

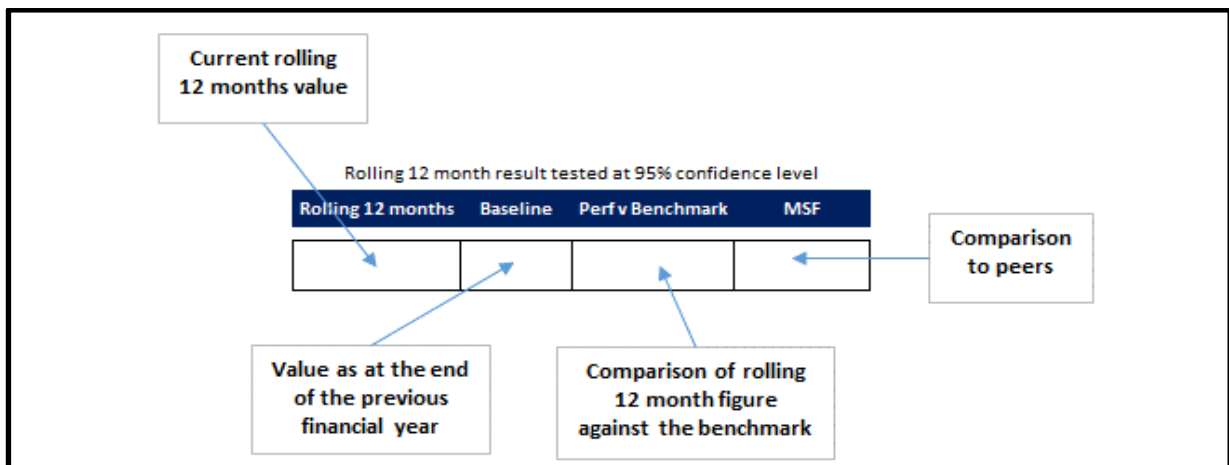
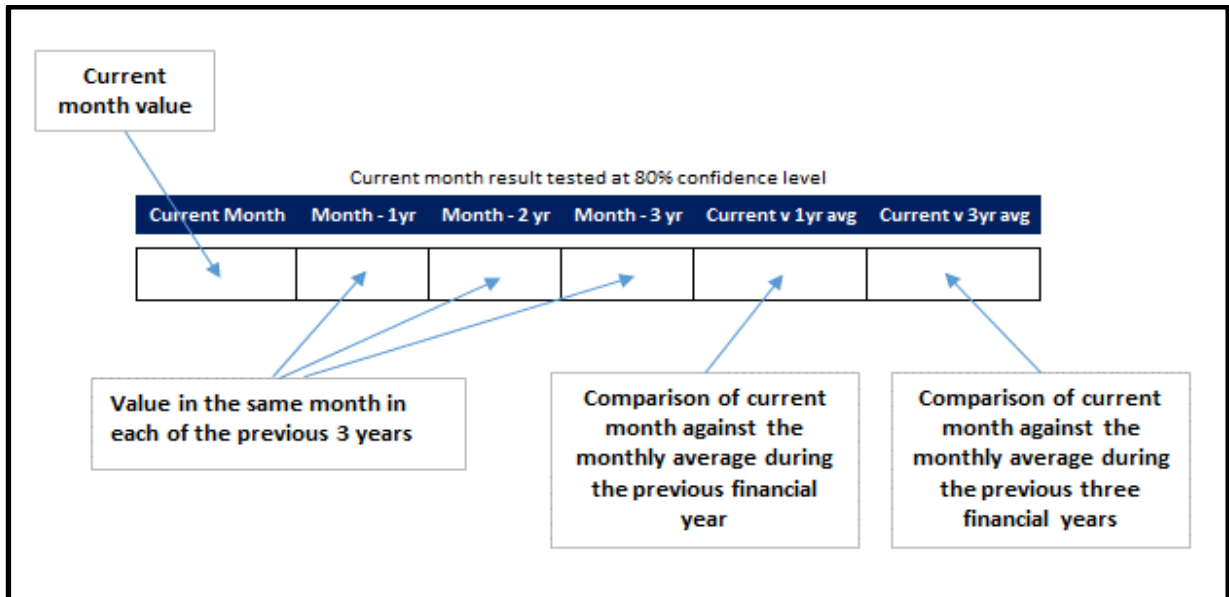
# **Cambridgeshire Constabulary**

## **Police and Crime Commissioner Performance Update**

**September 2016**

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**DASHBOARD EXPLANATION**



*Note: where a cell has been highlighted in grey, this indicates a significant change*

**MOST SIMILAR FORCES**

- Avon and Somerset
- Devon and Cornwall
- Gloucestershire
- Staffordshire
- Thames Valley
- Warwickshire
- Wiltshire

**POLICE AND CRIME PLAN DASHBOARD**

Current month result tested at 80% confidence level

Rolling 12 month result tested at 95% confidence level

<b>Maintain Local Police Performance</b>	Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Dealing with Local Concerns	78.9%	67.3%	73.3%	69.8%	Higher	Higher	74.0%	74.3%	Comparable	Comparable
Satisfaction with Service Delivery	87.6%	82.4%	89.2%	89.1%	Comparable	Comparable	86.5%	86.4%	Comparable	Higher
Special Constabulary - N <sup>o</sup> of Officers	249	261	267	260	-	-	249	280	Below target	-
Special Constabulary - N <sup>o</sup> of Hours worked	4,671	4,981	5,826	4,946	Comparable	Comparable	59,492	66,095	Lower	-
999 calls answered within 10 seconds	93.8%	92.5%	93.8%	95.8%	Comparable	Comparable	95.4%	95.1%	Comparable	-
Non-emergency calls answered within 30 seconds*	93.5%	94.0%	93.7%	95.6%	Comparable	Comparable	94.2%	94.2%	Comparable	-

<b>Continue to tackle Crime and Disorder</b>	Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
All Recorded Crime	4,605	3,852	3,866	3,581	Higher	Higher	51,616	48,642	Higher	Comparable
Victim-Based Crime	4,117	3,509	3,485	3,196	Higher	Higher	46,329	43,935	Higher	Comparable
Perception of high ASB	0.0%	1.6%	0.6%	2.0%	Lower	Lower	0.8%	0.8%	Comparable	Lower
Anti-social behaviour	2,305	1,809	2,315	2,330	Higher	Comparable	24,207	22,613	Comparable	-
All Crime Prosecution Possible Outcome Rate	23.7%	21.3%	23.7%	29.6%	Higher	Comparable	21.5%	20.4%	Comparable	Comparable
Satisfaction with Service Delivery - Burglary Dwelling	92.7%	88.6%	100.0%	91.1%	Comparable	Comparable	91.2%	91.8%	Comparable	Comparable
Burglary Dwelling	189	223	181	184	Comparable	Comparable	2,199	2,366	Lower	Comparable
Burglary Dwelling Prosecution Possible Outcome Rate	11.1%	7.2%	12.7%	25.0%	Comparable	Lower	12.2%	10.4%	Higher	Comparable
Asset Recovery (data currently unavailable)										
Harm caused by all known OCGs operating in Cambs**	65.3	72.7	-	-	Comparable	-	1,110	968	Higher	-
Harm caused by cohort of OCGs identified at year end**	53.8	n/a	n/a	n/a	Comparable	n/a	914	968	Lower	-
Perception of Drug Misuse	18.1%	9.1%	9.0%	11.1%	Higher	Higher	12.7%	11.4%	Higher	Lower

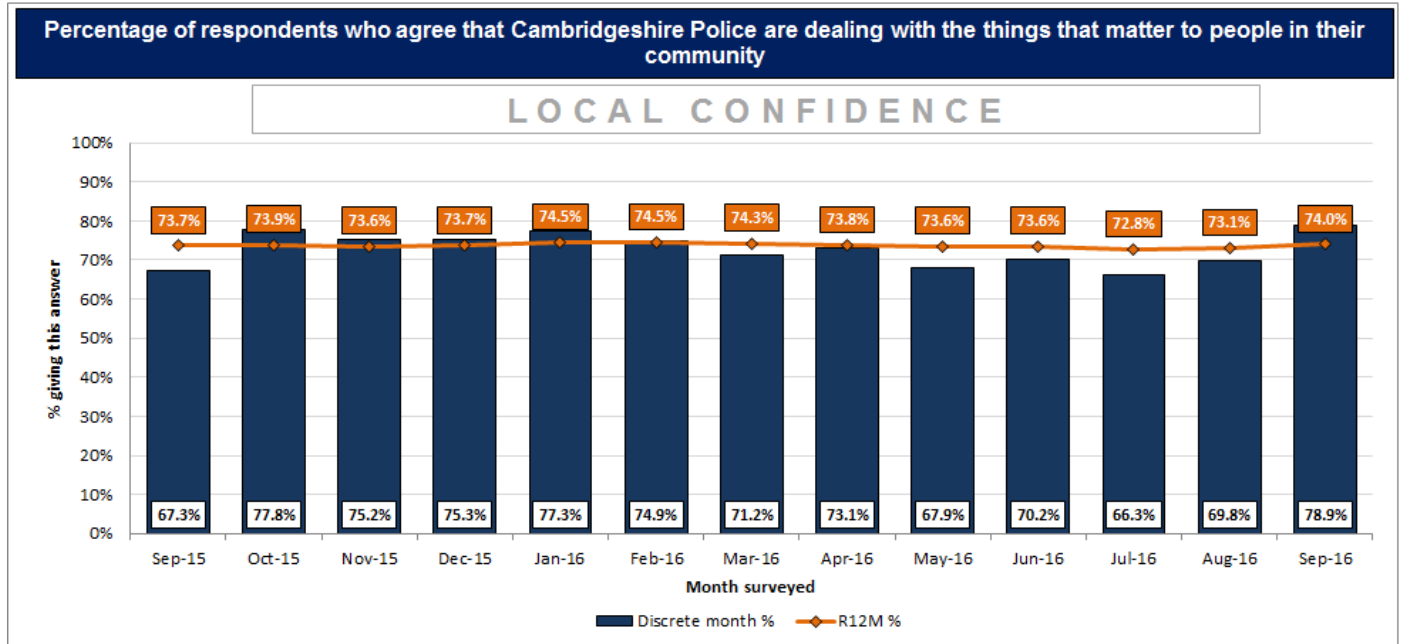
<b>Keeping People Safe</b>	Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Ratio of DV Incidents to Prosecutions										
Outcome Rate for Domestic Abuse Crime	37.4%	39.0%	28.6%	47.9%	Higher	Comparable	31.8%	31.1%	Comparable	-
IOM (% of people who reoffend within 12 months)										
IOM (N <sup>o</sup> of people who commit offences on the scheme)										
Hate Crime Prosecution Possible Outcome Rate	28.6%	12.9%	42.9%	57.1%	Comparable	Lower	27.1%	28.2%	Comparable	-
Satisfaction with Service Delivery - Hate Incidents	37.5%	87.5%	75.0%	83.3%	Lower	Lower	75.8%	85.4%	Lower	Comparable

<b>Maintain the resilience of protective services</b>	Jun-16	Jun-15	Jun-14	Jun-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Reduce KSI Road Casualties	36	29	39	28	Comparable	Comparable	364	360	Comparable	Lower

<b>Organisational Health</b>	Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Sickness - Police Officer	0.8	0.6	0.6	0.5	Higher	Higher	8.7	7.6		Below national average
Sickness - Police Staff	0.8	0.8	0.7	0.5	Comparable	Comparable	10.2	10.9		Above national average

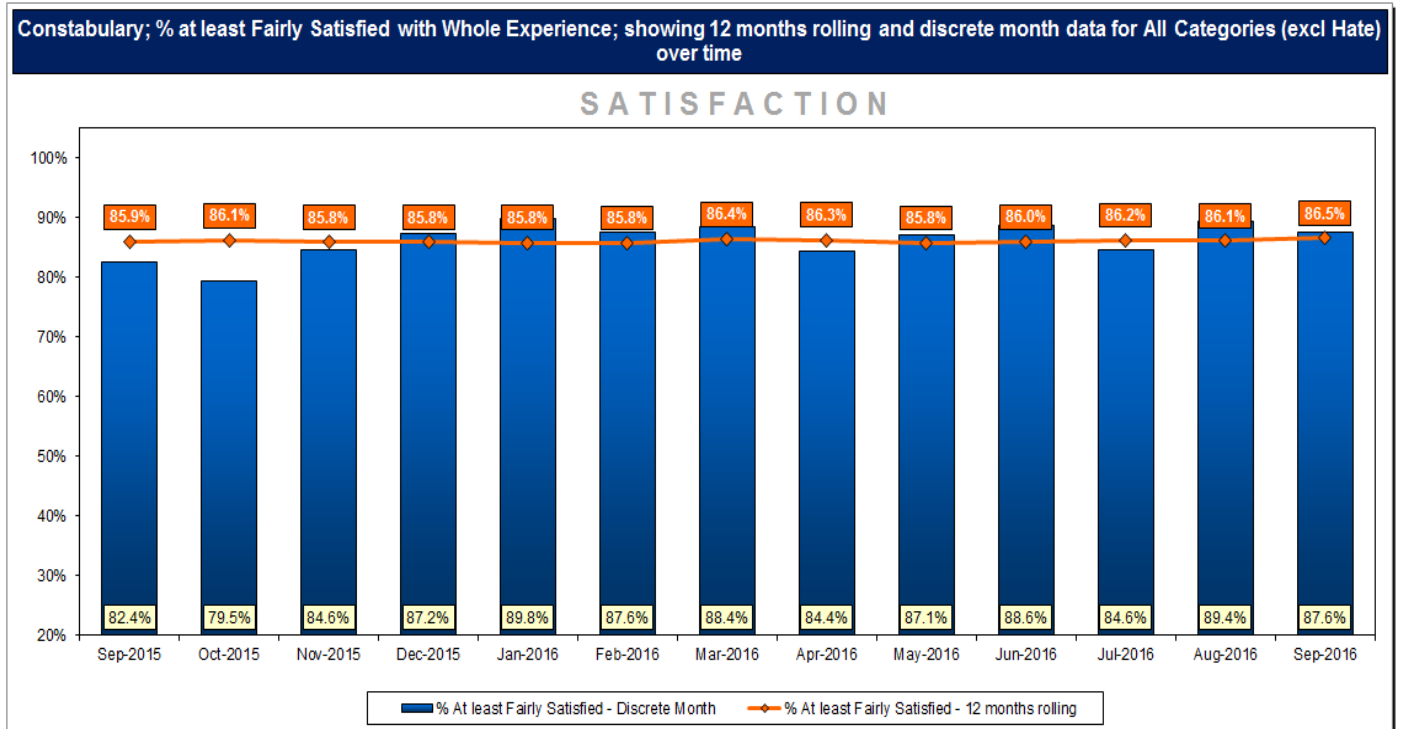
**MAINTAIN LOCAL POLICE PERFORMANCE**

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
78.9%	67.3%	73.3%	69.8%	Higher	Higher	74.0%	74.3%	Comparable	Comparable



