

UConnect

www.xarios.com

Desktop Unified Communications

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UConnect Desktop Unified Communications

UConnect simplifies your communications, with faster connections and more detailed call information. View the status of every user on the system, whether they are available, busy on a call or simply away from their desk.

Key Features & Benefits



Easily dial from within UConnect or simply click on a telephone number from a website or application. UConnect provides simple call setup to your phone and devices, right from your computer desktop.



View detailed call information on incoming and connected calls with fields such as Caller ID, Queue, DID and Route Path information.



View up to date **availability & status information** of users in departments/teams within your organization. Conversely, provide other users in your organization with details of your availability using the built in **Presence** options.



Keep up to date on **missed calls** with detailed notifications and easy call back links.

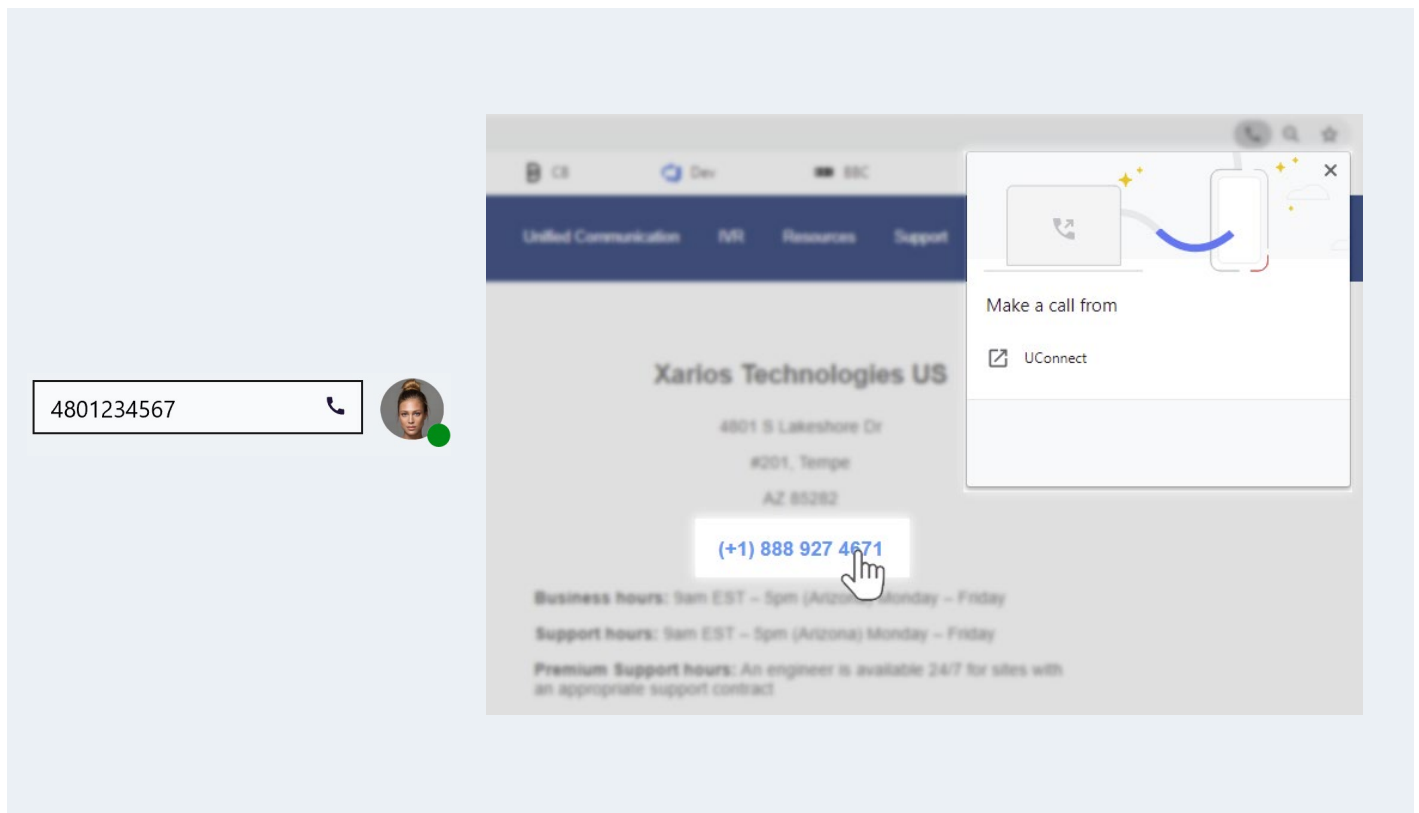


Add the other users to your **favorites** to quickly see status and simplify calling.

Making Calls

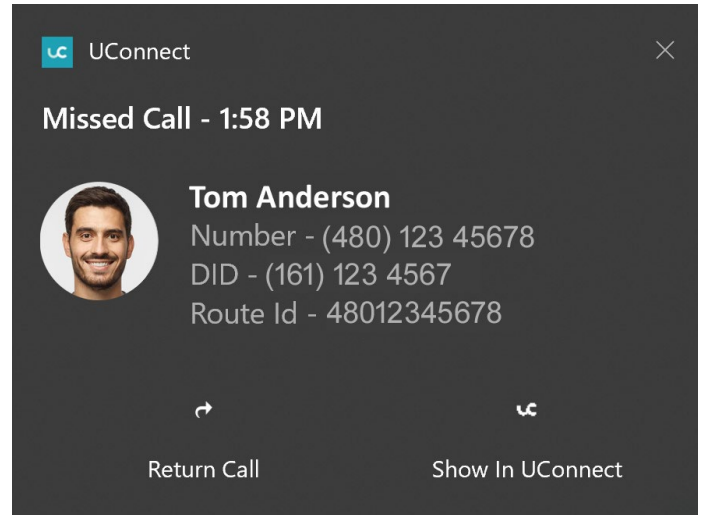
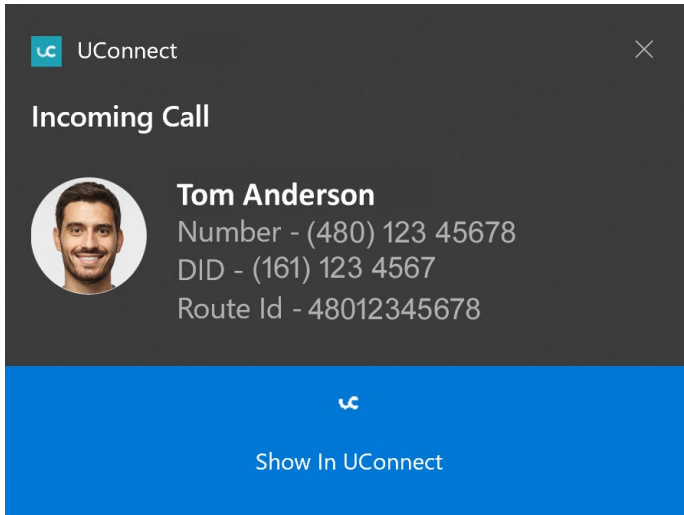
UConnect provides easy access to make telephone calls, saving users time and eliminating misdials.

Enter numbers directly within the application, click the dial button of other users on the presence board or dial from external applications using the supported URIs (callto:, dial:, tel: & sip:)



Call Details & Control

Call notifications provide users with detailed information about their calls, allowing them to see who they are talking to and providing DID, Route Path & Queue information so they can answer calls appropriately. Calls can also be controlled directly on the screen, allowing users to clear calls without touching the phone.

