

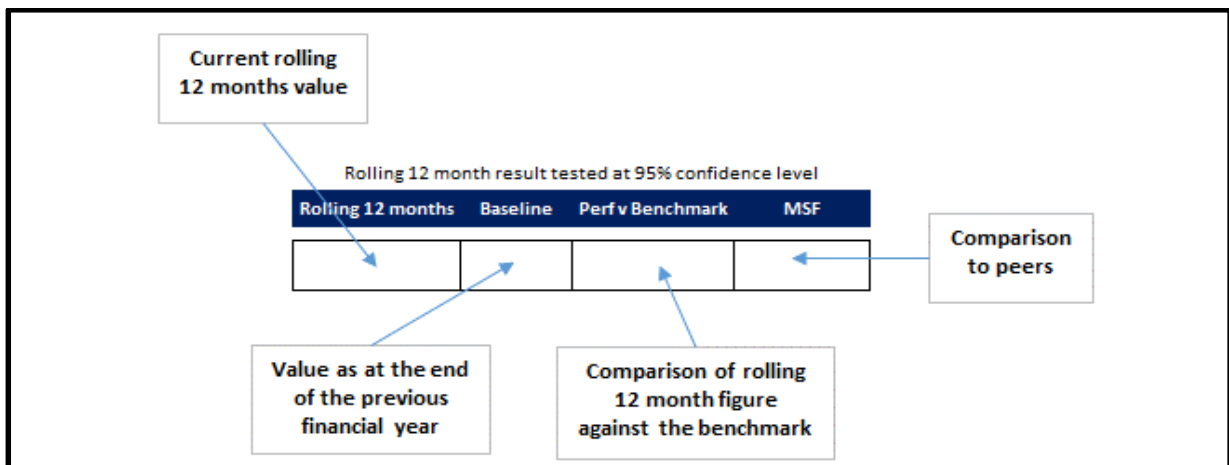
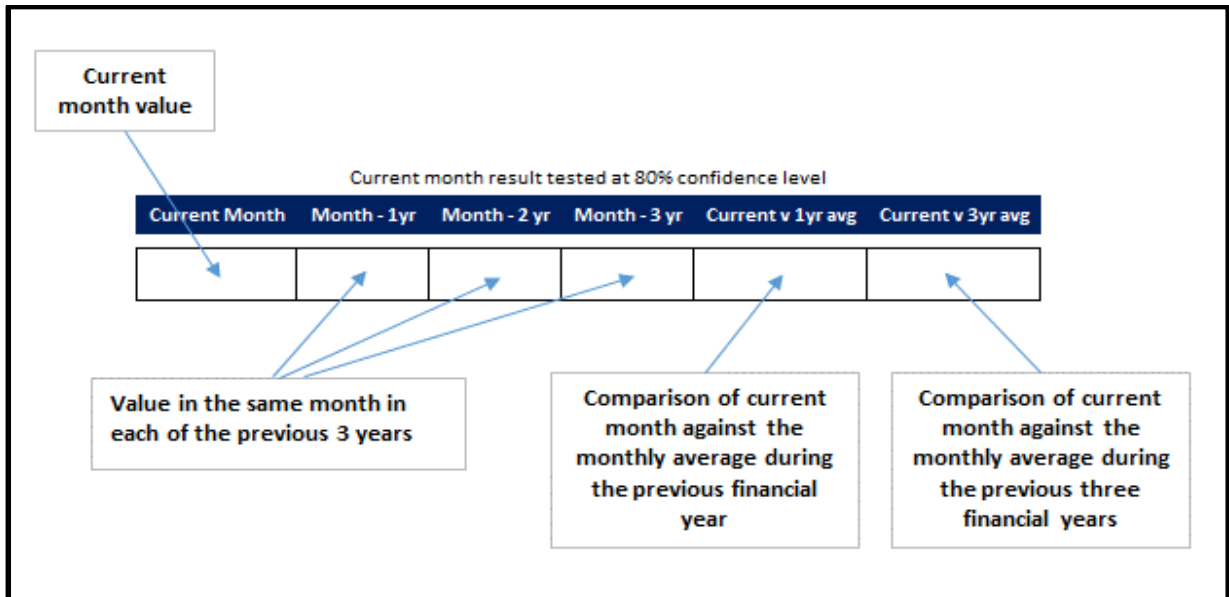
Cambridgeshire Constabulary

Police and Crime Commissioner Performance Update

December 2015

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DASHBOARD EXPLANATION



Note: where a cell has been highlighted in grey, this indicates a significant change

MOST SIMILAR FORCES

- Avon and Somerset
- Devon and Cornwall
- Gloucestershire
- Staffordshire
- Thames Valley
- Warwickshire
- Wiltshire

POLICE AND CRIME PLAN DASHBOARD

Current month result tested at 80% confidence level

Rolling 12 month result tested at 95% confidence level

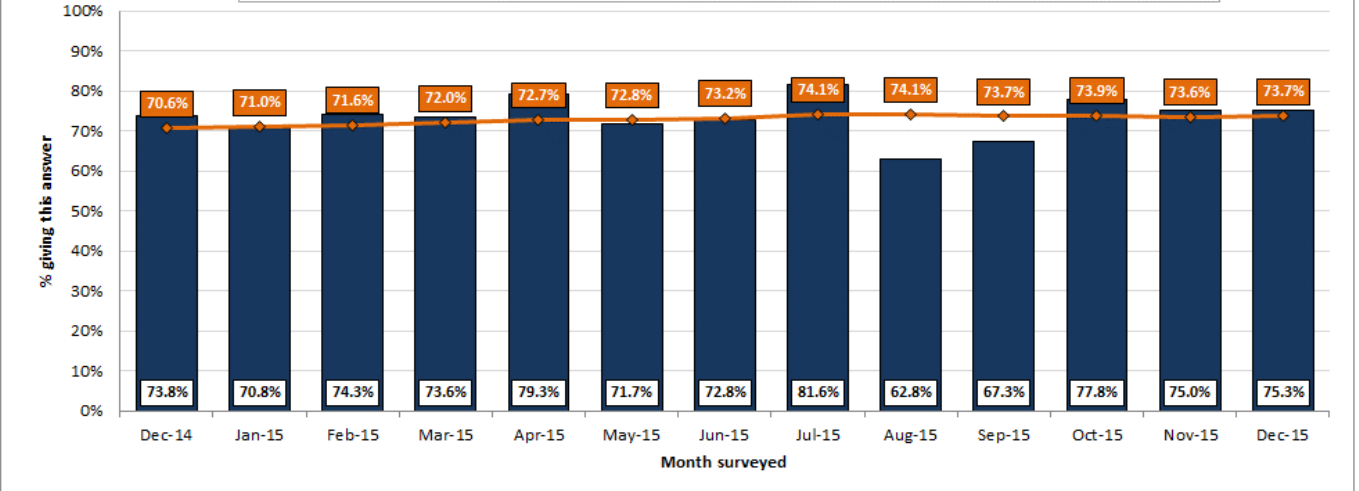
Maintain Local Police Performance	Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Dealing with Local Concerns	75.3%	73.8%	71.7%	68.2%	Higher	Higher	73.7%	72.0%	Higher	Lower
Satisfaction with Service Delivery	87.2%	87.2%	89.0%	85.6%	Comparable	Comparable	85.8%	86.2%	Comparable	Higher
Special Constabulary - N ^o of Officers	256	276	283	-	-	-	256	280	Below target	-
Special Constabulary - N ^o of Hours worked	3,981	6,117	4,359	-	Lower	-	69,452	74,851	Comparable	-
999 calls answered within 10 seconds	95.0%	94.3%	97.0%	95.8%	Comparable	Comparable	94.9%	94.9%	Comparable	-
Non-emergency calls answered within 30 seconds*	95.2%	95.7%	95.7%	94.2%	Comparable	Comparable	94.0%	94.1%	Comparable	-
Continue to tackle Crime and Disorder	Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
All Recorded Crime	4,073	3,555	3,689	3,525	Comparable	Comparable	48,077	46,318	Higher	Comparable
Victim-Based Crime	3,678	3,150	3,315	3,047	Comparable	Higher	43,418	41,524	Higher	Comparable
Perception of high ASB	0.3%	1.2%	0.0%	0.3%	Comparable	Comparable	0.4%	0.7%	Lower	-
Anti-social behaviour	1,584	1,540	1,742	1,945	Comparable	Lower	22,111	24,582	Lower	-
All Crime Prosecution Possible Outcome Rate	20.1%	27.7%	29.5%	31.4%	Lower	Lower	20.3%	24.4%	Lower	Comparable
Satisfaction with Service Delivery - Burglary Dwelling	86.7%	97.8%	95.6%	96.9%	Lower	Lower	91.3%	94.4%	Lower	Higher
Burglary Dwelling	232	219	284	227	Higher	Comparable	2,418	2,296	Comparable	Higher
Burglary Dwelling Prosecution Possible Outcome Rate	9.9%	23.7%	11.6%	17.2%	Comparable	Lower	8.0%	11.3%	Lower	Comparable
Asset Recovery (data currently unavailable)										
Harm caused by all known OCGs operating in Cambs**	67.1	63.7	-	-	Comparable	-	1,141	1,359	Lower	-
Harm caused by cohort of OCGs identified at year end**	24.3	n/a	n/a	n/a	Lower	n/a	558	1,359	Lower	-
Perception of Drug Misuse	11.7%	11.3%	6.1%	12.8%	Higher	Comparable	10.4%	8.8%	Higher	-
Keeping People Safe	Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Ratio of DV Incidents to Prosecutions										
Outcome Rate for Domestic Abuse Crime	28.1%	32.8%	42.7%	49.5%	Lower	Lower	31.1%	35.3%	Lower	-
IOM (% of people who reoffend within 12 months)										
IOM (N ^o of people who commit offences on the scheme)										
Hate Crime Prosecution Possible Outcome Rate	17.5%	17.5%	37.0%	56.5%	Lower	Lower	27.3%	29.7%	Comparable	-
Satisfaction with Service Delivery - Hate Incidents	87.5%	100.0%	75.0%	75.0%	Comparable	Comparable	83.3%	80.0%	Comparable	Comparable
Maintain the resilience of protective services	Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Reduce KSI Road Casualties	35	30	23	34	Comparable	Comparable	347	361	Lower	Comparable
Organisational Health	Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Sickness - Police Officer	0.7	0.6	0.6	0.6	Higher	Higher	7.1	6.3		Below national average
Sickness - Police Staff	1.1	1.0	0.6	0.8	Higher	Higher	9.9	9.1		Above national average

MAINTAIN LOCAL POLICE PERFORMANCE

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
75.3%	73.8%	71.7%	68.2%	Lower	Lower	73.7%	72.0%	Higher	Lower

Percentage of respondents who agree that Cambridgeshire Police are dealing with things that matter to people in their community

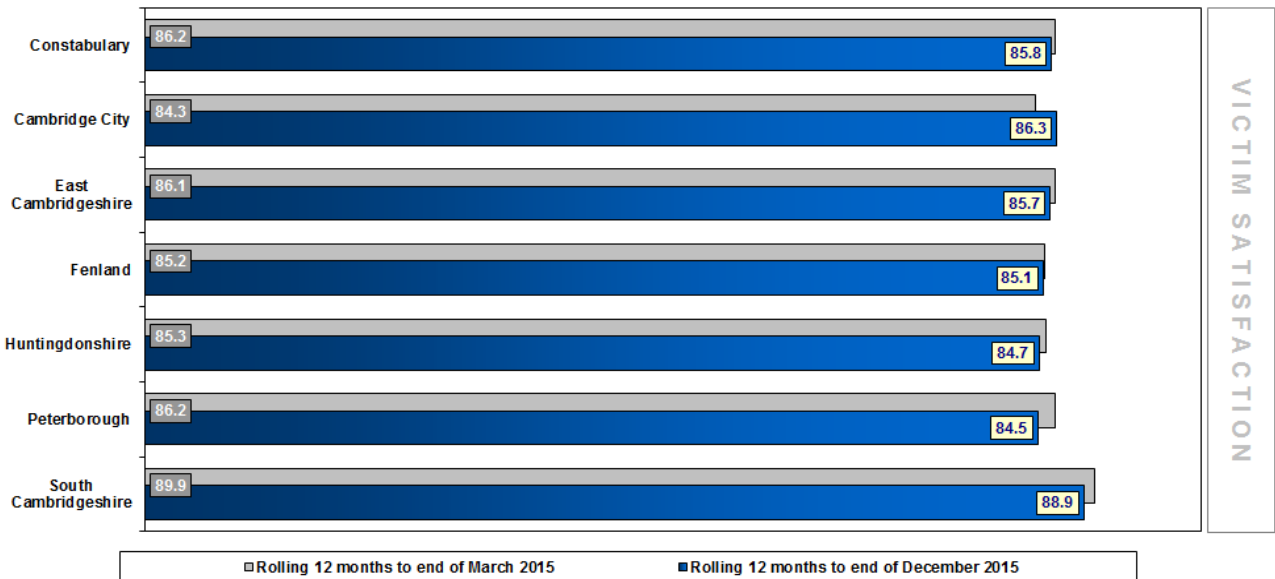
LOCAL CONFIDENCE



Policing in Cambridgeshire Survey data to December 2015

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
85.8%	86.4%	88.4%	85.1%	Lower	Higher	85.8%	86.2%	Comparable	Higher