*Policing in Cambridgeshire Survey data to September 2016*

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
87.6%	82.4%	89.2%	89.1%	Comparable	Comparable	86.5%	86.4%	Comparable	Higher



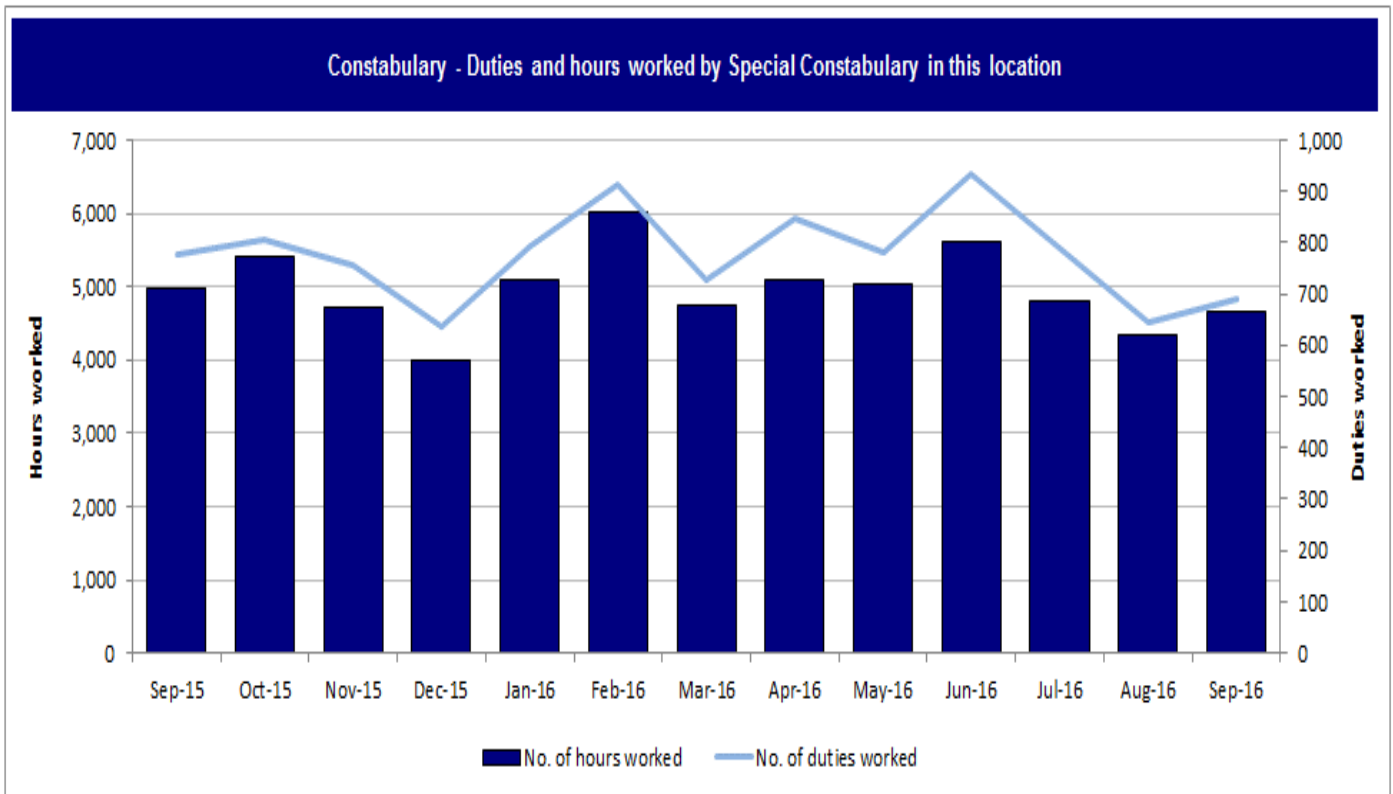
*Policing in Cambridgeshire Survey data to September 2016*

**SPECIAL CONSTABULARY**

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
249	261	267	260	-	-	249	280	Below target	-

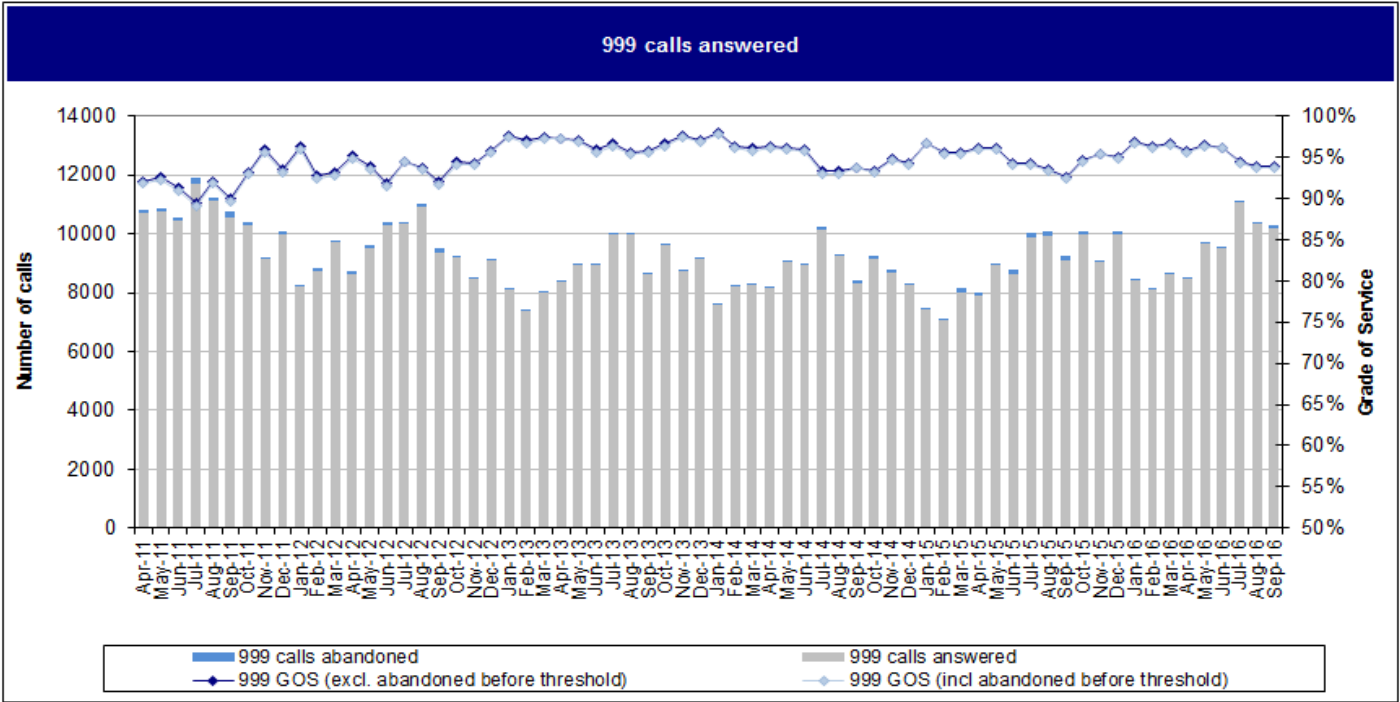


Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
4,671	4,981	5,826	4,946	Comparable	Comparable	59,492	66,095	Lower	-

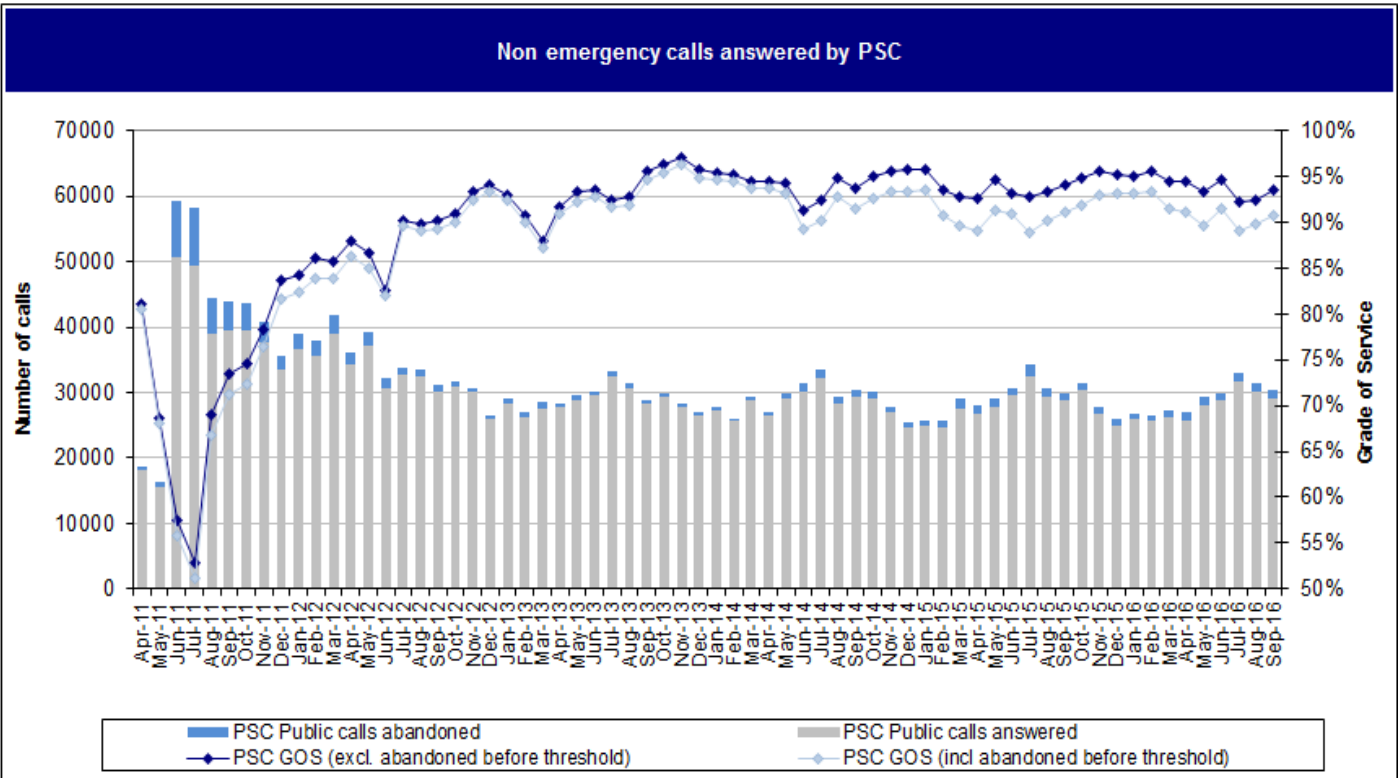


CALL HANDLING

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
93.8%	92.5%	93.8%	95.8%	Comparable	Comparable	95.4%	95.1%	Comparable	-

