



Cambridgeshire
Police & Crime
Commissioner

**PERFORMANCE WORKING GROUP
APPROVED MINUTES**

Date: Tuesday 26th January 2016

Time: 12.00

Location: OPCC Office, Cambourne

Present:

Sir Graham Bright	Police and Crime Commissioner
Dorothy Gregson	Chief Executive, Police and Crime Commission
Mark Hopkins	Assistant Chief Constable, Cambridgeshire Constabulary
Sue Ratcliffe	Head of Performance, Cambridgeshire Constabulary
Cristina Strood	Head of Policy and Performance, Cambridgeshire Office of the Police and Crime Commissioner
Howard Thackray	Business Manager, Cambridgeshire Office of the Police and Crime Commissioner

1. Apologies

No apologies were received

2. Welcome and minutes

- 2.1 The Police and Crime Commissioner (“the Commissioner”) welcomed the Assistant Chief Constable back to the Performance Working Group (“the Group”) which considered some important issues. The Group approved the minutes of the meeting of 17th November 2015.

3. Strategic Needs Assessment

- 3.1 The Assistant Chief Constable gave an overview of the progress made to date in developing the Strategic Needs Assessment as the evidence base used by the Constabulary to allocate resources. Key themes were child sexual exploitation, domestic abuse, modern day slavery, sexual assaults and emergency responses. The linkages with national and regional collaborated functions on issues such as modern

day slavery were discussed. The Assistant Chief Constable also updated on the analysis of demand vs. resources and making the best use of available resources.

4. Performance Issues

- 4.1 **Recorded Crime**, the Head of Performance provided an update and informed the Group that recorded crime was still following the national trend, reflecting recording patterns resulting in higher levels of recorded crime. The full impact of emerging issue such as Cyber-Crime were still not known.
- 4.2 The Commissioner asked to be updated on Cyber-Crime reporting.
- 4.3 The Group were informed that there has been a subtle change in the crime profile in terms of acquisitive crime which is being monitored closely by the Constabulary. The Commissioner asked about knife crime amnesty in Peterborough and was informed that this had been successful. The Constabulary has now signed up to a national knife amnesty campaign. Partnership working in schools was in place.
- 4.4 **Domestic Abuse** was discussed in detail. The Commissioner was informed that incidents were down year on year but the severity grading profile within this category had changed. The National Crime Recording Standards had had an impacted on the number of incidents being recorded as a crime. In terms of responses, the Assistant Chief Constable drew the Group's attention to the work of the Domestic Abuse response Team in Peterborough. The Commissioner noted the work of the Victims' Hub in providing support and recognised the importance of effective engagement with Partner agencies. The Group recognised there was as a careful balance to be struck in terms of evidence-led prosecution.
- 4.5 **Burglary**, the Group were updated on Operation Hunter and the emphasis on the prosecution of offenders as part of supporting victims. The Assistant Chief Constable commented that the results would not be immediate. Further work would also need to be undertaken on communicating with burglary victims effectively in order to improve burglary victim satisfaction.
- 4.6 **Violence without injury**, the Group discussed the range of offences falling within the violent crime category and the impact of recording practices. The Commissioner asked for the Constabulary to provide examples of low-level violence with injury incidents.
- 4.7 **Sexual Offences**, the Group discussed the proportion of recent and historic cases, recognising that historic means any incident over 28 days. It was recognised that some vulnerable victims may not feel able to come forward to report immediately. The Assistant Chief Constable commented that very historic cases could also relate to prolific and current offenders so it was important that these were investigated appropriately. Further information on performance on live cases would be provided.
- 4.8 **Hate Crime**, the Head of Performance commented that like for like comparison of recorded levels of hate crime was difficult as reporting was being encouraged, including through third party reporting. Levels of victim satisfaction were improving in recent months. The Commissioner commented on the need to get on top of this crime and requested more details on the level of incidents and on the protected characteristics of the groups where Hate crime was being committed.

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- 4.9 **Victim Satisfaction**, the Commissioner highlighted the importance of customer service skills and how to develop these in order to deliver difficult messages. The Head of Performance informed the Group that the Home Office was requesting that a victim satisfaction survey be undertaken for victims of domestic abuse and noted the possible benefits of a BCH approach to this.
- 4.10 **Secondary Non-Emergency (101) Call Handling**, this had been discussed in some detail at the Business Coordination Board the previous week.
5. **Office of National Statistics**, data due to be released (violent crime and sexual offences) on the 11th February.
6. **Home Office target review**, the Group were pleased to note the alignment of the Cambridgeshire performance framework with the direction being set by the Home Office in terms of not focusing purely on numbers but process and qualitative indicators.
7. **Collaboration**, the Chief Executive informed the Group that work was underway to further develop the process for holding to account collaborated functions and the importance of ensuring that this reflects any operational implications for Cambridgeshire.
8. **AOB**. None
9. **Next meeting scheduled for 17th March in Cambourne.**



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Sir Graham Bright