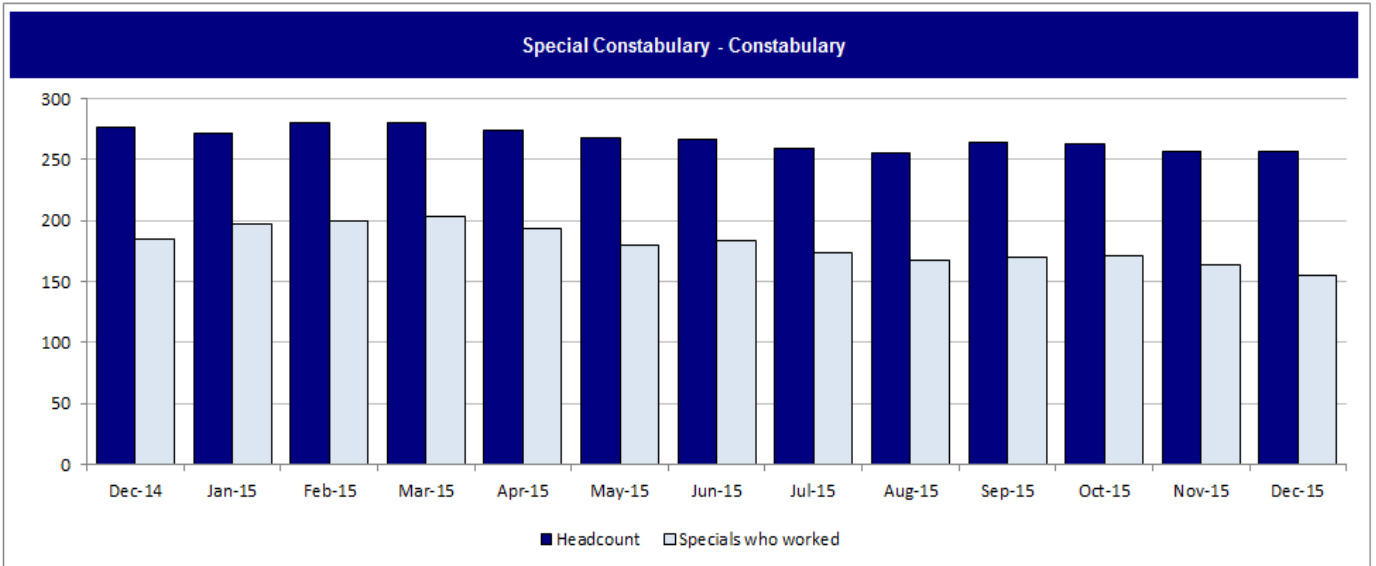
All Categories (excl Hate); Satisfaction with Whole Experience - Comparing 12 months ending December 2015 to 12 months ending March 2015



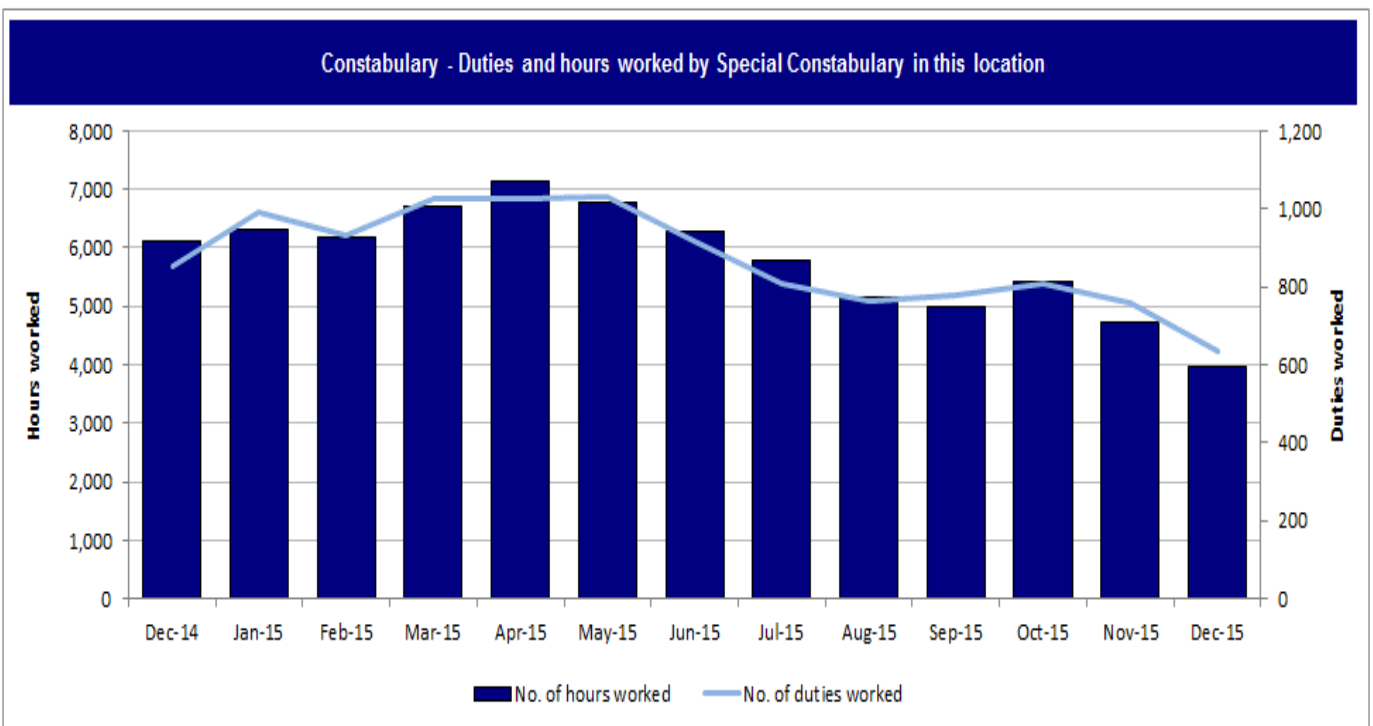
Policing in Cambridgeshire Survey data to December 2015

SPECIAL CONSTABULARY

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
256	276	283	-	-	-	266	280	Below target	-



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
3,981	6,117	4,359	-	Lower	-	69,452	74,851	Comparable	-

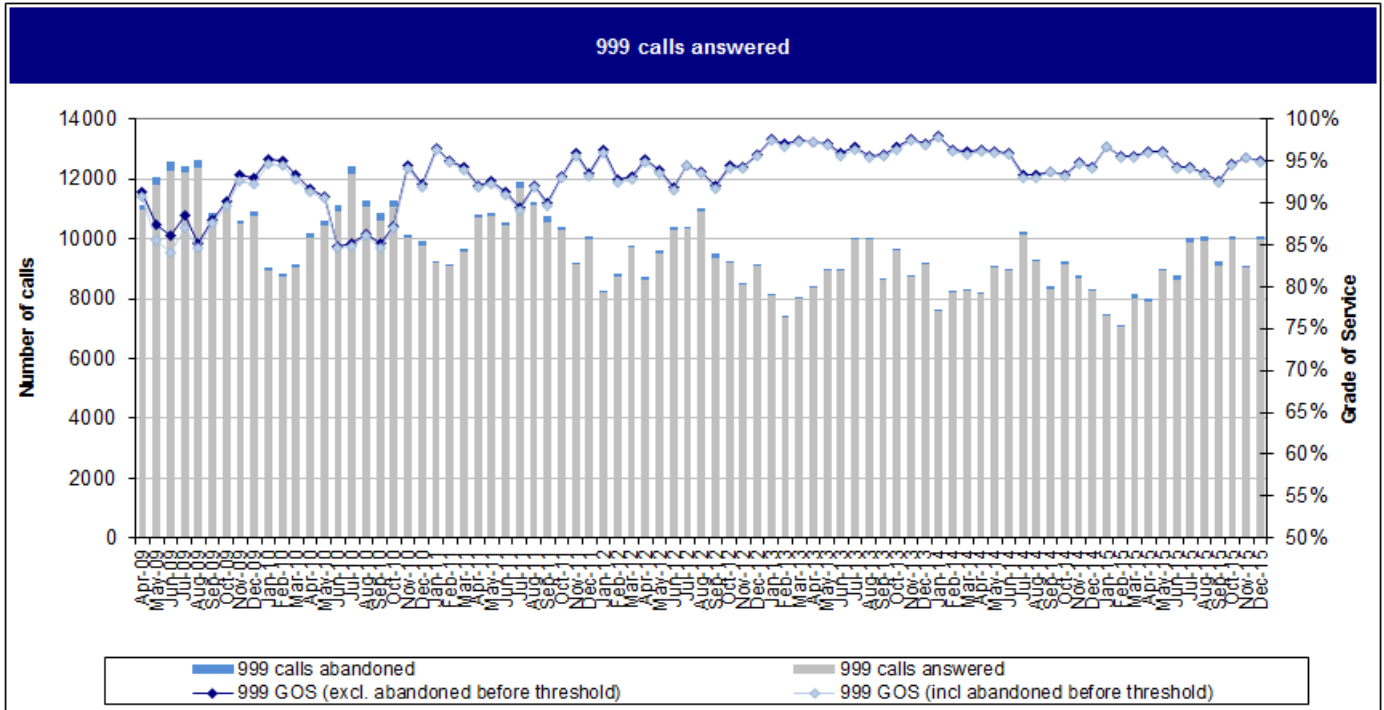


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CALL HANDLING

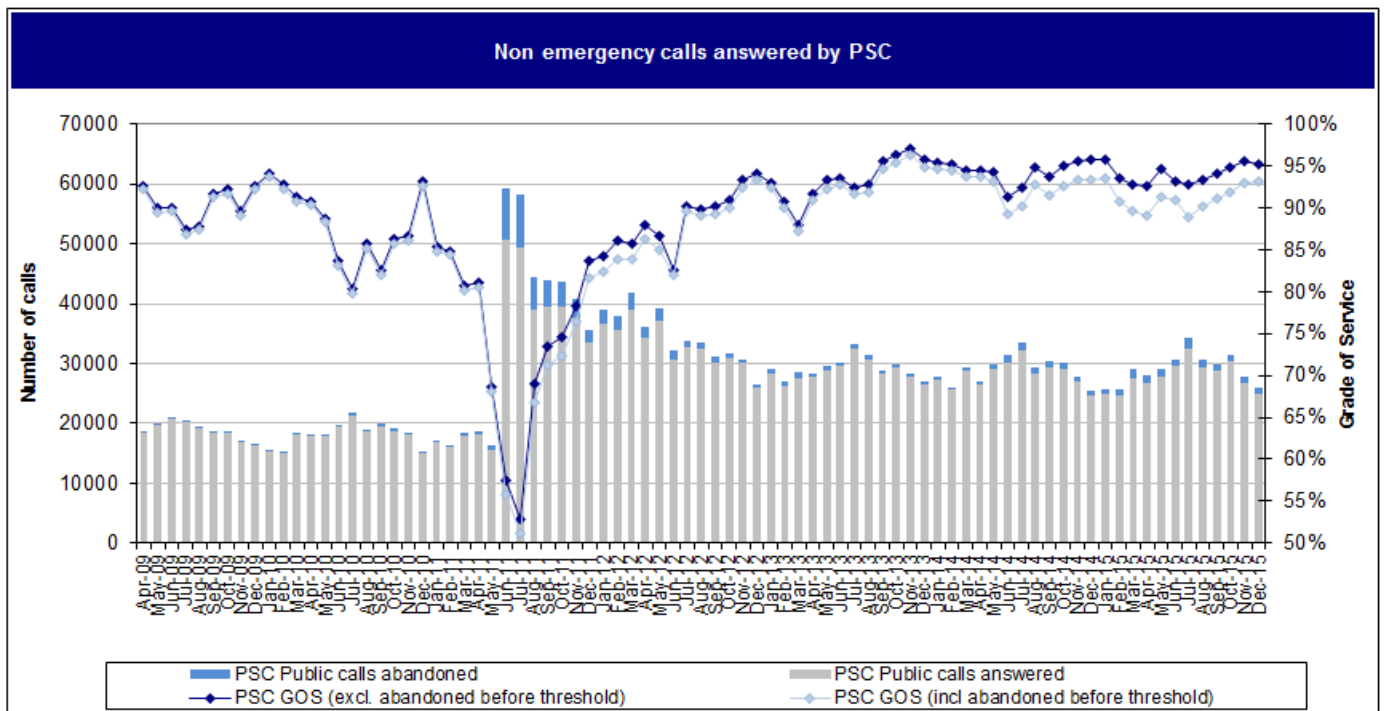
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
95.0%	94.3%	97.0%	95.8%	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
94.9%	94.9%	Comparable	-