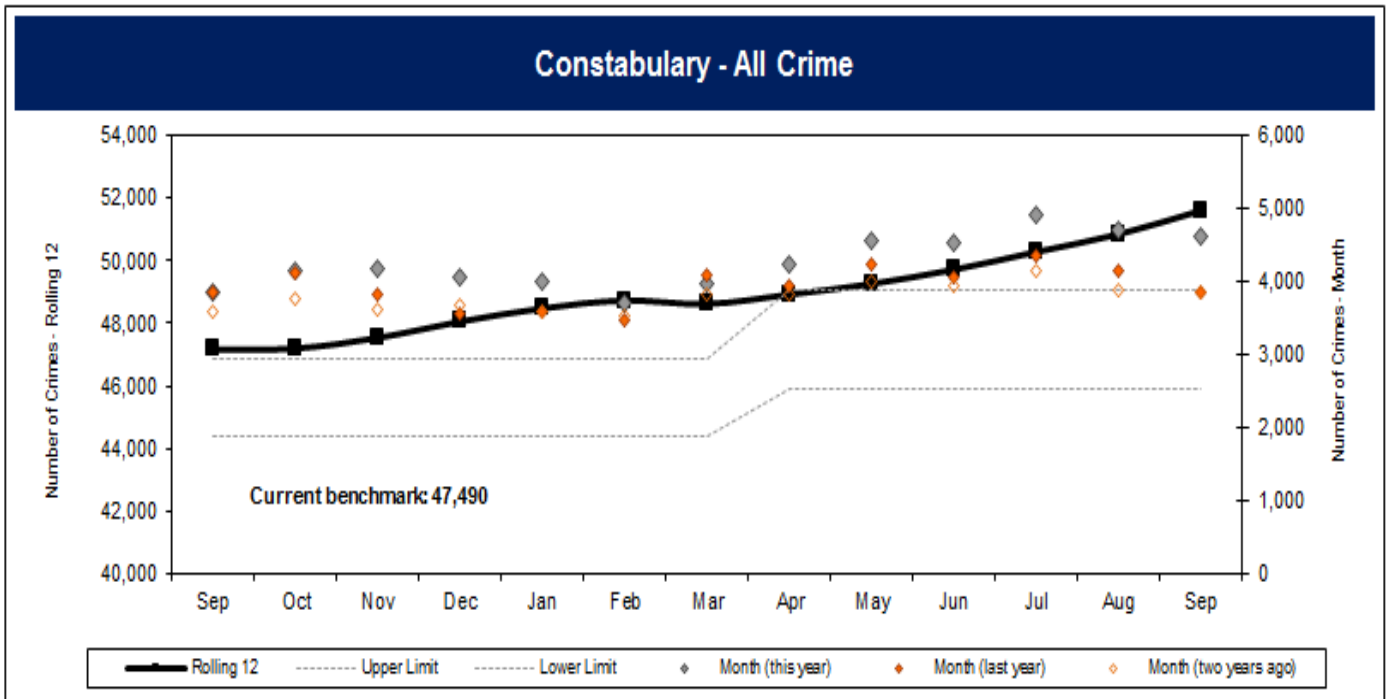


Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
93.5%	94.0%	93.7%	95.6%	Comparable	Comparable	94.2%	94.2%	Comparable	-

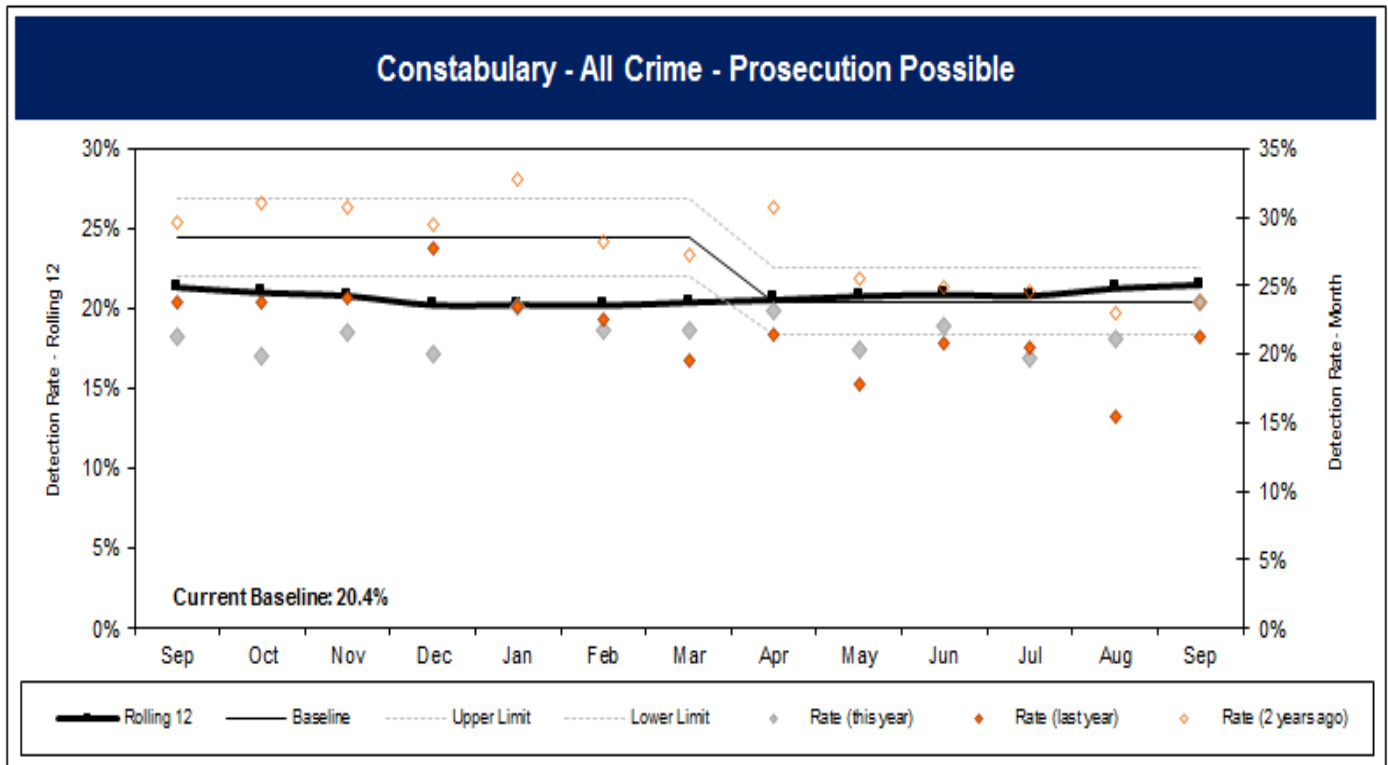


CONTINUE TO TACKLE CRIME AND DISORDER

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
4,605	3,852	3,866	3,581	Higher	Higher	51,616	48,642	Higher	Comparable



Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
23.7%	21.3%	23.7%	29.6%	Higher	Comparable	21.5%	20.4%	Comparable	Comparable

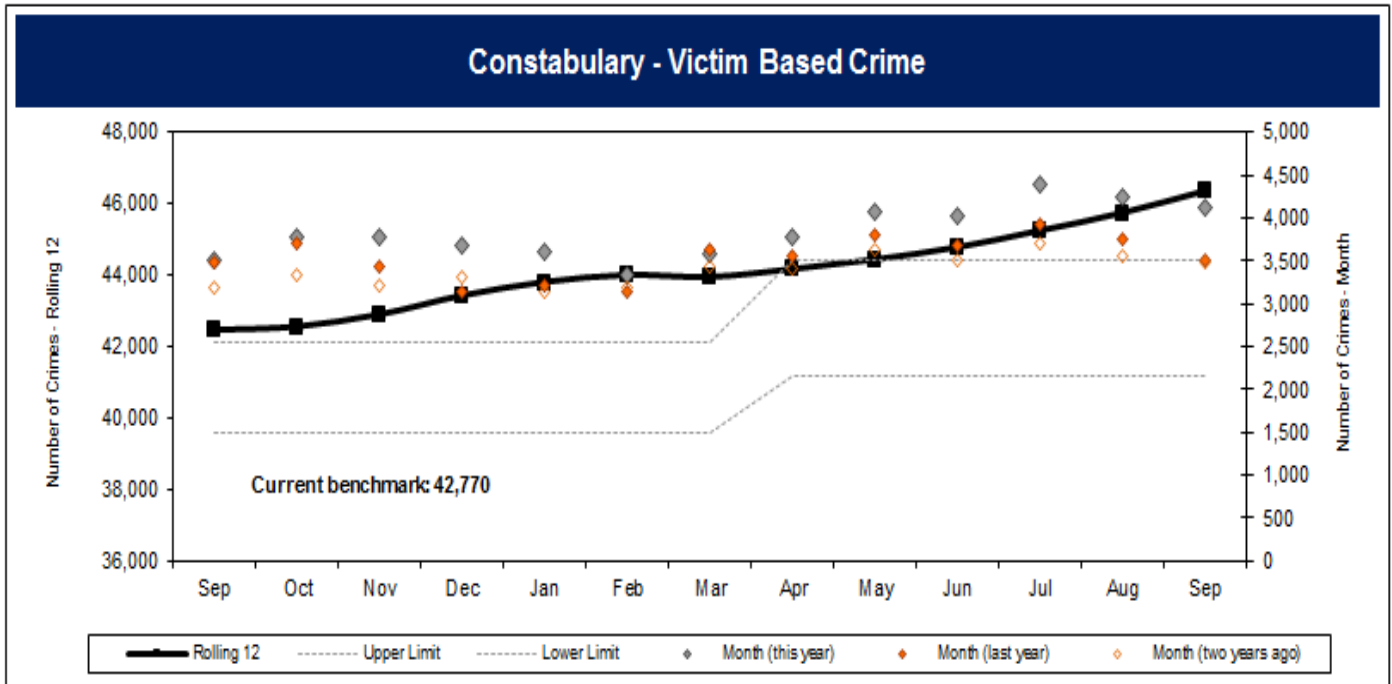




# NOT PROTECTIVELY MARKED

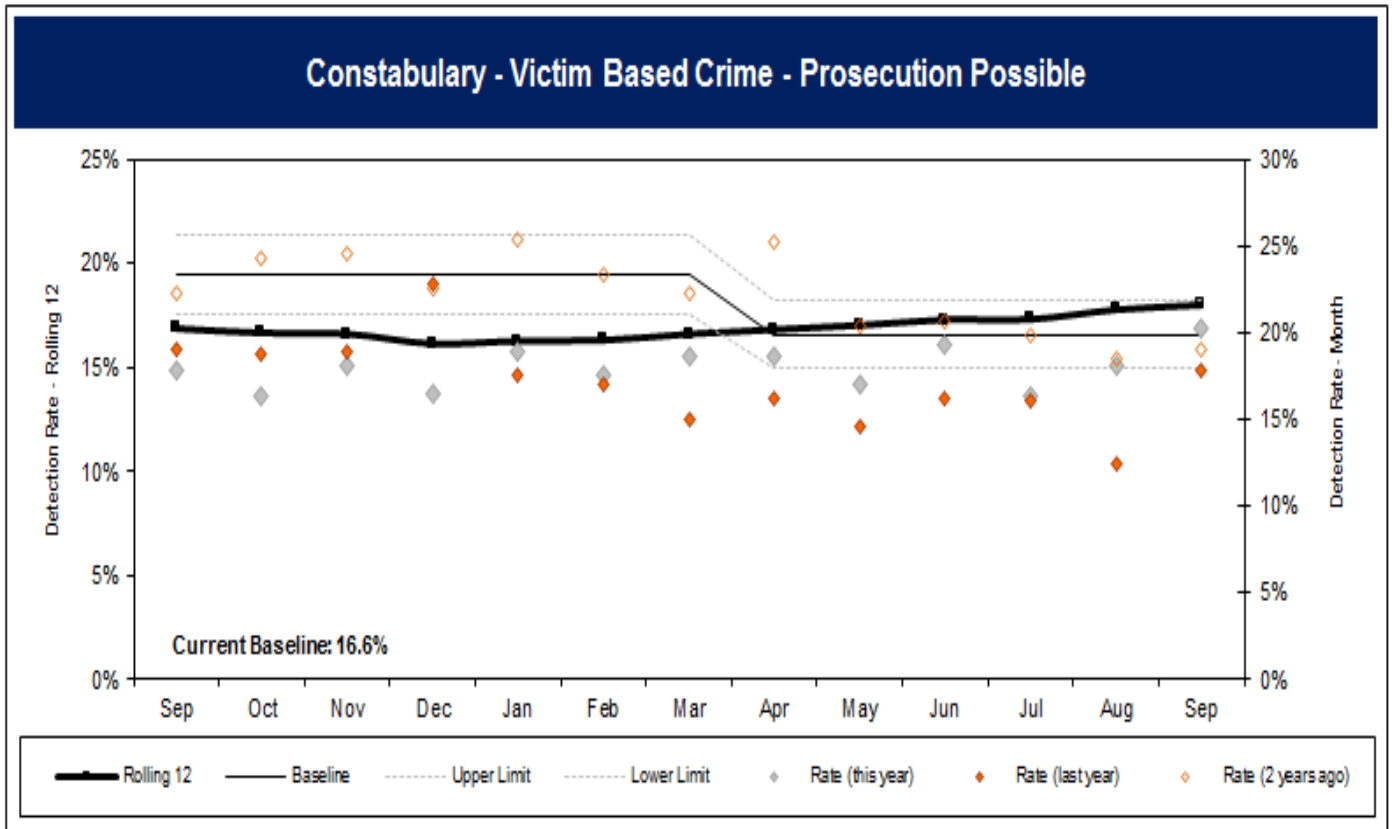
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg
4,117	3,509	3,485	3,196	Higher	Higher

Rolling 12 months	Baseline	Perf v Benchmark	MSF
46,329	43,935	Higher	Comparable



Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg
20.3%	17.8%	19.1%	22.2%	Higher	Comparable

