

NHS Benchmarking Network

An overview of the Member Programme

Harnessing the power of data to drive meaningful change.



Contents



“As part of our continuous improvement journey to achieve an outstanding rating, the insights and intelligence gleaned from benchmarking have played a pivotal role in our transformation programmes.”

Julian Emms OBE,
Chief Executive, Berkshire Healthcare NHS Foundation Trust
(*NHSBN Steering Group Representative*)



Who are the NHS Benchmarking Network?

We are a UK wide, impartial, member-led community of health and social care organisations.

The activity of the Network centres around data sourcing, curation, analytics and visualisation, underpinned by technology and opportunities for shared learning and collaboration.

The NHS Benchmarking Network is unique because we are a member-led organisation. We offer a collaborative approach to benchmarking, bringing together expertise from across systems to drive improvement in care quality, efficiency, and outcomes.

Membership of the NHS Benchmarking Network is at organisation level. Once your organisation has signed up, all employees of the organisation can access the resources, discussion boards and events.

Health and care organisations across the UK are eligible to become members of the Network. Our current member profile includes NHS providers, independent providers, national bodies and ICBs.

Vision and values

The work of the Network is underpinned by our vision and values:

Our vision

To enable members to improve patient outcomes, raise health standards, and deliver sustainable, quality health and care services through data excellence, benchmarking, and the sharing of innovation.

Our values



Excellence



Respect



Integrity

“It’s truly rewarding to be part of a network created by members, for members. I’m excited to continue working alongside and supporting our member organisations. With the challenges facing the NHS, harnessing the power of data and collaboration has never been more vital.”








Emma Bamber, Associate Director,
NHS Benchmarking Network



Why benchmark?

Benchmarking enables you to assess your services against your peers, to identify areas of strength and opportunities to improve.

The NHS Benchmarking Network provides an impartial view of a range of indicators, which can be used to drive improvements in areas such as:

-  Quality
-  Patient outcomes
-  Productivity
-  Costs
-  Compliance and accountability
-  Innovation and learning
-  Strategic decision-making

How is the Network governed?

The NHS Benchmarking Network is governed by the **Steering Group** of elected member representatives including a representative from our host organisation. The Steering Group is supported by our **sector reference groups**.

Our member work programme and its datasets are co-designed with members from our steering group and reference groups. This ensures they address the specific challenges and priorities of our members.

The Network Support Team facilitate the activity of the Network and are always on hand to help you.

To find out more about the Steering Group and the current representatives, visit the link below:

What do members have access to?

As a member of the NHS Benchmarking Network, your organisation gains access to valuable tools and resources through the online members' area. These include:

Data and insights on a wide range of publicly funded health and care services, in a variety of formats including:

- Interactive charts accessed via our online data explorer tools.
- Member Reports showing your benchmarked position from our datasets.
- Overview Reports summarising key findings.
- Shared Learning Compendiums with ideas and experiences from other participants.
- Recordings of past events, sharing an overview of the key findings together with insight and learning from guest speakers.

Learning and networking:

- Attend virtual webinars and in-person events to share knowledge and connect with peers.
- Access to the FutureNHS workspace to collaborate and learn from other members.

Opportunities to get involved:

- Participate in annual and monthly data collection to compare your services with others.
- Help shape datasets by joining reference or user groups.

Additional tools and resources:

- The National Indicators Tool providing a benchmarked system view of national datasets categorised around areas such as population health, quality and finance, with metrics to support planning and service improvement.
- Provider level reports on acute indicators.

Support:

- Every member of the Network has an assigned membership contact who is there to help whenever you need it.



“NHS benchmarking gives you, in my opinion, excellent questions for you then to go and discover the answers to. It gives you an indication of something, but it’s the interrogation and peer review that gives you the opportunity to discover your own improvement questions.”

Steve Tolan, Deputy Chief AHP, NHS England



Resources

Online data explorers

The data explorers are an easy-to-use online tool for visualising data collected. They offer a range of views, including dashboards and overviews for summarised insights, as well as the ability to see the full breakdown of benchmarked data in the form of summary charts.

