

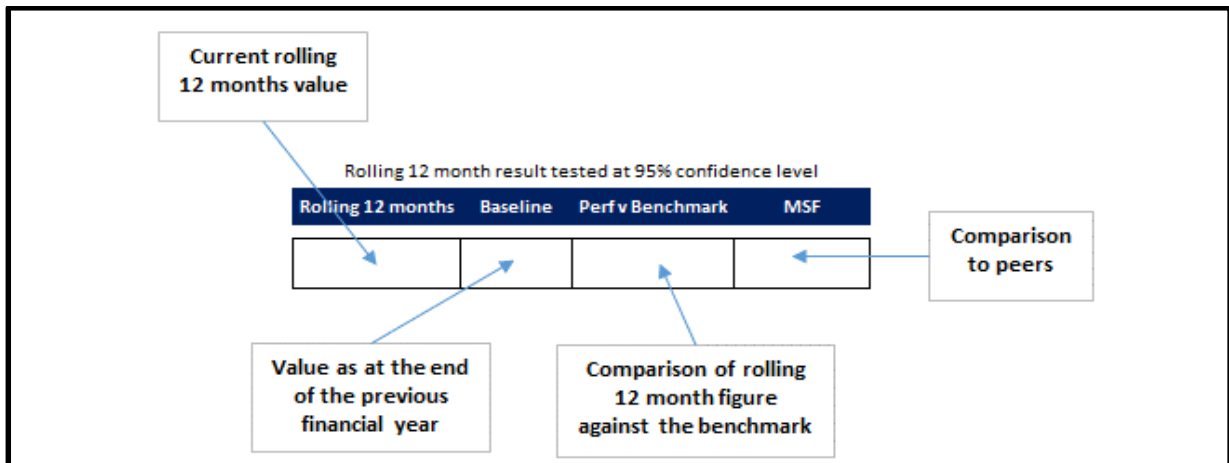
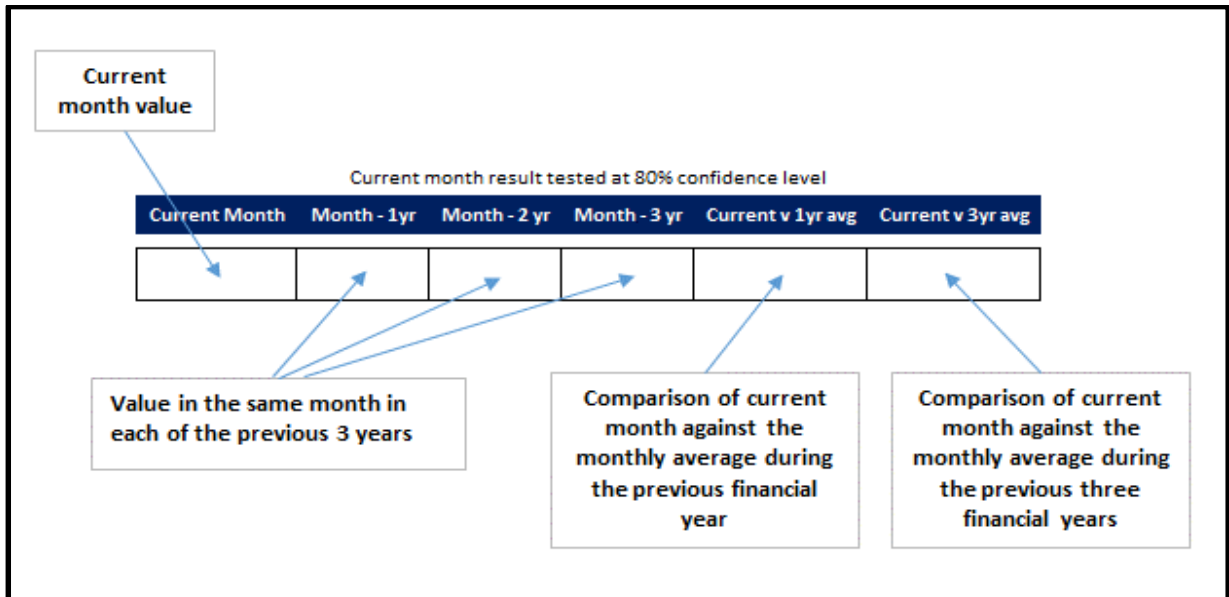
# **Cambridgeshire Constabulary**

## **Police and Crime Commissioner Performance Update**

**June 2015**

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### DASHBOARD EXPLANATION



Note: where a cell has been highlighted in grey, this indicates a significant change

### MOST SIMILAR FORCES

- Avon and Somerset
- Devon and Cornwall
- Gloucestershire
- Staffordshire
- Thames Valley
- Warwickshire
- Wiltshire

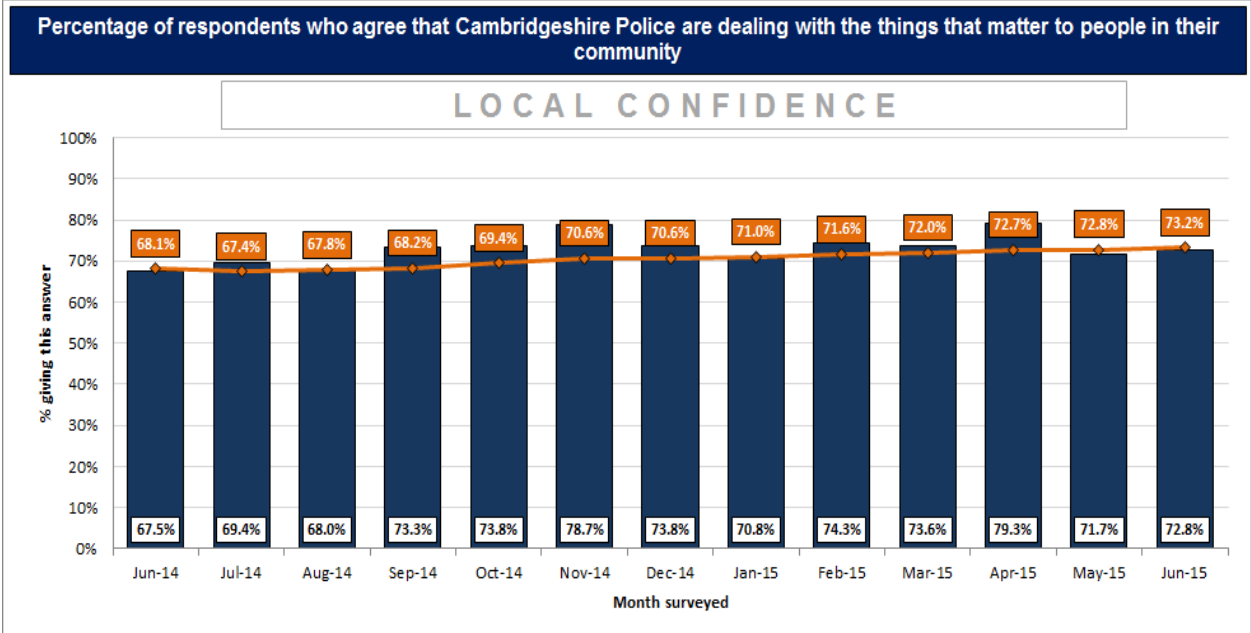
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## POLICE AND CRIME PLAN DASHBOARD

Maintain Local Police Performance	Current month result tested at 80% confidence level						Rolling 12 month result tested at 95% confidence level			
	Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Dealing with Local Concerns	72.8%	67.5%	70.3%	69.1%	Comparable	Comparable	73.2%	72.0%	Comparable	Lower
Satisfaction with Service Delivery	86.6%	81.2%	89.7%	93.1%	Comparable	Comparable	87.0%	86.2%	Comparable	Higher
Special Constabulary - N <sup>o</sup> of Officers	266	289	250	-	-	-	266	280	Below target	-
Special Constabulary - N <sup>o</sup> of Hours worked	6,268	5,450	4,964	-	Comparable	-	77,100	74,851	Higher	-
999 calls answered within 10 seconds	94.4%	96.0%	95.9%	91.8%	Comparable	Comparable	94.7%	94.9%	Comparable	-
Non-emergency calls answered within 30 seconds*	93.1%	91.4%	93.6%	82.6%	Comparable	Comparable	94.1%	94.1%	Comparable	-
Continue to tackle Crime and Disorder	Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
All Recorded Crime	4,066	3,939	3,713	4,078	Comparable	Comparable	46,752	46,318	Comparable	Comparable
Victim-Based Crime	3,677	3,503	3,253	3,581	Comparable	Higher	42,021	41,524	Comparable	Comparable
Perception of high ASB	0.0%	1.0%	0.3%	1.3%	Lower	Lower	0.6%	0.7%	Comparable	-
Anti-social behaviour	2,114	2,339	2,553	2,475	Comparable	Comparable	23,719	24,582	Lower	-
All Crime Prosecution Possible Outcome Rate	20.7%	24.9%	30.1%	27.3%	Lower	Lower	22.6%	24.4%	Comparable	Comparable
Satisfaction with Service Delivery - Burglary Dwelling	91.1%	95.7%	93.3%	89.2%	Comparable	Comparable	93.5%	94.4%	Comparable	Higher
Burglary Dwelling	160	175	153	237	Lower	Lower	2,255	2,296	Lower	Comparable
Burglary Dwelling Prosecution Possible Outcome Rate	15.0%	13.7%	17.0%	21.9%	Higher	Lower	10.2%	11.3%	Comparable	Comparable
Harm caused by all known OCGs operating in Cambs**	57.5	70.0	-	-	Lower	-	1,035	1,359	Lower	-
Harm caused by cohort of OCGs identified at year end**	36.7	n/a	n/a	n/a	Lower	n/a	845	1,359	Lower	-
Perception of Drug Misuse	8.2%	4.9%	10.0%	16.3%	Comparable	Lower	9.1%	8.8%	Comparable	-
Keeping People Safe	Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Outcome Rate for Domestic Abuse Crime	32.5%	35.5%	51.2%	46.8%	Comparable	Lower	33.0%	35.3%	Comparable	-
Hate Crime Prosecution Possible Outcome Rate	39.1%	24.0%	31.4%	51.4%	Higher	Lower	30.7%	29.7%	Comparable	-
Satisfaction with Service Delivery - Hate Incidents	62.5%	75.0%	63.6%	84.6%	Lower	Lower	79.2%	80.0%	Comparable	Comparable
Maintain the resilience of protective services	Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Reduce KSI Road Casualties	24	39	28	22	Comparable	Comparable	350	361	Lower	Comparable
Organisational Health	Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
Sickness - Police Officer	0.4	0.4	0.4	0.7	Lower	Lower	6.5	6.3		Below national average
Sickness - Police Staff	0.8	0.6	0.5	0.7	Comparable	Comparable	9.7	9.1		Above national average