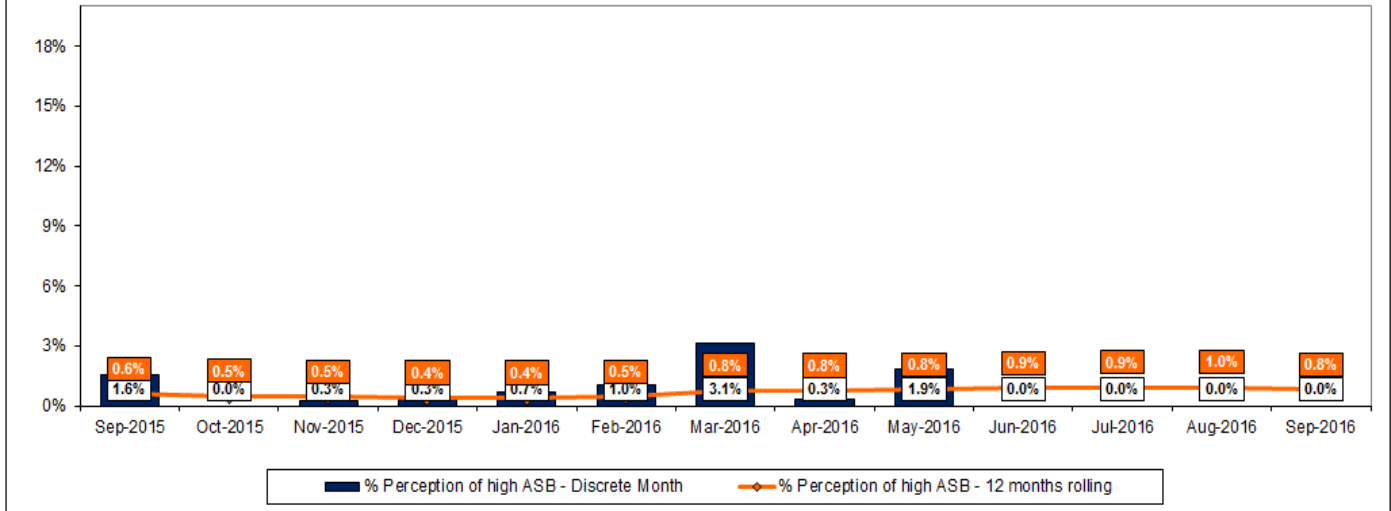
Rolling 12 months	Baseline	Perf v Benchmark	MSF
18.0%	16.6%	Comparable	-



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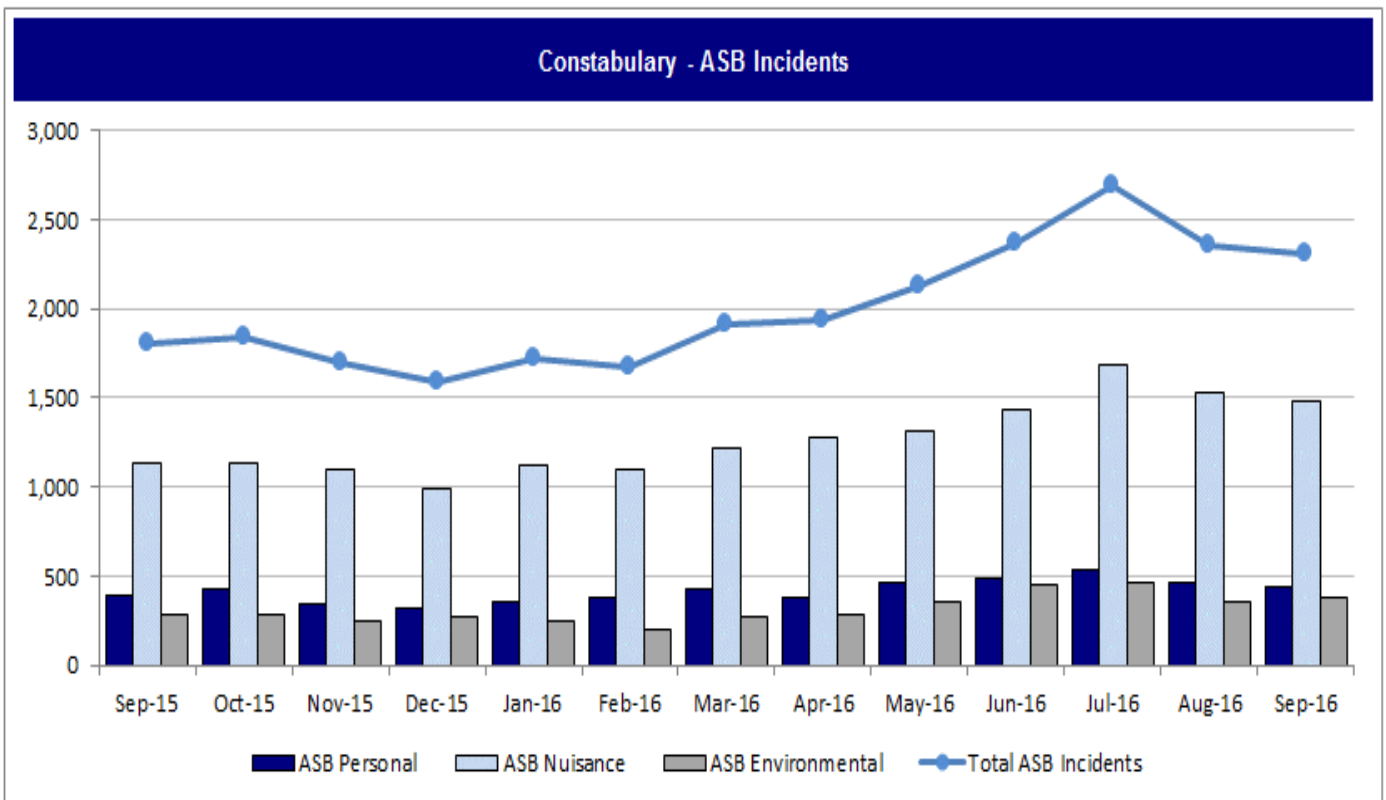
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.0%	1.6%	0.6%	2.0%	Lower	Lower	0.8%	0.8%	Comparable	Lower

**Constabulary; % of respondents who perceive that there is a high level of ASB in their area; showing 12 months rolling and discrete month data over time**



*Policing in Cambridgeshire Survey data to September 2016*

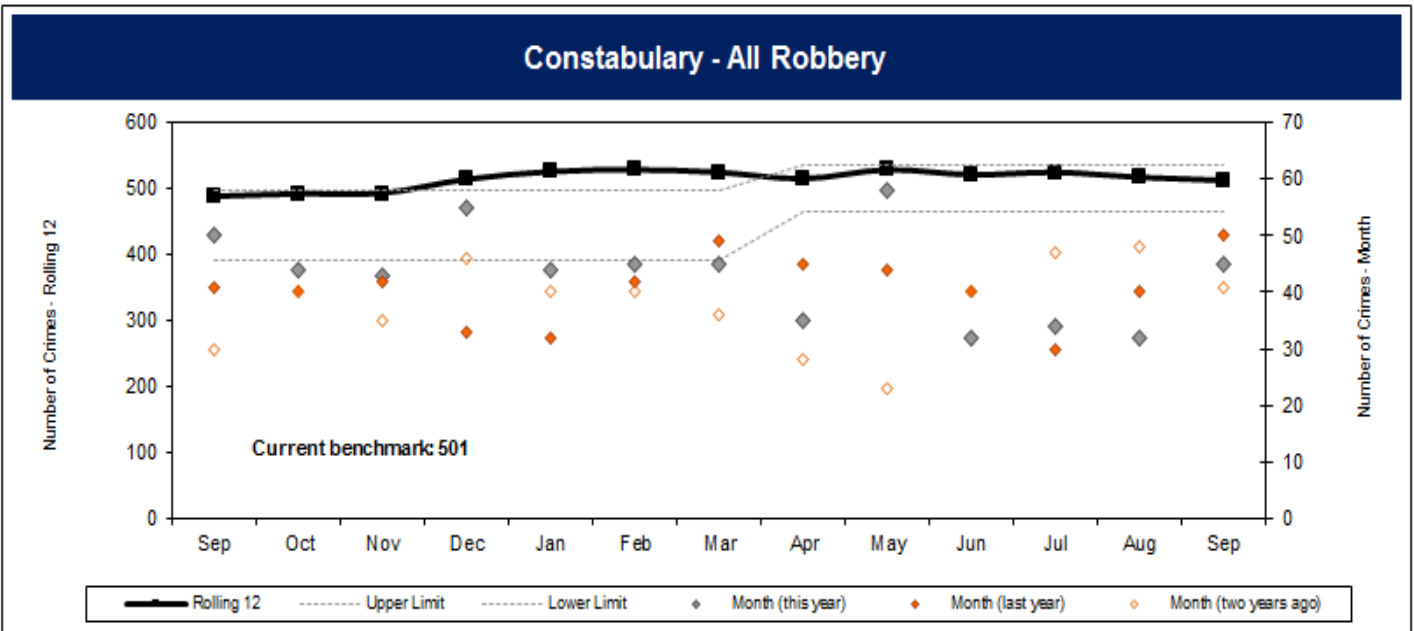
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
2,305	1,809	2,315	2,330	Higher	Comparable	24,207	22,613	Comparable	-



# NOT PROTECTIVELY MARKED

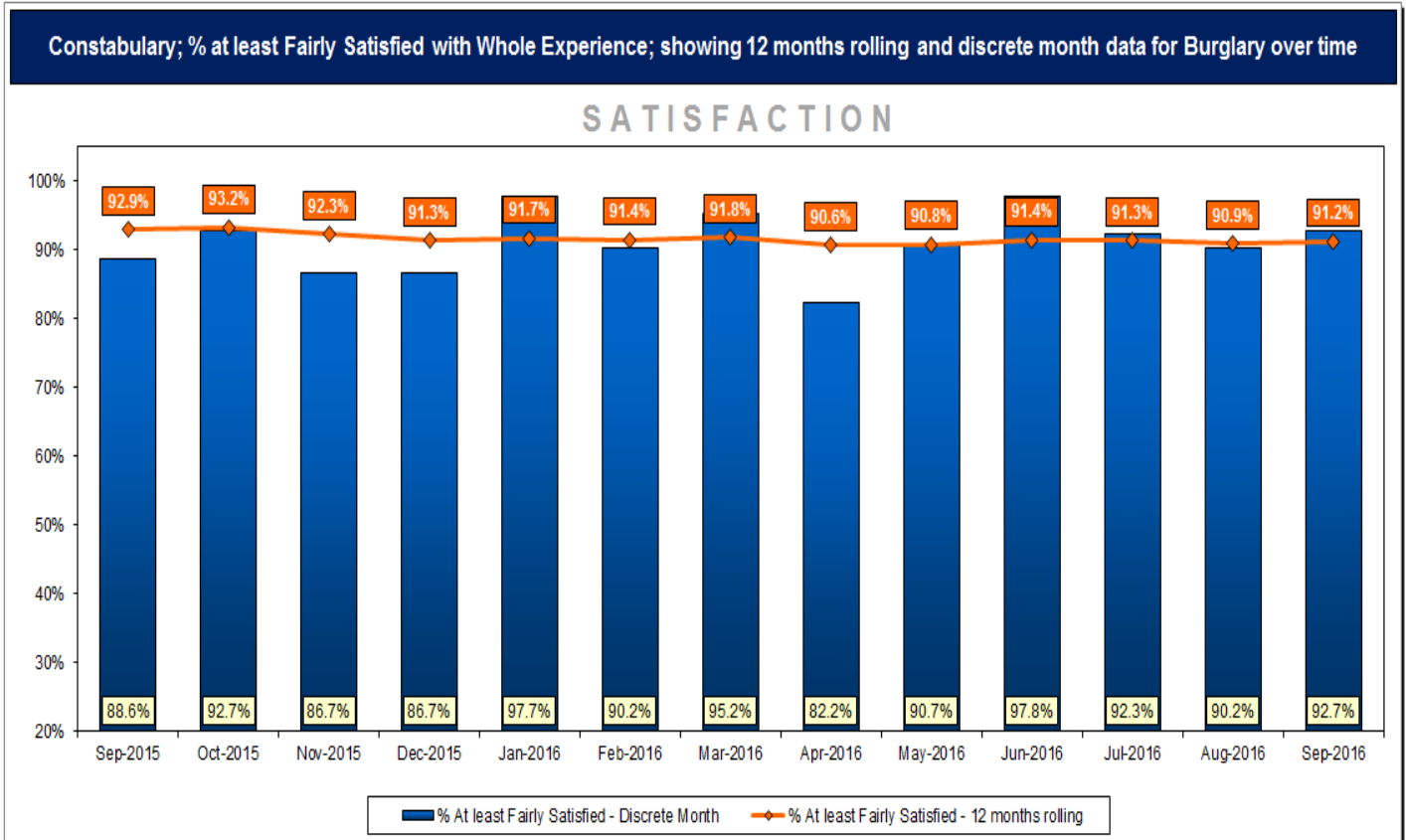
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg
45	50	41	30	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
512	525	Comparable	-



Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg
92.7%	88.6%	100.0%	91.1%	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
91.2%	91.8%	Comparable	Comparable

