



To: Business Coordination Board

From: Chief Executive

Date: 21 September 2017

INTEGRATED MENTAL HEALTH TEAM – FORCE CONTROL ROOM

1. Purpose

- 1.1 The purpose of this report is to update the Business Co-ordination Board (“The Board”) on the decision to transfer the responsibility for commissioning the Integrated Mental Health Team (IMHT) to the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG). This service will be commissioned as part of the wider First Response Service to provide support for people in mental health crisis.

2. Recommendations

- 2.1 The Board is recommended to note the contents of the attached report and associated decision notice. This notice sets out the Commissioner’s decision to continue the funding for this service through a collaborative commissioning arrangement with the Cambridgeshire and Peterborough Clinical Commissioning Group (CCG).

3. Background

- 3.1 Partners across the county signed a joint declaration in November 2014 to improve the system of care and support so people of any age in crisis, because of a mental health condition, are kept safe and helped to find the support they need. Partners also pledged to provide the ‘right care at the right time and from the right service’. This declaration was a fundamental element to the county’s response to the Mental health Crisis Care Concordat.
- 3.2 In January 2016 the then Police and Crime Commissioner agreed to fund an Integrated Mental Health Team in the Force Control Room. This service was to provide an effective first point of contact intervention by the Constabulary and Mental Health Services which would ensure the most appropriate pathways were taken for individuals in mental health crisis.

- 3.3 Three Mental Health Nurse Practitioners started in the role in Spring 2016 – this was initially for one year. Future funding would be decided following the independent evaluation of the project.
- 3.4 Within six months of the nurses starting the evaluation was already revealing where the Constabulary was the first point of contact individuals in mental health crisis were receiving a more appropriate and informed response. In a paper to this board, in September 2016, the Constabulary recognised the demand and risk supporting people in mental health crisis placed on police officers and staff. It highlighted how the IMHT were helping to mitigate this risk but that a ‘shared partnership risk approach’ needed to be taken.

4. Partnership working

- 4.1 The CCG introduced a £1m investment into crisis care in 2016/17 in the form of a First Response Service. The IMHT was considered an integral part of this work. It was recognised that the CCG as ‘expert’ clinical commissioners they were best placed to take on the future commissioning and service development of the IMHT as part of the wider system response to mental health crisis care.
- 4.2 The year one evaluation of IMHT was launched in July 2017 and revealed:
- *Rarely has a new initiative been so overwhelmingly received and used by an organisation as is the result of the first year of the IMHT.’* (Report writer)
 - In one year nurses reviewed 10,715 incidents; 83% of that case load were currently or had been previously known to Cambridgeshire and Peterborough Foundation Trust (CPFT) for mental health issues. This resulted in:
 - Deployments avoided, missing people found quicker (better use of Accident and Emergency Departments)
 - Police time saved (s136 time reduced by 43 mins) *‘We get onto the next job quicker’*
 - Confident and empowered police and staff
 - Appropriate non-emergency pathways used (development of new more robust pathways)
 - Improved service user experiences.
- 4.3 For 2017/18 the Commissioner has entered into a two-year Collaborative Commissioning Agreement with the CCG to continue the funding of the IMHT service – of £150k per annum. The CCG will manage the contract with the provider CPFT on the Commissioner’s behalf through the wider governance mechanisms. This model is both more economical and ensures the ‘shared partnership risk’ approach is taken. Quarterly reports on progress made on achieving the joint outcomes of the entire First Response Model will be made available to the Commissioner on a regular basis.

5. Recommendation

- 5.1 The Board is recommended to note the contents of the attached report and associated decision notice. This notice sets out the Commissioner’s decision to continue the funding for this service through a collaborative commissioning arrangement with the Cambridgeshire and Peterborough Clinical Commissioning Group.

BIBLIOGRAPHY

Source Document	Mental Health in Policing http://www.cambridgeshire-pcc.gov.uk/work/business-coordination-board/2016-2/bcb-september-21st-2016/ Summary of First Response Service http://www.cpft.nhs.uk/First%20Response%20A5%20Leaflet.pdf Mental Health Crisis Care Concordat http://www.crisiscareconcordat.org.uk/
Contact Officer	Nicky Phillipson, Head of Strategic Partnerships and Commissioning