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
95.2%	95.7%	95.7%	94.2%	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
94.0%	94.1%	Comparable	-

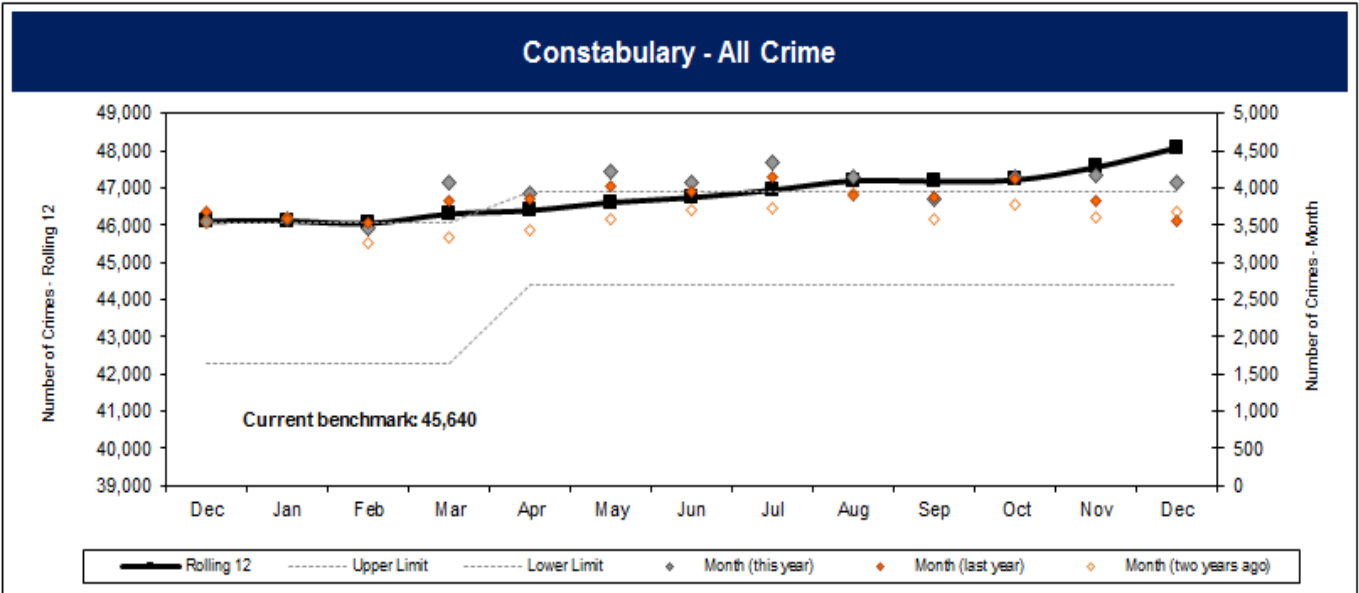


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CONTINUE TO TACKLE CRIME AND DISORDER

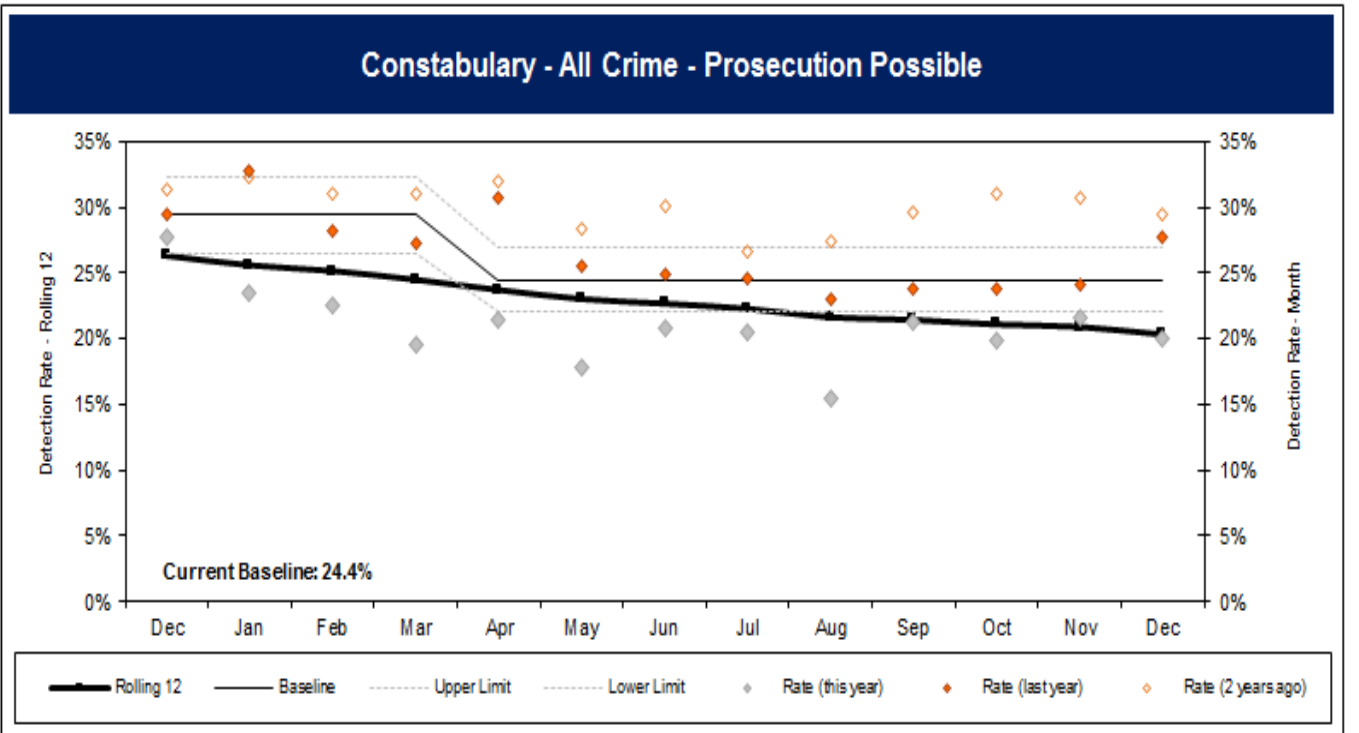
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
4,073	3,555	3,689	3,525	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
58,077	46,318	Higher	Comparable



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
20.1%	27.7%	29.5%	31.4%	Lower	Lower

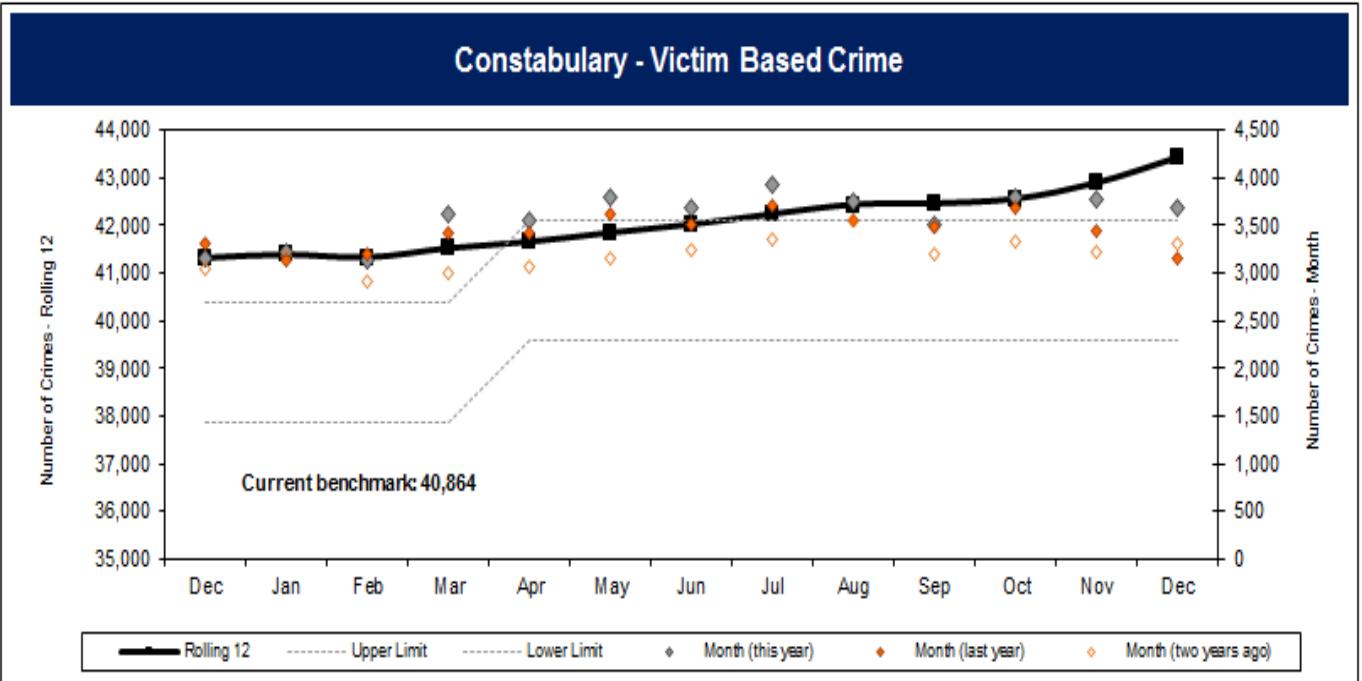
Rolling 12 months	Baseline	Perf v Benchmark	MSF
20.3%	24.4%	Lower	Comparable



NOT PROTECTIVELY MARKED

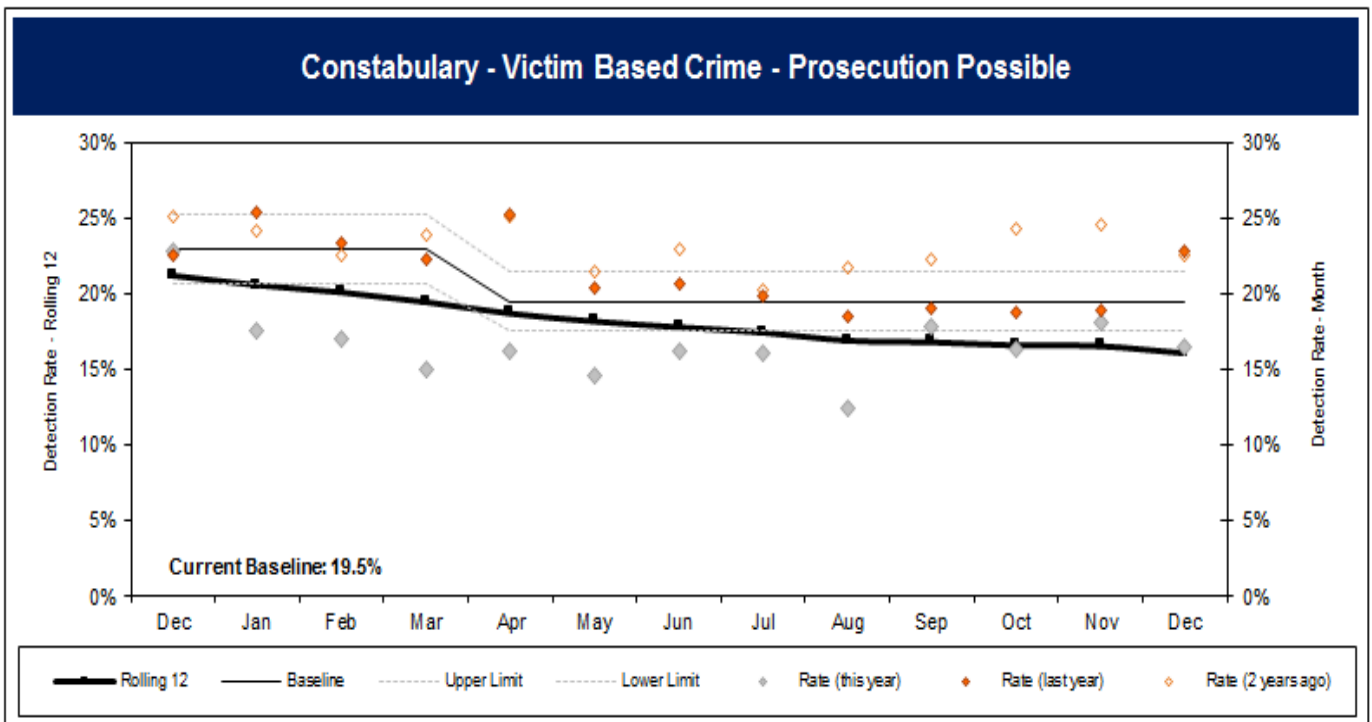
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
3,678	3,150	3,315	3,047	Comparable	Higher

Rolling 12 months	Baseline	Perf v Benchmark	MSF
43,418	41,524	Higher	Comparable



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
16.4%	22.8%	22.6%	25.1%	Lower	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
16.1%	19.5%	Lower	Lower