Designed with a clear and organised structure, our data explorers ensure outputs are easy to navigate, making it simple for both analysts and non-analysts to find, understand, and effectively use their own data.

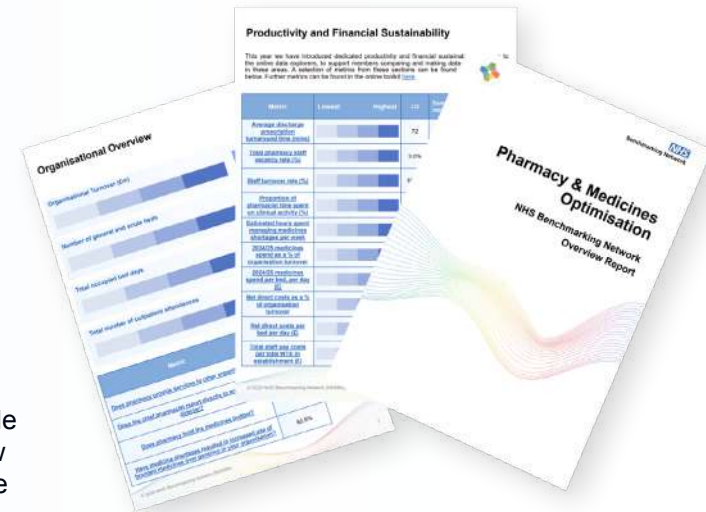
Identify other provider members – use our code sharing

On our online data explorers, an organisation's submission is represented by a unique code. The majority of our provider organisations consent to sharing their code with other providers, enabling our participants to identify those with different patterns in the data and where peer organisations sit. Members can then connect to share learning and best practice. For non-submitting members, if organisations consent, we can facilitate a Memorandum of Understanding enabling you to also identify organisations.

Reports

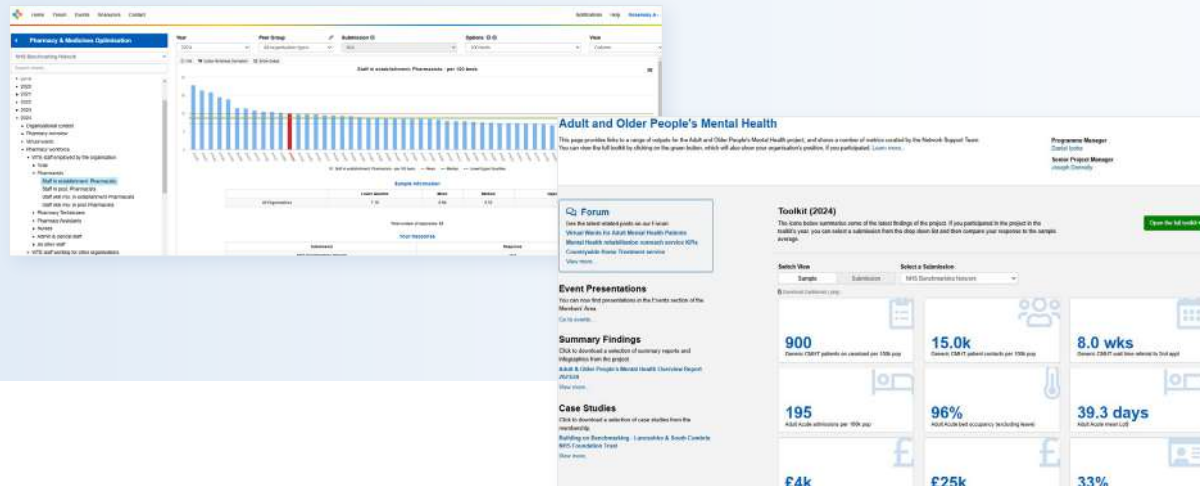
Member reports and overview reports are produced for each of our annual datasets, providing a snapshot of the findings for that year, with the full range of metrics available in the online data explorers. Our reports are a great starting point to see how your service compares to your peers, or gain an overall understanding of trends in the sample.

A tailored member report(s) is produced for each participating organisation. The report highlights your position for the metric alongside the sample picture. We also produce overview reports for our non-provider members or those who are unable to take part that year, these offer a summary of the findings linking to national policy and service context.



