

NHS Benchmarking Network

Bespoke Services

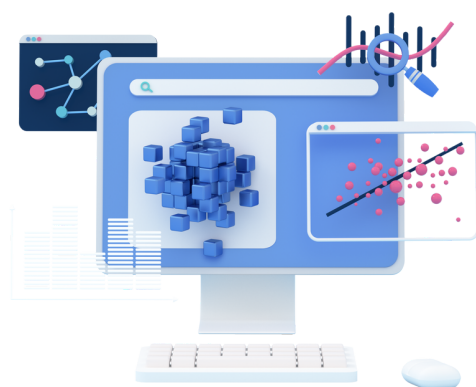
NHSBN can provide support to members via our bespoke services.

If you're looking to understand provision, demand, capacity, or outcomes, we can work with you to provide comprehensive and coherent evidence to support both planning and delivery.

Our bespoke projects are constructed in partnership with you.

We will apply our tried, tested, and successful delivery cycle to provide a bespoke package for your needs.

Your requirement may be connected to our existing membership programme - a '**deep dive**' into project data across organisations in a geography, system or collaborative, or it may be a specialist area of interest for you or your System.



A typical bespoke project will span 3-6 months and follow the below delivery cycle

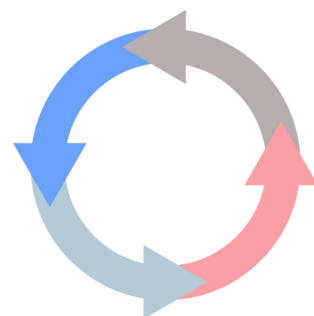
Phase 1: Initiation and Planning

Phase 2: Specification and Development

Phase 3: Data Collection

Phase 4: Analysis

Phase 5: Reporting and Dissemination



Please contact us to discuss your requirements so we can help shape your project with you - from conception to delivery.

An overview of previous bespoke projects

NHSBN assist members with a variety of bespoke services. Previous projects include:

Tailored Benchmarking Projects	Collection of additional data to support understanding of a specific area, patient cohort or condition. Utilising NHSBN technology to support data collection, reporting and analysis. This may include supplementing data from the existing NHSBN projects.
Project Insights	Presentation of findings on a specific NHSBN project across a group of participating organisations. Includes analysis, report and events. Projects have included a range of sectors, multiple systems and regions.
Themed Insights	Insights on specific themes, e.g. 'productivity', 'older people', 'urgent and emergency care' 'corporate functions' from multiple NHSBN projects and national data sources. Project deliverables included analysis, reports, presentations and events.
Dashboard	We have developed dashboards for members and non members who wanted to incorporate NHSBN project data, national data sources, and members own source data. Features can be switched on and off, e.g. time series, mapping, exports, API. Data is updated routinely or presented as a one off snapshot.
Case Review Tool	Provision and set up of online tool to support clinical case review for a specific patient cohort, organisation or system. <i>The clinical review is completed by a clinical panel and set up locally from provide organisations.</i>
Census / Survey Tool	Provision and set up of a census study which looks at a specific patient cohort at a point in time.

System level deep-dives

System level deep-dives enable systems to work through problems using data as an enabler. NHSBN's Support Team enable problem solving at all levels of an organisation and system. Focus is on collaboration to deliver system level change.

Support is wide ranging including new data collections, outputs, presentations and facilitation of workshops

ICS Community Physical Health Services Deep-Dive

NHS Benchmarking Network were commissioned by community providers from an ICS to support a review of **investment in**, and the **provision of**, community physical health services.

The bespoke project draws on data from the Network's benchmarking projects covering **Community Services, Intermediate Care** and **Community Hospitals**.

Datasets have been utilised from CORE work programme projects. These are supplemented by cost data from the **National Cost Collection (NCC)**. Context on population health is provided using data from the **Network's IC Benchmark**.

NHSBN provided a deep dive into data from Community Services including: **Nursing, Health Visiting, Allied Health Professionals, Intermediate Care Findings**, and **Community Hospitals**, collecting, analysing and benchmarking metrics on:



National Cost Collection

Service model
Finance
Workforce
Activity
Quality



Key findings are presented in a qualitative and quantitative format.