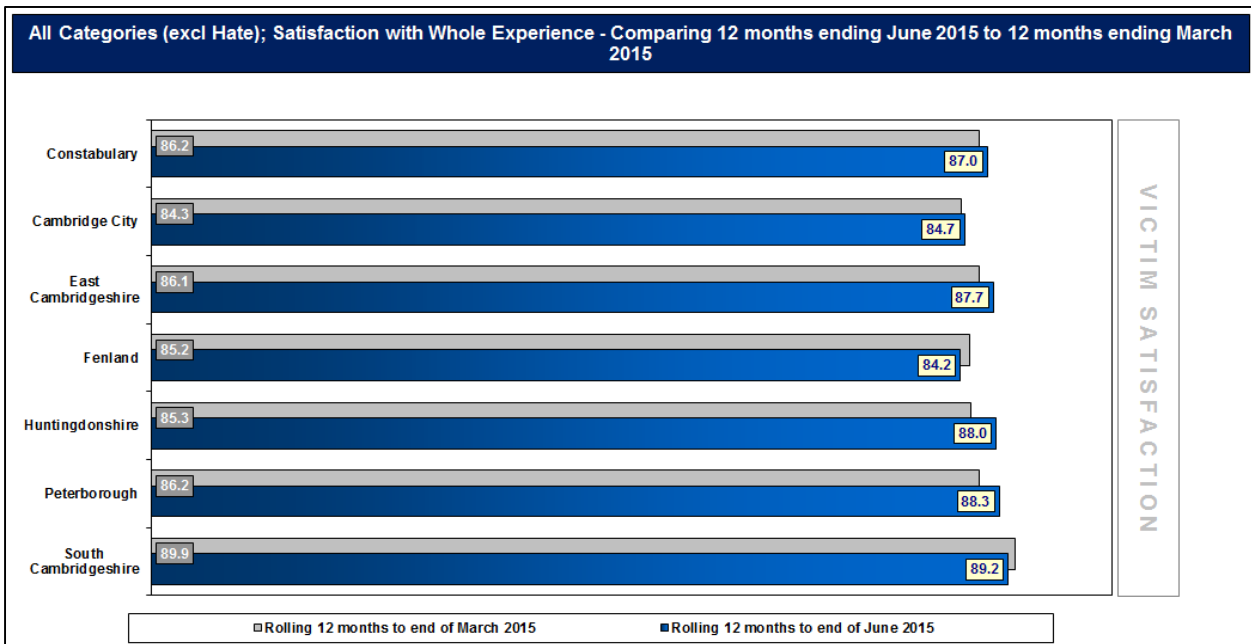
MAINTAIN LOCAL POLICE PERFORMANCE

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
72.8%	67.5%	70.3%	69.1%	Comparable	Comparable	73.2%	72.0%	Comparable	Lower



Policing in Cambridgeshire Survey data to June 2015

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
86.6%	81.2%	89.7%	93.1%	Comparable	Comparable	87.0%	86.2%	Comparable	Higher

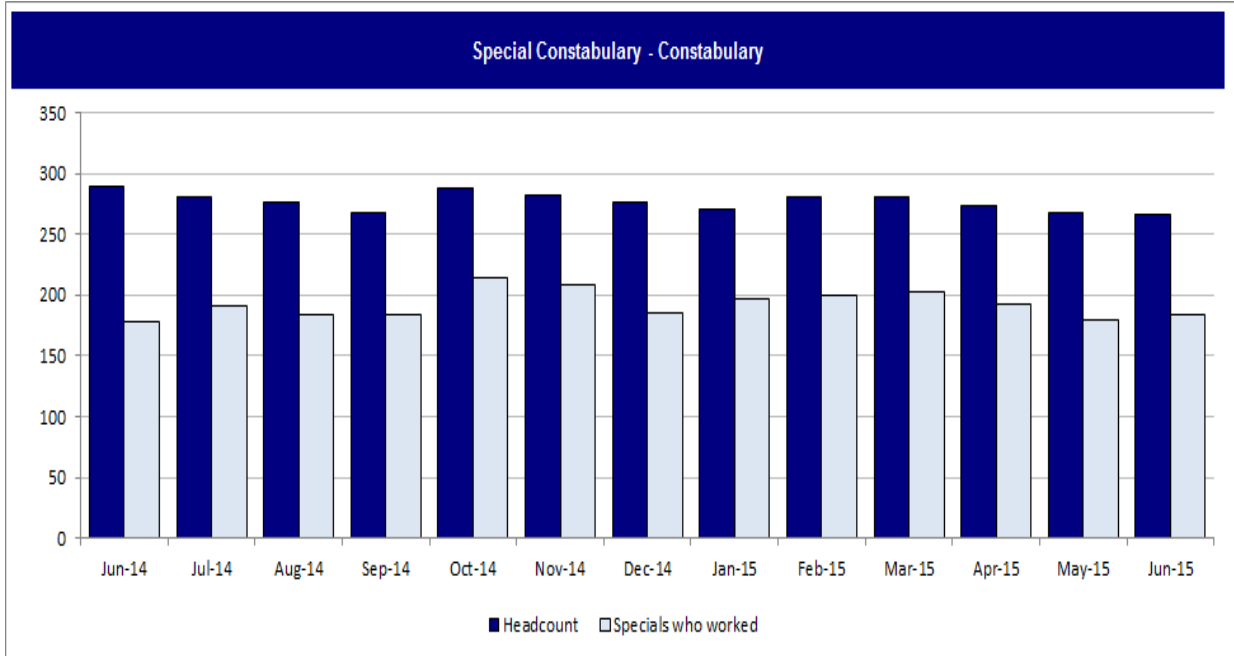


Victim Satisfaction Survey data to June 2015

**SPECIAL CONSTABULARY**

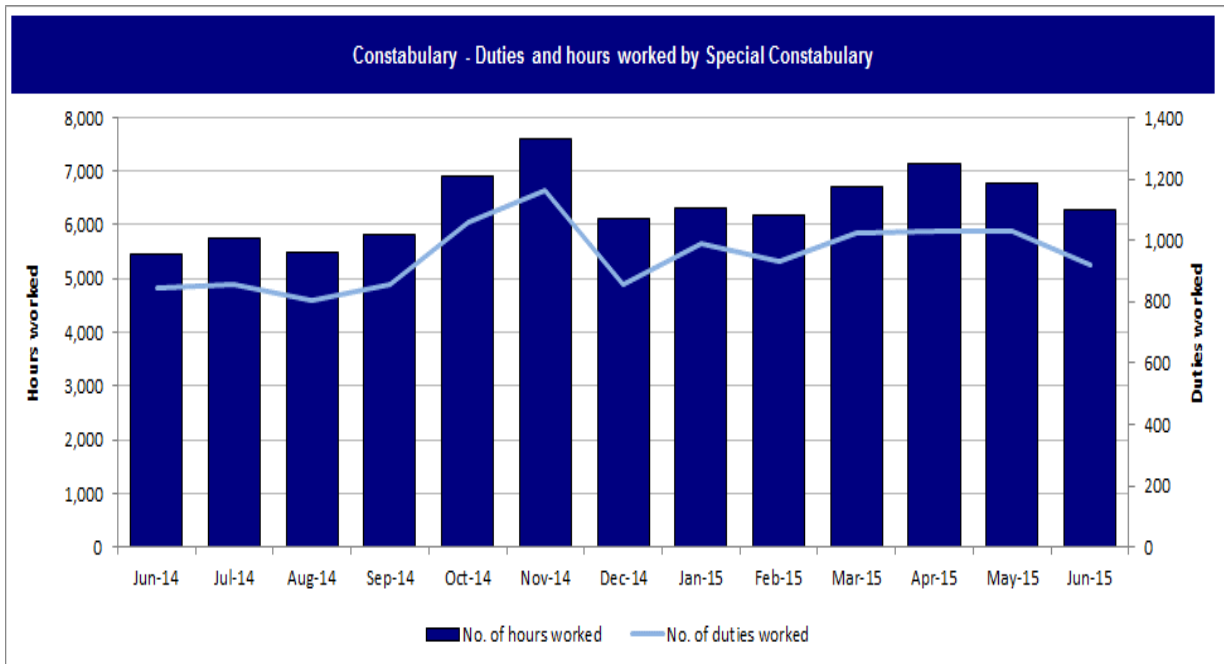
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
266	289	250	-	-	-

Rolling 12 months	Baseline	Perf v Benchmark	MSF
266	280	Below target	-



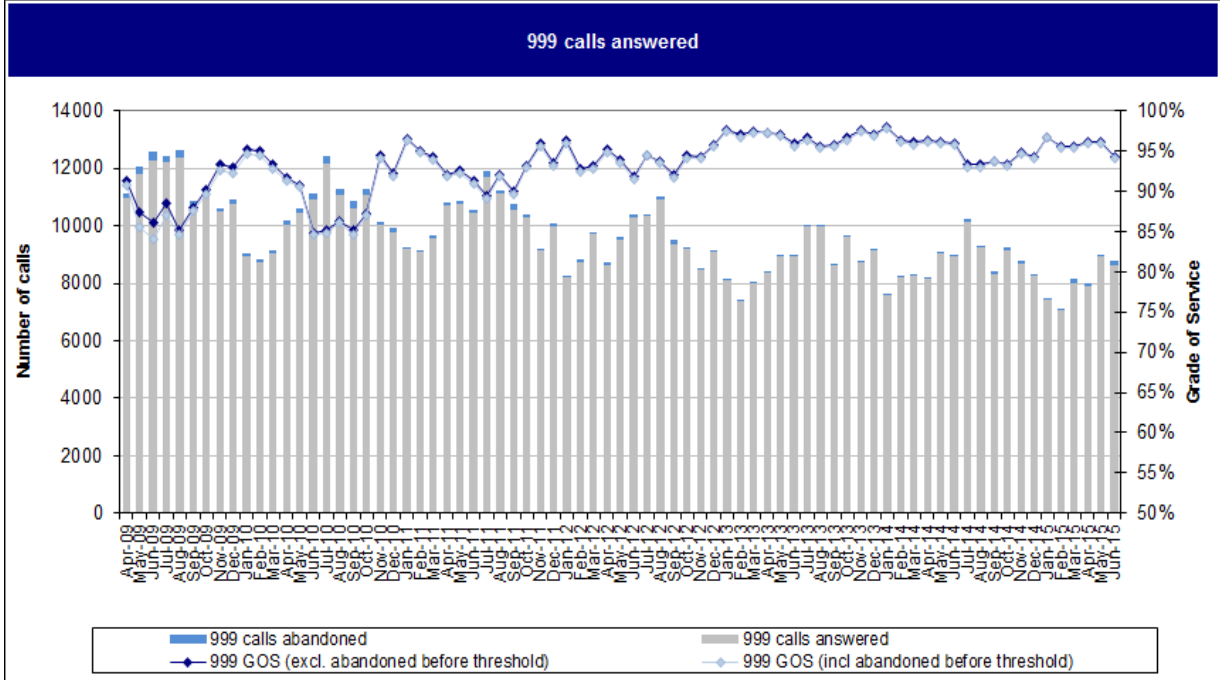
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
6,268	5,450	4,963	-	Comparable	-