"Our Emergency Department has utilised data from our benchmarking reports to influence service improvement ideas such as improving handover delays, as well as informing data including the length of time spent in ED. Benchmarking has supported the development of business cases."

Mersey and West Lancashire Teaching Hospitals NHS Trust



Events

Each year the Network deliver a programme of events for our members. Showcasing the findings from our work programme and bringing together key speakers from across healthcare to share learning and innovation, provide policy updates and offer insight into the healthcare landscape.

The events enable networking with peer organisations, offering participants to connect with colleagues from across the UK. The recordings and materials from our online webinars are all available on the members' area.



Feedback from our events

“As a new clinician to the NHSBN I found the full day very informative, enjoyed seeing the data, great networking opportunity, excellent presentations. Good to feel connected and Northern Ireland data contributing to benchmarking.”

“Benchmarking info great as always. Presentation on personality disorder pathway was great – we need more of clinicians to be involved and drive service changes.”

“Very good structure to align outputs from the benchmarking. Good to hear how benchmarking has been a catalyst for action. Good to hear actions taken, lesson learnt.”

Shared learning compendiums

We also produce shared learning compendiums for our datasets, which are resources that collate the written responses to our open-ended questions. Participants are asked to briefly summarise any innovative practice on a range of topics, these responses are collated by theme and question and are available to all members via the members' area.

These resources have explored a range of topics such as staff retention and recruitment, reducing waiting lists, system linkages and much more.



FutureNHS

Our FutureNHS workspace for the NHS Benchmarking Network enables members to easily connect with others, pose questions to a wider group of peers and seek insight into why they are seeing patterns in the data.

Members can join our FutureNHS workspace, by just searching NHS Benchmarking Network and requesting to join.



Data sets

National data sources output

National Indicators Tool

Online dashboard using nationally available data for England.*

The National Indicators data explorer draws from around 40 publicly available data sources, presenting the information in a series of easy-to-navigate charts. By bringing together multiple data sources, you are easily able to interrogate a range of data at once. The aim of the National Indicators Tool is to support healthcare leaders in developing strategic planning and operational priorities such as quality improvement and transformation programmes.

* The tool currently includes majority English data, but we are working with colleagues in Wales to incorporate Welsh data, there are already a limited selection of metrics available. The hope is to include Northern Irish and Scottish data in the future.

The online interactive tool includes over 800 metrics.

Data domains:



Key themes:



Over 140 tags including:

Capacity and Access	Children's Health	Admissions
Finance	Urgent Care	Appoints in GPs
Quality and Outcomes	Cancer	Depression
Population Health	Respiratory Conditions	Environment and Neighbourhood
Workforce	Frailty	Local Authority
Activity	Integrated Primary Care	Urgent Care
	CORE20PLUS5	Needs Indices
		Mental Health
		MHSDS
		And many more...

“National indicators is a tool designed by analysts, accessible to anyone.”

Mersey and West Lancashire Teaching Hospitals NHS Trust

National data sources output

Acute Indicators Tool

Online dashboard using nationally available data for English Acute Trusts.

An interactive dashboard is available for English Acute Trusts that offers a concise yet insightful overview of each Trust's structure and performance, using data from nationally available sources. By benchmarking against all other Acute Trusts in England, this dashboard facilitates a deeper understanding of your Trust's unique position, identifying both strengths and areas for improvement.

Example metrics include:

- Emergency care waiting times
- Elective care waiting times
- Cancer waiting times
- Diagnostic waiting times
- Bed occupancy
- Mortality
- Sickness absence
- Staff leaver rate
- Maternity care inc. equitable access
- Friends and family test responses

Monthly collection dataset

Community Indicators

Monthly dataset for any providers of community services.

This monthly dataset includes over 40 metrics. Covering patient safety and quality, access, productivity, workforce and finance, to track ongoing changes in the delivery of community services, community hospitals and intermediate care. Participants are able to see how they compare to their peers each month, as well as seeing how their trend over time compares to the sample trend. PDF reports are produced monthly as well as the online data explorer.

