



**To:** Business Coordination Board

**From:** Chief Constable

**Date:** 24 July 2014

## **OPERATIONAL UPDATE**

### **1. Purpose**

1.1 The purpose of this paper is to provide an operational update to the OPCC. This will cover recent performance, HMIC inspections, significant operations and effective and efficient policing.

### **2. Recommendation**

2.1 The Board is invited to note the contents of the report.

### **3. Performance Update**

3.1 Work to align performance management arrangements with the recently adopted policing priorities is ongoing. The way vulnerability is identified, assessed and recorded is under review as it becomes a more important prioritisation factor.

3.2 There has been an increase in recorded vulnerability month on month. In June, around 20% of victims were identified as vulnerable (up from 17% and 18% in the previous two months). Given the improved focus (and the likely under recording of vulnerability) this is seen as a positive indicator of organisational change (and not an increase in the number of vulnerable victims).

3.3 Police recorded crime levels have continued to increase in line with the recent trend. While statistically comparable to the longer term average, recorded victim based crime has been higher than the same month in the previous year in each of the last 5 months. While the improved focus on National Crime Recording Standards (NCRS) is likely to have driven much of this increase, there is emerging evidence of a real

increase in offending. In particular, work has been tasked to understand an increase in recorded violent crime over the period.

- 3.4 There has been a reduction in the overall satisfaction rate for two months. This is being driven by a deterioration in the satisfaction rates of victims of vehicle and violent crime. Since constabulary processes have not changed, work will be undertaken to identify the causes and contributing factors to this change. Victims of Burglary remain satisfied with the service they receive with performance remaining at 94-95%.
- 3.5 The downward trend in public confidence continues, although this varies at area level. Public confidence in Cambridge City is showing an improvement for the third consecutive month. The recently released 2012/13 Crime Survey for England and Wales (CSEW) shows that the public is concerned that police officers are becoming less visible. This, together with local analysis shows that public confidence in the police is fostered by an increase in visibility. The work by Programme Metis to improve police visibility should influence this considerably.

#### **4. HMIC Inspections Update**

- 4.1 June was a busy month for HMIC activity, with 3 inspections being conducted:
- Crime Data Integrity (CDI)
  - Police Integrity and Corruption (PIC)
  - Management of Police Information (MoPI)
- 4.2 End of inspection debriefs were provided for the CDI and PIC inspections. A debrief will be provided for the MoPI inspection on 17th July, following the return of DCC Wood. The inspection team updated that while areas for improvement will be identified, there were no risk areas requiring immediate action or attention.
- 4.3 The CDI debrief covered the three main areas of; leadership and governance, systems and processes and people and skills. The inspection concluded that there is a clear expectation from the force that crimes are correctly recorded, investigated and concluded against the Home Office Counting Rules (HOCR's), national guidelines and with a strong victim focus. This was largely reflected in findings from audit and in the culture amongst staff. The force was found to have a strong desire to continuously improve through our active review of structures, processes and behaviours.
- 4.4 HMIC did not identify any significant evidence to indicate that any failures to record crime against NCRS were driven by performance pressures. They highlighted that we needed to address the correct and timely recording offences including violence and public order, together with those contained on other IT systems and referred into public protection. They found that all 'no crime' decisions were closely reviewed.

