

**FINANCIAL INCLUSION CHECKLIST**

|  |     |  |    |  |
|--|-----|--|----|--|
| <b>Name:</b>   |     |  |    |  |
| <b>Address:</b>  |     |  |    |  |
| <b>Postcode:</b>   |     |  |    |  |
| <b>Date of Birth:</b>  |     |  |    |  |
| <b>Telephone Number:</b>   |     |  |    |  |
| <b>Email:</b>  |     |  |    |  |
| Do you have access to a bank account?  | Yes |  | No |  |
| If the answer no, signpost service user to Wearside First Credit Union, high street banks, or post office – <b>refer to Gentoo’s Money Matters Team for credit union sign up as they can do so direct from customer’s home</b>   |     |  |    |  |
| Do you have access to a savings facility   | Yes |  | No |  |
| If the answer no, signpost service user to Wearside First Credit Union, high street banks, or post office - <b>refer to Gentoo’s Money Matters Team for credit union sign up as they can do so direct from customer’s home</b>   |     |  |    |  |
| Are you in debt?   | Yes |  | No |  |
| If the answer yes, if the service user would like debt advice dependent on where they live, signpost to Sunderland Advice Service, ShARP, PAG, CAB Washington, FISCUS  |     |  |    |  |
| Do you require affordable/responsible credit?  | Yes |  | No |  |
| If the answer yes, signpost service user to Wearside First Credit Union, high street banks, or post office   |     |  |    |  |
| Do you require insurance such as basic home contents?  | Yes |  | No |  |
| If the answer yes, signpost service user to moneysupermarket.com; confused.com; financial advisor – <b>refer to Gentoo’s Money Matters Team who can provide an overview of HCI and a variety of schemes available to the financially excluded.</b> Signpost to Age UK Products and Services for clients over 50’s. |     |  |    |  |

**Contact Details:**

**Sunderland Advice Service -**

(Tier One Advice for non  
priority debt)

Age UK Sunderland, Bradbury Centre, Stockton Road,  
Sunderland, SR2 7AQ  
Tel: (0191) 567 4649

Email: [enquiries@sunderlandadvice.co.uk](mailto:enquiries@sunderlandadvice.co.uk)  
Website: [www.sunderlandadvice.co.uk](http://www.sunderlandadvice.co.uk)

**Wearside First Credit Union -**

Unit 6, 25 Waterloo Place, Sunderland SR1 3HT  
Tel: (0191) 514 7491

Email: [info@wearsidfirst.com](mailto:info@wearsidfirst.com)  
Website: <http://www.wearsidfirst.com>

**CAB -**

(Tier Two Advice for  
priority debt)

13-14 Arndale House, Victoria Road, Concord, Washington,  
NE37 2SW  
Tel: (0191) 4166848

Website: <http://www.cabwashington.co.uk>

**FISCUS Sunderland -**

The Coop Centre, Whitehouse Road, Hendon, Sunderland,  
SR2 8AH  
Tel: (0191) 565 7605

Email: [info@fiscus.co](mailto:info@fiscus.co)  
Website: <http://www.fiscus.co>

**ShARP -**

17 Beatrice Terrace, Shiney Row, Houghton Le Spring,  
Tyne & Wear, DH4 4QW  
Tel: 0191 385 6687  
Email: [general@shineyadvice.org.uk](mailto:general@shineyadvice.org.uk)

Website: <http://www.shineyadvice.org.uk>