



Creating a safer
Cambridgeshire

To: Business Coordination Board

From: Chief Constable

Date: 14 March 2017

HER MAJESTY'S INSPECTORATE OF CONSTABULARY – POLICE EFFECTIVENESS 2016 INSPECTION FINDINGS

1. Purpose

1.1 The purpose of this paper is to update the Business Coordination Board (“the Board”) on the findings by Her Majesty’s Inspectorate of Constabulary (HMIC) during the Police Effectiveness inspection in 2016, and to provide reassurance on the action being taken and the governance arrangements in place to monitor progress.

2. Recommendation

2.1 The Board is recommended to note the contents of this report.

3. Background

3.1 HMIC’s PEEL inspection is an annual assessment of police forces in England and Wales. Forces are assessed on their Effectiveness, Efficiency, Legitimacy, and Leadership. Forces are judged as ‘outstanding’, ‘good’, ‘requires improvement’, or ‘inadequate’ for Effectiveness, Efficiency, and Legitimacy, and a narrative judgment is provided for Leadership.

3.2 The effectiveness of a force relates to how it carries out its responsibilities, including cutting crime, protecting the vulnerable, tackling anti-social behaviour, and dealing with emergencies and other calls for service.

4. Effectiveness 2016 Findings

4.1 HMIC completed the fieldwork for the Effectiveness inspection in September 2016, with a document and data submission in July 2016.

- 4.2 HMIC’s PEEL reports are, by their nature, comprehensive and will contain a number of observations, findings, areas for improvement, causes of concern and recommendations.
- 4.3 Judgments are only made available to the public post-publication of the report by HMIC. The Effectiveness 2016 judgments for Cambridgeshire Constabulary were:

Effectiveness 2016

Effectiveness Overall	GOOD
How effective is the force at preventing crime, tackling anti-social behaviour and keeping people safe?	GOOD
How effective is the force at investigating crime and managing offenders?	REQUIRES IMPROVEMENT
How effective is the force at protecting those who are vulnerable from harm, and supporting victims?	GOOD
How effective is the force at tackling serious and organised crime?	GOOD
How effective are the force's specialist capabilities?	NOT GRADED

- 4.4 Cambridgeshire Constabulary did not receive any causes for concern or recommendations in relation to its effectiveness. **Annex A** details the areas for improvement that were identified for action.

5. Governance

- 5.1 The force’s Corporate Development Department ensures that the force has a comprehensive understanding of the findings of the PEEL inspections, identifying areas for improvement and recommendations, and instigating appropriate action to address these.
- 5.2 The force holds a monthly Organisational Improvement Group, chaired by the Temporary Head of Corporate Development, at which all strategic leads are present. This group drives improvement activity against areas for improvement and recommendations, with regular updates provided on progress and recorded in the force’s Action Monitoring Software (AMS).
- 5.3 There is also further scrutiny at chief officer level, through the DCC-chaired HMIC Gold Group and Force Executive Board.
- 5.4 Full updates around progress with areas for improvement and recommendations from the Efficiency, Legitimacy and Leadership inspections will be supplied to BCB in May 2017.

6. National distribution

- 6.1 As a comparison, the table below shows the national distribution of overall Effectiveness judgments.

Outstanding (1)	Good (28)	Requires Improvement (13)	Inadequate (1)
Durham	Avon and Somerset Cambridgeshire Cheshire City of London Cleveland Cumbria Derbyshire Dorset Essex Greater Manchester Gwent Kent Lancashire Lincolnshire Merseyside Norfolk North Wales North Yorkshire Northumbria South Wales Suffolk Surrey Thames Valley Warwickshire West Mercia West Midlands West Yorkshire Wiltshire	Devon and Cornwall Dyfed-Powys Gloucestershire Hampshire Hertfordshire Humberside Leicestershire Metropolitan Police Northamptonshire Nottinghamshire South Yorkshire Staffordshire Sussex	Bedfordshire

7 Recommendation

7.1 The Board is invited to note the contents of the report.

BIBLIOGRAPHY

Source Documents	HMIC Reports: PEEL 2016 https://www.justiceinspectorates.gov.uk/hmic/cambridgeshire/
Contact Officer	Chief Inspector Mark Greenhalgh, Corporate Development Department, Cambridgeshire Constabulary

Annex A

HMIC Effectiveness Report

Section	Cambridgeshire
Summary	Overall = GOOD
How effective is the force at preventing crime, tackling anti-social behaviour and keeping people safe?	GOOD <ul style="list-style-type: none">• The force should ensure that local policing teams routinely engage with local communities, and undertake structured problem solving alongside partner organisations in order to prevent crime and anti-social behaviour.• The force should evaluate and share effective practice routinely, both internally and externally with partner organisations, with the aim of continually improving its approach to the prevention of crime and anti-social behaviour
How effective is the force at investigating crime and managing offenders?	REQUIRES IMPROVEMENT <ul style="list-style-type: none">• The force should ensure that it has sufficient resources available to respond to prompt calls for service.• The force should ensure that there is regular and active supervision of investigations to improve quality and progress.• The force should ensure that those who are circulated as wanted on the Police National Computer, those who fail to appear on police bail, named and outstanding suspects – including domestic abuse suspects – and suspects identified through forensic evidence are swiftly located and arrested.
How effective is the force at protecting those who are vulnerable from harm, and supporting victims?	GOOD <ul style="list-style-type: none">• The force should ensure that there is a quality assurance process in place to ensure victims of domestic abuse cases assessed as a standard risk receive the right support.• The force should improve its understanding of the evidential problems that lead to no further action in cases where domestic abuse victims support police action.
How effective is the force at tackling serious and organised crime?	GOOD <ul style="list-style-type: none">• The force should improve its understanding of the impact of its activity on serious and organised crime, and ensure that it learns from experience to maximise the force's disruptive effect on this activity

<p>How effective are the force's specialist capabilities?</p>	<p>NOT GRADED</p> <p>The forces in the strategic alliance should ensure that:</p> <ul style="list-style-type: none">• question prompts for call takers are sufficient to support them in the event of a marauding terrorist firearms attack;• control room staff take part in local and regional exercises to test the control room response; and• Control room inspectors have access to more concise instructions and memorandums.
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