



Cambridgeshire
Police & Crime
Commissioner

To: Business Coordination Board

From: Chief Constable

Date: 04 June 2015

TITLE Programme Metis Highlights

1. Purpose

- 1.1 The purpose of this report is to update the Business Coordination Board ("the Board") regarding work undertaken by Cambridgeshire Constabulary ("the Constabulary") under Programme Metis to introduce more efficient processes by the development of enabling technology and championing culture change. This report, including the appendix, is provided for information (unless the Board deems action necessary).
- 1.2 This report relates to work under the Police and Crime Commissioner's Police and Crime Plan Objective 1 - Maintain local police performance

2. Recommendation

- 2.1 The Board is recommended to accept this update for information.

3. Context

- 3.1 As the Beds, Cambs & Herts (BCH) Strategic Alliance has gained traction, work previously falling under Programme Metis has transferred into the tri-force Change Portfolio (tuServ and Self Service) or is likely to do so (SharePoint and Agile Working).
- 3.2 It is considered appropriate to highlight to the Board the achievements that have been delivered under Programme Metis and the current status of remaining workstreams.

4. Précis of Metis Programme Highlight Report

- 4.1 The board are referred to the main programme highlights below, covering the period from Metis inception in 2013 to date:

Mobile build and roll out

- 4.2 1,200 slates/laptops procured, built and rolled out across Cambridgeshire.
- 4.3 Build and roll out of devices to Specials and PCSOs in Cambridgeshire is in hand.
- 4.4 All devices layered with security measures.
- 4.5 Computer towers being replaced with port replicators.

tuServ

- 4.6 tuServ infrastructure has been built.
- 4.7 Electronic Pocket Notebook has been rolled out across Cambridgeshire.
- 4.8 STORM integration, Event, Statement, Stop Search, Mapping and Briefing and Tasking are being finalised ready for phased release over the next few months.
- 4.9 tuServ Futures is looking at a number of technologies including fingerprint identification / facial recognition / full integration of Body Warn Video and drones.

Wi-Fi

- 4.10 Wi-Fi has been rolled out across Cambridgeshire estate.

Mobile & tuServ Evaluation

- 4.11 The evaluation studies to date have found:
 - Uniform Response with a device could regain on average **73 minutes (10%)** per shift.
 - Uniform Response with a device + tuServ ePNB could regain on average **101 minutes (13%)**.
 - Local Investigations with a device could regain on average **7%**.
 - Many examples of praise for devices from Response, Safer Neighbourhood Teams, Local Investigations and Public Protection Department officers such as:
 - *“Able to sit within the Op Themis van and get everything completed within 2 hours whilst still maintaining the visibility within the city centre to deter further issues.”*
 - *“Now that I have been given the Lenovo laptop for my role I would really struggle without it..... Raising a crime straight onto the system is a god send!!”*

Agile Working

- 4.12 Seven touchdown zones created across Cambridgeshire.
- 4.13 Space audits and reviews underway to optimise use of estate.
- 4.14 Agreement for further progress to be on a tri-force basis has been reached.

Vehicle Solution

- 4.15 Cambridgeshire proof of concept has been built and is awaiting hardware.

Windows Phones

- 4.16 This is being progressed on a tri-force basis with pilots due to commence very soon.

4.17 Roll out is planned through the second half of 2015.

Self Service

4.18 Self Service Portal has been created in Test environment.

4.19 First deliveries of live solutions are due through summer and autumn 2015.

SharePoint

4.20 Nimbus Homepage went live in Cambridgeshire in January 2015.

4.21 Decision awaited on whether further development will be on tri-force basis.

OPCC Correspondence – Dynamics CRM

4.22 Victims Hub and Sensitive Intelligence Function have gone live.

4.23 Restorative Justice Unit database is due to be live by mid-July.

4.24 OPCC Correspondence will follow, but is subject to competing tri-force demands.

5 Recommendation

5.1 The Board is recommended to accept this update for information.

BIBLIOGRAPHY

Source Document(s)	Metis Programme Highlight Report OPCC Update Apr 2015 v1.0
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