

12th February 2020

Our Ref: FOI/OPCC/20-003

Dear Requestor

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

I write in response to your request for information dated 24th January 2020 to the Cambridgeshire Office of the Police and Crime Commissioner (OPCC), entitled 'FOI Request.'

The OPCC has treated your request under the Freedom of Information Act 2000 (the "Act"). Your request sought access to the information below. The OPCC'S response regarding your request is also given below.

Q1. Please provide details of grants awarded in the financial years 2017-2018 and 2018-2019

- **For which at least one of the outputs/outcomes was to provide services to victims of stalking. This could be any service to help victims e.g. counselling, information and advice, casework however there must be specific reference to working with victims of stalking.**
- **Please provide details of the grant including the amount, the service provider, the services provided and the specific stalking outcome/output.**
- **Please indicate with a y/n if the service is open to victims of stalking who are not ex-intimate in the table below.**

OPCC response:

The Information requested is provided at Appendices 1 and 2 to this letter.

The Act requires that the OPCC handles all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore in the public domain without caveat.

We trust that the information provided above meets your needs. However, if you are unhappy with this response, please see the attached 'satisfied with our service' document, which sets out your rights to appeal.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference.

Yours sincerely

Office of the Police and Crime Commissioner for Cambridgeshire and Peterborough

Appendix 1 – Table providing detail of grants awarded in financial years 2017-18 and 2018-19

Appendix 2 – Service Specification for Independent Domestic Violence Advisor – Stalking and Harassment

Tables providing detail of grants awarded in financial years 2017-18 and 2018-19 for victims of stalking

2017-18					
Name of grant	Grant amount	Service provider	Services provided	Specific stalking outcome	Provides services for non ex intimate victims of stalking
Stalking & Harassment IDVA	£5,500	Cambridgeshire County Council	See Service Specification attached at Appendix 2*	Cambs Victim Services Outcome Framework**	Yes –through upskilling colleagues in the Victim and Witness Hub
Suzy Lamplugh Trust	£1,937	Suzy Lamplugh Trust	Training	Increase knowledge & awareness of stalking & harassment	Yes – this upskilled victim support providers across the model
2018 -19					
Stalking & Harassment IDVA	£14,600	Cambridgeshire County Council	See Service Specification attached at Appendix 2*	Cambs Victim Services Outcome Framework**	Yes –through upskilling colleagues in the Victim and Witness Hub
Suzy Lamplugh Trust	£3,514	Suzy Lamplugh Trust	Training	Increase knowledge & awareness of stalking & harassment	Yes – this upskilled victim support providers across the model

*The grant is to go towards funding an Independent Domestic Violence Advisor for Stalking and Harassment. The role will work with victims who are experiencing or have experienced domestic violence and/or stalking and harassment to increase their safety, and where applicable that of their children, by providing crisis support by telephone or face to face, and to assist other aspects of the service as appropriate in order to reduce repeat victimisation. To act as countywide lead for supporting victims of stalking and harassment keeping up to date with current legislation and sharing learning with colleagues.

** link to the 'Outcomes Framework – Supporting victims and witnesses in Cambridgeshire and Peterborough' <https://s3.eu-west-2.amazonaws.com/media.cambridgeshire-pcc.gov.uk/uploads/2019/05/19-05-16-BCB-Agenda-Item-9.02-Victim-Services-Outcomes-Framework.pdf>



Service specification for Independent Domestic Violence Advisor – Stalking and Harassment

SCHEDULE 1 – THE GRANT PURPOSE

The Grant is to fund the provision of an Independent Domestic Violence Advisor – Stalking and Harassment to work across Cambridgeshire and Peterborough. The post holder will act as countywide lead for supporting victims of stalking and harassment. They will be expected to keep up to date with current legislation and to share this learning with colleagues. The post holder will also provide resilience to the countywide IDVA service where capacity allows.

Purpose of the funding

The purpose of this funding is to provide a specialist service for victims of stalking and harassment in Cambridgeshire and Peterborough.

The service will be non-gender specific (available to all), all age and for all levels of risk.

The post holder will be required to be a qualified IDVA or undertake their IDVA training. This is to ensure they have a sound knowledge base from which to single-handedly support victims of domestic abuse (men and women) where stalking and harassment has been reported.