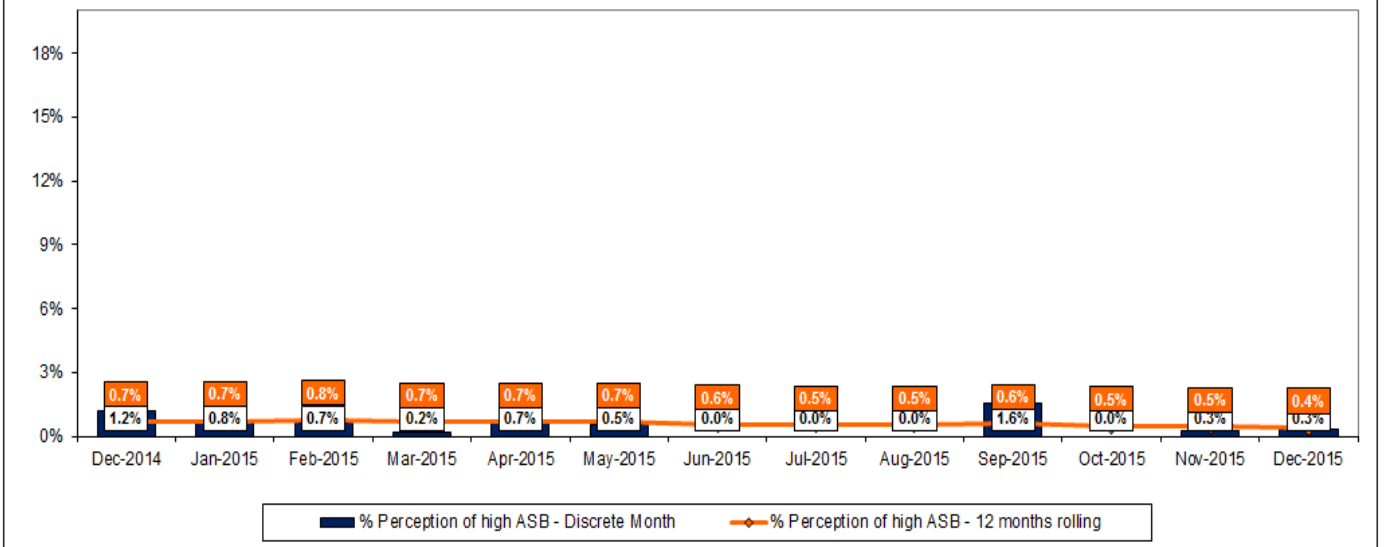


NOT PROTECTIVELY MARKED

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
0.3%	1.2%	0.0%	0.3%	Lower	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.4%	0.7%	Comparable	-

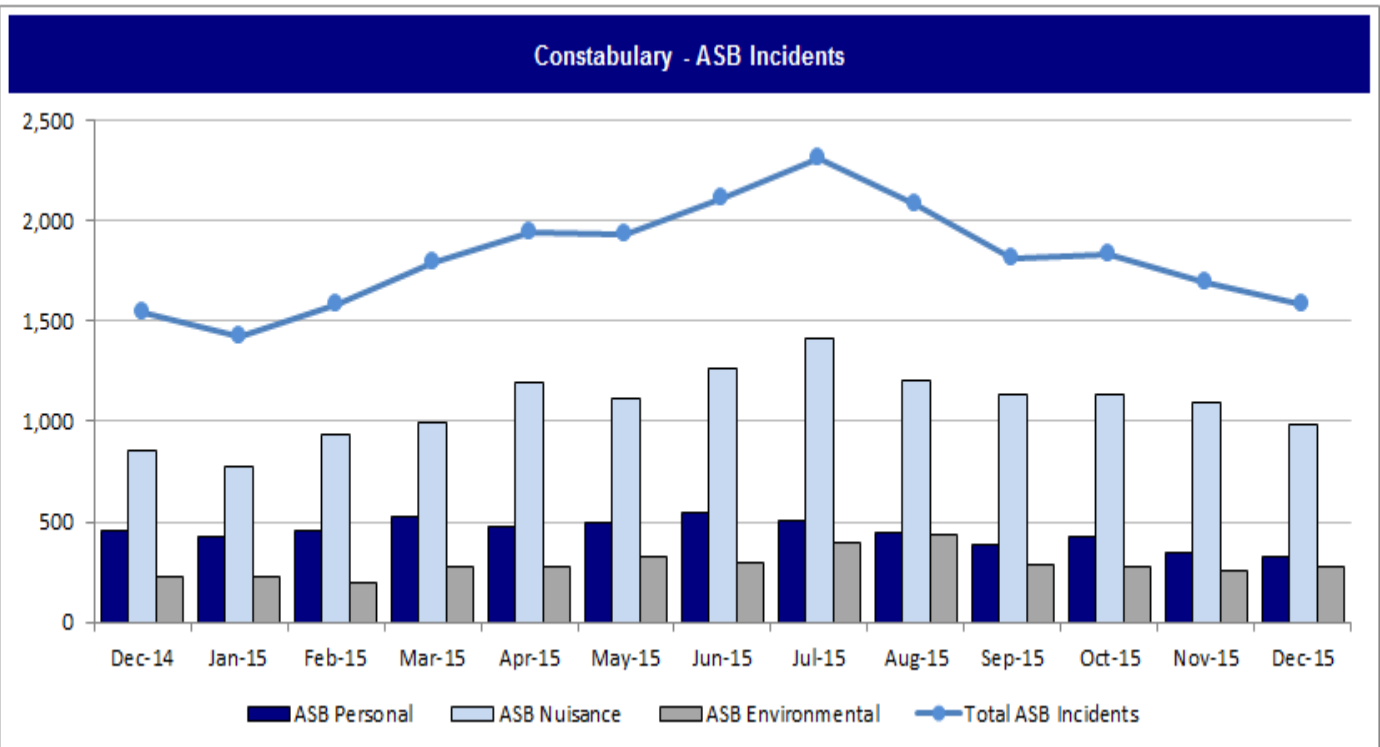
Constabulary; % of respondents who perceive that there is a high level of ASB in their area; showing 12 months rolling and discrete month data over time



Policing in Cambridgeshire Survey data to December 2015

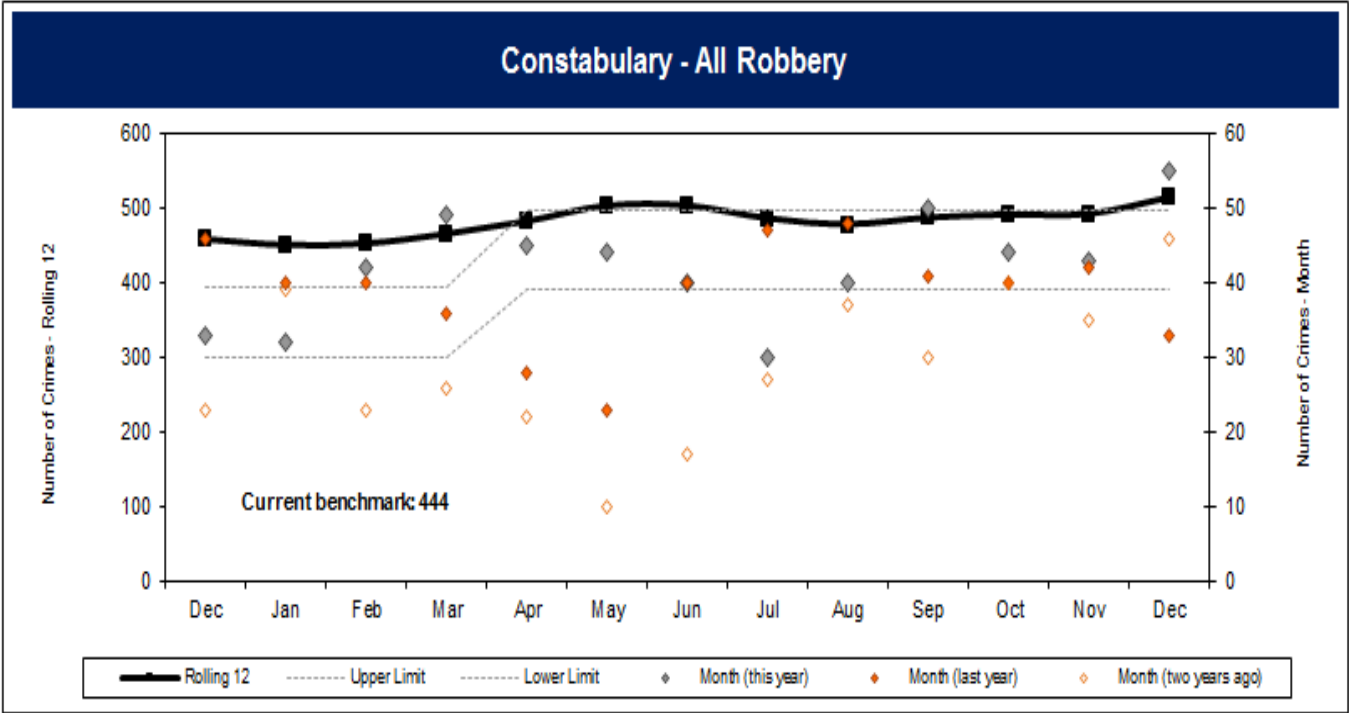
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
1,584	1,540	1,742	1,945	Comparable	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
22,111	24,582	Lower	-



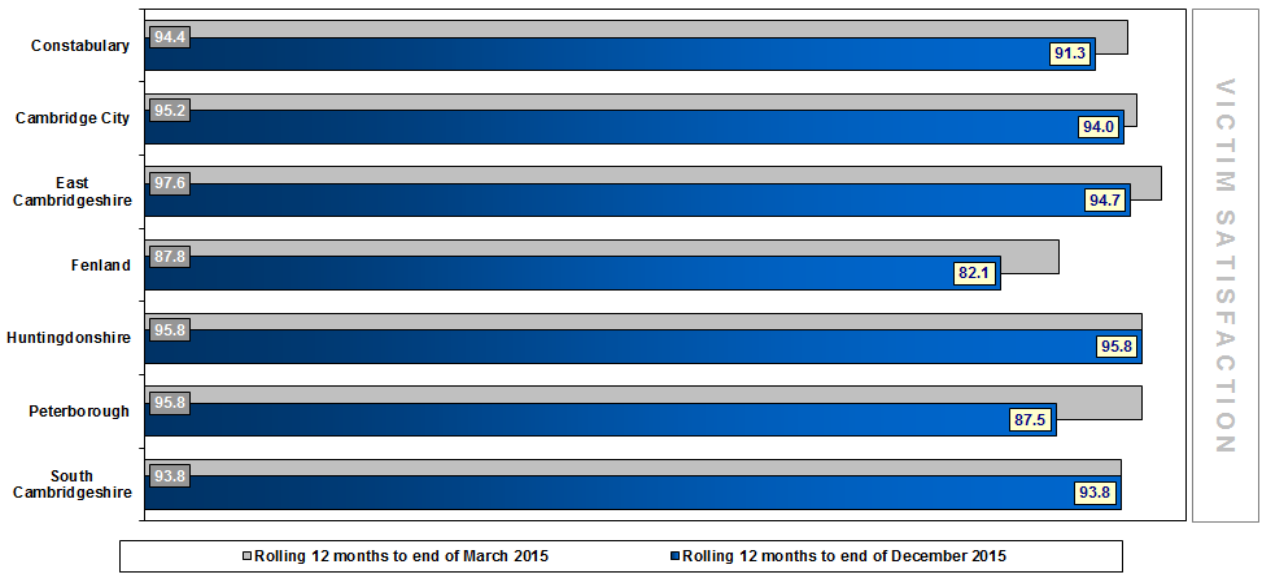
NOT PROTECTIVELY MARKED

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
55	33	46	23	Higher	Higher	514	465	Comparable	Comparable



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
86.7%	97.8%	95.6%	96.9%	Lower	Lower	91.3%	94.4%	Comparable	Higher

Burglary; Satisfaction with Whole Experience - Comparing 12 months ending December 2015 to 12 months ending March 2015