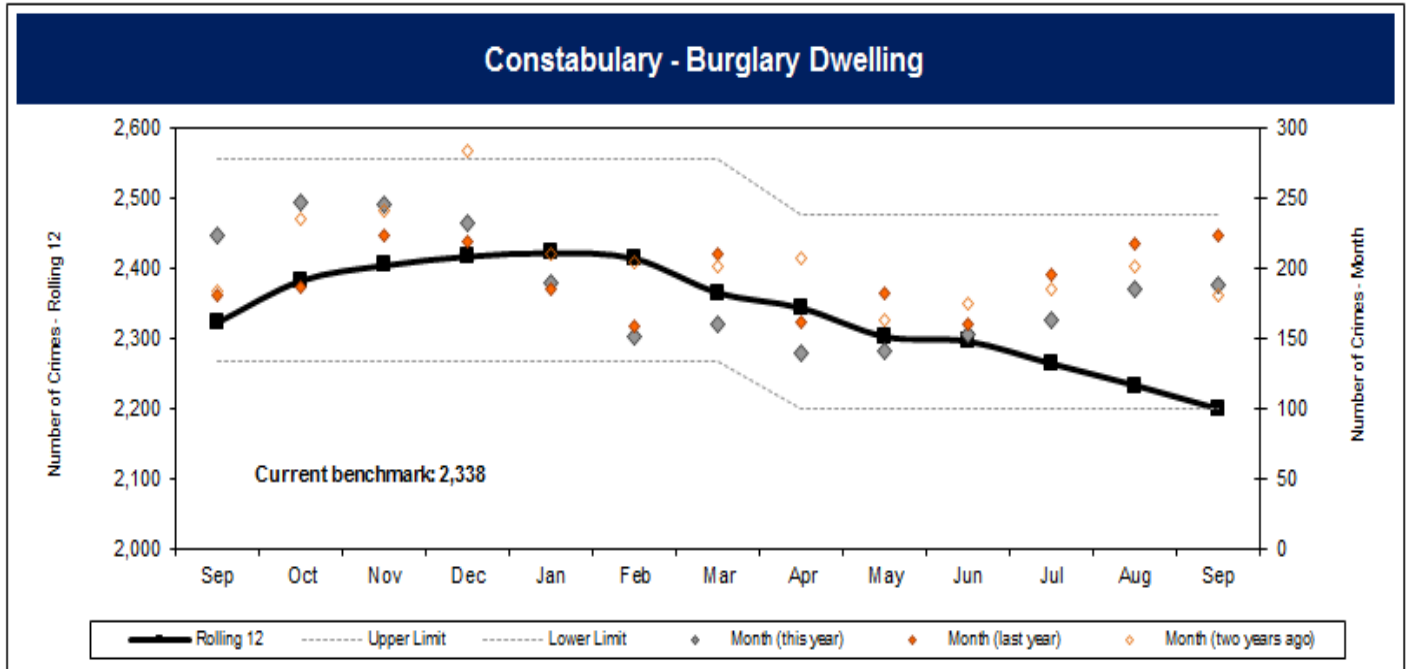


Victim Satisfaction Survey data to September 2016

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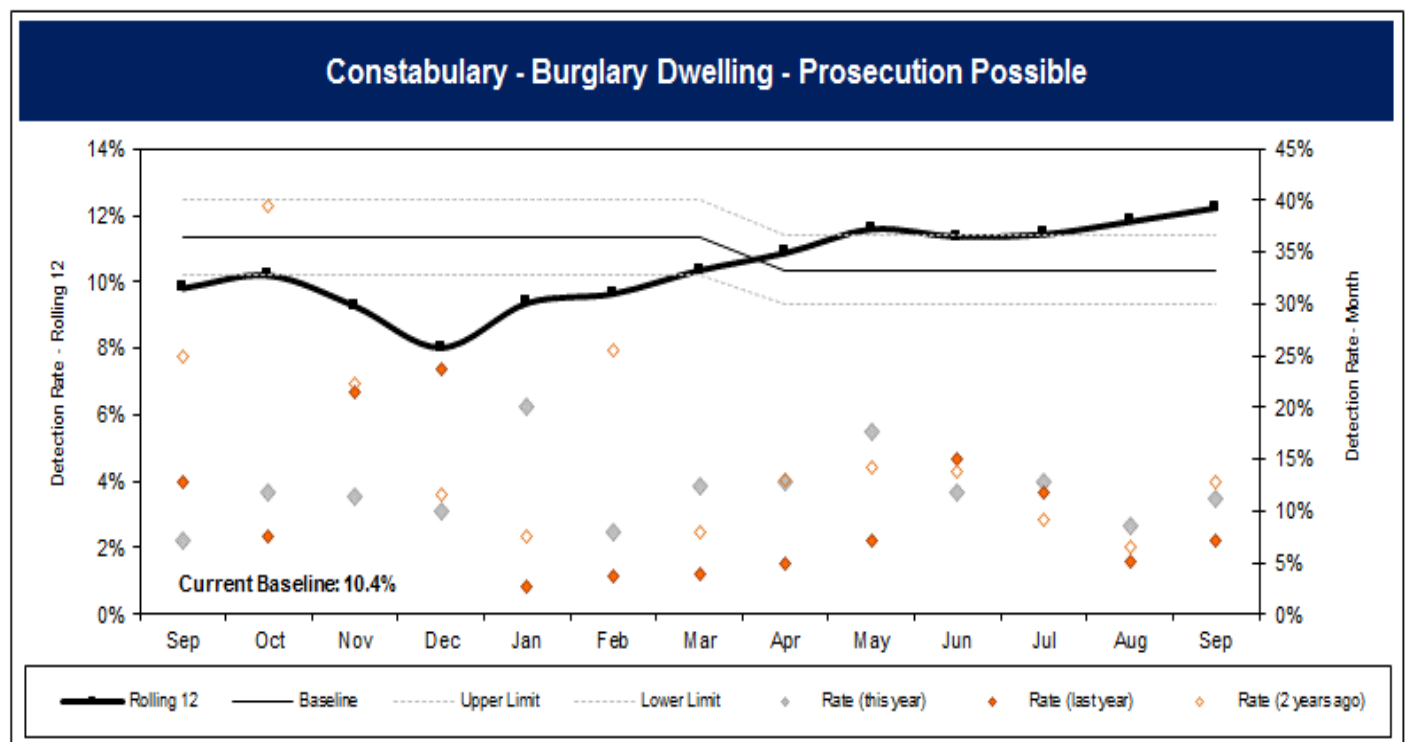
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg
189	223	181	184	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
2,199	2,366	Lower	Comparable



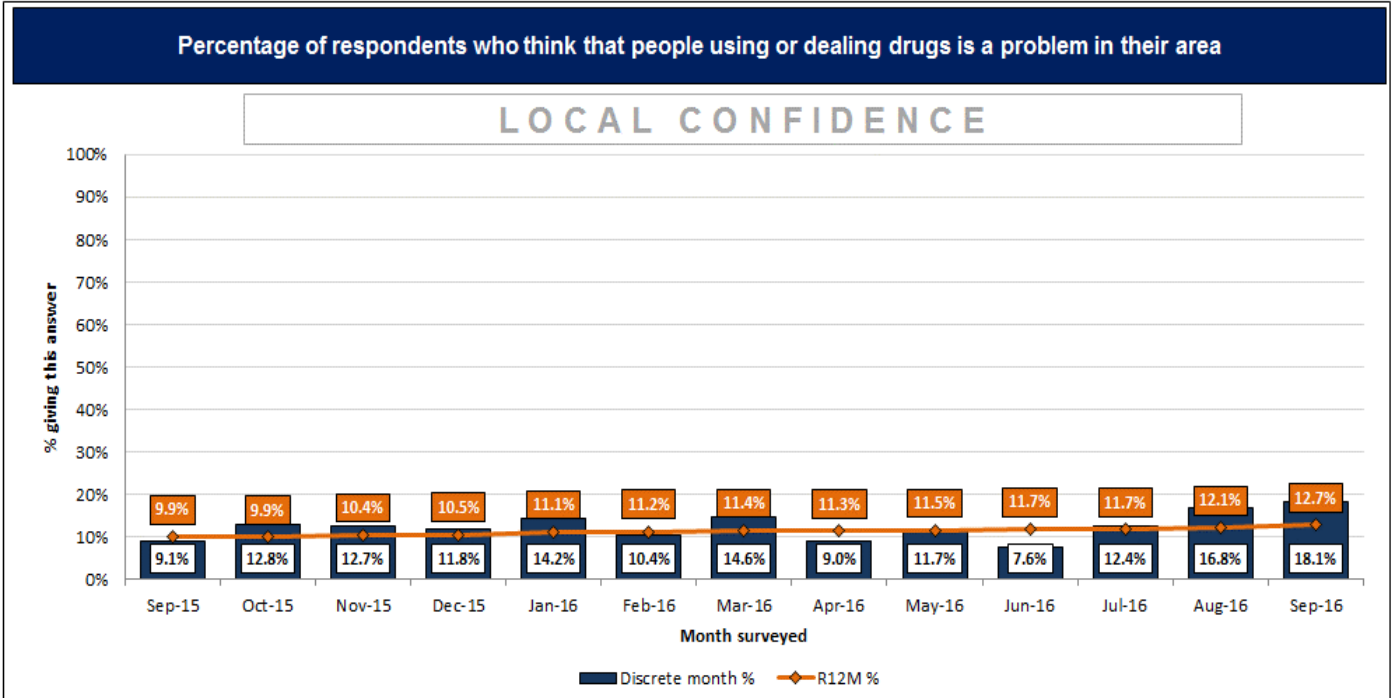
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg
11.1%	7.2%	12.7%	25.0%	Comparable	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
12.2%	10.4%	Higher	Comparable



NOT PROTECTIVELY MARKED

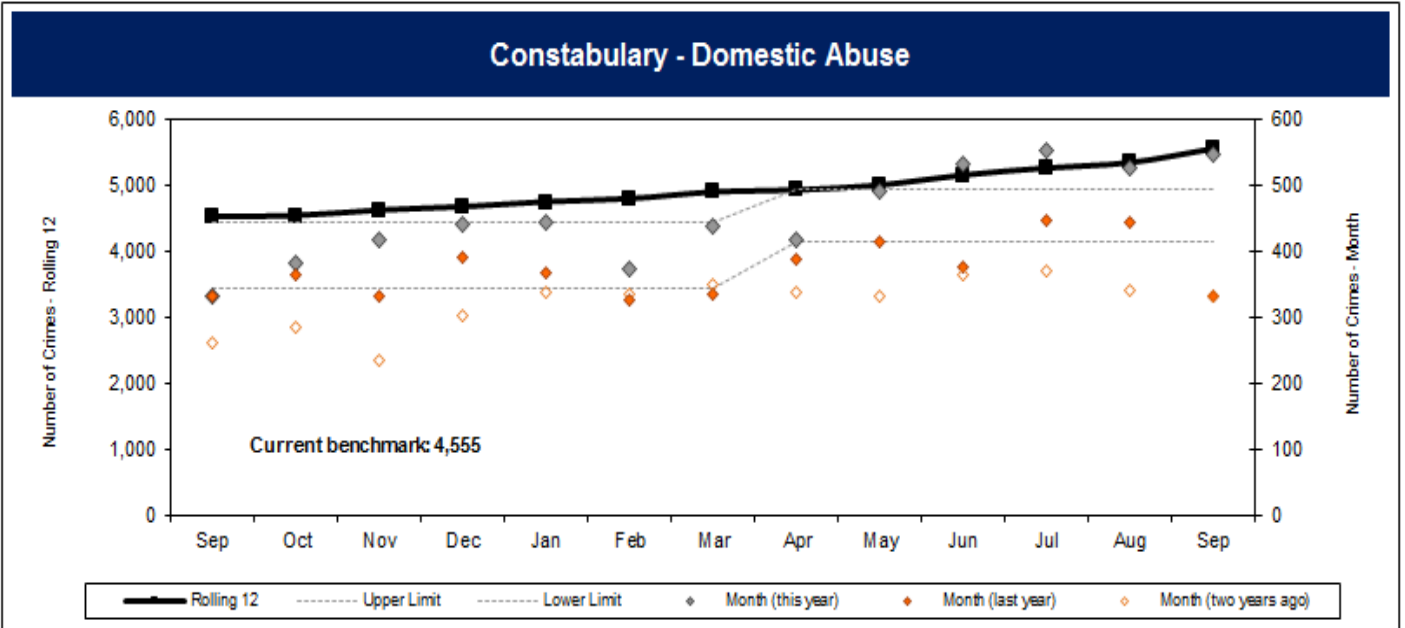
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
18.1%	9.1%	9.0%	11.1%	Higher	Higher	12.7%	11.4%	Higher	Lower



*Policing in Cambridgeshire Survey data to September 2016*

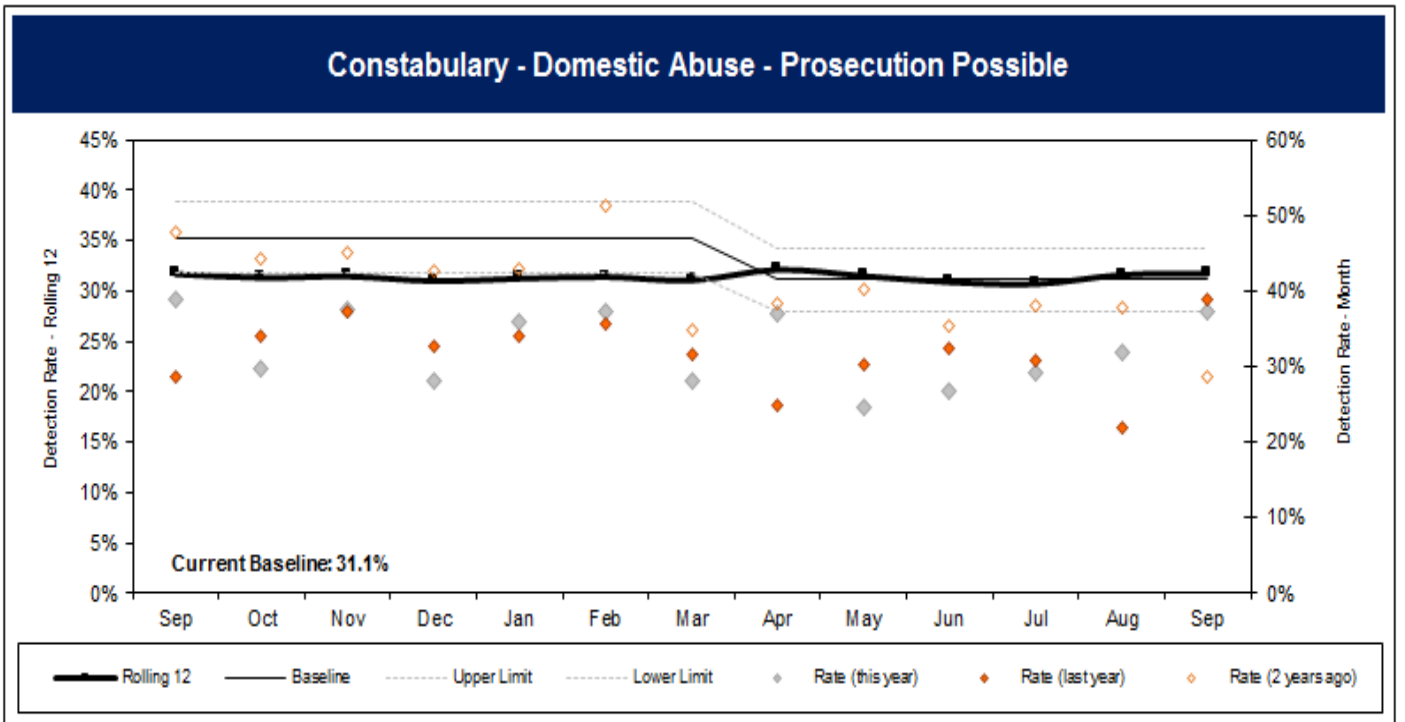
**KEEPING PEOPLE SAFE**

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
546	331	332	263	Higher	Higher	5,569	4,901	Higher	-