- 4.5 The Police Integrity and Corruption Inspection was a combination of a joint inspection across the three forces, as it looked at the collaborated Professional Standards Department, together with a local element. Each force was assessed individually in relation to its performance in delivering against the previous areas for improvement (AFI's) from the 2012 inspection.
- 4.6 HMIC found clear leadership from Chief Constables demonstrated through seminars, leadership events and various messaging. A good climate of ethical behaviour was identified and HMIC found good examples of challenges being made in an appropriate way.
- 4.7 Some areas for improvement were identified in relation to collaborated PSD which included increasing the anti-corruption and analytical capability. These issues had already been identified through a previous assessment and are already being progressed.
- 4.8 In terms of the Cambs specific feedback, HMIC highlighted the positive attitude amongst staff and leadership around integrity.
- 4.9 Following this inspection, a national thematic report will be produced in September, with individual force reports to follow in November. The local reports are likely to form part of the new HMIC PEEL assessments (See section 5 below).
- 4.10 We have been advised of a delay in the publication dates for two inspections. The CDI report, which was due in July has now been delayed until October. The Making Best Use of Police Time (MBUPT) inspection which took place in January, will now not report until September.
- 4.11 Data accuracy checks have been undertaken and additional information provided to HMIC for the Valuing the Police 4 (VtP4) report. This is due to be published on 22<sup>nd</sup> July.
- 4.12 We now do not have any confirmed dates for the remaining 2014/15 inspection programme, although it is anticipated that the Honour Based Abuse inspection may fall in Sept/Oct.
- 4.13 We are still also awaiting the unannounced inspection into Child Protection, with notification only being received on the Thursday of the week prior to the inspection.
- 4.14 The Force will also be subject to an ICO (Information Commissioners Office) Management of Police Information Inspection from September 9-11th 2014. The areas being inspected are:
- Requests for personal data
  - Information sharing

- Records Management

## **5. New Approach to HMIC Inspections**

5.1 In the Autumn, HMIC will be moving towards a new inspection methodology. This programme is known as the PEEL (police efficiency, effectiveness and legitimacy) assessments. This will see a move away from national thematics to more local based inspections which will report on how forces:

- Provide value for money (efficiency);
- Cut crime (effectiveness); and
- Provide a service that is legitimate in the eyes of the public (legitimacy).

5.2 Thematic inspections will continue to examine specific areas of policing in depth but these will be determined and informed by the new regular inspection programme. Each force will be inspected and reported on twice each year as part of the PEEL programme.

5.3 One inspection will cover effectiveness and will focus in detail on how effectively forces prevent, reduce and investigate crime in the context of demand and local priorities.

5.4 The other inspection will cover efficiency and will consider how forces provide value for money, how we make best use of resources to deliver the right outcomes for local communities and whether our plans are sustainable in years to come. Both inspections will cover elements of legitimacy, along with organisational factors and local context.

5.5 The findings from the two inspections will then be combined to produce one fully integrated assessment for each force. HMIC will use the PEEL assessments and any thematic reports to then provide a national overview of policing.

## **6. Significant Operations**

6.1 Planning remains in progress for the Secret Garden Party, an annual music event which runs from 24th to 28th August.

6.2 Resources have now been planned for the Duxford air show which is due to be held 12-13<sup>th</sup> July.

6.3 The commonwealth games are to be held from 23<sup>rd</sup> July to 3<sup>rd</sup> August with the response for this event being managed and delivered by collaborated protective services.

6.4 Cambridgeshire are one of many forces who are providing mutual aid to the NATO conference in Wales, which runs from 4<sup>th</sup> – 5<sup>th</sup> September.

6.5 The constabulary continues to progress a number of investigations into Human Slavery and Child Sexual Abuse across the county.

## **7. Effective and Efficient Policing**

7.1 Officers who worked on a violent kidnap case have been praised after the offender was jailed for 15 years. Alex Wallis attacked the woman when she refused to give him £500. He assaulted her before holding a crossbow to her neck and threatening her family if she did not withdraw money to buy drugs. He then drove her to Cambridge, Worcester, Stratford-upon-Avon and Coventry, taking her to banks and threatening her with a knife and BB gun.

7.2 He then further assaulted her, including headbutting her, while they were parked in a McDonald's car park. A witness called police and the car was pulled over as they headed back to Cambridgeshire on the A14. Wallis was arrested and police discovered a haul of weapons at his home, including the crossbow.

7.3 He was charged with false imprisonment, common assault, two counts of causing actual bodily harm and three counts of possessing an offensive weapon. He initially denied the charges but pleaded guilty on the second day of his trial after refusing to attend Cambridge Crown Court. He was subsequently jailed for a total of 15 years, banned from driving for five years and was given a lifetime restraining order banning him from contacting the victim.