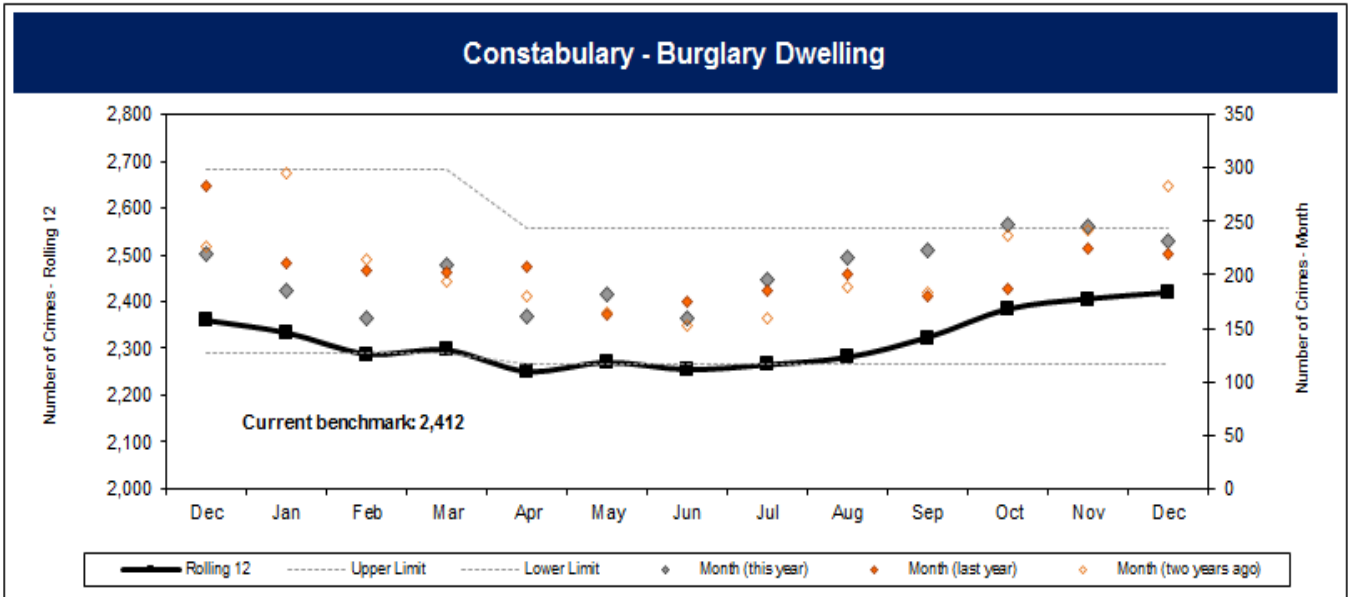


Victim Satisfaction Survey data to December 2015

NOT PROTECTIVELY MARKED

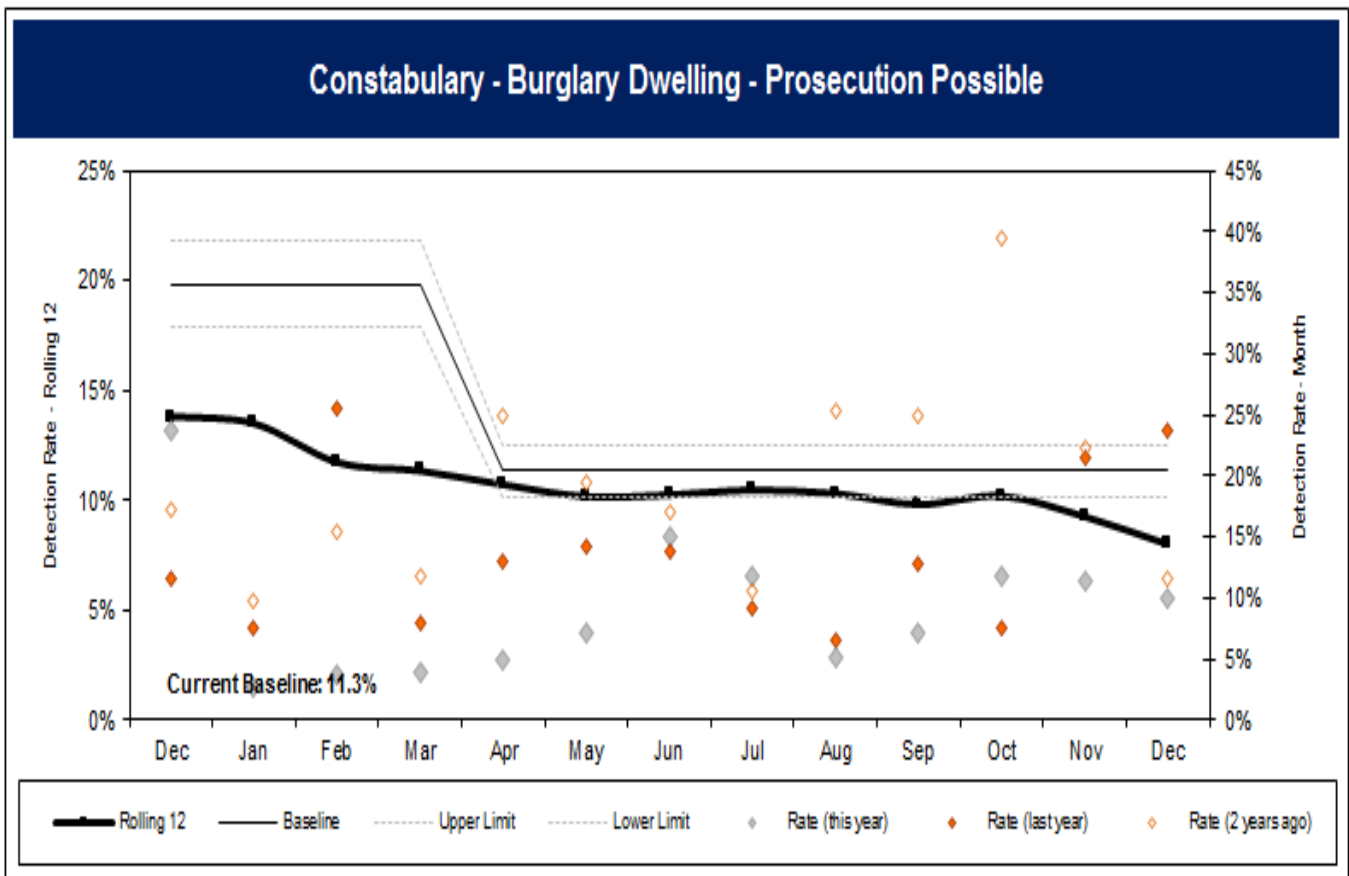
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
232	219	284	227	Higher	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
2,418	2,296	Comparable	Higher



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
9.9%	23.7%	11.6%	17.2%	Comparable	Lower

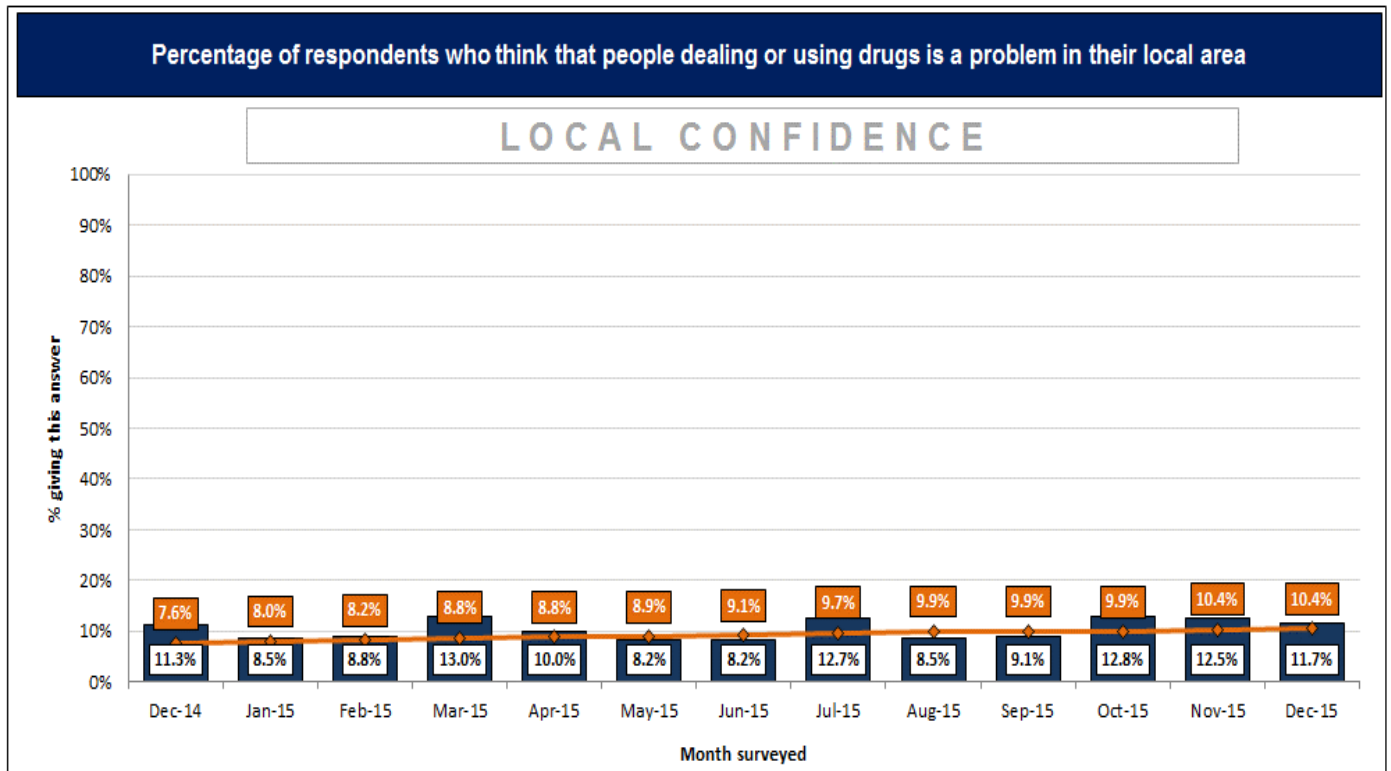
Rolling 12 months	Baseline	Perf v Benchmark	MSF
8.0%	11.3%	Lower	Comparable



NOT PROTECTIVELY MARKED

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
11.7%	11.3%	6.1%	12.8%	Comparable	Comparable

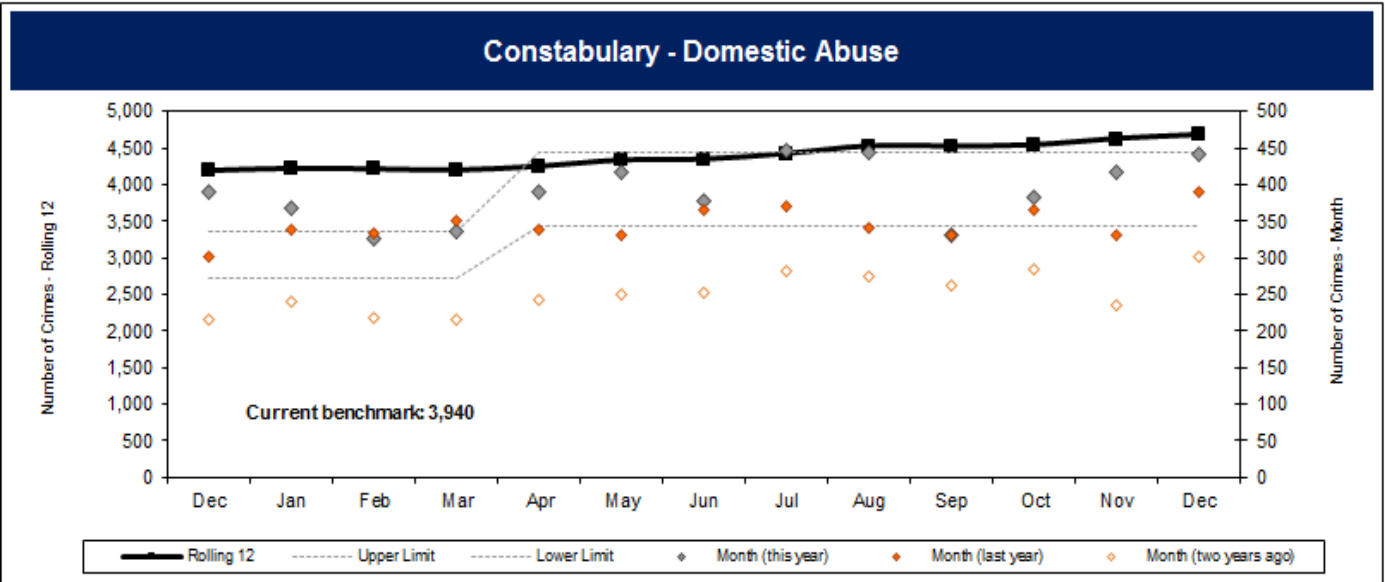
Rolling 12 months	Baseline	Perf v Benchmark	MSF
10.4%	8.8%	Higher	-