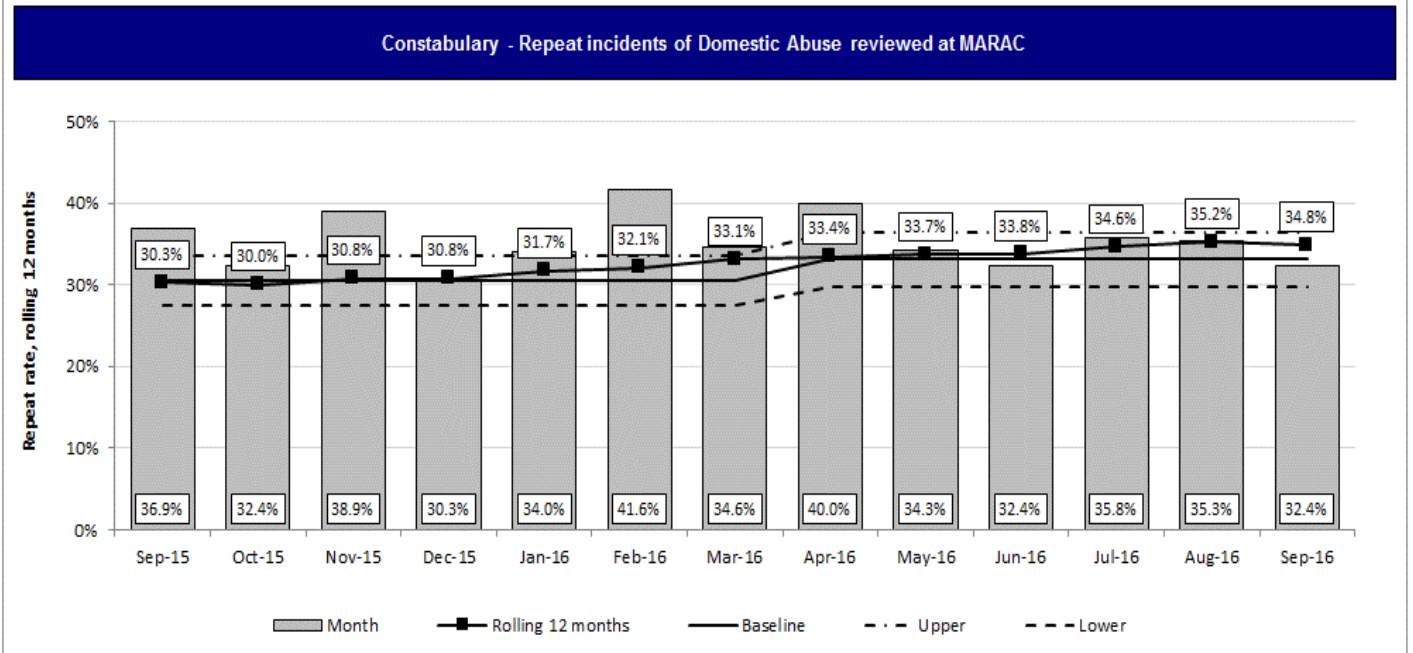
*As the Constabulary proactively encourages victims of Domestic Abuse to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.*

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
37.4%	39.0%	28.6%	47.9%	Higher	Comparable	31.8%	31.1%	Comparable	-

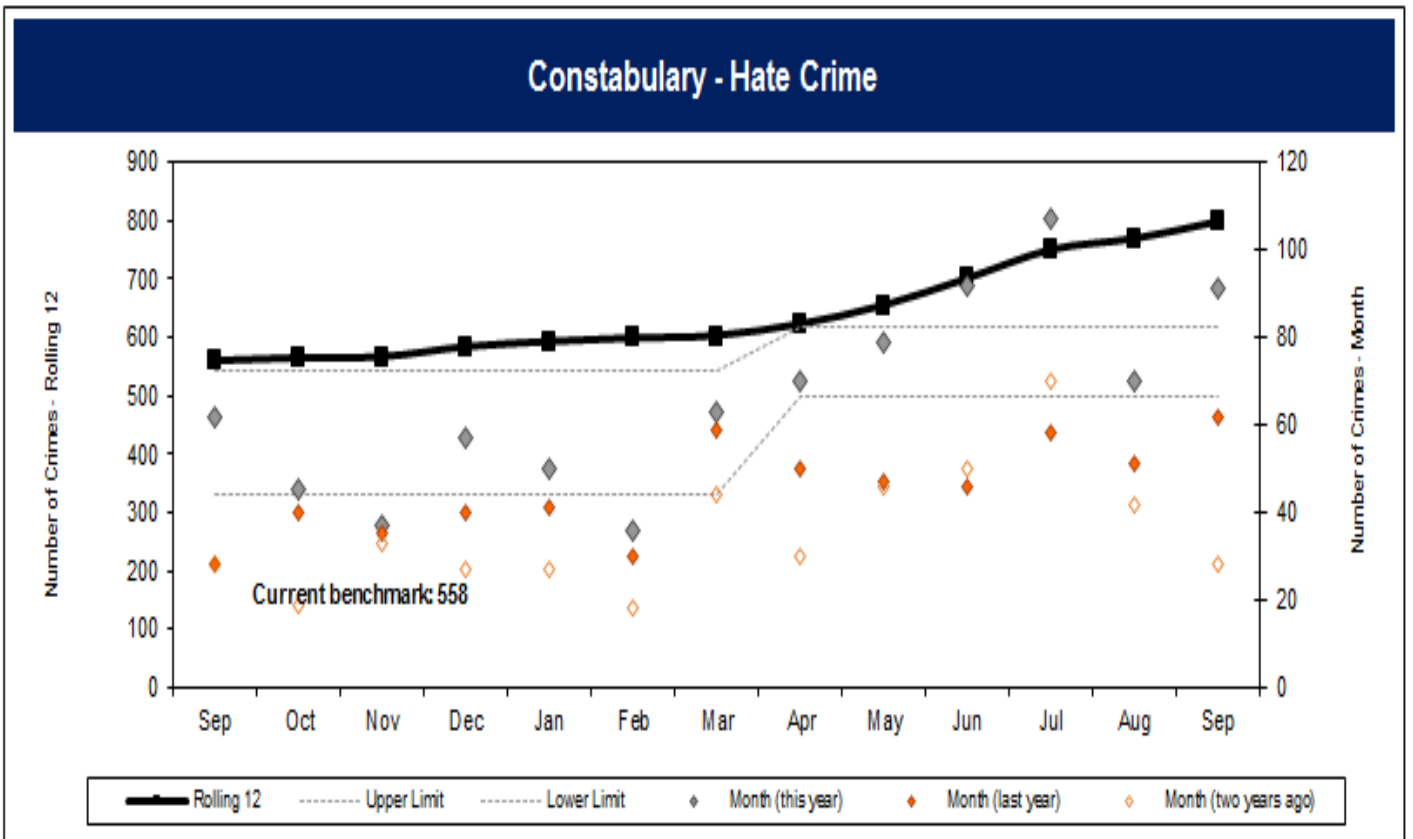


# NOT PROTECTIVELY MARKED

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
32.4%	36.9%	38.6%	44.7%	Comparable	Comparable	34.8%	33.1%	Comparable	-



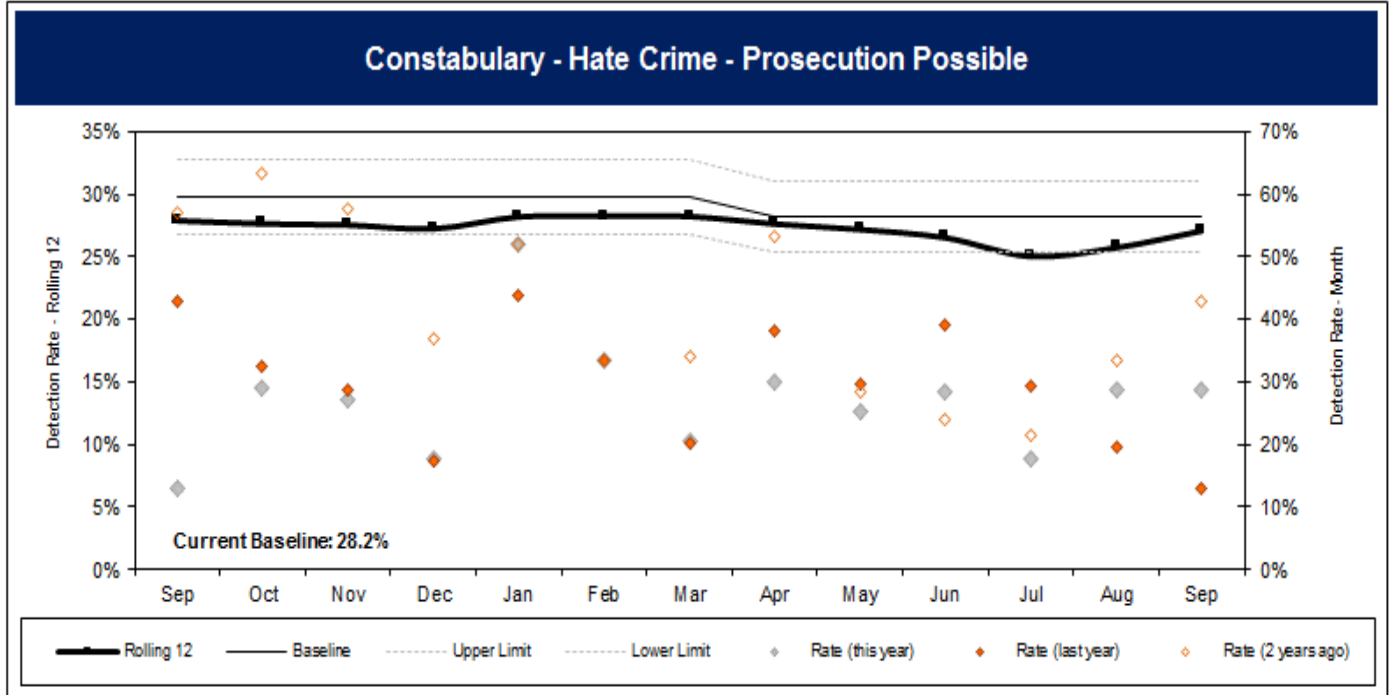
Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
91	62	28	28	Higher	Higher	797	602	Higher	-



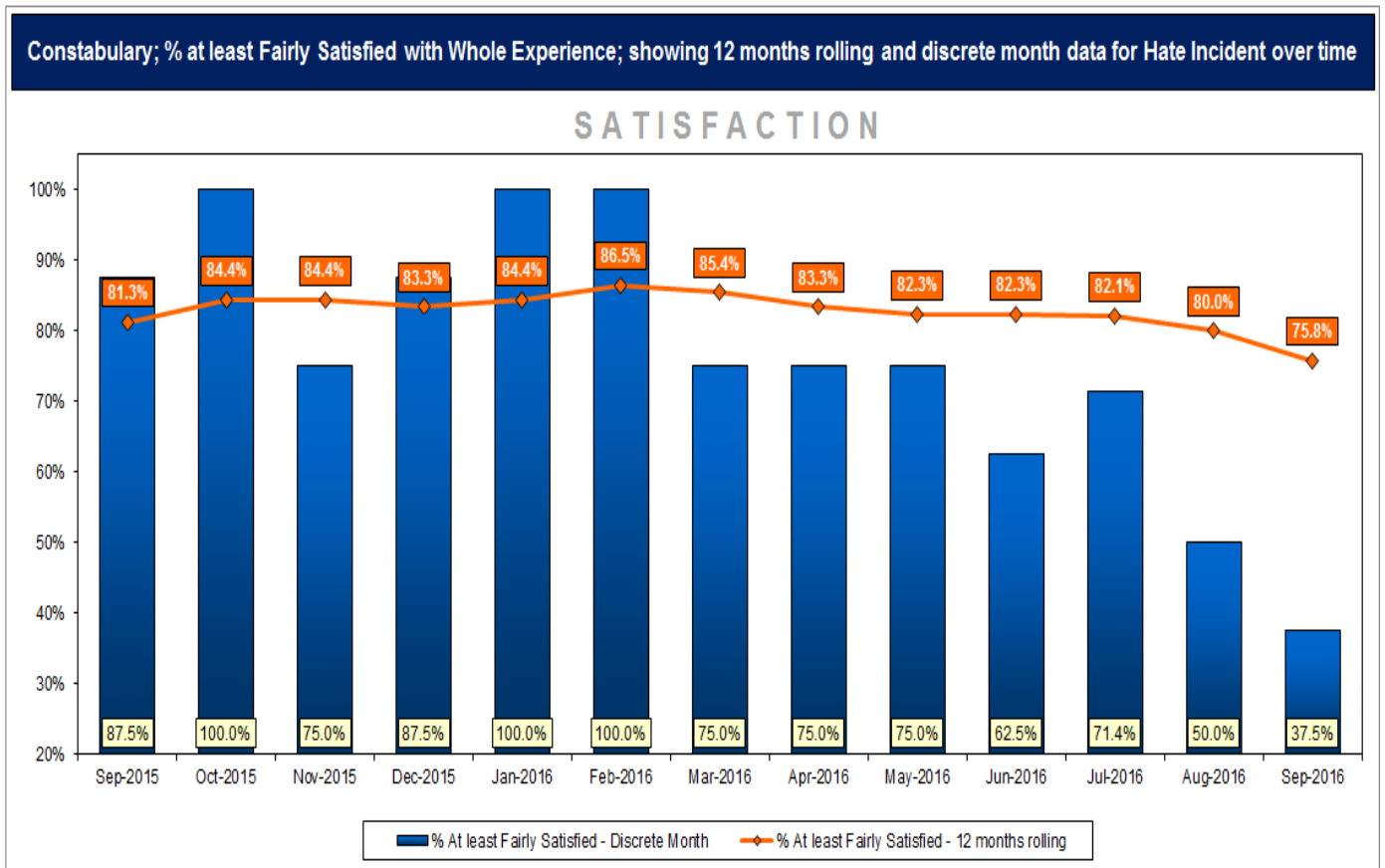
*As the Constabulary proactively encourages victims of Hate Crime to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.*

