

## 2026/27 Member Programme - Annual Projects

Project	Registration Opens	Data Collection Opens	Reporting & Outputs
Acute Pharmacy & Medicines Optimisation	March	May	October
Adult/All Ages Community Services	March	July	December
Adult & Older People's Mental Health	March	June	November
Children's Community Services	March	August	February
Children & Young People's Mental Health	March	June	November
District Nursing	March	May	October
Emergency Care	March	May	October
Intermediate Care	March	May	October
Learning Disability Specialist Services	March	September	March
Managing Frailty in the Acute Setting	March	June	December
Mental Health Pharmacy	March	June	November
Outpatients	March	September	March
Virtual Wards (Hospital at Home)	March	June	November

## Project Overview:

### **Acute Pharmacy & Medicines Optimisation:**

Designed for providers of hospital pharmacy services by pharmacy providers and national stakeholders. To deliver actionable insights across key metrics such as medicines spend, workforce, digital maturity, safety, and operational efficiency.

### **Adult / All Age Community Services:**

Focusing on activity and workforce, this project enables providers of community services to identify opportunities to increase productivity and improve quality and outcomes for patients. Find out the services in scope [here](#).

### **Adult & Older People's Mental Health:**

A comprehensive project for providers of adult and older people's mental health services, tracking over 11,000 metrics across inpatient services, community services, crisis care and clinical outcomes. The project enables providers to benchmark activity, productivity, quality, finance, workforce performance, and health inequalities at a national and regional level.

### **Children's Community Services:**

Delivering providers of children's community services with insights across 0–19 care, nursing, physical therapies, and paediatrics. We track key metrics including referrals, waiting times, caseloads, workforce, and service activity to support performance improvement and planning.

### **Children & Young People's Mental Health:**

Offering providers of children's services comprehensive insights into community and inpatient CYPMHS activity and workforce, covering general, specialist, and secure services. Key metrics include referrals, waiting times, admissions, bed occupancy, caseloads, workforce, finance, & outcomes.

### **District Nursing:**

Drawing on 20+ years of data, this project delivers a focused deep dive into district nursing services, exploring activity, workforce, service models, and performance across referrals, caseloads, and outcomes. The project also includes a staff survey element, so the insights from staff working in the service can be represented.

### **Emergency Care:**

Running annually since 2012, this project leverages over a decade of data to deliver insights across Type 1 & 2 emergency departments and Type 3 and 4 centres, and SDEC services. Providing insight into service performance, capacity, workforce, and operational efficiency across urgent and emergency care settings.

## Project Overview:

### **Intermediate Care:**

Building on the work of the National Audit of Intermediate Care, we combine clinical case reviews, surveys and service data to deliver insights into patient outcomes, referrals, workforce, and service performance.

### **Learning Disability Specialist Services:**

One of the few programmes focusing on delivering actionable insights for specialist learning disability services across child and adult, community and inpatient settings at individual team and service level. Areas of interest include workforce composition, financial performance, safety metric benchmarking, health inequalities benchmarking, and productivity metric comparisons.

### **Managing Frailty in the Acute Setting:**

Building on 10 years of acute frailty data to deliver insights into patient outcomes, service models, and workforce across bed-based services, including detailed clinical case review analysis. New for this year is a PREM survey.

### **Mental Health Pharmacy:**

Now fully integrated into the programme, this project benchmarks workforce and service provision data across UK mental health pharmacy providers to support comparison, planning, and service development.

### **Outpatients:**

Delivering insights into outpatient services across organisations and specialties, leveraging metrics on referrals, wait times, clinic activity and patient involvement in care to support transformation and align with the NHS 10-Year Health Plan.

### **Virtual Wards (Hospital at Home):**

Combining operational data, workforce profiling and feedback surveys to provide a comprehensive 360-degree view of virtual ward and Hospital at Home services, to support performance insight and service model improvement.

## 2026/27 Member Programme - Indicator Projects

Project	Registration Opens	Data Collection Opens	Reporting & Outputs
Acute Indicators	Data from National sources.		
Community Indicators	Monthly cycle with timely reporting.		
MHLDA Indicators	Quarterly cycle with timely reporting.		
National Indicators	Data from National sources.		

### Project Overview:

#### Acute Indicators:

An interactive dashboard for English Acute Trusts offering a clear overview of each Trust's performance, including waiting times, bed occupancy, mortality, and workforce metrics. Highlighting strengths and identifying opportunities for improvement.

#### Community Indicators:

A monthly data collection for community service providers tracking over 40 metrics across patient safety, quality, access, productivity, workforce, and finance, covering community services, hospitals, and intermediate care. Enabling participants to benchmark against peers and monitor trends over time.

#### MHLDA Indicators:

A quarterly data collection for mental health service providers providing monthly data across a trust's whole mental health provision - adult and older people's, children and young people's, learning disability and talking therapies services. This project focuses on recording a smaller number of key metrics to track service performance allowing for month-on-month benchmarking between services.

#### National Indicators:

The National Indicators data explorer uses around 40 publicly available sources to present over 800 metrics in easy-to-navigate charts, enabling simultaneous analysis of multiple data sets. Supporting healthcare leaders in strategic planning, quality improvement, and transformation programmes, with coverage currently focused on England and future plans to include Wales, Northern Ireland, and Scotland.