Policing in Cambridgeshire Survey data to December 2015

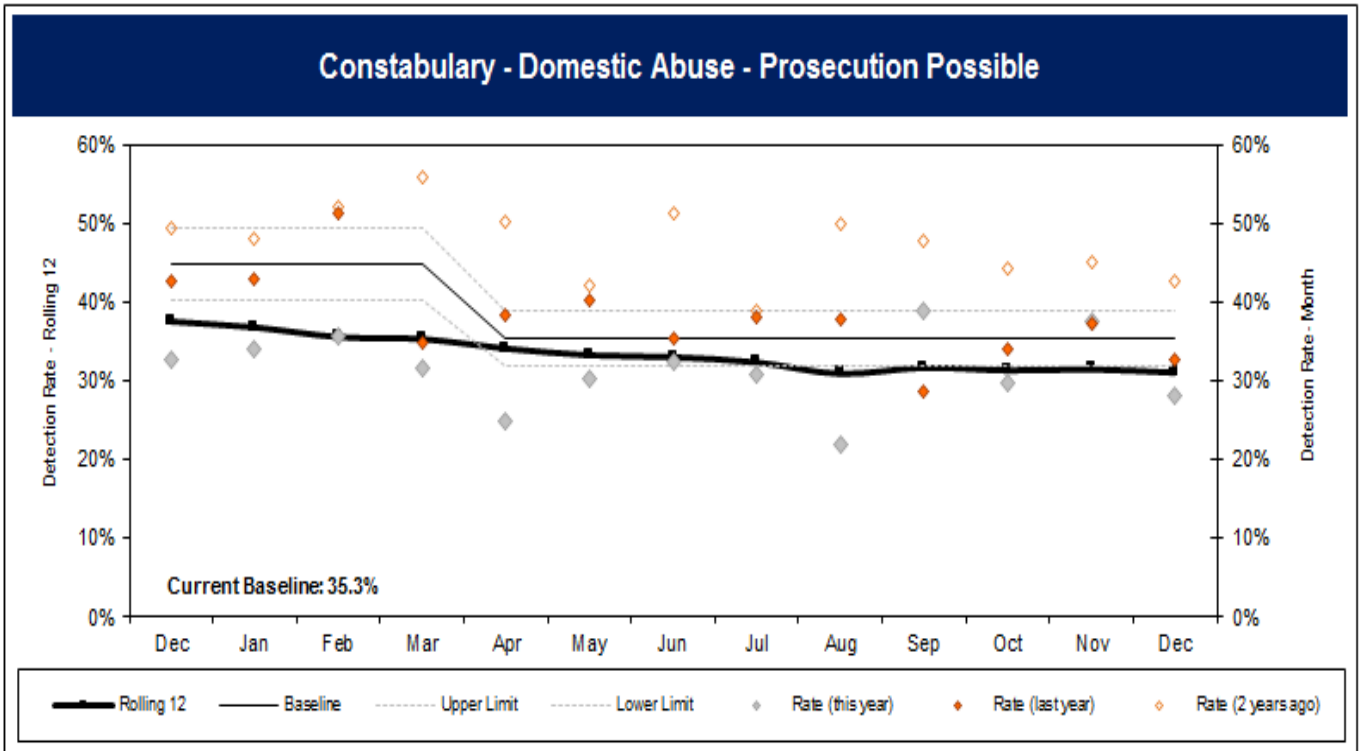
KEEPING PEOPLE SAFE

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
441	390	302	216	Higher	Higher	4,672	4,197	Higher	-



As the Constabulary proactively encourages victims of Domestic Abuse to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.

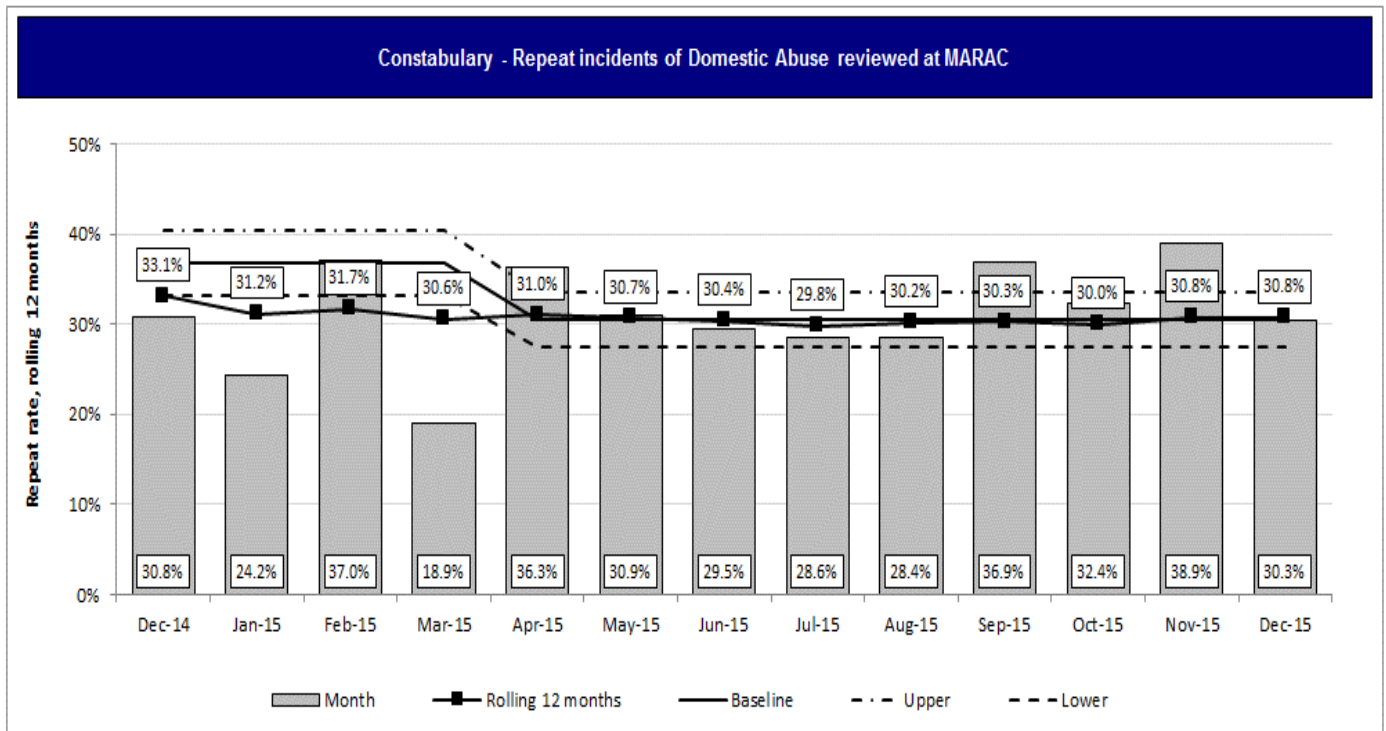
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
28.1%	32.8%	42.7%	49.5%	Lower	Lower	31.1%	35.3%	Lower	-



NOT PROTECTIVELY MARKED

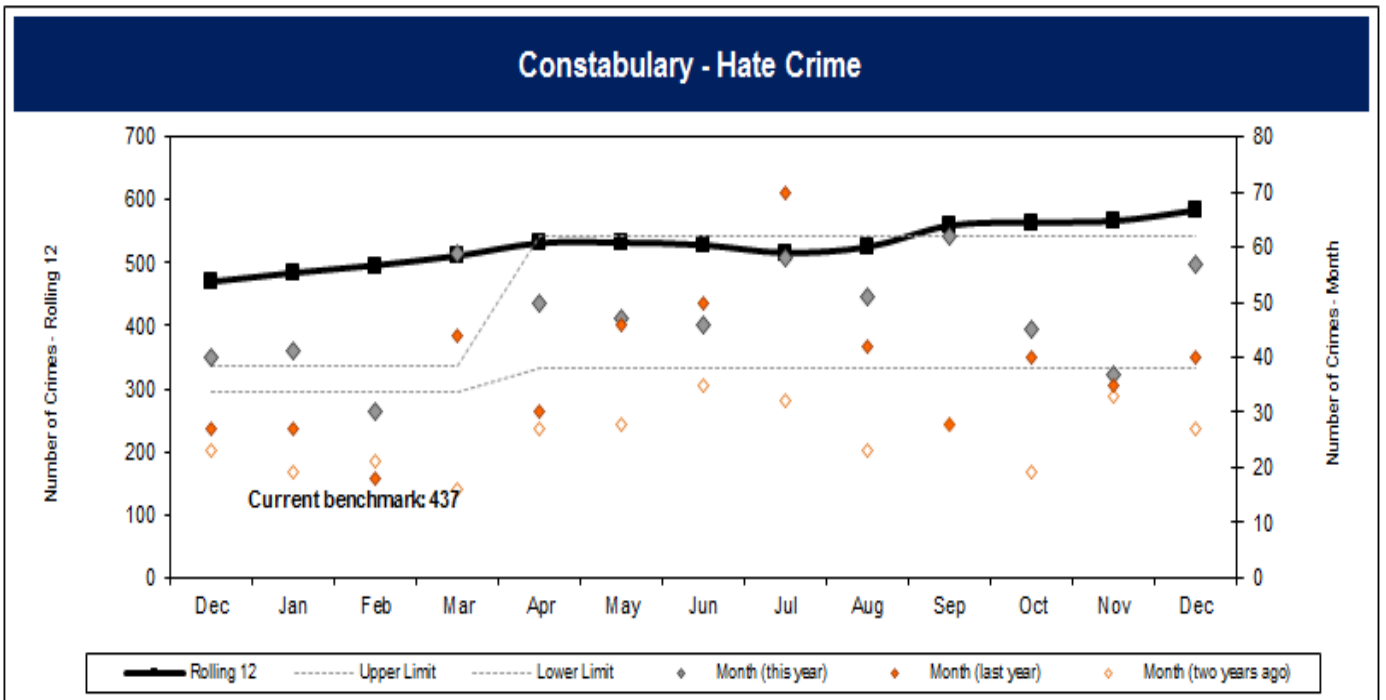
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
30.3%	30.8%	29.4%	21.9%	Comparable	Higher

Rolling 12 months	Baseline	Perf v Benchmark	MSF
30.8%	30.6%	Comparable	



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
57	40	27	23	Comparable	Higher

Rolling 12 months	Baseline	Perf v Benchmark	MSF
583	511	Higher	

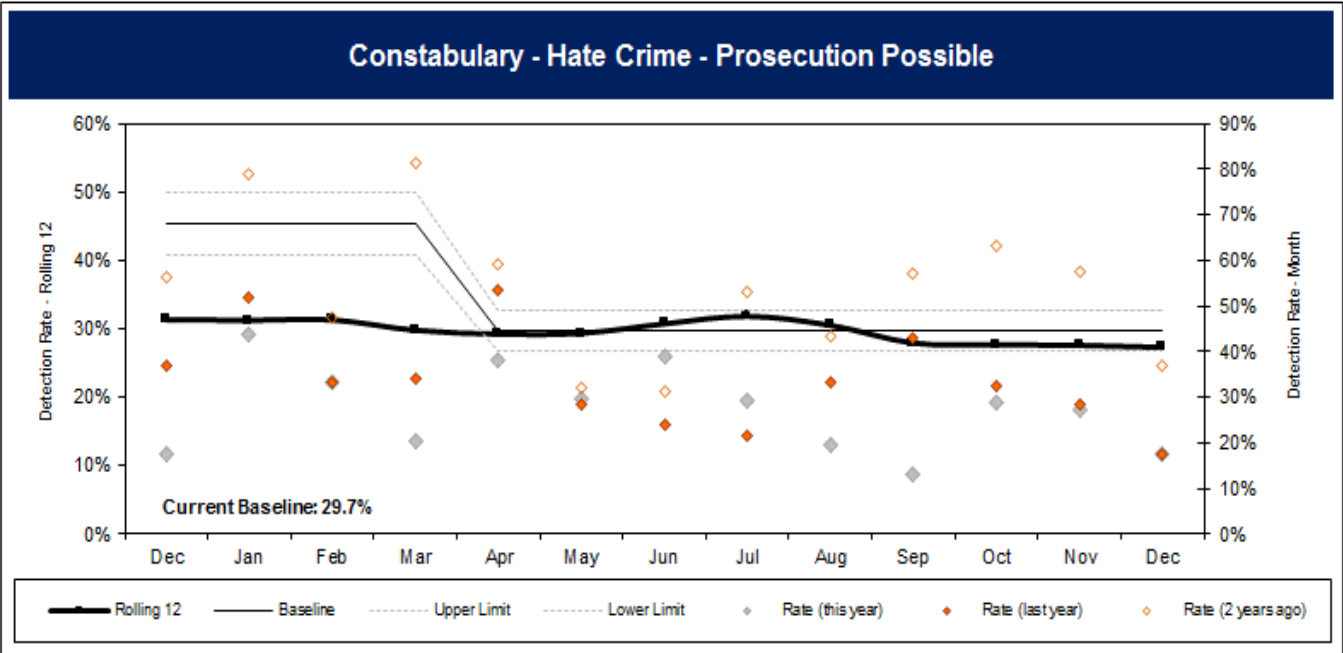


As the Constabulary proactively encourages victims of Hate Crime to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.