# NOT PROTECTIVELY MARKED

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
28.6%	12.9%	42.9%	57.1%	Comparable	Lower	27.1%	28.2%	Comparable	-



Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
37.5%	87.5%	75.0%	83.3%	Lower	Lower	75.8%	85.4%	Lower	Comparable

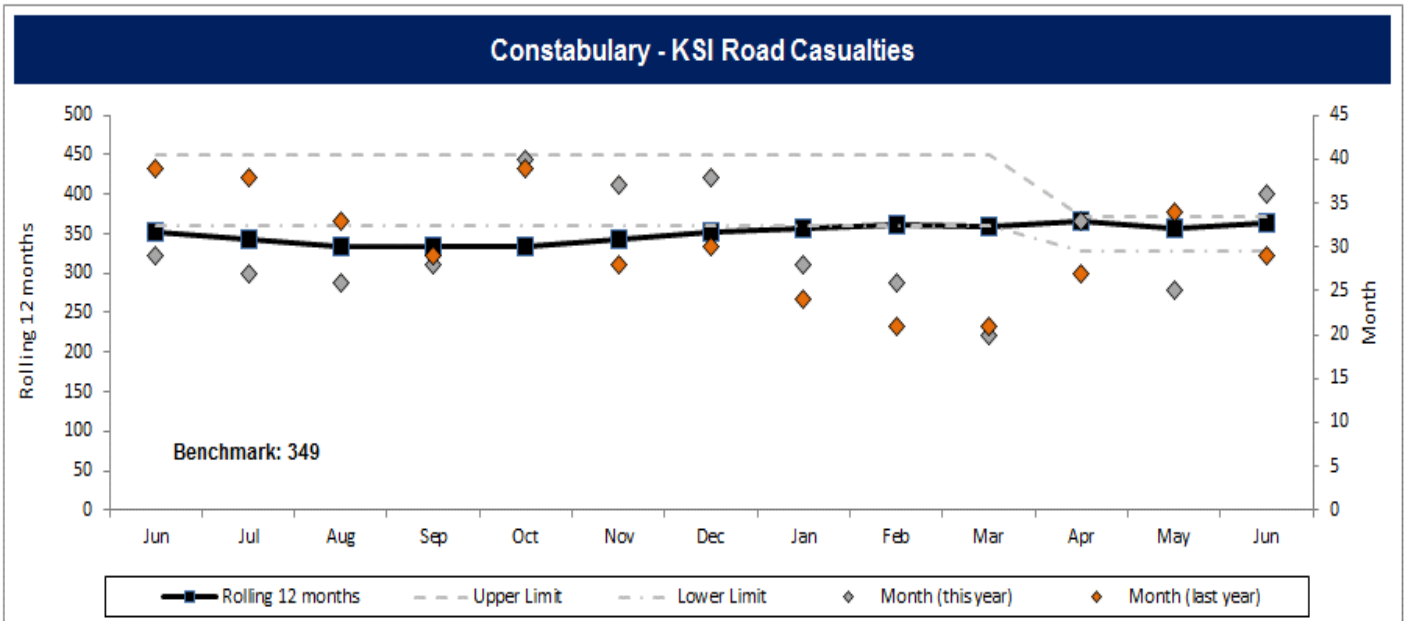


Victim Satisfaction Survey data to September 2016



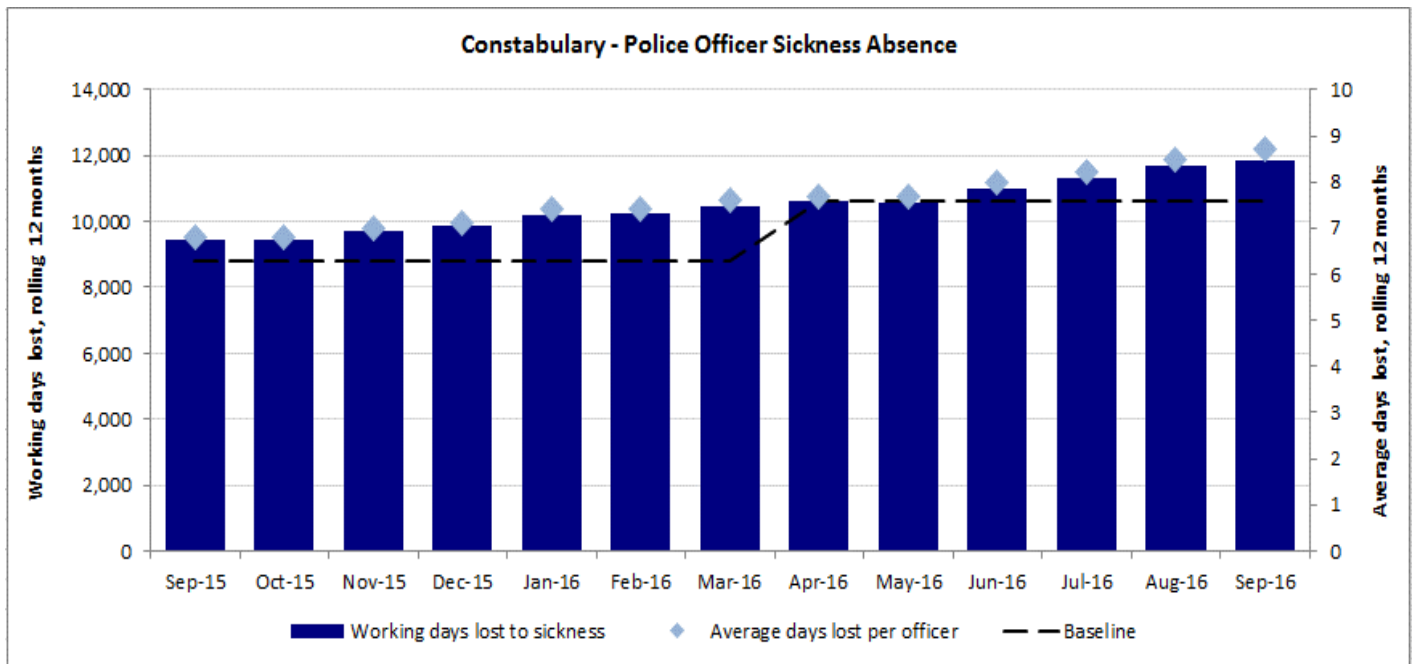
**MAINTAIN THE RESILIENCE OF PROTECTIVE SERVICES**

Jun-16	Jun-15	Jun-14	Jun-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
36	29	39	28	Comparable	Comparable	364	360	Comparable	Lower

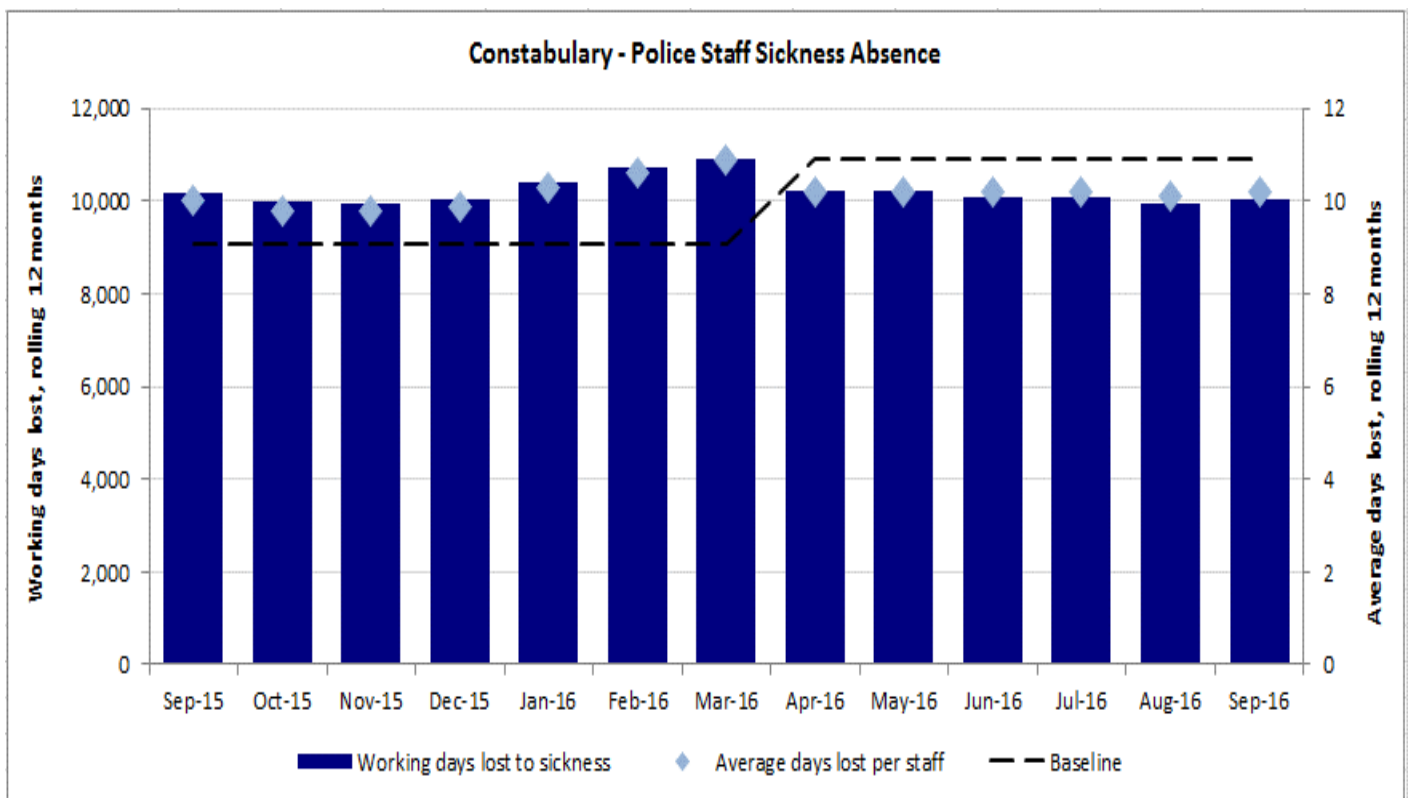


ORGANISATIONAL HEALTH

Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.8	0.6	0.6	0.5	Higher	Higher	8.7	7.6		Below national average

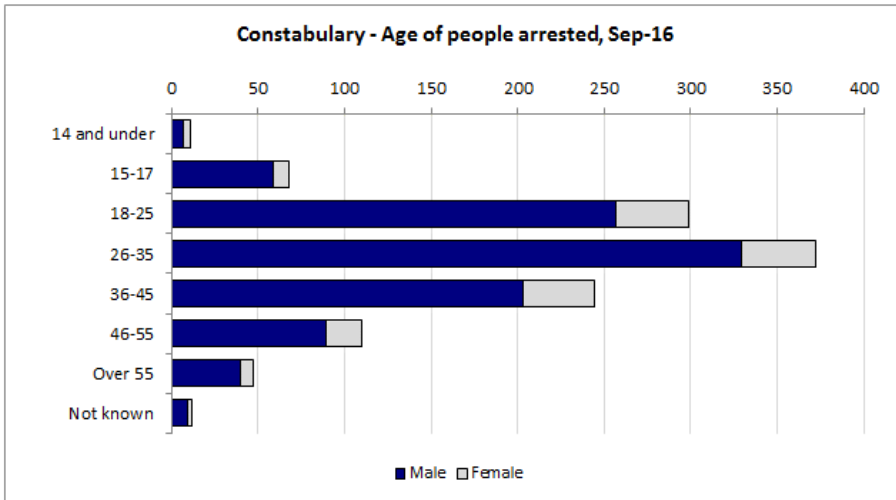


Current Month	Sep-15	Sep-14	Sep-13	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.8	0.8	0.7	0.5	Comparable	Comparable	10.2	10.9		Above national average