Rolling 12 months	Baseline	Perf v Benchmark	MSF
77,100	74,851	Higher	-

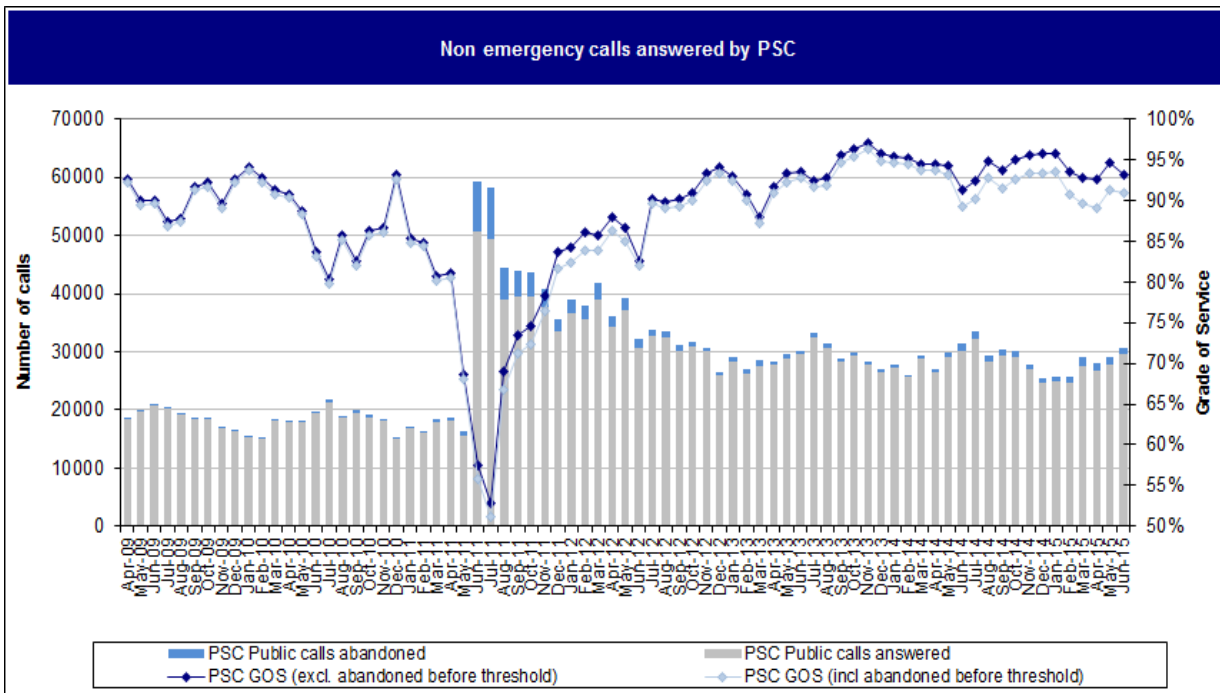


CALL HANDLING

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
94.4%	96.0%	95.9%	91.8%	Comparable	Comparable	94.7%	94.9%	Comparable	-

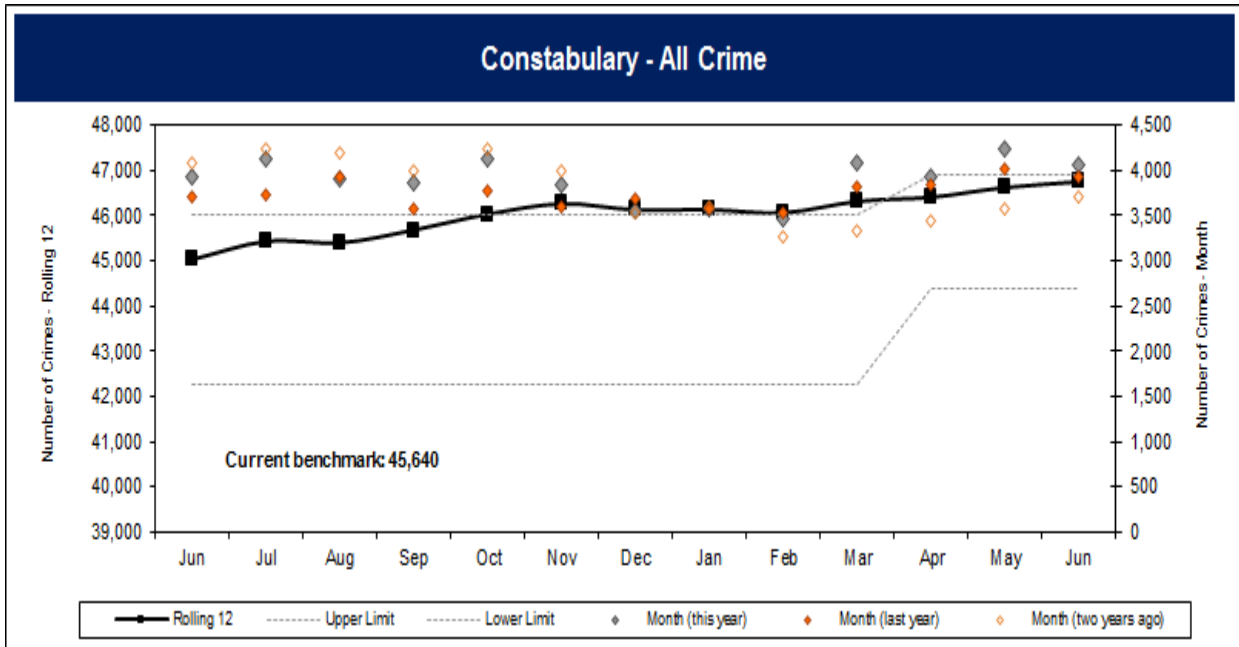


Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
93.1%	91.4%	93.6%	82.6%	Comparable	Comparable	94.1%	94.1%	Comparable	-

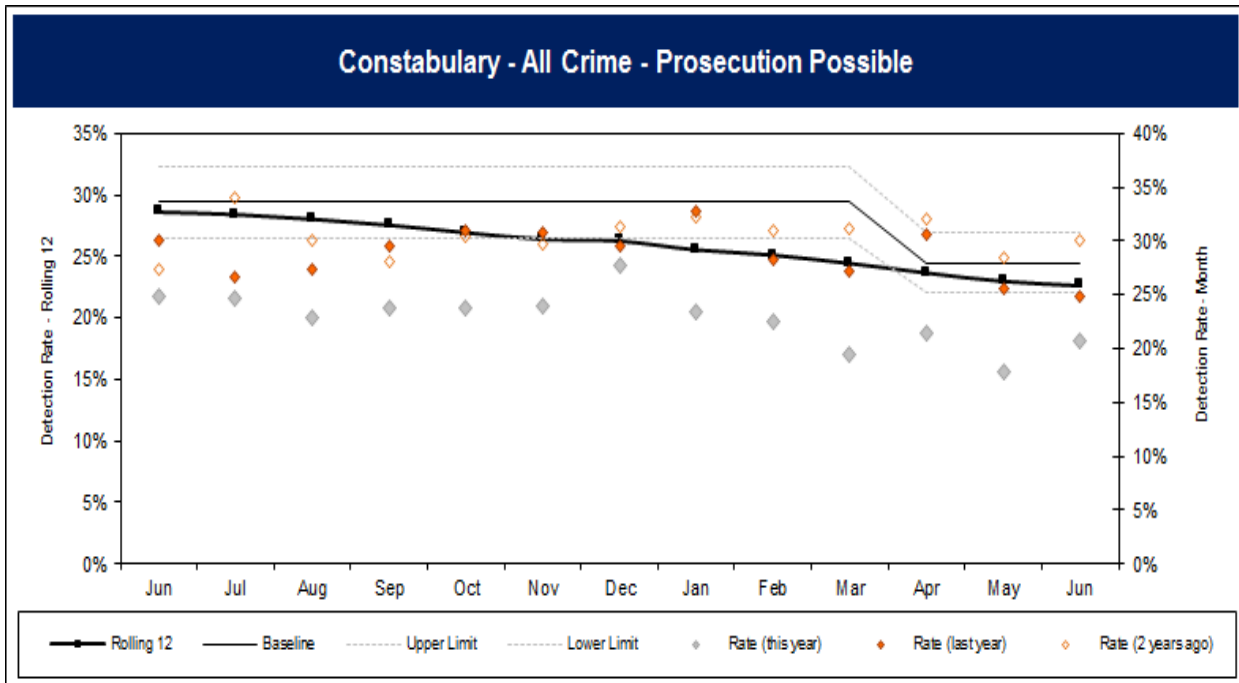


CONTINUE TO TACKLE CRIME AND DISORDER

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
4,066	3,939	3,713	4,078	Comparable	Comparable	46,752	46,318	Comparable	Comparable



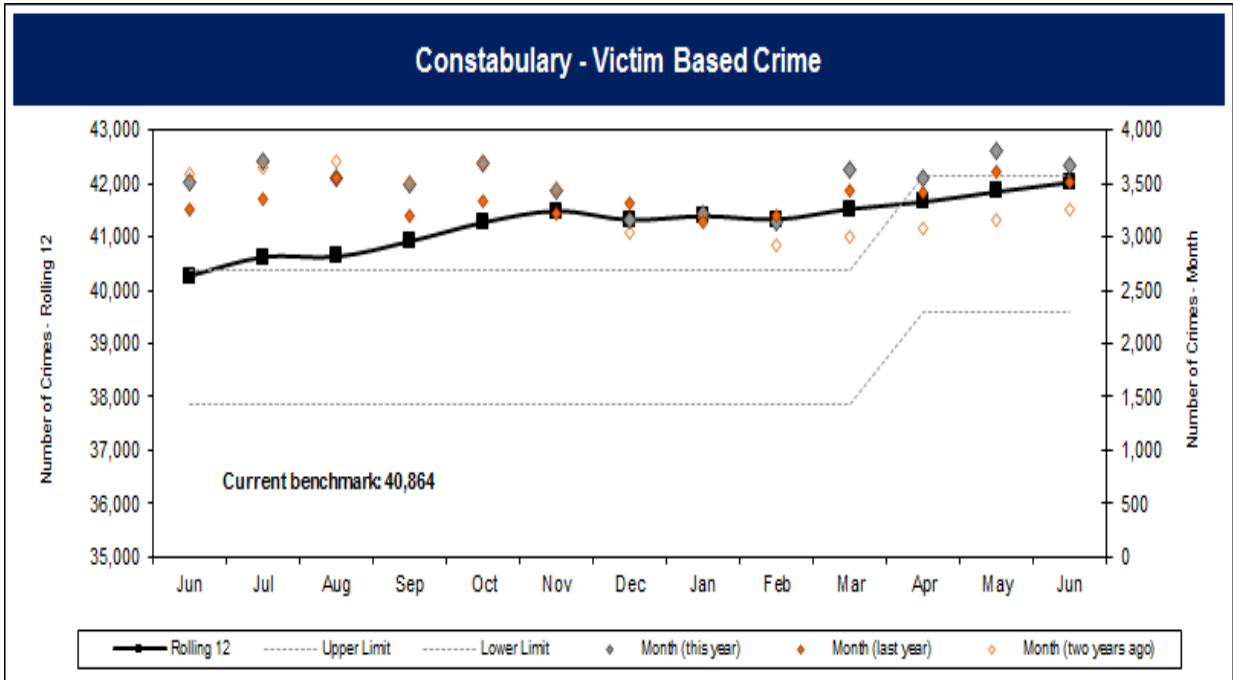
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
20.7%	24.9%	30.1%	27.3%	Lower	Lower	22.6%	24.4%	Comparable	Comparable