NOT PROTECTIVELY MARKED

Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
17.5%	17.5%	37.0%	56.5%	Lower	Lower

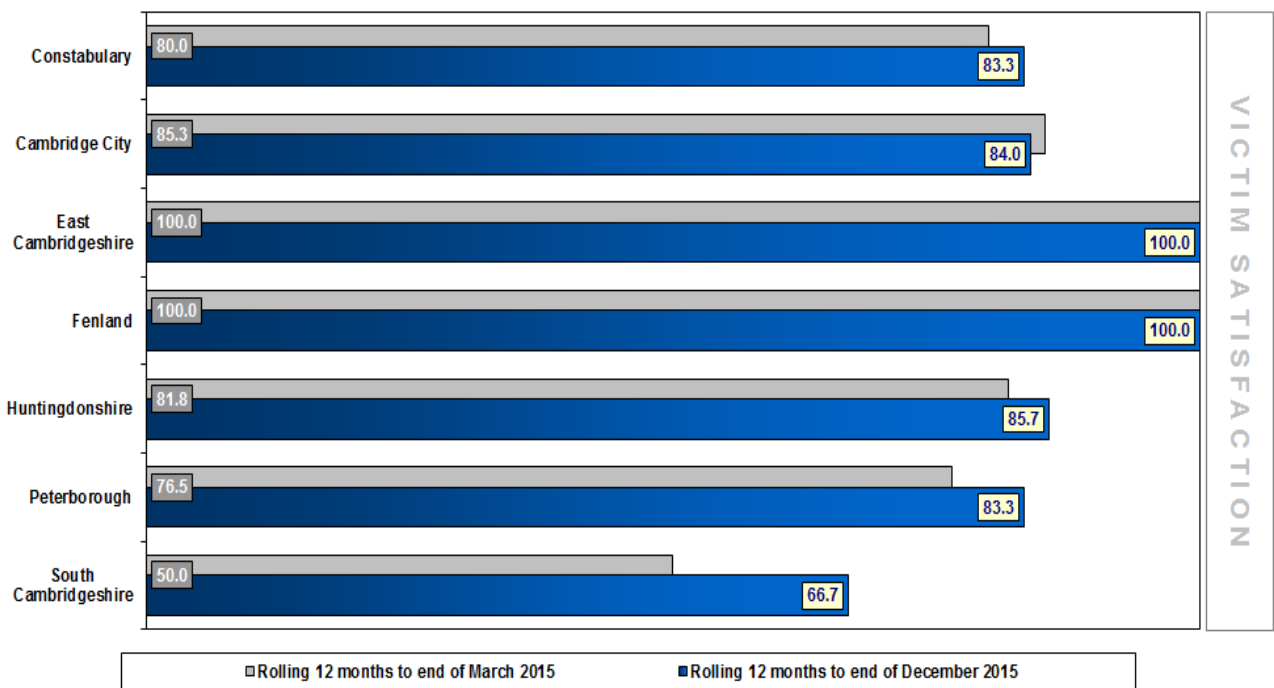
Rolling 12 months	Baseline	Perf v Benchmark	MSF
27.3%	29.7%	Comparable	-



Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
87.5%	100.0%	75.0%	75.0%	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
83.3%	80.0%	Comparable	Comparable

Hate Incident; Satisfaction with Whole Experience - Comparing 12 months ending December 2015 to 12 months ending March 2015

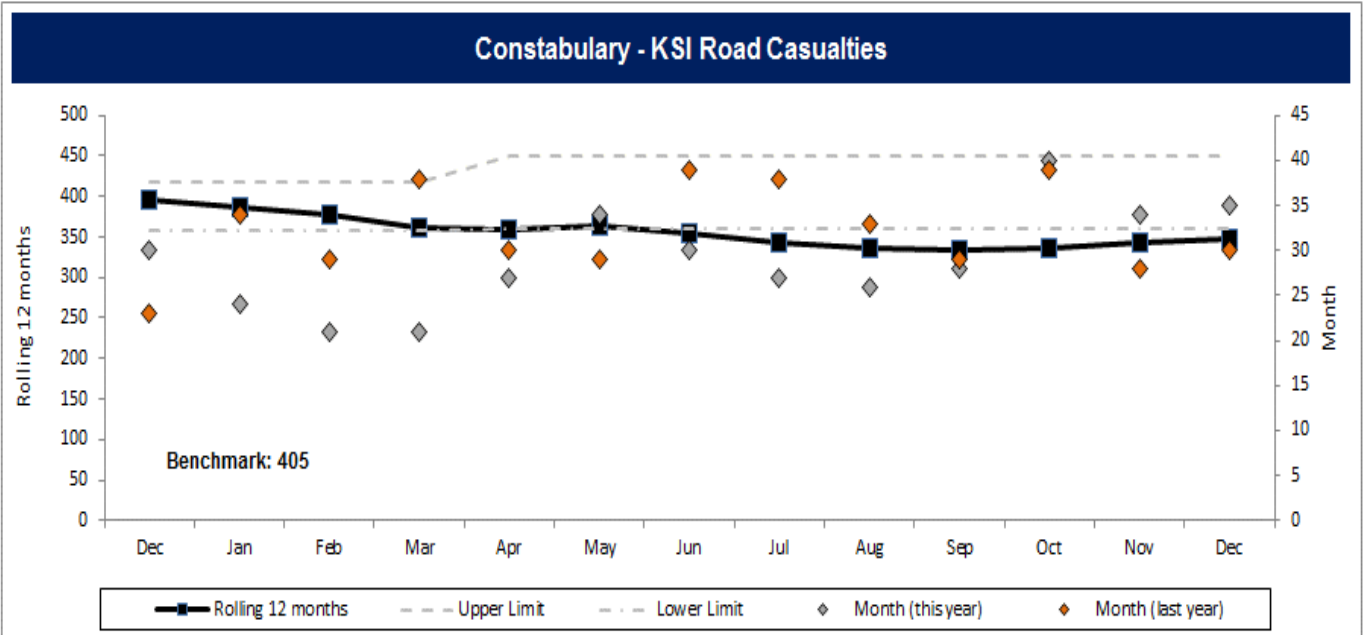


Victim Satisfaction Survey data to December 2015

NOT PROTECTIVELY MARKED

MAINTAIN THE RESILIENCE OF PROTECTIVE SERVICES

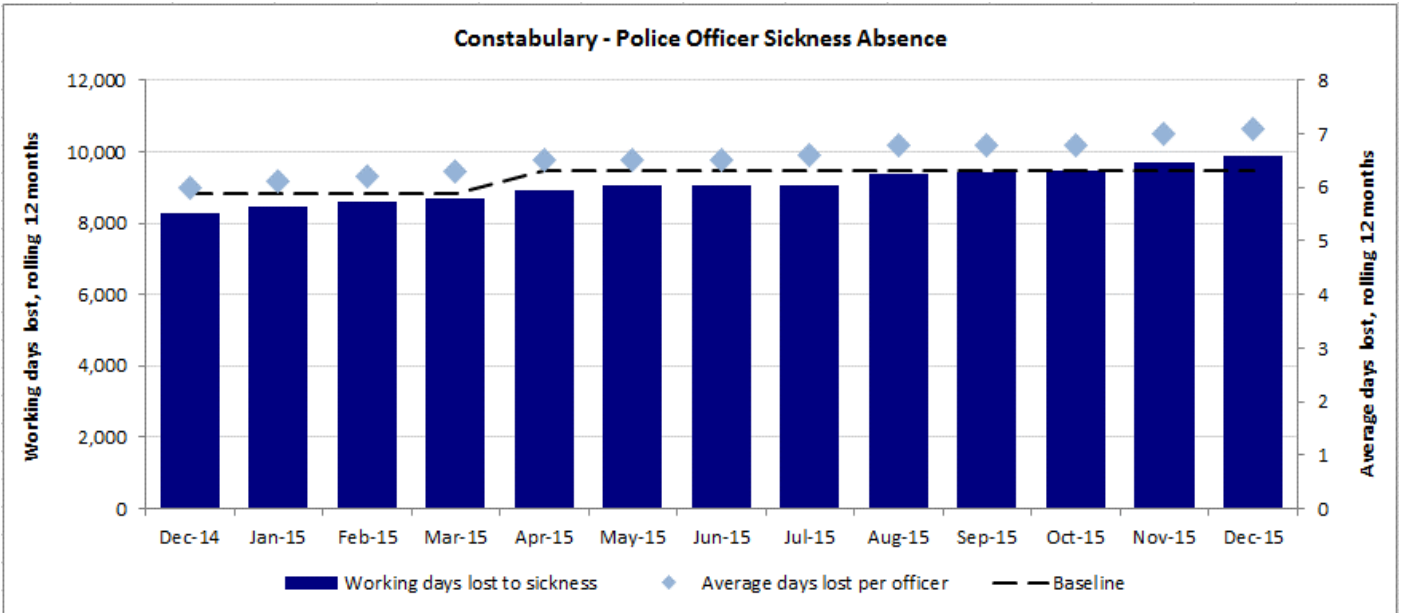
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
35	30	23	34	Comparable	Comparable	347	361	Lower	Comparable



ORGANISATIONAL HEALTH

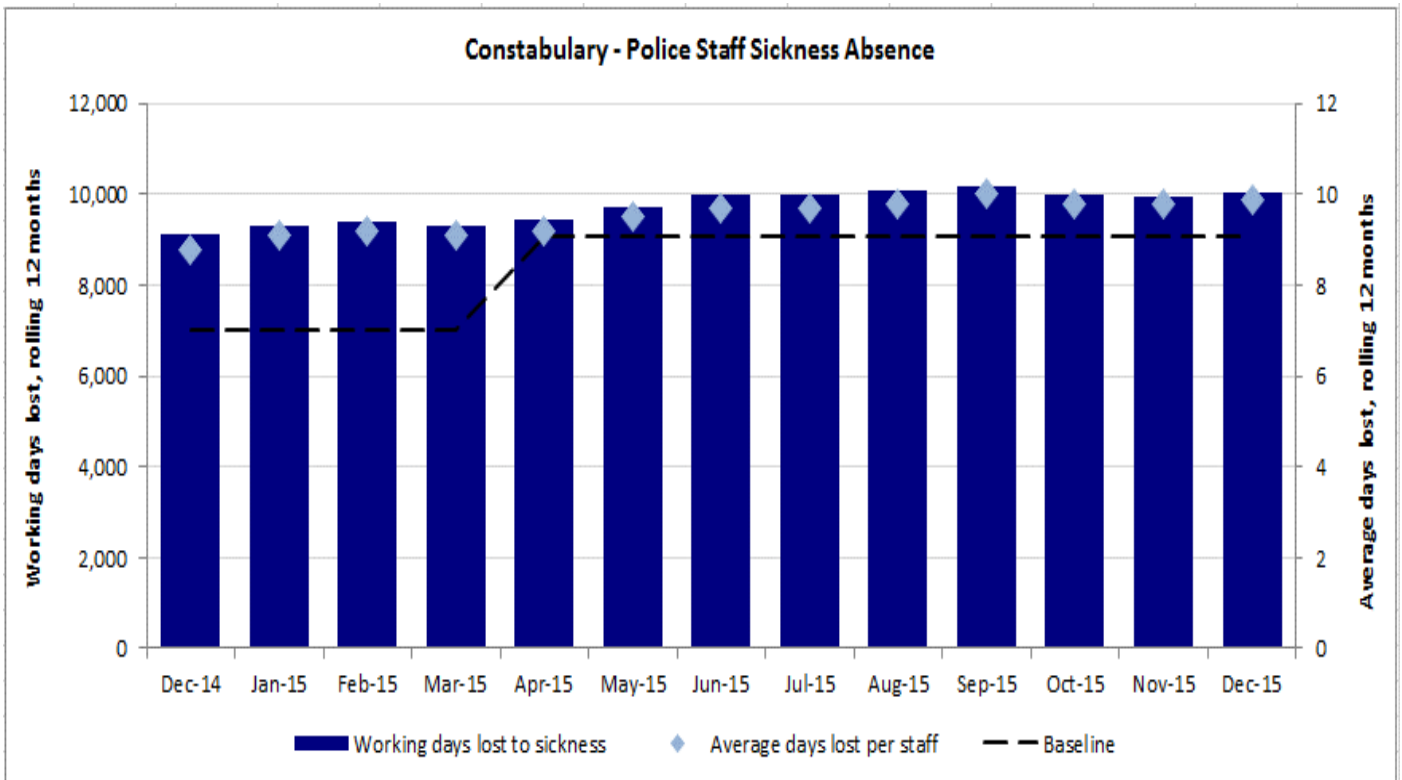
Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
0.7	0.6	0.6	0.6	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
7.1	6.3		Below national average

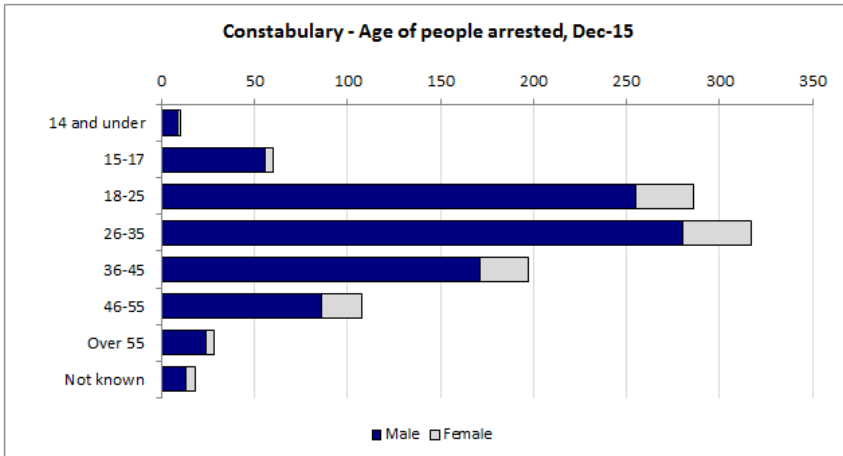


Current Month	Dec-14	Dec-13	Dec-12	Current v 1yr avg	Current v 3yr avg
1.1	1.0	0.6	0.8	Comparable	Comparable