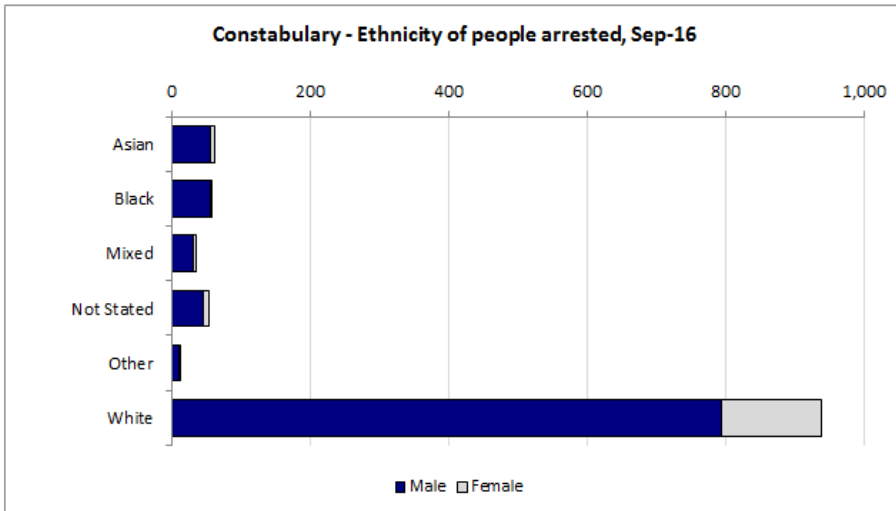


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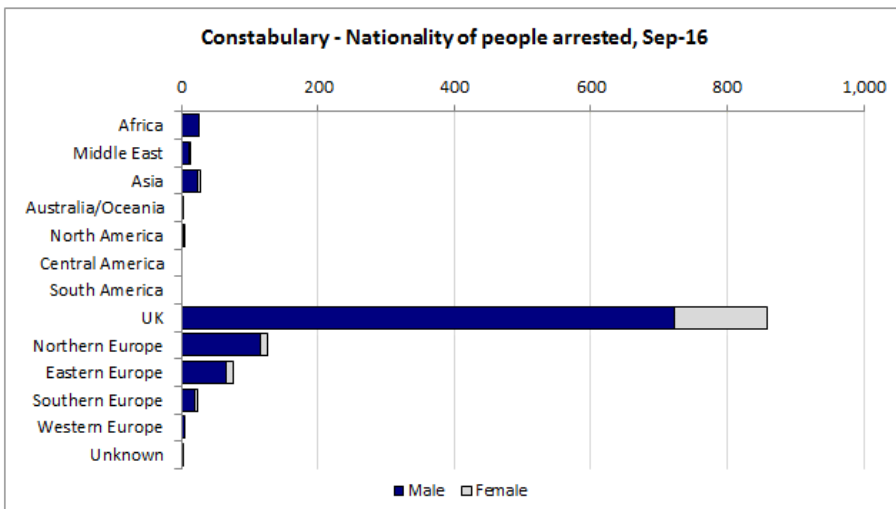
## ARRESTS



SUMMARY - AGE		
	Sep-16	Rolling 12 *
14 and under	0.9%	1.4%
15-17	5.8%	6.6%
18-25	25.7%	27.1%
26-35	32.0%	30.6%
36-45	21.0%	19.5%
46-55	9.5%	9.5%
Over 55	4.0%	4.0%
Not known	1.0%	1.2%
<b>TOTAL ARRESTS</b>	<b>1,163</b>	<b>13,088</b>
<i>Juveniles</i>	<i>6.8%</i>	<i>8.1%</i>



SUMMARY - ETHNICITY		
	Sep-16	Rolling 12 *
Asian	5.3%	7.0%
Black	5.1%	5.8%
Mixed	3.0%	2.8%
Not Stated	4.7%	4.7%
Other	1.1%	1.9%
White	80.7%	77.8%
<b>TOTAL ARRESTS</b>	<b>1,163</b>	<b>13,088</b>

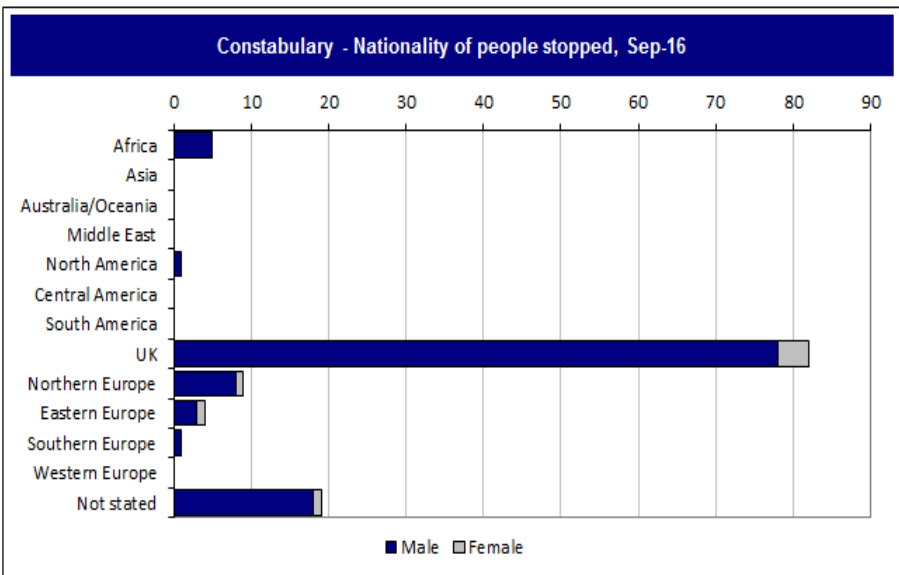
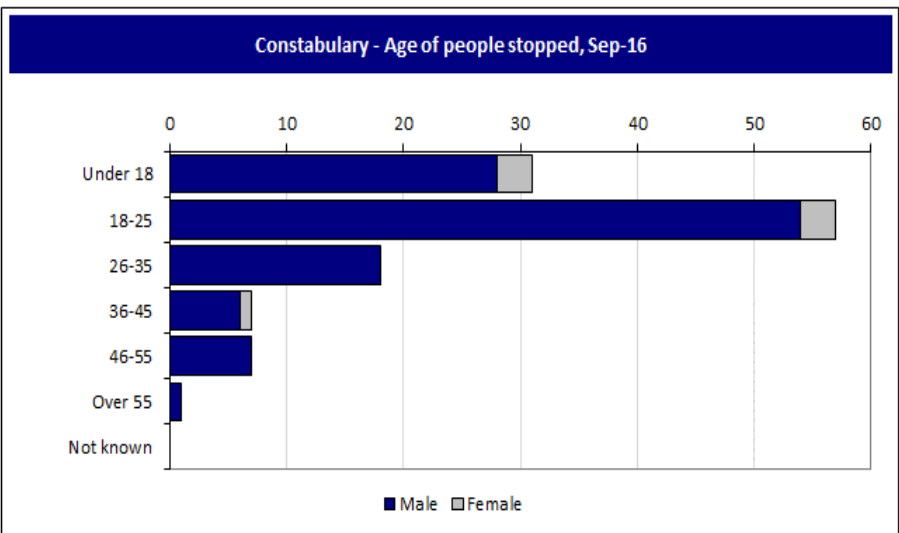
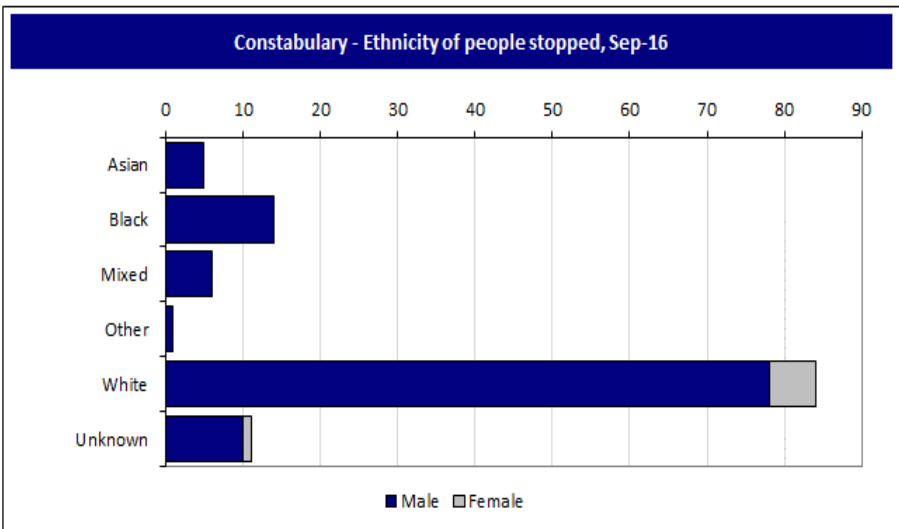


SUMMARY - NATIONALITY		
	Sep-16	Rolling 12 *
Africa	2.1%	2.2%
Middle East	1.0%	3.2%
Asia	2.4%	1.9%
Australia/Oceania	0.1%	0.1%
North America	0.3%	0.2%
Central America	0.0%	0.2%
South America	0.0%	0.1%
<i>Total America</i>	<i>0.3%</i>	<i>0.5%</i>
UK	73.9%	72.5%
Northern Europe	10.9%	9.9%
Eastern Europe	6.6%	7.1%
Southern Europe	2.0%	2.2%
Western Europe	0.4%	0.3%
<i>Europe (excl UK)</i>	<i>19.9%</i>	<i>19.4%</i>
<i>Europe (incl UK)</i>	<i>93.8%</i>	<i>92.0%</i>
Unknown	0.2%	0.2%

\* Current rolling 12 months to September 2016

Data from NSPIS Custody

STOP SEARCHES



SUMMARY - ETHNICITY		
	Sep-16	Rolling 12
Asian	4.1%	8.3%
Black	11.6%	7.1%
Mixed	5.0%	2.9%
Other	0.8%	0.5%
White	69.4%	70.4%
Unknown	9.1%	10.8%
<b>TOTAL</b>	<b>121</b>	<b>2,199</b>

SUMMARY - AGE		
	Sep-16	Rolling 12
Under 18	25.6%	21.7%
18-25	47.1%	41.6%
26-35	14.9%	22.1%
36-45	5.8%	9.3%
46-55	5.8%	3.2%
Over 55	0.8%	1.0%
Not known	0.0%	1.1%
<b>TOTAL</b>	<b>121</b>	<b>2,199</b>

SUMMARY - NATIONALITY		
	Sep-16	Rolling 12
Africa	4.1%	1.1%
Asia	0.0%	1.6%
Australia/Oceania	0.0%	0.0%
Middle East	0.0%	0.3%
North America	0.8%	0.1%
Central America	0.0%	0.2%
South America	0.0%	0.0%
Total America	0.8%	0.4%
UK	67.8%	69.9%
Northern Europe	7.4%	6.3%
Eastern Europe	3.3%	7.5%
Southern Europe	0.8%	2.1%
Western Europe	0.0%	0.2%
Europe (excl UK)	11.6%	16.2%
Europe (incl UK)	79.3%	86.2%
Not stated	15.7%	10.4%

\* Current rolling 12 months to September 2016

Data from Stop Search database

# NOT PROTECTIVELY MARKED

## INFORMATION SHEET

### POLICE AND CRIME PLAN INDICATORS

	Indicator Name	Data used	Peer comparison data (iQuanta)
<b>Maintain local police performance</b>	Dealing with Local Concerns	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to September 2016	Data to June 2016
	Satisfaction with Service Delivery	Victim satisfaction surveys (conducted via telephone interviews). Data to September 2016	Data to June 2016
	Special Constabulary	Strength data from ORIGIN, hours worked from DutySheet. Data to September 2016	n/a
	999 calls answered	Call handling data. Data to September 2016	n/a
	Non emergency calls answered	Call handling data. Data to September 2016	n/a
<b>Continue to tackle crime and disorder</b>	All Recorded Crime	Police recorded crime. Data to September 2016	Data to September 2016
	All Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to September 2016	Data to September 2016
	Victim-Based Crime	Police recorded crime. Data to September 2016	Data to September 2016
	Victim-Based Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to September 2016	n/a
	Perception of high anti-social behaviour	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to September 2016	Data to June 2016
	Level of Anti-social behaviour	Police recorded incident data. Data to September 2016	n/a
	Robbery	Police recorded crime. Data to September 2016	Data to September 2016
	Satisfaction with Service Delivery - Burglary Dwelling	Victim satisfaction surveys (conducted via telephone interviews). Data to September 2016	Data to June 2016
	Burglary Dwelling	Police recorded crime. Data to September 2016	Data to September 2016
	Burglary Dwelling Prosecution Possible Outcome Rate	Police recorded crime. Data to September 2016	Data to September 2016
	Perception of drug misuse	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to September 2016	Data to June 2016
<b>Keeping people safe</b>	Domestic Abuse Crime	Police recorded crime. Data to September 2016	n/a
	Domestic Abuse Prosecution Possible Outcome Rate	Police recorded crime. Data to September 2016	n/a
	Repeat Incidents of Domestic Abuse Reviewed at MARAC	MARAC Data - Data to September 2016	n/a
	Hate Crime	Police recorded crime. Data to September 2016	n/a
	Hate Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to September 2016	n/a
	Satisfaction with Service Delivery - Hate Incidents	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to September 2016	Data to June 2016
<b>Maintain the resilience of protective services</b>	KSI Road Casualties	Cambridgeshire County Council data to June 2016	Data to March 2016
<b>Organisational Health</b>	Police officers sickness absence rate	Sickness data from ORIGIN. Data to September 2016	Data to March 2016
	Police staff sickness absence rate	Sickness data from ORIGIN. Data to September 2016	Data to March 2016

### OTHER PERFORMANCE INDICATORS

	Indicator Name	Data used	Peer comparison data (iQuanta)
<b>Arrests</b>	Age, ethnicity and nationality of detainees	Data from NSPIS Custody. Data to September 2016	n/a
<b>Stop Search</b>	Age and ethnicity of people stop searched	Data from Stop Search database and NSPIS Custody. Data to September 2016	n/a