Example metrics include:

- Referrals received
- Waiting times
- Pressure ulcers acquired
- Bed occupancy
- DNA rates
- Contacts delivered
- Length of stay
- Sickness absence
- Vacancy rate



"I feel there has been some real tangible benefits gleaned from being part of the network and the data and analytic tools available have certainly shaped our thinking in determining where efficiency opportunities reside."

John Doherty, Associate Director of Finance, Recovery Programme, Lincolnshire ICB

Monthly collection dataset

MHLDA Indicators

The MHLDA Indicators dataset provides a month-by month tracking of trends within key mental health services.

This dataset covers adult acute & older adult inpatient services, adult community services, CYP general & community services, talking therapies services and both adult & child learning disability/ASD services.

The monthly dataset will help mental health service providers understand their relative positions and monthly trends against peers on metrics such as referrals, contacts, caseload and wait times as well as workforce metrics such as sickness absence rates and vacancy rates.

The dataset is UK wide and produces quarterly bespoke reports for all providers taking part in that quarter. Covering fewer metrics than the annual datasets across a more current time period, enabling monthly/quarterly analysis across the organisational landscape.

Example metrics include:

- Contact totals & delivery method
- Monthly referral acceptance rate
- Number of staff vacancies
- Monthly caseload
- Bed occupancy rate
- Total contacts per clinical WTE
- Mean length of stay by team



Annual collection dataset

Adult/All-age Community Services

Community dataset for any providers of adult community services.

The Adult / All-age Community Services dataset builds on many years of benchmarking adult community services as part of the member programme. With a tailored focus on activity and workforce, this dataset enables providers of community services to identify opportunities to increase productivity and improve quality and outcomes for patients.

The services within the scope of this dataset are:



Cardiac



Physiotherapy



Dietetics



Podiatry



Musculoskeletal (MSK)



Respiratory



Occupational Therapy



Speech and
Language Therapy

Example metrics include:

- Service users on caseload
- Use of non-face-to-face contacts
- Waiting time to 1st contact
- Workforce size
- Waiting time to 2nd contact
- Skill mix
- Total contacts
- Vacancy rate

How do you compare?

What do your waiting times mean for patient outcomes?

Long waits are associated with poorer outcomes and experience. Our members use NHSBN benchmarks to understand variation in access and identify opportunities to improve.

Annual collection dataset

Adult and Older People's Mental Health

Mental health sector dataset for any providers of adult services.

The Adult and Older People's Mental Health benchmarking dataset tracks over 11,000 metrics, covering areas like inpatient care, community services, crisis support, and clinical outcomes. It helps mental health providers assess their performance in productivity, efficiency, quality, finances, and workforce.

Example metrics include:

- Referrals received
- Referral acceptance rate
- Waiting times
- Admission rate
- Bed occupancy
- Length of stay
- Workforce size
- Skill mix
- Vacancy rate
- As well as patient demographics, activity, service model, finance, patient safety and outcomes metrics.



“We are actively utilising benchmarking data to inform our recovery and improvement work focused on reducing waiting lists and enhancing productivity across adult mental health services.”

Upkar Jheeta, Head of Mental Health Transformation,
Midlands Partnership University NHS Foundation Trust

How do you compare?

Delivering care closer to home.

Our members benchmark community contact rates to understand the effectiveness of their shift into community care.











Annual collection dataset

Children’s Community Services

Community dataset for any providers of children’s community services.

We have benchmarked children’s community services for many years, evolving through various datasets. This year, we unify all children’s community services benchmarked in 2024 into the Children’s Community Services Dataset. This marks the 2nd year of the Children’s Community Services, giving participants insight into their community provision for children.

The services within the scope of this dataset are:

-  0 to 19
-  Children’s Community Nursing
-  Dietetics
-  Health Visiting
-  Occupational Therapy
-  Physiotherapy
-  School Nursing
-  Speech and Language Therapy
-  Community Paediatrics

Example metrics include:

- Referrals received
- Referrals received over time
- Waiting times
- Caseload size
- Total contacts
- Mandated reviews
- Workforce size
- Skill mix
- Vacancy rate
- As well as service model, types of contacts, workforce qualifications and outcomes.