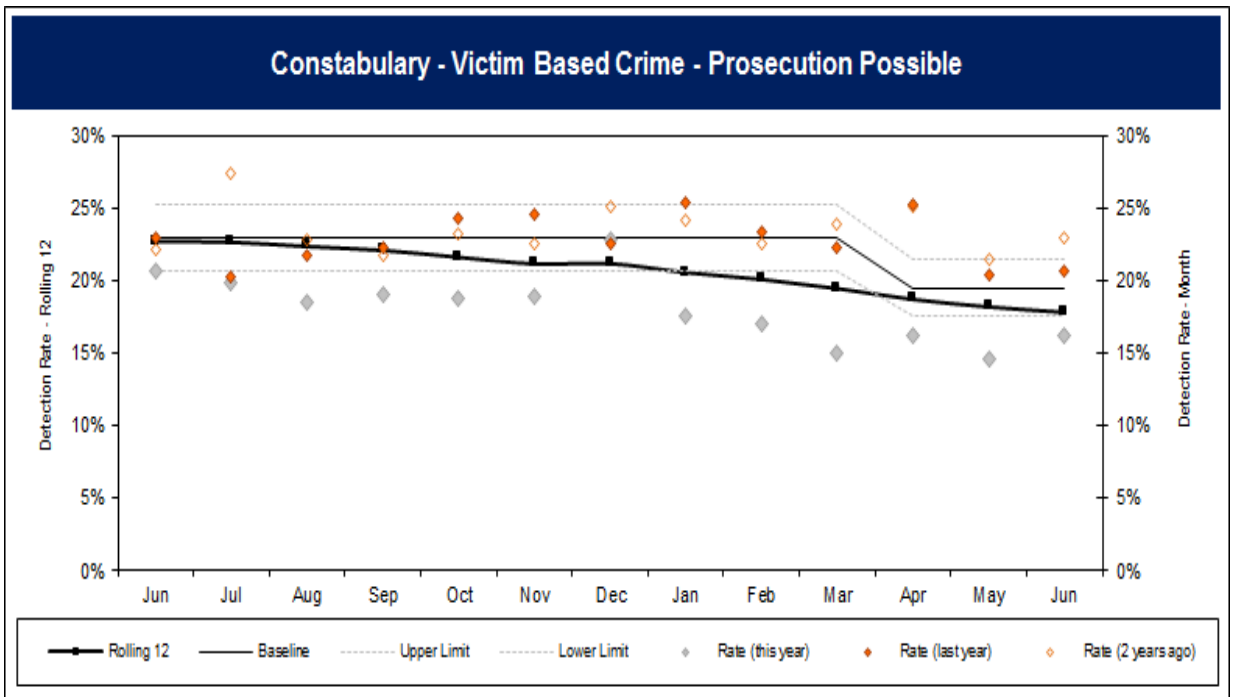
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
3,677	3,503	3,253	3,581	Comparable	Higher

Rolling 12 months	Baseline	Perf v Benchmark	MSF
42,021	41,524	Comparable	Comparable



Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
16.2%	20.6%	23.0%	22.1%	Lower	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
17.8%	19.5%	Comparable	Comparable

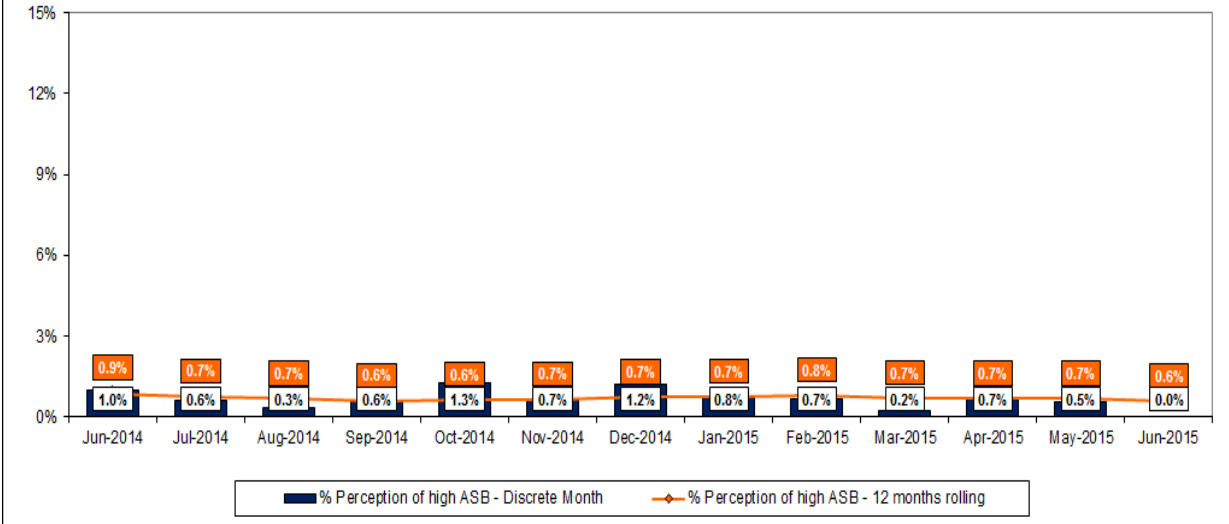


# NOT PROTECTIVELY MARKED

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
0.0%	1.0%	0.3%	1.3%	Lower	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.6%	0.7%	Comparable	-

Constabulary; % of respondents who perceive that there is a high level of ASB in their area; showing 12 months rolling and discrete month data over time

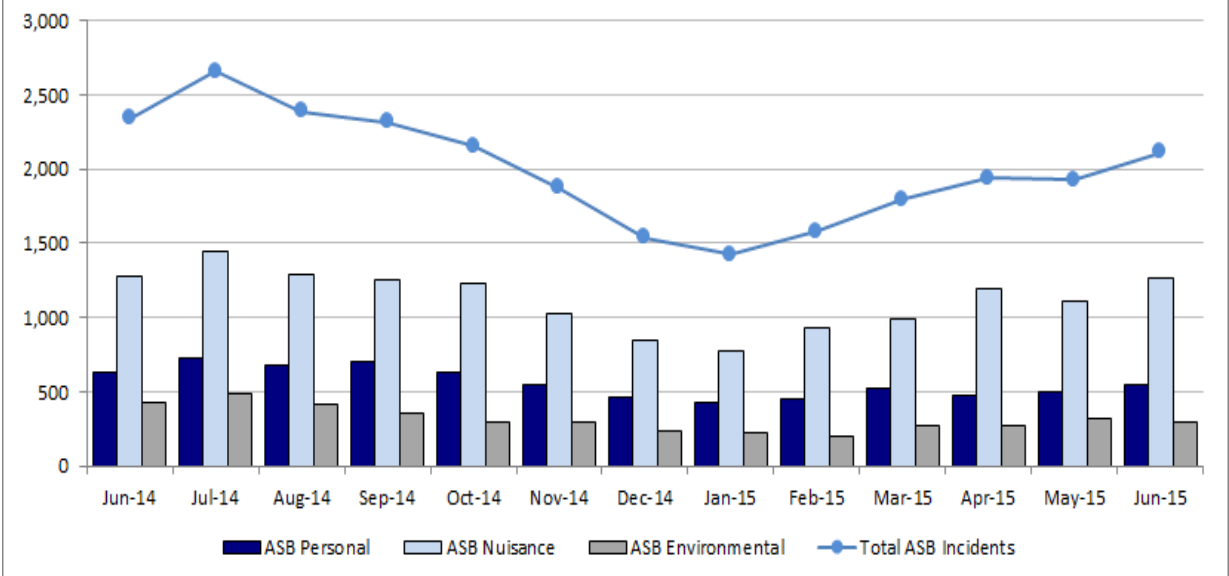


## Policing in Cambridgeshire Survey data to June 2015

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
2,114	2,339	2,553	2,475	Comparable	Comparable

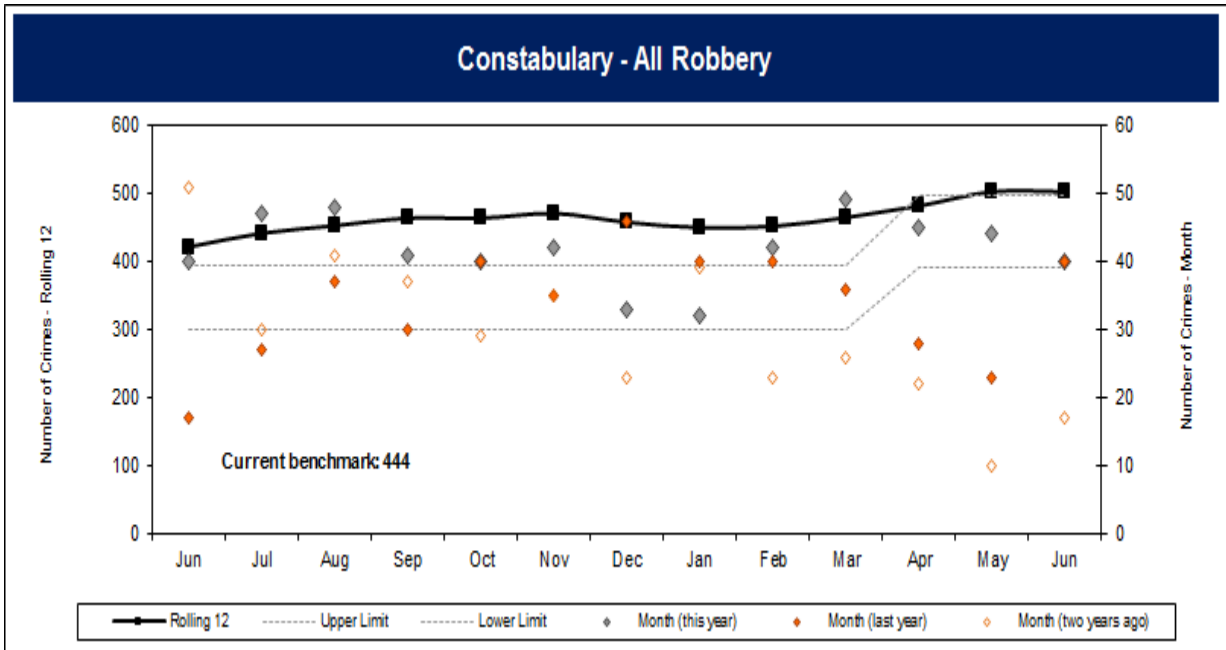
Rolling 12 months	Baseline	Perf v Benchmark	MSF
23,719	24,582	Lower	-

### Constabulary - ASB Incidents

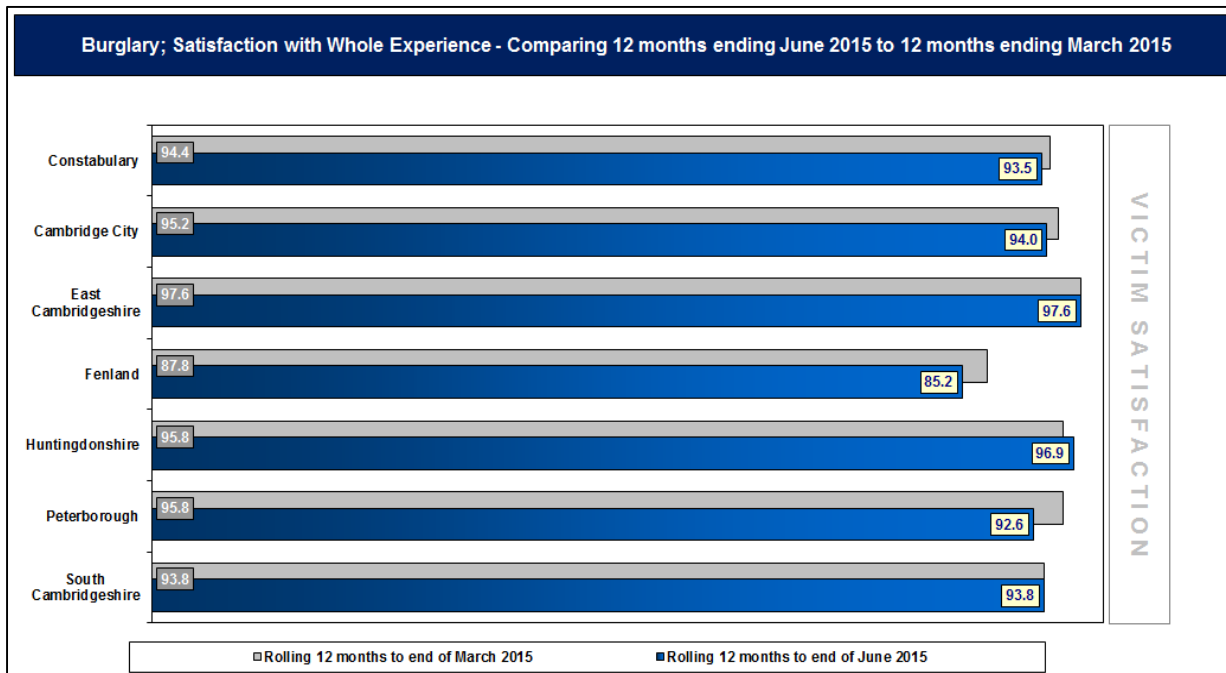


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Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
40	40	17	51	Comparable	Comparable	503	465	Higher	Higher



Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
91.9%	95.7%	93.3%	89.2%	Comparable	Comparable	93.5%	94.4%	Comparable	Higher

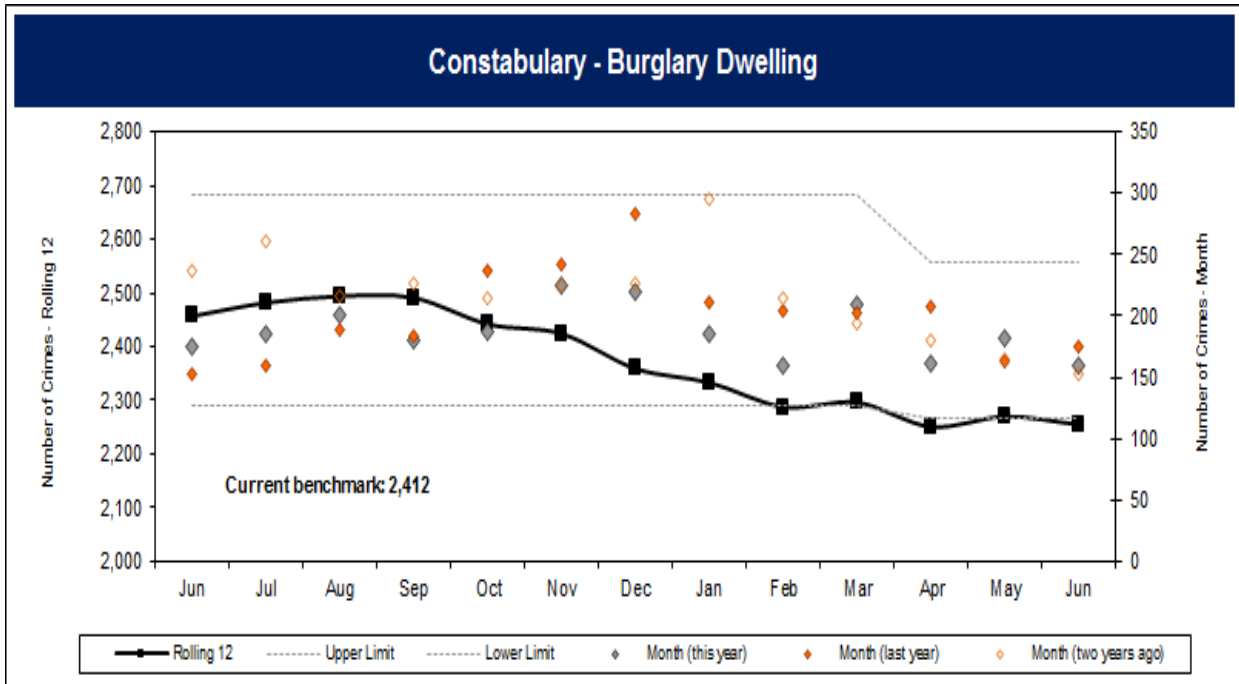


Victim Satisfaction Survey data to June 2015

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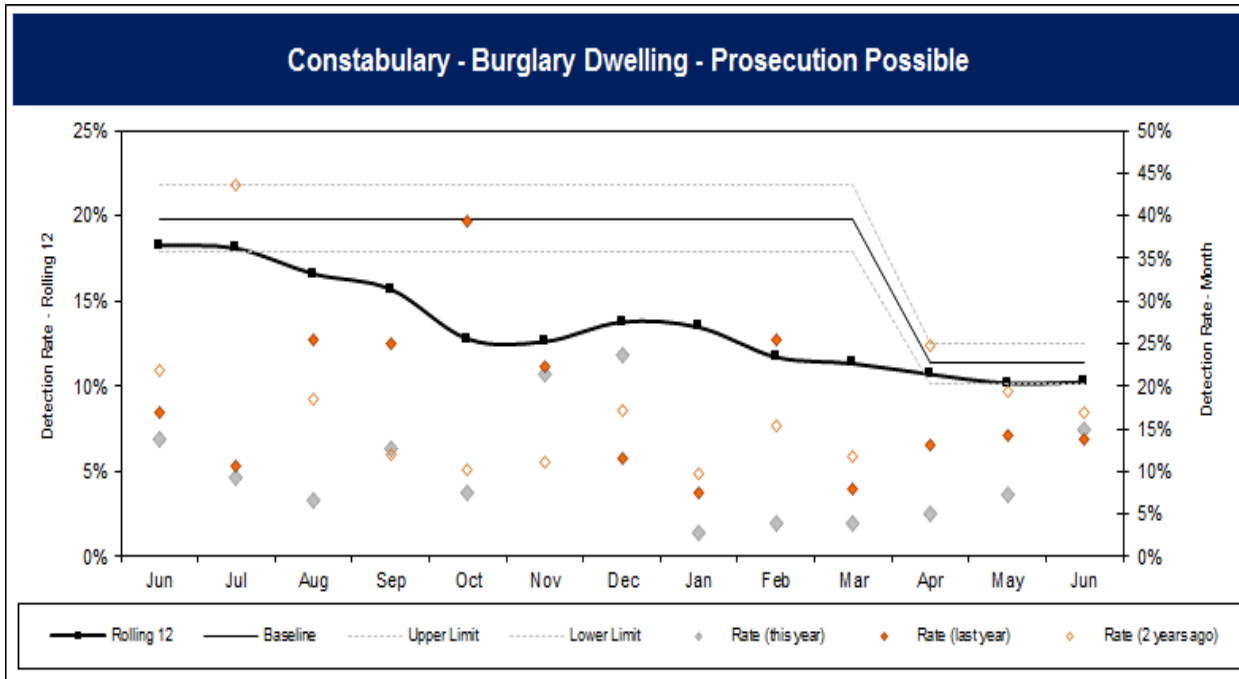
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
160	175	153	237	Lower	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
2,255	2,296	Lower	Higher



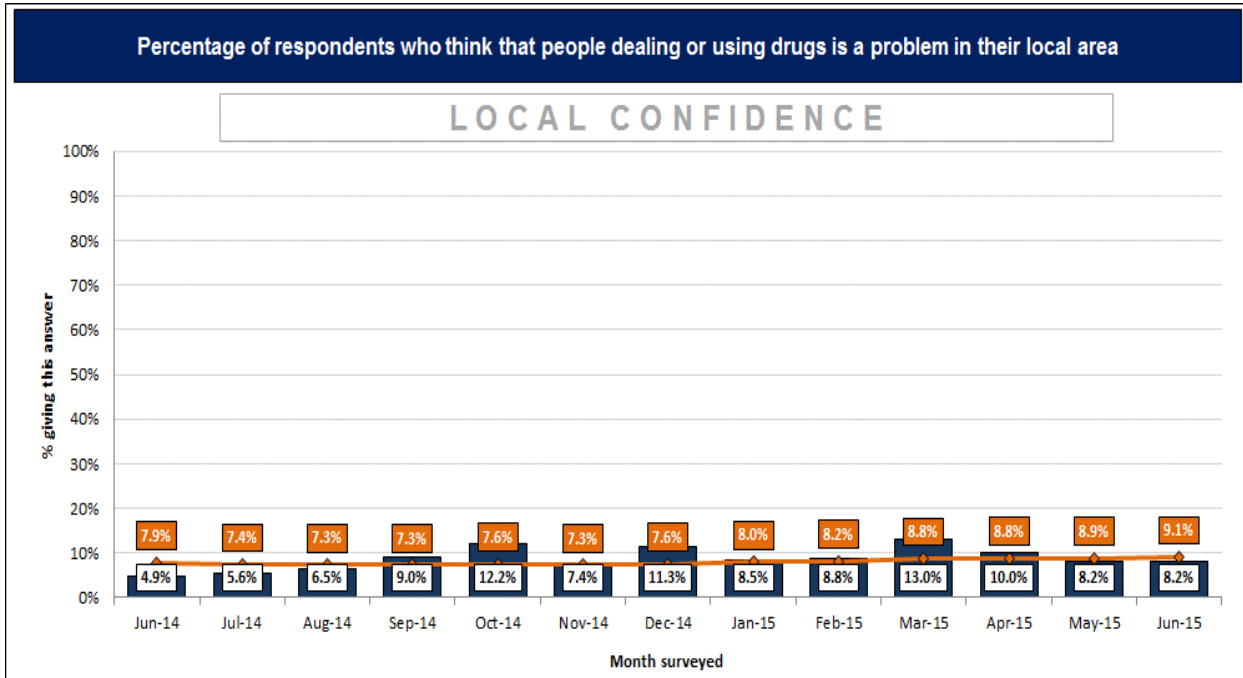
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
15.0%	13.7%	17.0%	21.9%	Higher	Higher

Rolling 12 months	Baseline	Perf v Benchmark	MSF
10.2%	11.3%	Comparable	Comparable



# NOT PROTECTIVELY MARKED

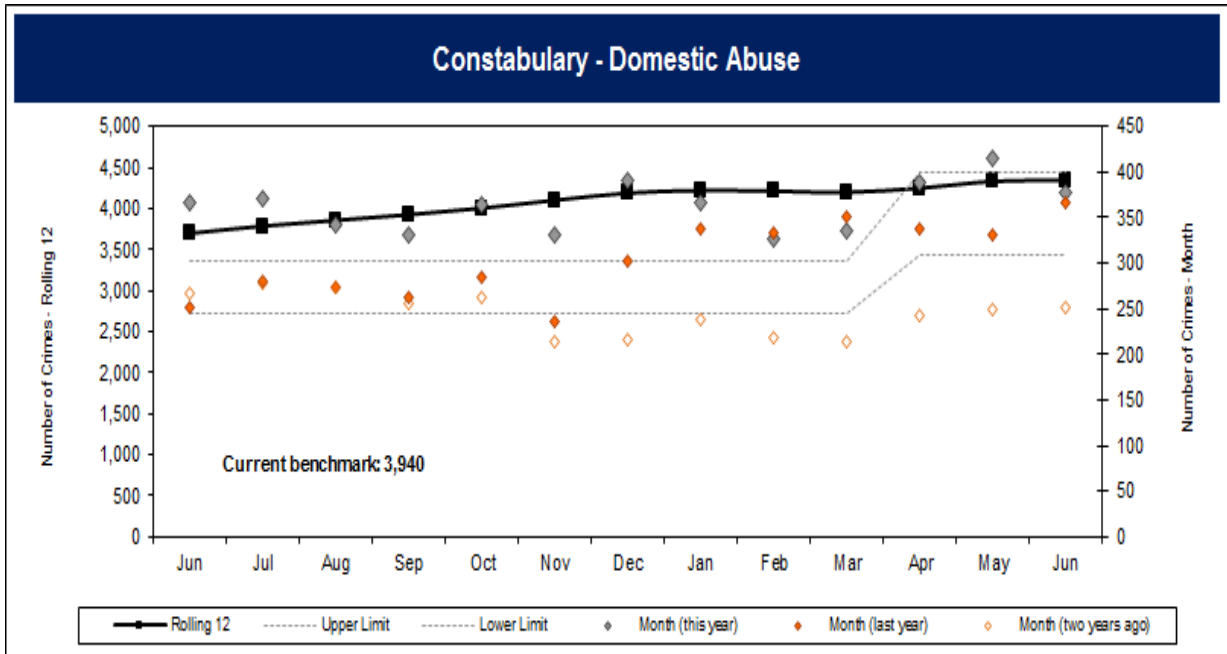
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
8.2%	4.9%	10.0%	16.3%	Comparable	Lower	9.1%	8.8%	Comparable	-