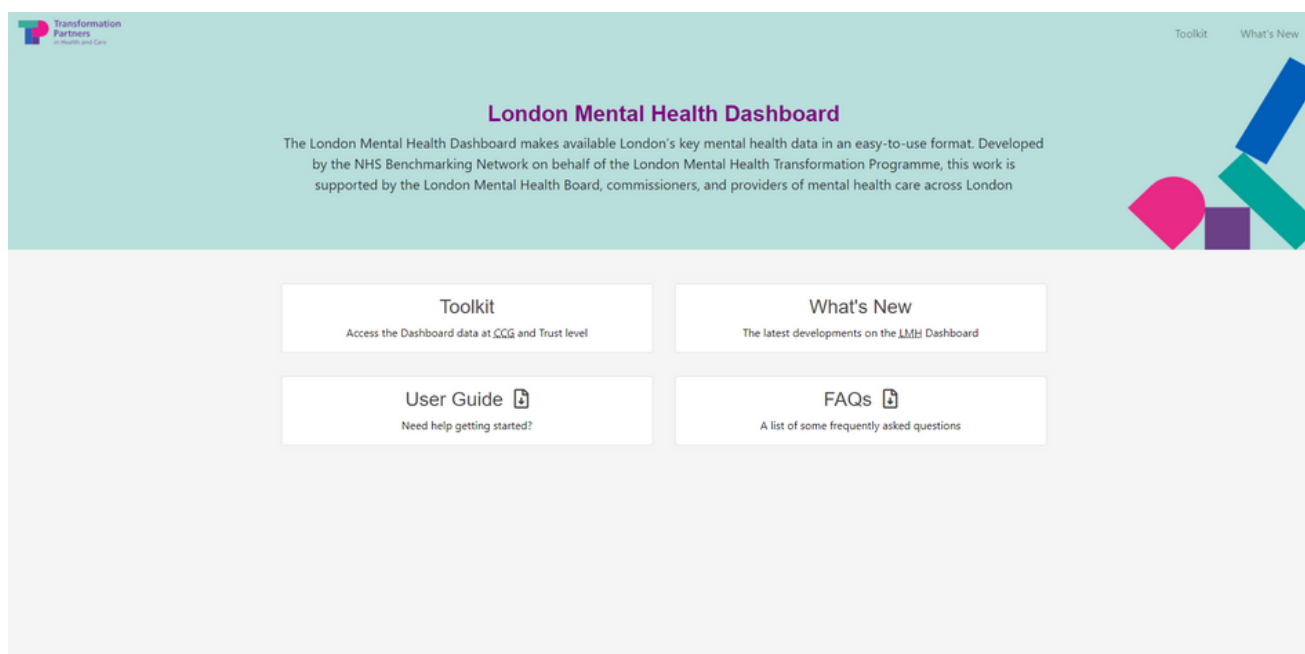
The timespan for the project covered approximately 6 months from project initiation to final reports being produced.

Regional dashboards and conferences

NHSBN have supported regions to see and use their data by making it more accessible and transparent. Bespoke commissioned reports, dashboards and conferences are a few of the ways we have done this, here are some examples:

London Mental Health Dashboard

Developed by NHSBN on behalf of the Healthy London Partnership, the London Mental Health Dashboard has been running since 2015 and is a publicly available site which collates data from several sources including: the NHS Benchmarking Network, NHS Digital, Public Health England and the Care Quality Commission.



The dashboard creates a single and agreed point of reference and acts as a source of insight for the region, and provides a place where progress against key strategic targets can be measured.

Regional Mental Health Forum Conference

The regional mental health forum is for the mental health trusts providing services across regions. NHSBN attend a forum conferences to present the latest Adult and Older Persons Mental Health project report with specific relationship to the regions, allowing debate and consideration of shared learning and issues that are relevant.



Who are the NHS Benchmarking Network?

The NHS Benchmarking Network (NHSBN or the Network) is a member community of health and social care providers and commissioners, and like-minded organisations. We deliver national and bespoke benchmarking projects to support planning and service improvement across the acute, community, and mental health, learning disabilities and autism sectors.

The NHSBN is member led by a Steering Group and Sector Reference Groups which means we are able to place members at the heart of what we do

Our Vision



To enable members to improve patient outcomes, raise health standards, and deliver quality health and care services through data excellence, benchmarking, and the sharing of innovation.

Our values



Excellence - Always striving to be the best we can be, in everything we do.

Respect - Value everyone, acknowledge members' unique experiences, work together to deliver improvement.

Integrity - Be transparent, be realistic, be honest.

What do we do?

The Network is a membership network, and has 2 types of membership;
Insight and **Foundation**.

Information on membership is available [HERE](#)

In addition NHSBN can provide support to members via our bespoke projects.

Contact Us

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