How do you compare?

Reducing vacancies, protecting services.

Our members use NHSBN data to monitor clinical staff vacancies and understand the impact on service delivery. Join to see how your trust compares.

Annual collection dataset

Children and Young People's Mental Health

Mental health sector dataset for any providers of children's services.

The dataset includes activity and workforce data for community and inpatient CYPMH services. Community services covered include general, MHST, eating disorders, crisis, forensic, specialist teams, ASD, ADHD, and neurodiversity. Inpatient services include general admission (children and adolescents), eating disorders, PICU, low secure, medium secure, and others.

Example metrics include:

- Referrals received
- Waiting times
- Caseload volumes
- Admission rate
- Bed occupancy
- Length of stay
- Workforce size
- Skill mix
- Vacancy rate
- As well as activity, service model, finance, digital, and outcomes metrics.

“Benchmarking outputs have been used for organisational comparison and to support demand and capacity modelling for service design and transformation.”

Extract from the Shared Learning Compendium

The data from the 2025 Children and Young People's Mental Health dataset represents over 3.5 million contacts delivered.



Annual collection dataset

District Nursing

Community dataset for any providers of district nursing services.

District nursing has been benchmarked by the Network for over 10 years, most recently as a standalone dataset, providing a focused deep dive into district nursing services, the challenges facing these services and where service model varies.

Includes:



Staff survey

Example metrics include:

- Referrals received
- Referral acceptance rate
- Source of referral
- Caseload size
- Caseload turnover
- Time on caseload
- Workforce size
- Skill mix
- Vacancy rate
- As well as activity, service model, finance, digital, and outcomes metrics.



"From using the benchmarking tool and measuring ourselves against others, we have now started to collate data on planned and unplanned care delivered by the service. This is allowing us to understand the activity generated and the responsive requirements of the service."

Lesley Harrison, Lead Nurse, Mersey and West Lancashire Teaching Hospitals NHS Trust

How do you compare?

Balanced caseloads, better care.

Our members use NHSBN data to understand caseload pressures in district nursing and support high-quality, sustainable services.

Annual collection dataset

Emergency Care

Acute and community dataset for any providers of emergency care services.

The Emergency Care Dataset has run annually since 2012, benchmarking various clinical services areas, including (but not limited to) Type 1 and 2 emergency departments, Type 3 and 4 centres, Acute Medical Units (AMUs), and Type 5 Same Day Emergency Care (SDEC) services.

Includes:



Staff survey

Example metrics include:

- Attendances
- Length of stay
- Admittance rate
- Discharge method
- Availability
- Treatment spaces
- Workforce size
- Skill mix
- Vacancy rate
- As well as activity, service model, finance and quality metrics.

"We have used our benchmarking outputs to report to the chief executive and executive team with recommendations for service improvement."

Extract from the Shared Learning Compendium

"Our benchmarking data supported successful emergency department workforce business cases for additional medical and nursing staff."

Extract from the Shared Learning Compendium

How do you compare?

Meeting the 4-hour target?

The NHS England recovery plan sets an ambition of 76% of ED attendances within four hours. NHSBN members use benchmarking to track performance and identify improvement opportunities.

Annual collection dataset

Intermediate Care




Community dataset for any providers of community services.

The Intermediate Care Dataset builds on the work of the National Audit of Intermediate Care. The clinical case review enables services to benchmark patient outcomes using the Sunderland Score and the Modified Barthel Index. By combining this data with service overview information, members can identify opportunities for service improvement.

Example metrics include:

- Referrals received
- Step-up vs step-down
- Source of referral
- Clinical case review data
- PREM data
- Workforce size
- Skill mix
- Vacancy rate
- As well as activity, service model, finance, digital, and outcomes metrics.

Surveys include:

-  Clinical case review
-  PREM survey
-  Staff survey

“The benchmarking dataset allowed us to compare our performance against services across the country and use the insights gained to optimise staffing levels comparing staffing ratios and skill mix with other services enables us to review our workforce model to allow effective resource allocation.”