The post holder will work with victims to increase their safety (including advice about putting barriers in place to digital and cyber stalking), and where applicable that of their children, by providing support by telephone or face to face, and to assist other aspects of the service as appropriate in order to reduce repeat victimisation.

This intervention will enable victims to receive support to enable them to more effectively cope with the immediate impacts of the crime, and, as far as possible, recover from the harm they have experienced.

The post will act as an advocate on behalf of the victim where appropriate, including writing letters or reports, and accompanying victims to outside agencies e.g. housing departments, social services, solicitors, Crown Prosecution Service, Civil & Criminal Courts, taking into account personal safety and complying with Health and Safety and Equal Opportunities legislation and procedures at all times.

The post will work with other professionals to ensure a holistic approach is taken to supporting victims of stalking and harassment. The post holder will also be responsible for sharing their specific knowledge and stalking and harassment and upskilling colleagues.

The service must be delivered from Cambridgeshire Constabulary's Victim and Witness Hub (currently based at Copse Court, Peterborough) and in an outreach capacity only where this is required as part of the tailored support package for the victim/and or their family.

In the first year of operation the service will be provided with professional support and training by the Suzy Lamplugh Trust. This will require occasional trips to the National Stalking Helpline based in London.

2. Description of specific services to be provided

- Receive referrals from the MASH/IDVA Manager.
- Support the work of the Victim and Witness Care Co-ordinators within the Victim and Witness Hub by receiving referrals to provide additional specialist support to all victims of stalking and harassment (all risk levels) as part of their recovery plan.
- Provide telephone-based safety planning, emotional and practical support to the victim and their family to enable them cope and recover from the crime they have experienced and reduce future re-victimisation.
- Provide face to face emotional and practical support in an outreach capacity only where this is required as part of a tailored support package for the victim and their families to enable them to cope and recover from the crime they have experienced and reduce future re-victimisation. This may include advocating on the victim's behalf to support them to access universal services.
- Provide a single point of contact for victims of stalking and harassment going through the Criminal Justice System. Ensure these victims/witnesses have access to effective support at court by making early referrals to the Court-Based Witness Service to arrange outreach support, pre-trial visits where appropriate and are supported on the day.
- Develop a comprehensive working knowledge of the county-wide provision of support available for victims of stalking and harassment victims and their families and the method to engage with/access such services and ensure this knowledge is shared with all the Victim and Witness Care Co-ordinators.
- Maintain close links with the VAWG Prevention and Intervention Project – ensuring the children of domestic abuse victims can access these services where this is deemed appropriate.
- Support the work of the IDVAs based within the Hub and the MASH to ensure local stalking and harassment best practice and national guidance direct working practices.
- Provide supportive signposting to community services, groups or networks who can provide longer term practical or emotional support.
- Maintain confidential client records, sharing and managing information in accordance with the Data Protection Act 1998, the Crime & Disorder Act 1998, the Human Rights Act, Articles 2& 3 and the Children Act 2004. This will include maintaining records and statistical information on work carried out with survivors of abuse to meet the requirements of funders.

- The post holder would be required to deliver the service at the times which best suit the victims of crime – therefore evening and weekend working may be required.
- Identify the risks and needs of any children of clients living with domestic violence and to consult with Children’s Social Care and other appropriate agencies about the safety and protection of children. Identify risks to any adults with vulnerabilities that may be involved with the victim and refer to Adult Safeguarding as appropriate.

The service will be:

- free of charge
- confidential;
- non-discriminatory (including being available to all regardless of residence status, nationality or citizenship)
- provided where possible, in a victim’s first language
- available whether or not a crime has been reported to the police
- available before, during and for an appropriate time after any investigation or criminal proceedings
- publicised on the online directory of victims’ services maintained by the Victim and Witness Hub.
- delivered in a way that continually seeks efficiency and best value for money.

The service must also comply with requirements under the new General Data Protection Requirements (May 1, 2018) when dealing with personal data and sensitive personal data and have a clear and transparent complaints policy.

Interoperability

The post needs to work as part of an integrated model of support services including:

- Police
- Health
- Children’s Social Care
- Housing
- Crown Prosecution Service
- Civil and Criminal Courts
- Specialist support organisations

Overarching outcome measures

- Improved health and wellbeing
- Better able to cope with aspects of everyday life
- Increased feelings of safety
- Better informed

The provider will be required to complete an Outcome Monitoring Form on a six-monthly basis.