*Policing in Cambridgeshire Survey data to June 2015*

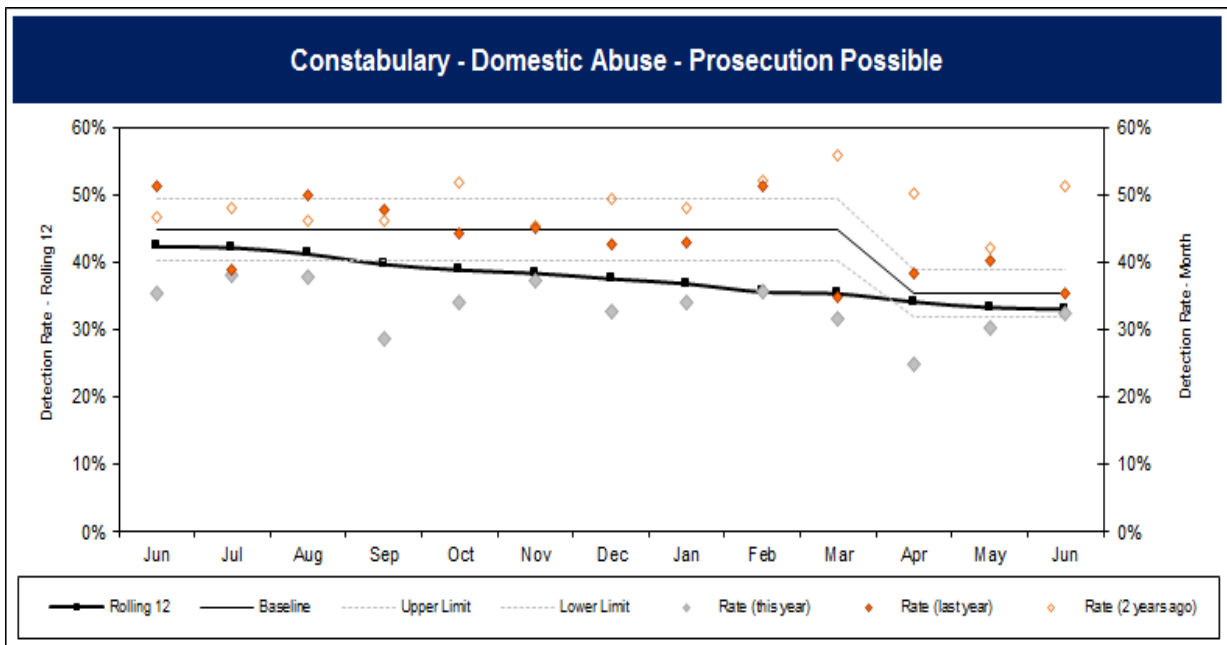
**KEEPING PEOPLE SAFE**

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
378	366	252	267	Higher	Higher	4,344	4,197	Comparable	-



*As the Constabulary proactively encourages victims of Domestic Abuse to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.*

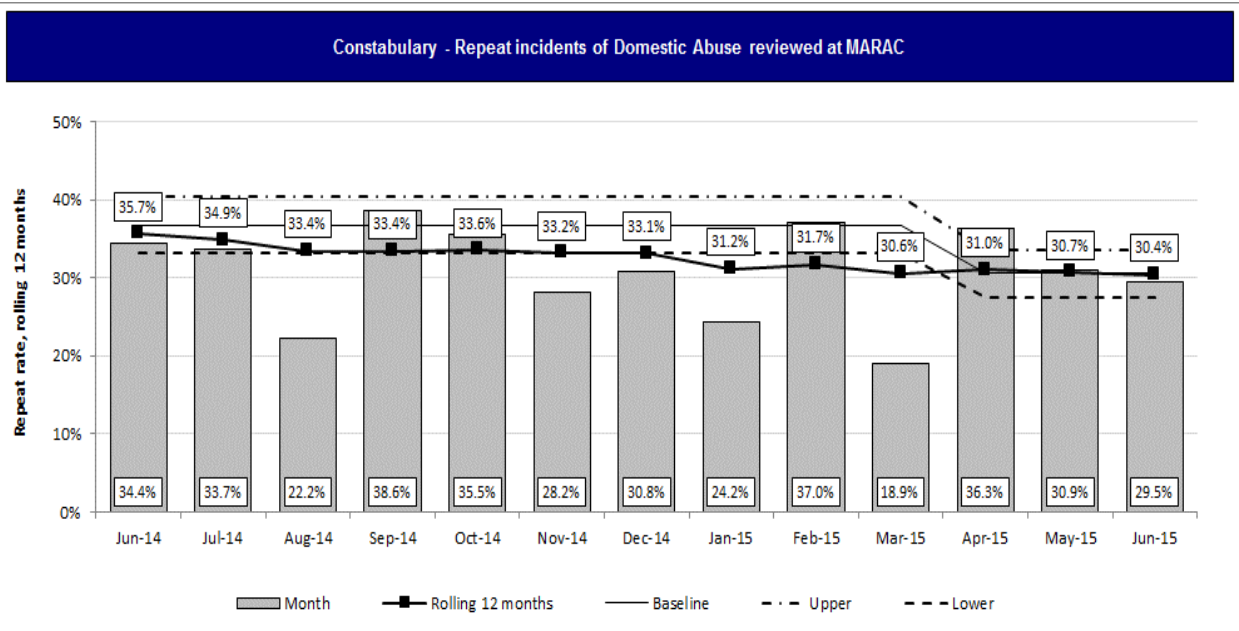
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
32.5%	35.5%	52.1%	46.8%	Comparable	Lower	33.0%	35.3%	Comparable	-



# NOT PROTECTIVELY MARKED

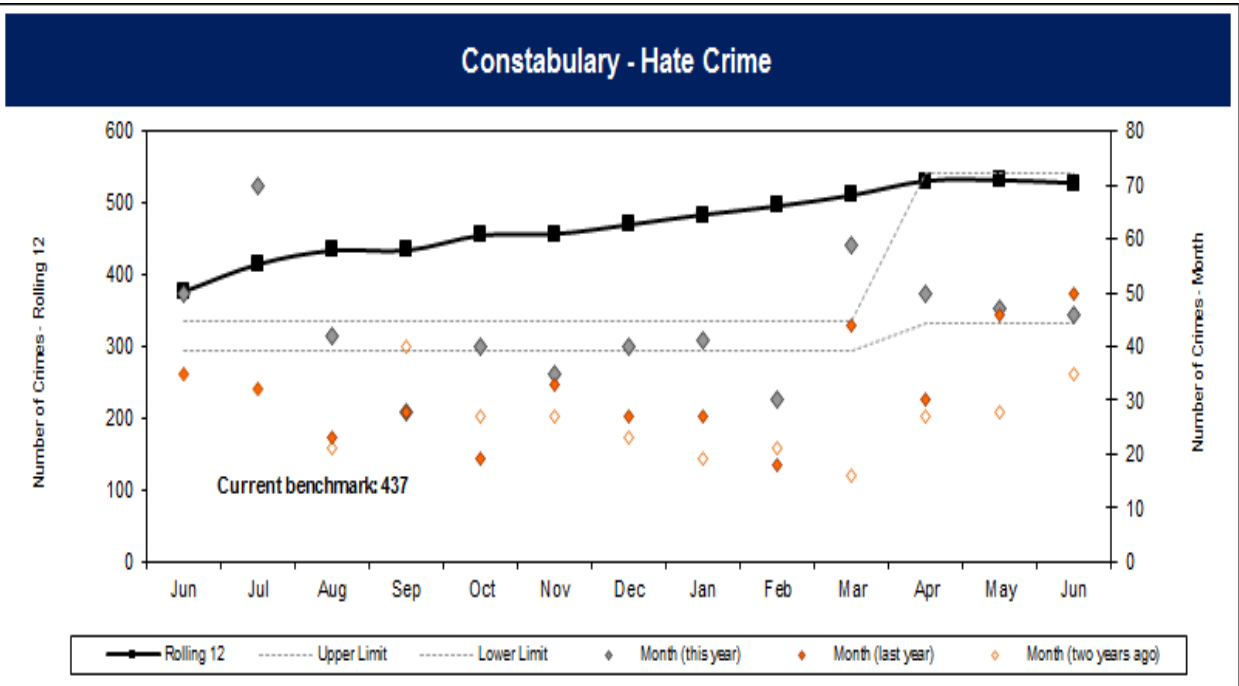
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
29.5%	34.4%	29.7%	28.9%	Comparable	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
30.4%	30.6%	Comparable	-



Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
46	50	35	35	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
528	511	Comparable	

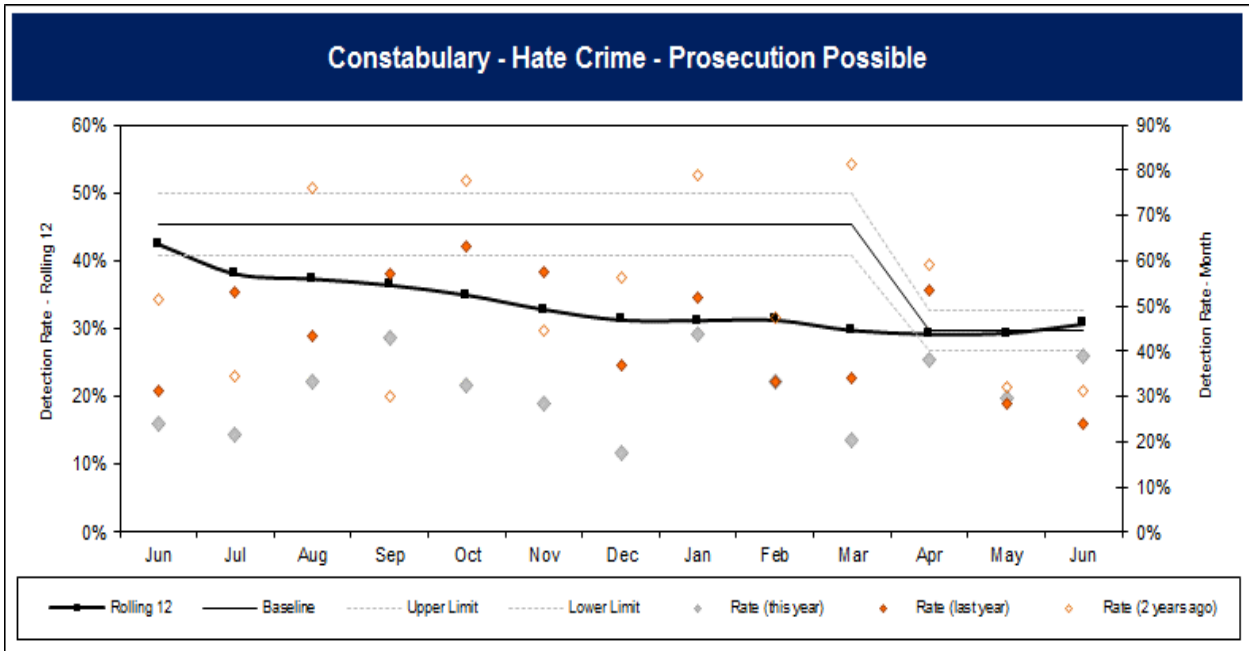


As the Constabulary proactively encourages victims of Hate Crime to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.