Extract from the Shared Learning Compendium

How do you compare?

Meeting the 2-hour standard?

Guidance recommends responding to at least 70% of referrals within 2 hours. NHSBN members use benchmarking to track responsiveness and identify improvement opportunities.

Annual collection dataset

Learning Disability Specialist Services

Mental health sector dataset for any providers of learning disability specialist services.

The LDSS collection reviews specialist teams catering to those with learning disabilities across NHS services. We review key patient metrics such as patient safety, staffing numbers, treatment arrangements, waiting times and financial metrics for both inpatient and community learning disability teams, across both adult and child services.

Collecting data on adult & child inpatient services, community services, and patient demographics, including the overall service offering and collecting feedback to share best practices.

Example metrics include:

- Patients on caseload
- Patient profile
- Clinical workforce size
- Sickness rates
- Bank & Agency spend
- Use of restraint
- Contact type
- Vacancy rate
- Use of advocacy services
- Use of patient outcome measures

How do you compare?

Shifting care into the community.

Low community caseloads may indicate unmet need or reliance on inpatient care. NHSBN members use benchmarking to assess progress against the 10-Year Plan and identify opportunities to strengthen community provision.

37%

Median percentage of child LD patients who waited more than 18 weeks for their second appointment as a percentage of RTT.



Annual collection dataset

Managing Frailty in a Bed-Based Setting

Acute sector dataset for providers of bed-based frailty services.

Building on the success of Managing Frailty in an Acute Setting, which the Network has run for 10 years, the Managing Frailty in a Bed-Based Setting Dataset will enable comparisons of patient outcomes and service models across all bed-based settings.

The clinical case review provides a more detailed analysis of a patient cohort, allowing for a deeper evaluation and improvement of patient outcomes.

Includes:



PREM survey

The median time
from arrival to a
patient receiving clinical
frailty screening is

60 minutes

(wherever it
takes place)

Example metrics include:

- Frailty screening
- Comprehensive Geriatric Assessment (CGA)
- Opening hours
- Length of stay
- Workforce size
- Skill mix
- Clinical case review

How do you compare?

Reducing delayed discharges.

Elderly patients with complex care needs are at risk of deconditioning if discharge is delayed. NHSBN members use benchmarking to monitor performance and support timely transitions.

“We have used benchmarking to adapt our triage assessment. We now ensure the Clinical Frailty Score (CFS) is a mandatory field; this has been approved and will be implemented as part of our new digital system.”

Catherine Bond, Frailty Consultant, East and North Hertfordshire NHS Trust

Annual collection dataset

Mental Health Pharmacy

Mental health sector dataset, born out of the success of the acute Pharmacy & Medicines Optimisation dataset, providing an overview of the pharmacy workforce supporting bed based and community mental health services.

Workforce clarity continues to be a challenge in the provision of pharmacy expertise to mental health services. The dataset, developed in collaboration with a range of providers across the UK, provides an evidenced based understanding of the available pharmacy support and challenges impacting the provision of safe and efficient services.

Example metrics include:

- Workforce planning
- Pharmacy staff supporting bed based services
- Pharmacy staff supporting community services
- Skill mix
- Vacancy rate
- Sickness absence rate
- Staff turnover rate

How do you compare?

Reducing staff turnover, protecting services

Our members use NHSBN data to monitor staff turnover, retention and how that impacts services.



Annual collection dataset

Outpatients

Acute sector dataset for any providers with an outpatient department.

The provision of outpatient services varies greatly between providers with regard to clinic size, clinic scope, workforce composition and provision processes. The dataset benchmarks organisations against a range of metrics to provide an overview of their department and specialties in parallel.

This dataset provides outpatients insights at the organisation level and specialty level, looking further into key metrics associated with the outpatient recovery and transformation programme and the NHS 10-Year Health Plan.

Example metrics include:

- Referrals
- Advice and guidance activity
- PIFU
- Attendance types
- Attendance ratios
- DNA rates
- Clinician support

“The results of the benchmarking and our overall performance in several of the matrix contributed to the Trust designing and developing an outpatients Dashboard. Providing better divisional visibility and performance in a number of key areas i.e. PIFU, DNA rates, clinic utilisation, Virtual Consultation etc.”

