NACEL: Data flow chart

Trusts

Network website
(on server hosted by CSU)
Anonymised

Data controller: HQIP
Data processor: NHSBN
Anonymised

Outputs
Anonymised and Aggregated

Organisational level audit:
Trust collates data from internal IT systems

→ Online data collection portal →

Case note audit:
Trust collates PAS extract and information from case notes and submits online or via Excel file using NACEL CODE

→ Online data collection portal →

Carer Reported Experience Measure
Carer receives unique URL including NACEL CODE
Legal basis = explicit consent

→ Online survey form accessed via unique URL →

Staff Reported Experience Measure
Staff member receives unique URL including NACEL CODE
Legal basis = explicit consent

→ Online survey form accessed via unique URL →

NHSBN database (on server hosted by CSU)

Data uploaded & downloaded for analysis

Data cleansed, amalgamated and analysed on NHSBN local server

→ Online output tool

→ Annual report 2018

→ Bespoke reports

→ Other outputs e.g NHS Choices

Key
Blue = pseudonymised
Red = anonymised
Orange = consented collected
NHSBN = NHS Benchmarking Network team

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