

BUSINESS COORDINATION BOARD

APPROVED MINUTES

Date: 13th September 2018 **Time:** 13:30
Location: Conference Room 2, Cambridgeshire Constabulary Headquarters

Members:

Jason Ablewhite	Cambridgeshire Police and Crime Commissioner
Alec Wood	Chief Constable, Cambridgeshire Constabulary
Alan Baldwin	Deputy Chief Constable, Cambridgeshire Constabulary
Ray Bisby	Deputy Police and Crime Commissioner, Office of the Police and Crime Commissioner
Matt Warren	Interim CFO, Office of the Police and Crime Commissioner
Niki Howard	Director of Finances and Resources, Cambridgeshire Constabulary

In Attendance:

Jim Haylett	Head of Business Development, Office of the Police & Crime Commissioner
Nicky Phillipson	Head of Strategic Partnerships, Office of the Police and Crime Commissioner
Cristina Strood	Head of Policy, Police and Fire, Office of the Police and Crime Commissioner

1. Welcome and Apologies

- 1.1 Apologies were received from Dorothy Gregson Chief Executive, Office of the Police & Crime Commissioner and ACC Dan Vajzovic.

2. Declarations of Interest

- 2.1 There were no declarations of interest.

3. Approval of the minutes of the Business Coordination Board meeting held on the 19 July 2018

- 3.1 The Business Coordination Board (the "Board") approved the minutes from the last meeting on 19th July 2018 which were signed after the meeting.

4. Performance report Year Ending June 2018

- 4.1 CC Wood introduced the report. Following the implementation of Athena there are ongoing issues with extracting management information in relation to crime data. However, daily management of crime is still taking place – the IMU reviews crimes daily, area commanders scrutinise new crimes recorded, tasking meetings are held, patterns of crime are monitored, analysts can see patterns and spikes in crime to facilitate the direction deployment of resources.
- 4.2 The aggregate crime MI data is somewhat less reliable at this stage. This is not unique to Cambridgeshire and has happened on implementation in other Athena forces. It has been agreed with the Home Office how we are to report data.
- 4.3 The PCC asked what the timeframe was for there to be reliable crime data and was told that meaningful data should be available by the end of September.
- 4.4 Call handling performance for 999/101 calls remains very good with 95.6% of 999 calls answered within 10 seconds.
- 4.5 The new Local Policing Model which enabled the Constabulary to allocate adequate resources to manage high risk areas identified within the community has had an impact on aspects of satisfaction. In developing the model and the introduction of the demand hub it was always acknowledged that at times not attending incidents that historically we did attend will result in some dissatisfaction. The reason for this has been previously explained as a more robust triage approach enables there to be greater focus on vulnerability and crimes that have a better chance of being solved.
- 4.6 The PCC asked what analysis there was that tracks the impact and productivity of the triage approach used. CC Wood responded that the next phase of the implementation of the model is to better understand the demand being faced and see whether a more flexible approach is possible when resources are available, ie if

overall demand at a given time is low, then the constabulary may be able to attend incidents that at times of peak demand they would not.

- 4.7 The PCC observed that in some areas he is seeing good communication and engagement with the public, particularly in Peterborough but is not seeing it consistently across the county. CC Wood responded that both the area commanders are aware of this and addressing this.
- 4.8 Despite the disappointment at some of the performance outcomes, CC Wood pointed out that with the implementation of the LPR, the move of call handlers to HQ, the introduction of Athena, even without operational pressures like the world cup, he is very proud of the performance of the constabulary and the remarkable efforts of officers and staff. The new policing model is also based on extra officers that have been recruited but are yet to be undertaking independent patrol.

5. Professional Standards and Complaints handling - April 2017 – March 2018

- 5.1 DCC Baldwin introduced the report. Annual report on performance of professional standards and complaint handling. The report gives explanations about IOPC oversight of the system.
- 5.2 CC and DCC have met the new Directors (ie not commissioners) of the IOPC.
- 5.3 A collaborated PSD means as Cambridgeshire lead the function, the Cambridgeshire DCC oversees performance of PSD and is the Appropriate Authority for complex cases. Straightforward cases dealt with by the respective DCCs.
- 5.4 PSD includes Vetting, and PSD have put together a 5yr plan to achieve compliance with national standards which includes “repeat” vetting. The demands for vetting are going up.
- 5.5 Within PSD there is also the Anti-Corruption Unit where there is a prevention officer. Few forces have this and it demonstrates how we are seeking to reduce demand in PSD and ACU.
- 5.6 There are robust daily management/tasking meetings in place. PSD are under scrutiny from various sources – audit, IOPC, our management board. HMIC graded Cambridgeshire as “Good” for their legitimacy inspection which is a reflection of the work of PSD.
- 5.7 The PCC asked what the position was with vetting as a 7 force function. The 7 forces have reached an agreement on which software to commonly use. A policy regarding vetting of contractors has been agreed. Options for what a 7 force vetting function could like are being revisited whilst each vetting unit is trying to align processes and checks undertaken against the national code to enable transferable vetting between forces. A new strategic outline business case is to be presented in October to the 7 Chief Constables.

Action – DCC Baldwin to follow up with ICT to establish when there will be one system that enables cross checks.

6. Transforming the delivery of Community Safety

- 6.1 NP introduced the paper that details a change to the way that grants are allocated by the PCC. In order to support a change in how mainstream organisations work together then a switch needs to be made away from annual funding for small non-sustainable project work.
- 6.2 Developing a bid to the 'Early Intervention Youth Fund' has given new impetus to work to drive transformation and support demand management. It has highlighted how a system-wide approach is needed for prevention and demand management. If the EIYF bid is successful there is £71k remaining in the PCCs grant fund to contribute to the proposal as match funding. If not successful this can still be used for preventative work to drive early intervention/preventative.
- 6.3 The Commissioner agreed with the need for a golden thread between CSPs, the Constabulary and the Police and Crime Plan, and with commitment coming from the responsible authorities as separate organisations. It is a good way to use a small amount of money to get a large return.
- 6.4 The three recommendations were agreed.

7. Road Safety Partnerships

- 7.1 MW introduced the paper. The existing safety cameras will be unlicensed for use from March next year. The county council cannot fund the capital replacement costs. There is a casualty reduction fund which can be used for replacement as the cameras are a vital tool in casualty reduction as they are located in accident areas.
- 7.2 The fund will pay for the capital element of the replacement programme but will not bear the revenue cost (as this is currently borne elsewhere) and must be less than it is currently as the existing cameras use wet film that obviously needs manually changing. Also the fund will not be liable for the future running/replacement costs.
- 7.3 The Commissioner noted that he has asked for justifications for each replacement camera location based upon the benefit of reducing RTCs. There is a maximum available of £600k but there is a need to justify each and every one.

Date of next meeting

The next meeting will be held on Thursday 1 November 2018 13:30hrs at Police Headquarters.



Jason Ablewhite