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Rt Hon Priti Patel MP
Home Secretary
2 Marsham Street
London
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21st April 2020

Dear *Priti*

Response to HMIP and HMICFRS report – “A joint thematic inspection of Integrated Offender Management”

Under Section 55(5) of the Police Act 1996, as Acting Police and Crime Commissioner I am pleased to provide my formal response to the joint HMIP and HMICFRS’s report entitled “A joint inspection of Integrated Offender Management”.

Both the Chief Constable and I welcome the publication of the joint HMIP and HMICFRS’ report, examining how IOM has been operating since the implementation of the government’s “Transforming Rehabilitation” programme.

I will take further reassurance from the Chief Constable via my Board meeting in due course once the recommendations are in place given that it is for police forces themselves to implement the changes.

The HMICFRS recommendations are attached in Appendix 1

Yours sincerely

Ray Bisby
Acting Police and Crime Commissioner for Cambridgeshire and Peterborough
cc PCC@hmic.gsi.gov.uk

Appendix 1

HMIP and HMICFRS recommendations and constabulary response

1. The Ministry of Justice should, in collaboration with the Home Office commission an independent, authoritative and structured evaluation of the cost and benefits of IOM, in terms of crime reduction; reduced frequency and/or seriousness of reoffending; and eventual desistance from crime. In doing this, they should identify which cohorts of offenders benefit most from the IOM approach.

Force response: This recommendation is addressed to the Ministry of Justice. The Constabulary will await further information.
2. The Ministry of Justice should, in collaboration with the Home Office refresh the joint IOM strategy and provide clear leadership and support for the delivery of IOM and sharing of best practice. The strategy should be clear about who should provide leadership and governance for IOM within local areas.

Force response: This recommendation is addressed to the Ministry of Justice. The Constabulary will await further information.
3. The Home Office should, in collaboration with the Ministry of Justice provide support to local areas on the use of IDIOM, or an equivalent suitable alternative, to ensure that there is one performance framework that can help measure the impact of IOM on the cost of crime and the rehabilitation of service users.

Force response: This recommendation is addressed to the Home Office. The Constabulary will await further information.
4. Her Majesty's Prison and Probation Service should provide information on service user profiles, characteristics and needs to local police and probation services, to support the development of IOM and commissioning of services at a local level.

Force response: This recommendation is addressed to Her Majesty's Prison and Probation Service. The Constabulary will await further information.
5. The Probation Reform Programme should ensure that there is a work-stream dedicated to IOM development and that probation delivery partners at a local level provide interventions that address the needs of individuals subject to IOM.

Force response: This recommendation is addressed to the Probation Reform Programme. The Constabulary will await further information.
6. Police and Crime Commissioners should assure themselves that all relevant partners and services are involved in the delivery of IOM, as a major contribution to reducing reoffending and community safety.

Force response: This recommendation is addressed to Police and Crime Commissioners. The Constabulary will await further information.
7. Chief Constables, National Probation Service Divisional Directors and Community Rehabilitation Company Chief Executive Officers should define their IOM operating model and produce practice guidance that sets out clearly what is required by each agency at every stage of the IOM supervision process.

Force response: The Constabulary works actively with partners on prevention and offender management to reduce re-offending and harm to communities. A review of Integrated Offender Management (IOM) arrangements across the County has

been undertaken. A project, operating under the oversight of the Criminal Justice Board Offender Management Subgroup, is currently running to update the IOM partnership arrangements and practices.

8. Chief Constables, National Probation Service Divisional Directors and Community Rehabilitation Company Chief Executive Officers should improve the quality and accuracy of recording in IOM cases, in particular, the activity relating to public protection.
Force response: The review of Integrated Offender Management (IOM) included an assessment of case management and activity documentation. The project, operating under the oversight of the Criminal Justice Board Offender Management Subgroup, is seeking to address recommendations to refine and improve the approach to cohort management and information recording.
9. Chief Constables, National Probation Service Divisional Directors and Community Rehabilitation Company Chief Executive Officers should analyse training needs and ensure that all staff receive sufficient training to enable them to fulfil their duties. Training in public protection, safeguarding children and working with vulnerable adults should be prioritised.
Force response: The Constabulary is committed to providing all officers and staff with the correct training and skills to fulfil their duties and will ensure that appropriate training is delivered to those working in offender management, including training in safeguarding and vulnerability.
10. Chief Constables, National Probation Service Divisional Directors and Community Rehabilitation Company Chief Executive Officers should ensure that service users are kept informed, as much as possible, about the benefits of inclusion in IOM, the support available and the monitoring and information-sharing ramifications of IOM supervision.
Force response: The review of Integrated Offender Management (IOM) included an assessment of case management and activity documentation. The project, operating under the oversight of the Criminal Justice Board Offender Management Subgroup, is seeking to address recommendations to refine and improve the approach to cohort management and information recording.
11. The National Police Chiefs Council lead for IOM and the National Probation Service IOM Strategic Lead should establish a joint national oversight group to drive forward improvements to IOM and make sure that progress is sustained.
Force response: This recommendation is addressed to the National Police Chiefs Council lead for IOM and the National Probation Service IOM Strategic Lead. The Constabulary will await further information.