NOT PROTECTIVELY MARKED

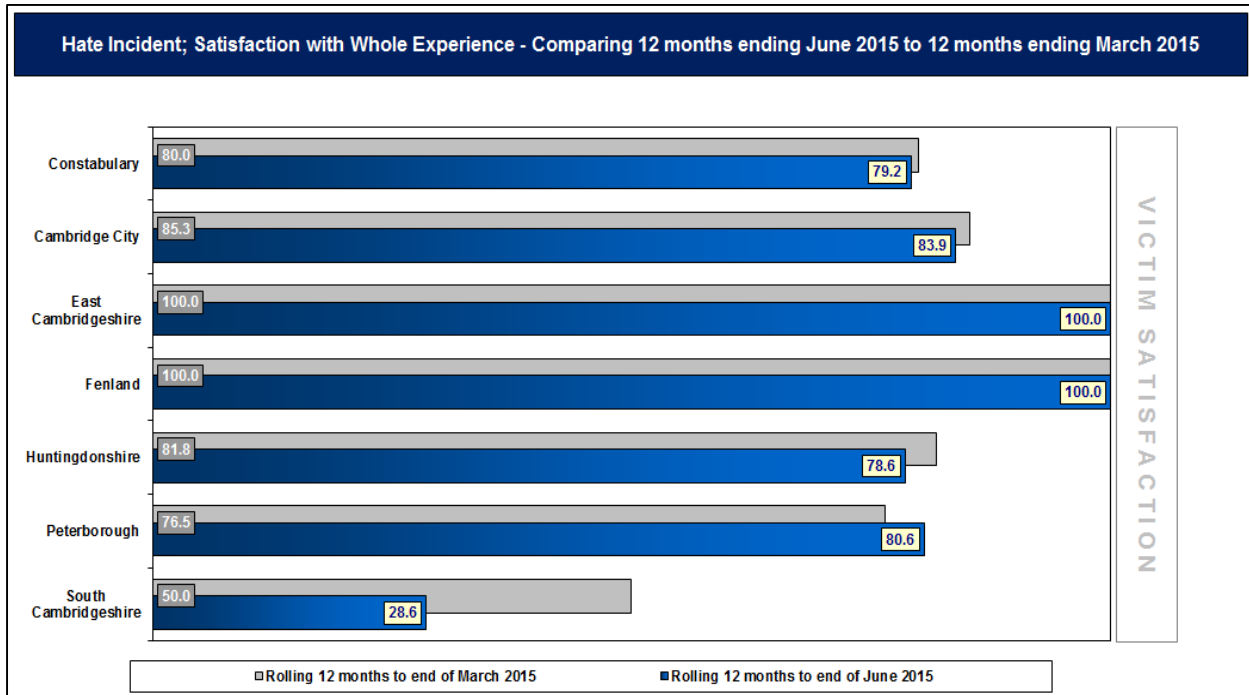
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
39.1%	24.0%	31.4%	51.4%	Higher	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
30.7%	29.7%	Comparable	-



Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg
62.5%	75.0%	63.6%	84.6%	Lower	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
79.2%	80.0%	Comparable	Comparable

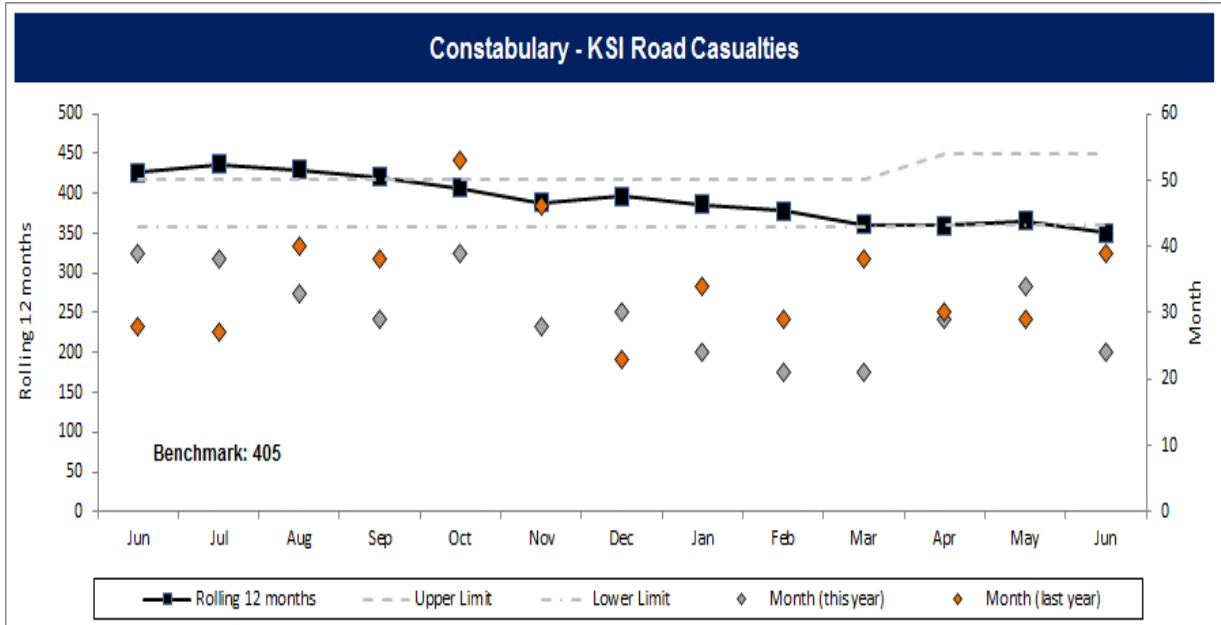


Victim Satisfaction Survey data to June 2015



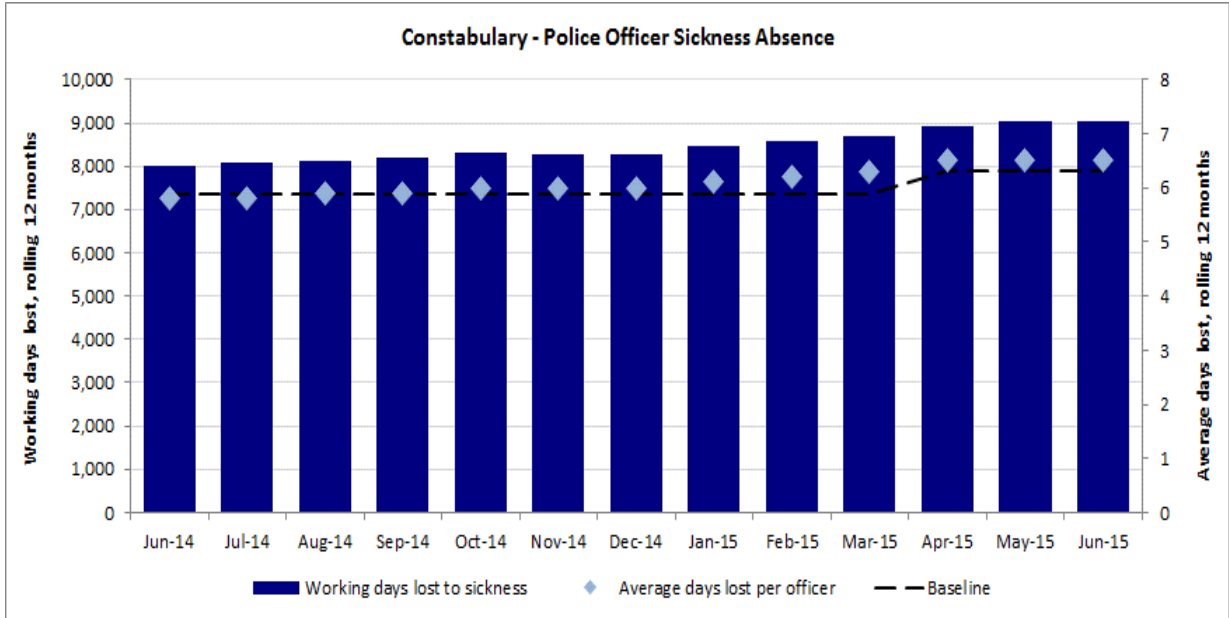
**MAINTAIN THE RESILIENCE OF PROTECTIVE SERVICES**

Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
24	39	28	22	Comparable	Comparable	350	361	Lower	Comparable

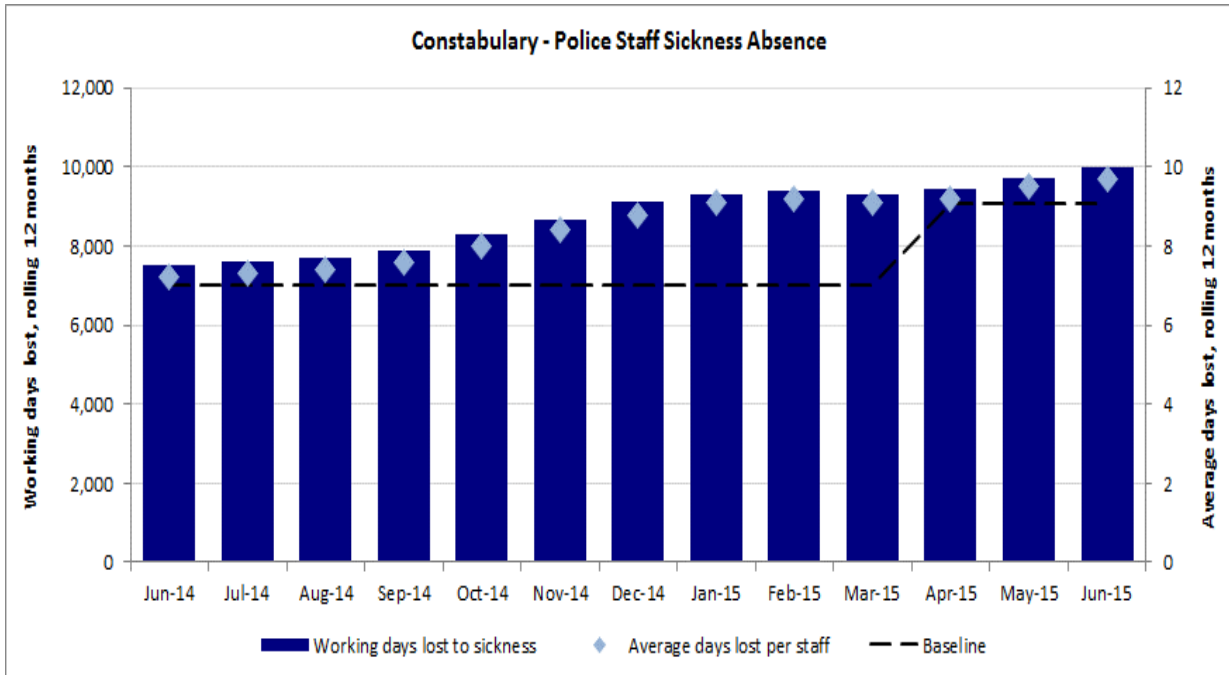


ORGANISATIONAL HEALTH

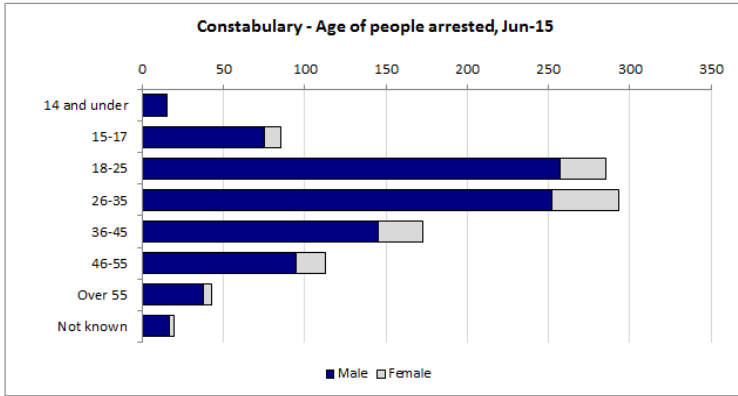
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.4	0.4	0.4	0.7	Lower	Lower	6.5	3.6		Below national average



