



To: Joint Audit Committee
From: Chief Constable
Date: 29 September 2016

Update on the Progress of Mobilisation (Programme Metis)

1. Recommendations

1.1. The Committee is asked to note the contents of the report.

2. Background:

2.1 Chief Constable Simon Parr had a vision for how policing should look to modernise. Very simply the Chief asked searching questions as to why he couldn't use technology at work as he did at home; why did his officers have to put to one side mobile technology and pick up a pencil and paper to do their work; why were so many of our methods of working on the frontline and through the middle and back office driven by manual analogue processes? Each of these are powerful questions that challenge how we work today but perhaps even more powerful is the question; why do we not make best use of the technology that we have already bought and paid for, and upon which modern business operates?

2.2 Metis Vision

Taking an evolutionary approach; pushing the boundaries of how we currently operate and deliver services, Programme Metis will streamline processes and use enabling technology innovatively to transform service delivery. The programme will make best use of technology we already have to automate activity wherever possible, remove the need to manually complete or share information, link systems through a single interface to reduce duplication of effort, and align to mobile data solutions that will release operational hours to protect frontline policing, and optimise efficiency in our operational and support functions.

2.3 The Business Case for Metis was signed off by the Chief Constable and the Police and Crime Commissioner (PCC) in December 2013.

3. Achievements to Date

- Entire Front Line now issued with a personal slate or laptop
- Ability to complete everyday tasks and processes away from the station and police estate. Remove reliance on a fixed desk environment

- Estate has full Wi-Fi capability
- Skype for Business used for a wider range of meetings
- Officers are able to collect digital evidence such as video's and photos on the device
- Through the allocation of devices and mobilising the desktop, officers have the ability to complete tasks and processes on the devices resulting in the removal of manual paper processes.
- tuServ continues to be developed to deliver greater ability to the front line to be able to work out in the field.

4. Metis and Collaboration

- 4.1 All of the above is now also being rolled out with our partners Bedfordshire Police and Hertfordshire Constabulary, with the Metis Team now working into the Collaboration Change Team. Thereby ensuring that all the new businesses case that come through adhere to the Metis principals and therefore deliver greater savings than just "putting teams together".
- 4.2 Agile space in buildings across the Alliance provide a working space for staff from Beds, Cambs and Herts.
- 4.3 The attached paper (Appendix 1) sets out the benefits already captured and links with the following paper (agenda item 16) on wider benefits realisation for the Alliance.

5. Recommendations

- 5.1. The Committee is asked to note the contents of the report.

BIBLIOGRAPHY

Documents	Contacts	Location
Metis Business Case December 2013	Niki Howard Chief Finance Officer to the Chief Constable Niki.howard@cambs.pnn.police.uk	