7.4 The Bedfordshire, Cambridgeshire and Hertfordshire Major Crime Unit have been praised after a man was found guilty of murdering his girlfriend's two-year-old daughter. Dean Harris, 19 was convicted of murdering Amina Agboola at their home in Scott Drive, Yaxley. Harris, who had been in a relationship with Amina's mother for just five months, kicked the toddler, causing her fatal injuries.

7.5 An operation which has tackled homes of multiple occupancy and poor living standards in Fenland has won two trophies at a national awards ceremony. Operation Pheasant beat off competition from all over the country to win the Trading Standards and Environmental Health and Delivering Better Outcomes categories of the annual Municipal Journal Achievement Awards.

7.6 The awards recognise the good work done as part of the multi-agency project on the complex issues of migrant exploitation, illegal gangmasters and poor conditions in private rented housing, particularly in Wisbech.

7.7 In February, now-retired chief inspector Mike Winters was invited to give evidence at Parliament to help inform the drafting of the Modern Day Slavery Bill while in March, Her Majesty the Queen paid tribute to the work in Fenland by inviting a representative of the force, T/Chief Inspector Robin Sissons, to a luncheon at Buckingham Palace.

- 7.8 A Detention officer has been praised after his actions potentially saved the life of a man in custody. The man had been arrested on suspicion of arson and was in a cell at Thorpe Wood Police Station. The officer checked on the man and noticed he had been sick and he could see small white tablets. The man claimed he had only taken two painkillers earlier but due to his condition he was taken to Peterborough City Hospital. The hospital has said the officer's actions prevented a potentially life threatening situation.
- 7.9 Officers and staff have been commended by Superintendent Tony Ixer and the Peterborough senior management team for their work to protect the public and catch criminals in Peterborough. The awards included:
- PC Danny Cummings and PC Andy Watson for their actions at the scene of a suicide at Queensgate, Peterborough, on April 13.
  - PC Dave Littlemore and PC Kyle Saunders for their act of bravery in safely detaining a man who was armed with knives and threatening officers and members of the public.
  - PC James Przyjemski, PC Ryan Murphy and PCSO Lloyd Ledgister for their actions at a sudden death where a male was trapped under a vehicle.
  - Pc Ashley Byrne for her actions in negotiating with a male threatening to jump from a multi-storey car park on November 18, 2013.
- 7.10 Considerable planning together with the good working relationship established with event and protest organisers, local residents and partners resulted in a successful policing operation for this year's Strawberry Fair.
- 7.11 A separate anti-badger culling protest which attracted around 50 demonstrators was also effectively managed at the same time. The morning also saw a demonstration in relation to changes within the Health Service and, a separate silent vigil outside the Guild Hall by a small number of individuals against a variety of issues.
- 7.12 The protest was peaceful and disruption to the community was minimised. It was important to police and fair organisers that the family focus that the Strawberry Fair Committee has worked hard to build on over the last few years was continued and this was achieved with an estimated 30,000 people attending the event and just two arrests made.
- 7.13 Cambridge hosted the last UK stage of the Tour de France on Monday 7<sup>th</sup> July. This saw the culmination of an extensive planning operation, with a total of 330 staff involved in the crowd and traffic management duties.
- 7.14 The constabulary received positive feedback regarding the conduct of staff on the day and Chief Constable Simon Parr who was out on the ground was approached by many people who passed on their thanks for the way in which the event was policed.

He said “I saw many examples of staff entering fully into the spirit of the day, taking photos, engaging with the public. I was very impressed with what I saw. It was a great day for Cambridgeshire Constabulary.”

## **BIBLIOGRAPHY**

<b>Source Document(s)</b>	
<b>Contact Officer</b>	Chief Inspector Mike Hills, FHQ, Hinchingsbrooke Park, Huntingdon