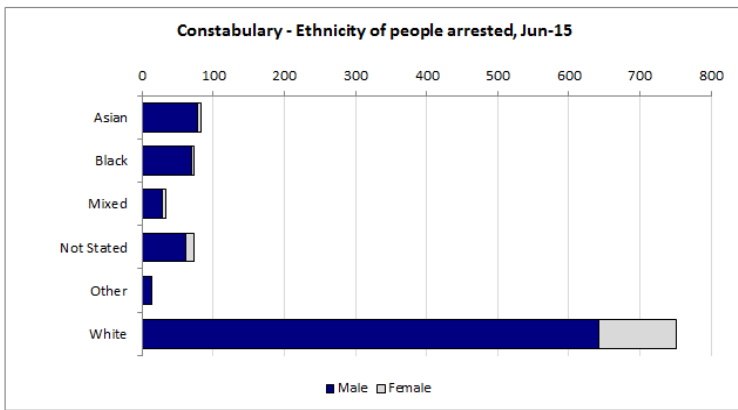
Current Month	Jun-14	Jun-13	Jun-12	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.8	0.6	0.5	0.7	Comparable	Comparable	9.7	9.1		Above national average



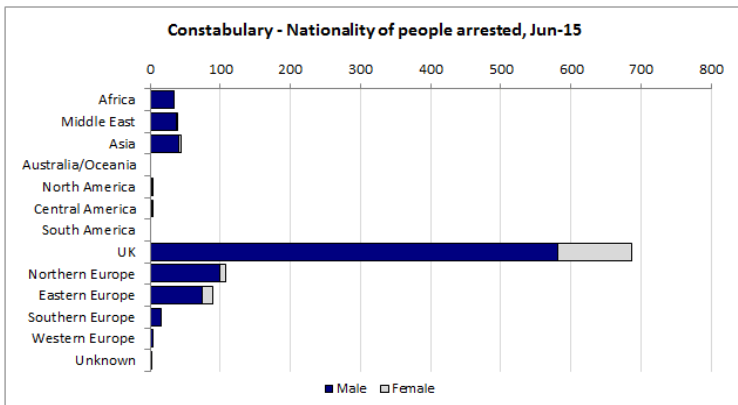
ARRESTS



SUMMARY - AGE		
	Jun-15	Rolling 12 *
14 and under	1.5%	1.7%
15-17	8.3%	6.9%
18-25	27.8%	28.8%
26-35	28.5%	29.5%
36-45	16.8%	18.2%
46-55	11.0%	9.6%
Over 55	4.2%	3.9%
Not known	1.9%	1.4%
<b>TOTAL ARRESTS</b>	<b>1,027</b>	<b>12,360</b>
<i>Juveniles</i>	<i>9.7%</i>	<i>8.6%</i>



SUMMARY - ETHNICITY		
	Jun-15	Rolling 12 *
Asian	8.1%	6.6%
Black	7.1%	6.4%
Mixed	3.2%	2.7%
Not Stated	7.1%	6.1%
Other	1.4%	1.6%
White	73.1%	76.6%
<b>TOTAL ARRESTS</b>	<b>1,027</b>	<b>12,360</b>

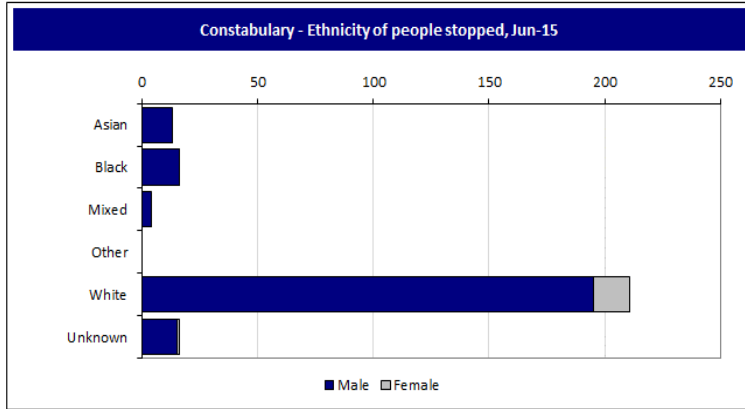


SUMMARY - NATIONALITY		
	Jun-15	Rolling 12 *
Africa	3.3%	3.1%
Middle East	3.7%	2.0%
Asia	4.3%	3.0%
Australia/Oceania	0.0%	0.2%
North America	0.4%	0.3%
Central America	0.3%	0.2%
South America	0.0%	0.1%
Total America	0.7%	0.5%
UK	66.9%	70.8%
Northern Europe	10.4%	10.1%
Eastern Europe	8.7%	7.5%
Southern Europe	1.5%	2.1%
Western Europe	0.4%	0.3%
Europe (excl UK)	20.9%	19.9%
Europe (incl UK)	87.8%	90.8%
Unknown	0.2%	0.4%

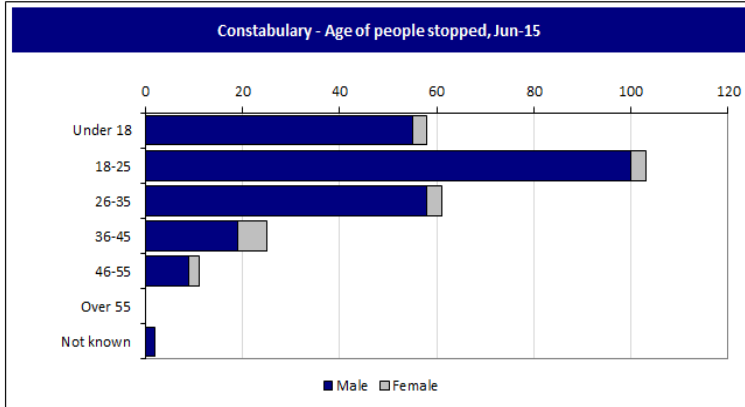
\* Current rolling 12 months to June 2015

Data from NSPIS Custody

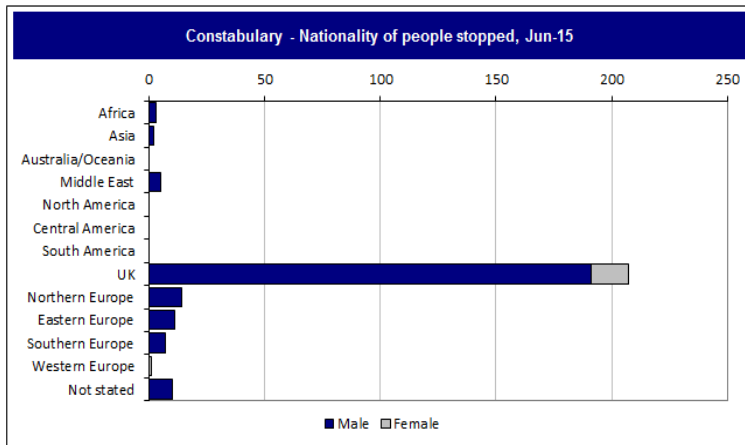
STOP SEARCHES



SUMMARY - ETHNICITY		
	Jun-15	Rolling 12
Asian	5.0%	7.2%
Black	6.2%	4.7%
Mixed	1.5%	2.4%
Other	0.0%	0.6%
White	81.2%	79.5%
Unknown	6.2%	5.6%
<b>TOTAL</b>	<b>260</b>	<b>4,731</b>



SUMMARY - AGE		
	Jun-15	Rolling 12
Under 18	22.3%	21.5%
18-25	39.6%	46.5%
26-35	23.5%	20.0%
36-45	9.6%	8.1%
46-55	4.2%	2.6%
Over 55	0.0%	0.7%
Not known	0.8%	0.7%
<b>TOTAL</b>	<b>260</b>	<b>4,731</b>



SUMMARY - NATIONALITY		
	Jun-15	Rolling 12
Africa	1.2%	1.0%
Asia	0.8%	1.6%
Australia/Oceania	0.0%	0.1%
Middle East	1.9%	0.5%
North America	0.0%	0.1%
Central America	0.0%	0.1%
South America	0.0%	0.1%
Total America	0.0%	0.3%
UK	79.6%	80.1%
Northern Europe	5.4%	5.4%
Eastern Europe	4.2%	5.9%
Southern Europe	2.7%	2.1%
Western Europe	0.4%	0.2%
Europe (excl UK)	12.7%	13.6%
Europe (incl UK)	92.3%	93.7%
Not stated	3.8%	2.9%

\* Current rolling 12 months to June 2015

Data from Stop Search database

INFORMATION SHEET

	Indicator Name	Data used	Peer comparison data (iQuanta)
<b>Maintain local police performance</b>	Dealing with Local Concerns	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to June 2015	Data to March 2015
	Satisfaction with Service Delivery	Victim satisfaction surveys (conducted via telephone interviews). Data to June 2015	Data to June 2015
	Special Constabulary	Strength data from ORIGIN, hours worked from DutySheet. Data to June 2015	n/a
	999 calls answered	Call handling data. Data to June 2015	n/a
	Non emergency calls answered	Call handling data. Data to June 2015	n/a
<b>Continue to tackle crime and disorder</b>	All Recorded Crime	Police recorded crime. Data to June 2015	Data to June 2015
	All Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to June 2015	Data to June 2015
	Victim-Based Crime	Police recorded crime. Data to June 2015	Data to June 2015
	Victim-Based Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to June 2015	Data to June 2015
	Perception of high anti-social behaviour	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to June 2015	n/a
	Level of Anti-social behaviour	Police recorded incident data. Data to June 2015	n/a
	Robbery	Police recorded crime. Data to June 2015	Data to June 2015
	Satisfaction with Service Delivery - Burglary Dwelling	Victim satisfaction surveys (conducted via telephone interviews). Data to June 2015	Data to June 2015
	Burglary Dwelling	Police recorded crime. Data to June 2015	Data to June 2015
	Burglary Dwelling Prosecution Possible Outcome Rate	Police recorded crime. Data to June 2015	Data to June 2015
	Perception of drug misuse	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to June 2015	n/a
<b>Keeping people safe</b>	Domestic Abuse Crime	Police recorded crime. Data to June 2015	n/a
	Domestic Abuse Prosecution Possible Outcome Rate	Police recorded crime. Data to June 2015	n/a
	Repeat Incidents of Domestic Abuse Reviewed at MARAC	MARAC Data - Data to June 2015	n/a
	Hate Crime	Police recorded crime. Data to June 2015	n/a
	Hate Crime Prosecution Possible Outcome Rate	Police recorded crime. Data to June 2015	n/a
	Satisfaction with Service Delivery - Hate Incidents	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to June 2015	Data to June 2015
<b>Maintain the resilience of protective services</b>	KSI Road Casualties	Cambridgeshire County Council data to June 2015	Data to March 2015
<b>Organisational Health</b>	Police officers sickness absence rate	Sickness data from ORIGIN. Data to March 2015	n/a
	Police staff sickness absence rate	Sickness data from ORIGIN. Data to March 2015	n/a

OTHER PERFORMANCE INDICATORS

	Indicator Name	Data used	Peer comparison data (iQuanta)
<b>Arrests</b>	Age, ethnicity and nationality of detainees	Data from NSPIS Custody. Data to June 2015	n/a
<b>Stop Search</b>	Age and ethnicity of people stop searched	Data from Stop Search database and NSPIS Custody. Data to June 2015	n/a