



Corporate Membership Terms and Condition

These terms and conditions relate to any Hall for Cornwall membership purchased or renewed on or after 01 August 2021.

1. Definitions

Corporate Membership means any of the Hall for Cornwall's corporate membership packages which include Granite Level, Copper Level and Tin Level packages as well as any bespoke corporate membership packages agreed.

Hall for Cornwall registered and principal trading address is Back Quay, Truro, Cornwall, TR1 2LL. Registered in England company number 3101443. Registered charity number 1053028.

Terms means the Hall for Cornwall's Corporate Membership Terms and Conditions set out in this document.

2. Benefits

2.1 As a corporate member you are entitled to the benefits listed on the relevant Corporate Membership level page of Hall for Cornwall's website, subject to availability of the benefits and these Terms.

2.2 Hall for Cornwall reserves the right to make changes to these Terms including to the Corporate Membership benefits. We may make minor changes to reflect any changes in relevant laws or to implement adjustments that will have no significant effect on your Membership benefits. For more significant changes we will notify you in advance and you may then contact us to cancel the Membership before the changes take effect. If you choose to cancel the Membership you will receive a refund for any benefits paid for but not received. Donations will not be refunded.

2.3 Hall for Cornwall reserves the right to change Corporate Membership fee amounts although any such change to fees will not come into effect until the expiry of your current subscription term.

2.4 Corporate Membership does not guarantee access to tickets and ticket limits may apply with all discounts and offers subject to availability. Priority booking applies to events selected by the Hall for Cornwall in its sole discretion and **corporate** member discounts cannot be combined with any other offers, discounts and concessions or be applied to tickets already purchased.

2.5 As a Corporate Member, you will receive emails from the Hall for Cornwall about upcoming productions, events, broadcasts and ways to support the theatre. You may also receive brochures and selected communications by post. You can view details of our [privacy policy online](#) and change your contact preferences any time by contacting our office or logging in to the My Account section of our website and updating your preferences manually.





2.6 Membership benefits are for the personal use of the Member(s) only. Benefits, including priority booking, events, tickets and invitations are not transferable. If the information available to us suggests that you have used your Membership benefits for commercial gain (e.g. reselling tickets purchased during priority booking periods) we may, at the Hall for Cornwall's complete discretion, cancel your Membership without notice or refund.

2.7 If your corporate membership includes any ticket allocations, these must be used within the year. We will not be able to carry over any unused tickets to the following year of membership or any other future membership period.

3. Membership Terms

3.1 Corporate Membership of the Hall for Cornwall is an annual membership and payment in full covers a period of 12 months from the date of purchase.

3.2 You can renew or upgrade your Membership and update your details at any time by contacting the Hall for Cornwall on memberships@hallforcornwall.org.uk or 01872 262466

3.3 Memberships are non-transferable.

3.4 Our corporate memberships will be invoiced in two parts to reflect the donation and benefit make-up of our current corporate package offer. As a charity, the donation element requires us to accept this through our charitable entity Hall for Cornwall Trust. The membership element, which is made up of a number of benefits according to member level, is invoiced with VAT by our commercial trading arm, Hall for Cornwall Ltd. Both parts of the payment can be made at the same time, to the same bank account.

4. Terminating your Membership

4.1 You have the right to cancel a Corporate Membership within 7 days of purchase for a full refund. However, the use of Membership benefits (including but not limited to ticket booking and or ticket allocation) is subject to the payment of the benefits value of the Membership. Failure to pay this amount will result in the cancellation of any ticket bookings made under the Membership as well as the cancellation of the Membership.

4.2 We do not offer any partial or pro-rata refunds of Memberships and have no liability for any unused Membership.

4.3 You have the right to terminate your Corporate Membership at any time on written notice to Hall for Cornwall if we: a) are in material breach of these terms and conditions and we do not remedy the breach within 30 days of you notifying us of the breach; or b) we cease offering the type of Membership you currently hold within your annual membership period. If you exercise your right to cancel for our fault, you are entitled to a pro-rated refund of your payment for benefits, but not to a refund of the gift element of your Membership.





5. Your obligations as a Member

5.1 We reserve the right to, if necessary, revoke Membership without refund if an individual behaves in a threatening, abusive or otherwise inappropriate manner towards any person at Hall for Cornwall, damages or threatens to damage any property of the Hall for Cornwall or other venue of a Hall for Cornwall event, or acts in a manner which – in the Hall for Cornwall’s sole opinion – brings the Theatre into disrepute.

6. Data Protection

6.1 For more information on how we look after your personal information please see our [Privacy Policy](#).

6.2 You can change your contact preferences any time by contacting our office or logging in via the My Account section of our website.

