed room heater with back boiler

17. When was your boiler installed?
   Don’t Know
   1997 or earlier  During or after 1998

18. What type of boiler does your property have?
   Don’t Know  Combination
   Normal  Back boiler
   Condensing  Condensing combination
   Open fire with back boiler
   Gas fire with back boiler
   Closed room heater with back boiler
   Condensing regular

**For all types of heating system**

19. What heating controls does your system have? (Confirm all that apply)
   Don’t Know
   Room thermostat
   Programmer
   Thermostatic radiator valves

20. What temperature do you normally have your thermostat on during the winter?

21. How is your hot water usually heated?
   Don’t Know
   From main heating system
   Back boiler
   From secondary heating
   Gas water heater, more than one sink
   Electric immersion (on peak)  Gas water heater.
   Single sink
   Electric immersion (off peak)
   Instant electric water heating

**If you do have a hot water cylinder**

22. What type of hot water cylinder insulation do you have?
   None
   Thick Jacket
   Thin Jacket
   Solid Foam

23. Is there a thermostat on the water cylinder?
   Yes  No

24. What temperature is the thermostat set to on the water cylinder?

25. Do you use cooling measures in your home in Summer?
   Yes  No
**WATER**

26. What water saving measures are you using in your home?
   A (Already doing),
   W (Will start doing),
   D (Don’t want to do),
   C (Can’t do)
   Taking showers rather than baths
   Reducing time in shower
   Turning off tap when brushing teeth
   Using a save a flush bag
   Using a water butt
   Using a water efficient shower head

27. Do you use a dual flush toilet or handle flush toilet? How many?
   Dual flush toilet _______________________
   Handle flush toilet _______________________

28. Are you on a water meter? Yes No

**RENEWABLE ENERGIES**

29. Do you know about or use any of these Renewable technologies?
   Solar hot water heating
   Photovoltaics

**ENVIRONMENTAL ISSUES**

30. How informed do you feel you are about issues around climate change?
   Very informed
   Quite informed
   Little or no knowledge.

31. Do you think the climate has changed over the past 30 years?
   Yes No Not sure

32. If yes, how do you think it has changed?
   It has warmed
   It has cooled
   It is more unpredictable

33. Do you think the average temperature will increase in the next 30 years?
   Yes No Not sure

34. What energy saving measures are you using in your home?
   A (Already doing),
   W (Will start doing),
   D (Don’t want to do),
   C (Can’t do)
   Turn heating thermostat down by 1°C
   Use TRV’s efficiently
   Turning off lights when leaving room
   Turn all appliances in home off of standby
   Replace appliances with A – A++ rated appliances when they need replacing
   Replace desktop and monitor with laptop
   Fully loading washing machine
   Hanging washing (instead of using tumble dryer)
   Wash laundry at 30°C rather than 40°C
   Using radiator panels/foil
   Using save-a-flush bag
   Using TV power-down
   Using CFL light bulbs
   Using LED bulbs
   Other ______________________________________

35. What energy and water saving measures are you using in your home?
   A (Already doing),
   W (Will start doing),
   D (Don’t want to do),
   C (Can’t do)
   Taking showers rather than baths
   Reducing time in shower
   Fill kettle to minimum volume required
   Other ______________________________________

**TRANSPORT**

36. Did you know that car vehicle tax rates are based on either engine size or fuel type and CO2 emissions, depending on when the vehicle was registered?
   Yes No

**WASTE**

37. Do you recycle?
   Yes No
How did you hear about the Green Doctor service?
- Contacted directly by telephone by a Green Doctor
- Through a friend
- Through Sustainable Sheppey website
- Through Facebook
- Through Amicus Horison office
- Through Swale Bridge Partnership
- Through an event (which one?)
- Through other website (which one?)

Other __________________________________________

I agree that this data will be used for research purposes: Yes No

Rang WHD for resident and was successful?
- Yes
- Not eligible
- Already applied
- Application closing date has finished
- Already receiving

Date of Visit: ________________________________

Signature: ___________________________________