Extract from the Shared Learning Compendium

How do you compare?

Reducing missed appointments

High DNA rates can affect patient care and service efficiency. NHSBN members use benchmarking to monitor performance and implement strategies to improve attendance.

An average of

2.0

follow-up attendances per first attendance across outpatient departments, an increase of almost 0.2 since 2022/23.



Annual collection dataset

Pharmacy and Medicines Optimisation

Dataset for providers of acute hospital pharmacy.

The dataset looks at pharmacy provision by acute providers. Focusing on the pharmacy departments workforce, processes, finance and interaction involvement with other services. The dataset has been developed in conjunction with national stakeholders including NHSE.

Example acute metrics include:

- Medicines spend
- Time spent on clinical activity
- Medicines shortages
- Prescription turnaround
- Homecare
- Dispensing
- Workforce size
- Skill mix
- Vacancy rate
- As well as digital, medicines information, antimicrobials, research and clinical trials, medicines safety and virtual wards.

How do you compare?

How efficient is your pharmacy service?

Our members benchmark prescription turnaround times to understand efficiency and support patient flow.



Annual collection dataset

Virtual Wards





Acute and community sector dataset for any providers of virtual wards.

As virtual wards and hospital at home services are increasingly implemented nationwide.

This dataset was developed in response to member feedback to address data gaps and gather comprehensive insights on virtual ward provision.

Alongside the service numerical data collected in the Ward Overview section, the Virtual Ward dataset uses surveys to offer a comprehensive 360 picture of the services. Now in its third iteration, it will build on the initial dataset, offering a more in-depth analysis of service models.

Surveys include:

-  Clinical case review
-  PREM survey
-  Friends and family survey
-  Staff survey

Example metrics from the Ward Overview collection include:

- Bed numbers
- Operating hours
- Links to other services
- Management of frailty
- Referrals
- Bed occupancy
- Workforce profile
- Workforce size
- Vacancy rate

How do you compare?

Referrals and capacity

Low referral numbers may indicate gaps in pathways or awareness of Virtual Ward services. NHSBN members use benchmarking to monitor demand and improve access.

Annual process for submitting members

1



Work programme confirmed

To determine the work programme each year, the Network Support Team review feedback from members and seek input from reference groups. The Network Steering Group then determine the work programme.

2



Scoping

Once datasets are determined the Network Support Team seek input from members to help scope the content.

3



Registration

Provider members register for the datasets they plan to participate in that year. We will provide the scope and timescales of each dataset.

4



Data collection

We provide data collection specifications in Microsoft Excel, that allow members to collate the data they wish to submit. Members can submit the data via the members' area.

8



Review feedback

After all outputs are released we review feedback from members about the dataset gathered throughout the year.

7



Engagement events

We host a programme of events throughout the year to help our members get the most out of benchmarking and network with other members.

6



Output release

The Network Support Team then produce an online data explorer for each dataset and summarise the findings into a range of output documents: Member Reports, Overview Reports and Shared Learning Compendiums.

5



Data validation

The Network Support Team then validate the data submitted, querying any data points that may appear inconsistent or an outlier. Via an online tool, members then have the opportunity to update their data, ensuring accuracy and consistency in the data.

Upgrade your membership

Explore our products. If you'd like to discuss how they could support your organisation, we'd love to talk.

Improvement Opportunity Briefings

A bespoke insight session for your organisation

Our Opportunity Briefings bring together key findings from your organisation's NHSBN data to highlight priority opportunities across major service areas. This tailored session helps leaders identify where the most significant impact can be made quickly and confidently.

What your briefing includes:

- Facilitated presentation by NHSBN
- Bespoke slide deck tailored to your organisation
- Priority improvement metrics
- Cross service insights
- Direct links to toolkits and dashboards
- Clear comparisons to national benchmarks

Service Diagnostic

A clear, data-driven view of demand, capacity and variation

The NHSBN Service Diagnostic provides a deep dive into your chosen service, transforming your data submissions into actionable insight. We don't just present the numbers, we provide a clear outline of opportunities, areas to focus on and the crucial 'what if' that turns evidence into improvement.