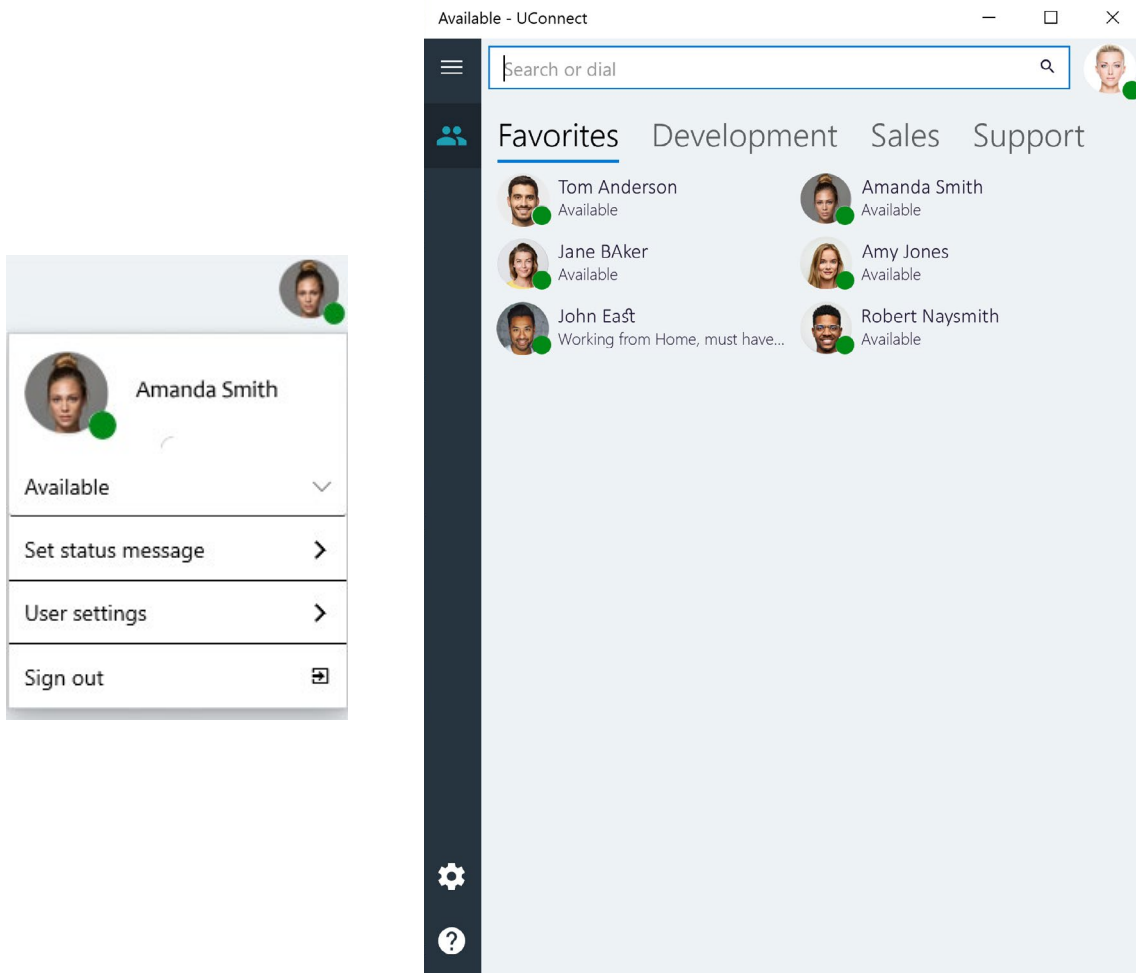


Missed calls are displayed with number and time details, alongside an easy to use 'redial' option to quickly call people back.

Presence & Contacts

UConnect provides live presence and status information of other users within the organization. This allows users to see their colleague's availability before they call them. Details about whether users are on the phone or unavailable are updated automatically and are clearly presented based on the departments/teams that have been configured.

Users can set their own presence information with pre-defined statuses and supplemented with their own messages; allowing them to keep their team informed if they are unavailable for any reason. UConnect will also update a user's presence automatically if they close the application or lock the computer, making them unavailable.



Requirements

Microsoft Windows

Windows 10 release 10.0.18362.0 or higher
64bit Operating systems only

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