



Volunteer role profile

Shuttle bus driver

Who is Compton Verney?

We are an award-winning gallery and park, based in a Grade I-listed Georgian mansion amidst 120 acres of Grade II-listed Lancelot 'Capability' Brown parkland in Warwickshire. With our own collection of art works and artefacts and a schedule of thought-provoking exhibitions and events, we are an accredited museum, and a registered charity. For more information about Compton Verney, visit www.comptonverney.org.uk

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About this role

Who would I report to?	Visitor Experience Manager
What hours are expected per week?	Shuttle Driver volunteers usually commit to one day a week starting at 10:30 and finishing when the Gallery closes.
Any essential details?	Travel expenses paid up to £11 per day. Drivers will be expected to ferry passengers between the car park and the main house. The bus has disabled access and a tail lift for wheelchairs.
What sort of skills/experience/likes/interests will help with this role?	This is a visitor facing role that would suit someone who enjoys engaging with the public and creating a friendly and welcoming environment.

What's the main purpose of this role?

The Visitor Services operation at Compton Verney is an important part of the gallery offer and as a Shuttle Driver you will play a crucial role in delivering our high standards of visitor care. Working as part of a team, you will support the Visitor Services teams and learn from them in order to:

- Provide a shuttle service between the car park and gallery for visitors using a Compton Verney vehicle.
- Assist with car parking during busy weekends or events.
- Provide a warm and friendly welcome for visitors to the site.
- Provide orientation and information in an efficient and friendly manner.
- Provide a friendly environment for visitors that offers an experience they will want to repeat.
- Exceed all visitor expectations with the quality of presentation, service and information.

In addition, you will be eager to learn and develop your knowledge of Compton Verney and its exhibitions, collections, grounds and history.

Please note this volunteer profile does not form an employment contract between Compton Verney and the volunteer.