From evidence to impact:

- Secure funding with robust comparative evidence
- Protect workforce capacity by spotting pressure points early
- Drive efficiency with clear insight into variation and demand
- Identify opportunities and priorities for service development and transformation
- Build confidence with trusted benchmarks

Upgrade your membership

Mental Health Productivity Review

Evidence-led insight into mental health service performance and productivity

The Mental Health Productivity Review provides a clear, focused view of productivity across mental health services, covering both community and inpatient settings.

From evidence to impact:

- Gain greater insight from your NHSBN data
- Includes Adult, Older Adult, and Children and Young People's Services
- Highlight good practice alongside areas for development
- Shed light on the performance of your services both locally and benchmarked against the national picture

Networking Package

Unlock more connections with the NHSBN community

Take your membership further. In response to our members' desire for more opportunities to connect, collaborate and share insight, NHSBN is introducing a Networking Package Enhancement Option. A series of premium events designed to help members learn from one another and strengthen professional networks.

What's included:

- NHS Confed: a relaxed, in-person networking reception taking place alongside NHS Confed Expo 2026 in Manchester. A chance to come together while many are already in the city for the conference.
- Interactive Webinars: Four collaborative sessions focused on shared learning and discussion around key challenges facing the NHS, including: Productivity; reducing delays to accessing care; equitable access to services.
- Finance networking event: A dedicated event focused on financial sustainability, maximising resources and responding to ongoing budget pressures. Members will share initiatives and approaches to make the most of available funding.
- Get the most out of benchmarking webinar: A practical session for benchmarking leads to share how they: coordinate data returns; disseminate findings; use benchmarking insight to drive meaningful change.

Ready
to make an
enquiry?

Contact the team at
nhsbn.enquiries@nhs.net

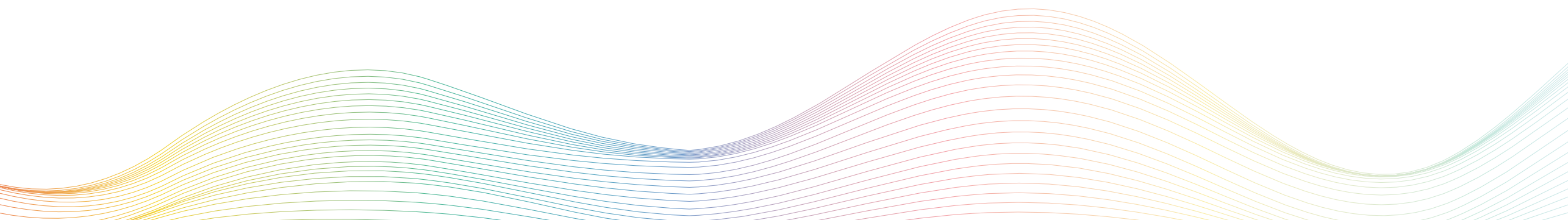
Need help with something
else? Get in touch –
we're here
to help.

National Clinical Audits delivered by NHSBN

The National Audit of Care at the End of Life (NACEL) is a national comparative audit of the quality and outcomes of care experienced by the dying person and those important to them during the last admission leading to death in acute hospitals, community hospitals and inpatient providers in England, Wales and Northern Ireland.

The Cardiovascular Disease Prevention Audit (CVDPREVENT) is part of a broader strategic objective outlined in the Long Term Plan to prevent 150,000 strokes, heart attacks and cases of dementia over the next ten years. The audit prioritises working with system partners to drive CVD quality improvement at individual GP, PCN and ICS level.

The NHS England Learning Disability Improvement Standards (NHSE LDIS) review is a national collection designed to understand the extent of organisational compliance with the NHSE Learning Disability Improvement Standards. It identifies improvement opportunities and reflects the strategic objectives and priorities described in national policies.





NHS Benchmarking Network

30 years of trusted, meaningful insight

Stay updated

For any further information please get in touch:



0161 521 0818