

11. Are you aware of energy graphs on electrical appliances?

Yes No

12. Are you likely to change your electrical appliance within the next year?

Yes No

HEATING

13. What is the main fuel used to heat your property?

Mains gas	Off peak electricity
Electricity	Solid fuel
Bottled gas	Wood
Oil	Bulk LPG

14. What is your main heating system?

Boiler
Warm air (vents)
Storage heaters
Boiler supplying underfloor heating

15. Would you have your heating on more often if it didn't cost so much?

Yes No

16. What if any is your secondary heating?

None present	Open fire
Standard gas fire	Electric heaters
Electric fire	
Decorative gas fire in an open fireplace	
Gas fire with back boiler	
Open fire with back boiler	
Closed room heater with back boiler	

17. When was your boiler installed?

Don't Know
1997 or earlier During or after 1998

18. What type of boiler does your property have?

Don't Know	Combination
Normal	Back boiler
Condensing	Condensing combination
Open fire with back boiler	
Gas fire with back boiler	
Closed room heater with back boiler	
Condensing regular	

For all types of heating system

19. What heating controls does your system have? (Confirm all that apply)

Don't Know
Room thermostat
Programmer
Thermostatic radiator valves

20. What temperature do you normally have your thermostat on during the winter? _____

21. How is your hot water usually heated?

Don't Know
From main heating system
Back boiler
From secondary heating
Gas water heater, more than one sink
Electric immersion (on peak) Gas water heater.
Single sink
Electric immersion (off peak)
Instant electric water heating

If you do have a hot water cylinder

22. What type of hot water cylinder insulation do you have?

None
Thick Jacket
Thin Jacket
Solid Foam

23. Is there a thermostat on the water cylinder?

Yes No

24. What temperature is the thermostat set to on the water cylinder? _____

AIR CONDITIONING

25. Do you use cooling measures in your home in Summer?

Yes No

WATER

26. What water saving measures are you using in your home?

A (Already doing),
W (Will start doing),
D (Don't want to do),
C (Can't do)

Taking showers rather than baths
Reducing time in shower
Turning off tap when brushing teeth
Using a save a flush bag
Using a water butt
Using a water efficient shower head

27. Do you use a dual flush toilet or handle flush toilet? How many?

Dual flush toilet _____
Handle flush toilet _____

28. Are you on a water meter? Yes No

RENEWABLE ENERGIES

29. Do you know about or use any of these Renewable technologies?

Solar hot water heating
Photovoltaics

ENVIRONMENTAL ISSUES

30. How informed do you feel you are about issues around climate change?

Very informed
Quite informed
Little or no knowledge.

31. Do you think the climate has changed over the past 30 years?

Yes No Not sure

32. If yes, how do you think it has changed?

It has warmed
It has cooled
It is more unpredictable

33. Do you think the average temperature will increase in the next 30 years?

Yes No Not sure

34. What energy saving measures are you using in your home?

A (Already doing),
W (Will start doing),
D (Don't want to do),
C (Can't do)

Turn heating thermostat down by 1°C
Use TRV's efficiently
Turning off lights when leaving room
Turn all appliances in home off of standby
Replace appliances with A – A++ rated appliances when they need replacing
Replace desktop and monitor with laptop
Fully loading washing machine
Hanging washing (instead of using tumble dryer)
Wash laundry at 30°C rather than 40°C
Using radiator panels/ foil
Using save-a-flush bag
Using TV power-down
Using CFL light bulbs
Using LED bulbs
Other _____

35. What energy and water saving measures are you using in your home?

A (Already doing),
W (Will start doing),
D (Don't want to do),
C (Can't do)

Taking showers rather than baths
Reducing time in shower
Fill kettle to minimum volume required
Other _____

TRANSPORT

36. Did you know that car vehicle tax rates are based on either engine size or fuel type and CO2 emissions, depending on when the vehicle was registered?

Yes No

WASTE

37. Do you recycle?

Yes No

How did you hear about the Green Doctor service?

- Contacted directly by telephone by a Green Doctor
- Through a friend
- Through Sustainable Sheppey website
- Through Facebook
- Through Amicus Horizon office
- Through Swale Bridge Partnership
- Through an event (which one?)
- Through other website (which one?)

Other _____

I agree that this data will be used for research purposes: Yes No

Rang WHD for resident and was successful?

- Yes
- Not eligible
- Already applied
- Application closing date has finished
- Already receiving

Date of Visit: _____

Signature: _____

SAMPLE