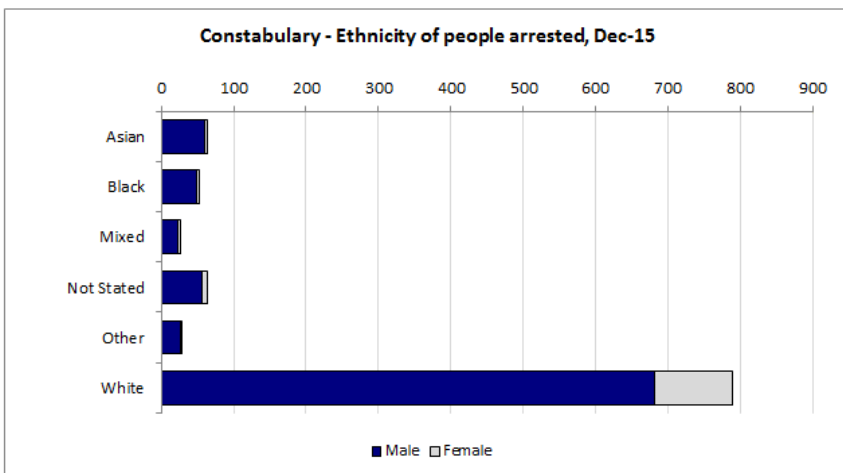
Rolling 12 months	Baseline	Perf v Benchmark	MSF
9.9	9.1		Above national average



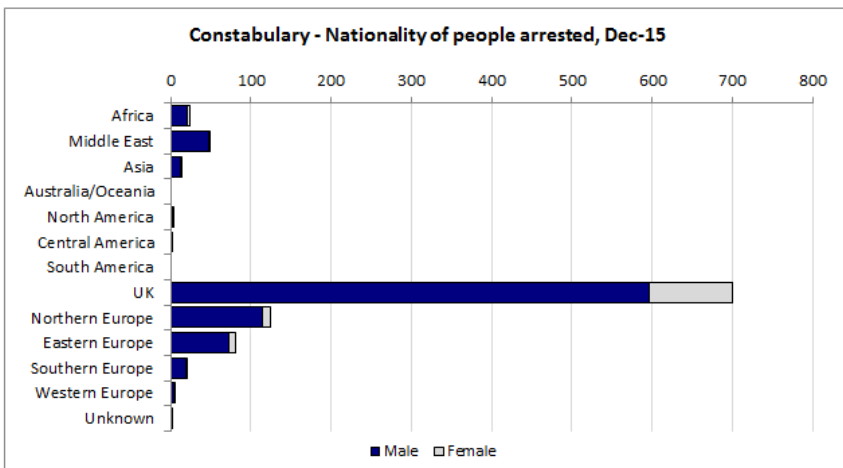
ARRESTS



SUMMARY - AGE		
	Dec-15	Rolling 12 *
14 and under	1.0%	1.6%
15-17	5.9%	6.7%
18-25	27.9%	28.5%
26-35	31.0%	29.9%
36-45	19.2%	18.5%
46-55	10.5%	9.7%
Over 55	2.7%	3.5%
Not known	1.8%	1.6%
TOTAL ARRESTS	1,024	11,889
<i>Juveniles</i>	6.8%	8.3%



SUMMARY - ETHNICITY		
	Dec-15	Rolling 12 *
Asian	6.3%	7.5%
Black	5.2%	6.3%
Mixed	2.5%	2.7%
Not Stated	6.3%	5.3%
Other	2.6%	1.7%
White	77.1%	76.3%
TOTAL ARRESTS	1,024	11,889

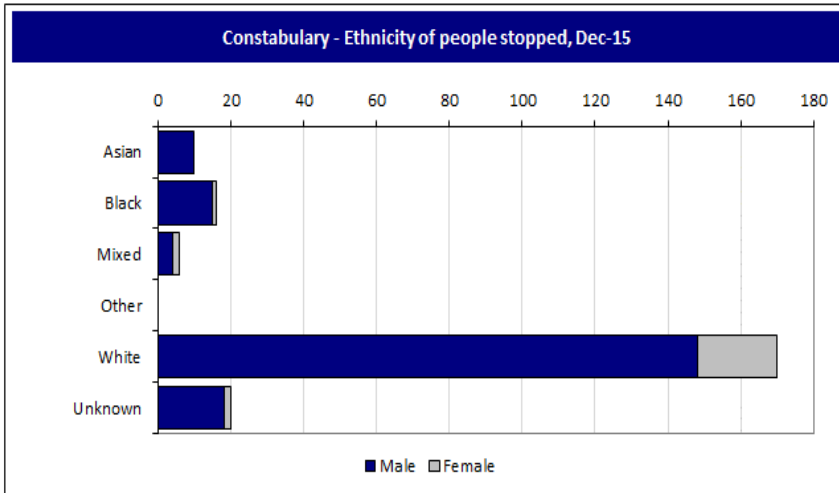


SUMMARY - NATIONALITY		
	Dec-15	Rolling 12 *
Africa	2.3%	3.0%
Middle East	4.8%	3.3%
Asia	1.3%	2.7%
Australia/Oceania	0.0%	0.1%
North America	0.4%	0.3%
Central America	0.1%	0.2%
South America	0.0%	0.0%
Total America	0.5%	0.5%
UK	68.5%	70.0%
Northern Europe	12.1%	10.5%
Eastern Europe	7.9%	7.4%
Southern Europe	2.0%	1.9%
Western Europe	0.5%	0.3%
Europe (excl UK)	22.5%	20.2%
Europe (incl UK)	90.9%	90.2%
Unknown	0.2%	0.3%

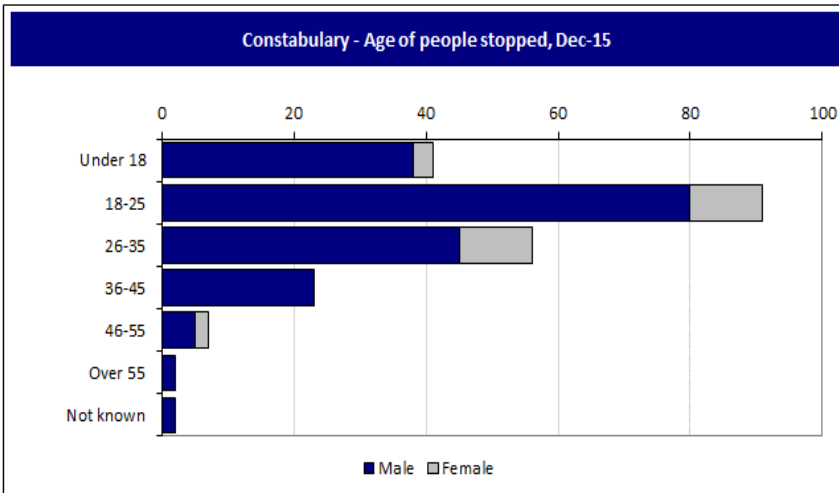
* Current rolling 12 months to December 2015

Data from NSPIS Custody

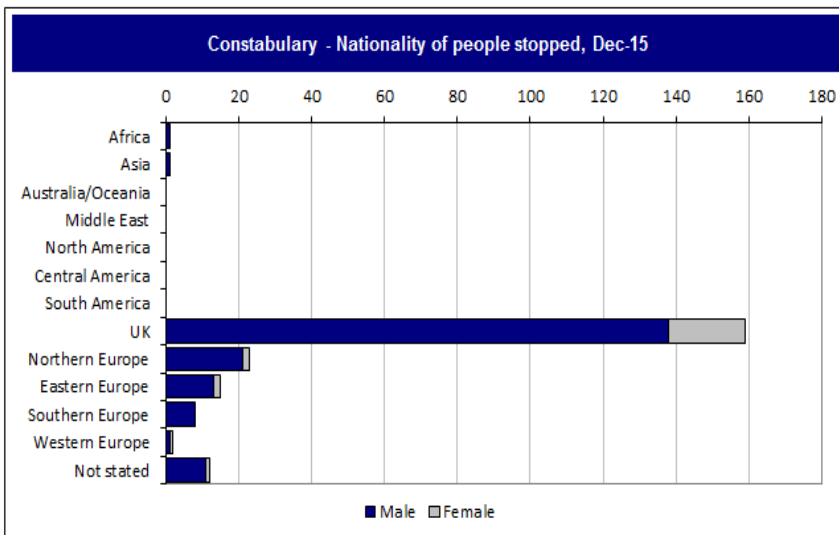
STOP SEARCHES



SUMMARY - ETHNICITY		
	Dec-15	Rolling 12
Asian	4.5%	8.3%
Black	7.2%	5.5%
Mixed	2.7%	2.6%
Other	0.0%	0.5%
White	76.6%	75.4%
Unknown	9.0%	7.6%
TOTAL	222	3,290



SUMMARY - AGE		
	Dec-15	Rolling 12
Under 18	18.5%	20.9%
18-25	41.0%	43.9%
26-35	25.2%	21.9%
36-45	10.4%	8.8%
46-55	3.2%	3.0%
Over 55	0.9%	0.8%
Not known	0.9%	0.7%
TOTAL	222	3,290



SUMMARY - NATIONALITY		
	Dec-15	Rolling 12
Africa	0.5%	1.1%
Asia	0.5%	2.2%
Australia/Oceania	0.0%	0.1%
Middle East	0.0%	0.6%
North America	0.0%	0.1%
Central America	0.0%	0.1%
South America	0.0%	0.0%
Total America	0.0%	0.2%
UK	71.9%	77.3%
Northern Europe	10.4%	5.6%
Eastern Europe	6.8%	6.9%
Southern Europe	3.6%	2.1%
Western Europe	0.9%	0.2%
Europe (excl UK)	21.7%	14.8%
Europe (incl UK)	93.7%	92.1%
Not stated	5.4%	3.7%

* Current rolling 12 months to December 2015

Data from Stop Search database

NOT PROTECTIVELY MARKED

INFORMATION SHEET

POLICE AND CRIME PLAN INDICATORS

	Indicator Name	Data used	Peer comparison data (iQuanta)
Maintain local police performance	Dealing with Local Concerns	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2015	Data to December 2015
	Satisfaction with Service Delivery	Victim satisfaction surveys (conducted via telephone interviews). Data to December 2015	Data to September 2015
	Special Constabulary	Strength data from ORIGIN, hours worked from DutySheet. Data to December 2015	n/a
	999 calls answered	Call handling data. Data to December 2015	n/a
	Non emergency calls answered	Call handling data. Data to December 2015	n/a
Continue to tackle crime and disorder	All Recorded Crime	Police recorded crime. Data to December 2015	Data to December 2015
	All Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to December 2015	Data to December 2015
	Victim-Based Crime	Police recorded crime. Data to December 2015	Data to December 2015
	Victim-Based Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to December 2015	Data to December 2015
	Perception of high anti-social behaviour	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2015	n/a
	Level of Anti-social behaviour	Police recorded incident data. Data to December 2015	n/a
	Robbery	Police recorded crime. Data to December 2015	Data to December 2015
	Satisfaction with Service Delivery - Burglary Dwelling	Victim satisfaction surveys (conducted via telephone interviews). Data to December 2015	Data to September 2015
	Burglary Dwelling	Police recorded crime. Data to December 2015	Data to December 2015
	Burglary Dwelling Prosecution Possible Outcome Rate	Police recorded crime. Data to December 2015	Data to December 2015
	Perception of drug misuse	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2015	n/a
Keeping people safe	Domestic Abuse Crime	Police recorded crime. Data to December 2015	n/a
	Domestic Abuse Prosecution Possible Outcome Rate	Police recorded crime. Data to December 2015	n/a
	Repeat Incidents of Domestic Abuse Reviewed at MARAC	MARAC Data - Data to December 2015	n/a
	Hate Crime	Police recorded crime. Data to December 2015	n/a
	Hate Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to December 2015	n/a
	Satisfaction with Service Delivery - Hate Incidents	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2015	Data to September 2015
Maintain the resilience of protective services	KSI Road Casualties	Cambridgeshire County Council data to December 2015	Data to September 2015
Organisational Health	Police officers sickness absence rate	Sickness data from ORIGIN. Data to December 2015	n/a
	Police staff sickness absence rate	Sickness data from ORIGIN. Data to December 2015	n/a

OTHER PERFORMANCE INDICATORS

	Indicator Name	Data used	Peer comparison data (iQuanta)
Arrests	Age, ethnicity and nationality of detainees	Data from NSPIS Custody. Data to December 2015	n/a
Stop Search	Age and ethnicity of people stop searched	Data from Stop Search database and NSPIS Custody. Data to December 2015	n/a