Welcome to the 2018 National Learning Disabilities Staff Survey.

Your opinions and feedback are really important and will help us to improve the experience and outcomes people with learning disabilities, autism or both receive from the NHS. Importantly, the survey questions reflect the outcomes that people and families tell us they expect from current national policy.

The information will be used as part of the National Learning Disabilities Improvement Standards Benchmarking. The insight from this work will provide your organisation with information on the strengths and weaknesses of the services provided to people with learning disabilities autism or both, and is designed to be helpful to your organisation, in terms of both service improvement and strategic planning work.

The survey is brief in design so as not to take staff away from the delivery of frontline services for any longer than is necessary. However, to support the completion of the survey a more detailed supplementary improvement toolkit has been produced by NHS Improvement. This toolkit contains a range of detailed metrics aimed at identifying best practice; or conversely, identifying areas where improvement support may be required. The toolkit is designed to encourage organisations to adopt a continuous cycle of improvement; thereby providing the necessary assurance of the quality of the services they provide to people learning disabilities autism or both.

The benchmarking exercise is managed independently by NHS Benchmarking Network on behalf of NHS Improvement. All work is carried out in compliance with General Data Protection Regulations.

Your responses will be kept strictly confidential.

The survey is easy to complete and will take around 10 minutes to complete. Please submit for your answers by the 30th November 2018.

If you have any questions about the survey please contact sue.ikin@nhs.net or jessica.walsh1@nhs.net.

Thank you in advance for your participation.
1. Please select which organisation you work for?

(Drop down list)

2. Please select your staff group?
   - Nursing
   - Medical
   - Allied Health Professional
   - Clinical Support Worker
   - Administrative and Clerical
   - Other

Respecting and Protecting Rights

Please indicate to what extent you agree or disagree with the following statements;

1. Staff actively determine, record and share communication and information to make reasonable adjustments to care pathways to ensure people with learning disabilities, have the right care and support.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

2. Staff identify on the electronic patient record (Learning Disabilities Flag), people known to have a learning disability, and record reasonable adjustments to improve the patient’s outcomes.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree
3. If a person with a learning disability dies, the Trust investigates the death and if needed puts in place actions to stop it happening again.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

4. I am aware of the Mental Capacity Act in relation to the needs of people with learning disabilities.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

5. I have had training about the important of minimising and reducing the use of restrictive interventions on people with learning disabilities.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

6. The levels of care provided to a person with a learning disability, are at least as good as the level of care provided to a person who does not have a learning disability.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

Inclusion and Engagement

Please indicate to what extent you agree or disagree with the following statements;

1. Staff work in partnership with people and their families/carers in planning and making decisions about their health, treatment and care, in order to respect their right to autonomy.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree
2. People with a learning disability are involved in training staff how best to support people with a learning disability.
   □ Strongly Agree
   □ Agree
   □ Neither Agree nor Disagree
   □ Disagree
   □ Strongly Disagree

3. People with a learning disability are regularly involved in the review of a department or service, to help make improvements.
   □ Strongly Agree
   □ Agree
   □ Neither Agree nor Disagree
   □ Disagree
   □ Strongly Disagree

4. If things go wrong, the Trust works with people with a learning disability, their families and/or carers to ensure things are put right for the person, and to stop similar problems arising again.
   □ Strongly Agree
   □ Agree
   □ Neither Agree nor Disagree
   □ Disagree
   □ Strongly Disagree

5. Staff always explain to people with learning disabilities their rights.
   □ Strongly Agree
   □ Agree
   □ Neither Agree nor Disagree
   □ Disagree
   □ Strongly Disagree

**Workforce**

Please indicate to what extent you agree or disagree with the following statements;

1. The Trust has sufficient staff with the right skills to support and care for people with a learning disability.
   □ Strongly Agree
   □ Agree
   □ Neither Agree nor Disagree
   □ Disagree
   □ Strongly Disagree
2. Staff receive regular training in learning disabilities and autism awareness, health issues associated with learning disabilities, safeguarding, and managing people with challenging needs.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

3. Staff know how to access specialist learning disabilities advice and clinical leadership when addressing specific needs of people with learning disabilities.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

Specialist LD providers only

Please indicate to what extent you agree or disagree with the following statements;

1. Hospital staff have access to community learning disability in-reach services to support people with learning disabilities and who provide hospital staff with advice.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

2. Staff always use the CTR process to develop treatment plans and discharge plans that are appropriate, safe and inclusive for people with learning disabilities.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

3. People and families are involved in the regular review of medication appropriateness for people with learning disabilities.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree
4. Staff routinely follow NICE guidance clinical pathways.
   □ Strongly Agree
   □ Agree
   □ Neither Agree nor Disagree
   □ Disagree
   □ Strongly Disagree

5. I am aware there is a Trust policy on minimising the use of restrictive interventions and I am supported in helping achieve this.
   □ Strongly Agree
   □ Agree
   □ Neither Agree nor Disagree
   □ Disagree
   □ Strongly Disagree