

LOTHIAN TRAINEE + MANAGEMENT FORUM



Listen & Be heard.



Share & Understand.



Collaborate & Improve

Top 5 Topics from Trickle

Chief Registrar, Lexie Pittock, presented on the ongoing development of the Trickle app.

- Engagement is steadily growing with over 500 DiT on Trickle.
- As a result of the increasing audience there has been a wide range of 'Questions/Topics' to discuss.
- This has been really useful in helping us shape TMF – getting speakers to share their expertise on issues raised, and collaborating with trainees to improve experience.
- Example: trainees commenting on locker access and filling in our survey; we have now ordered new lockers for DiT and will be allocating these shortly.
- The Chair thanked everyone who has engaged with Trickle and encouraged people to 'spread the word'.
- For more info and download instructions: <https://www.med.scot.nhs.uk/wellbeing/trickle>

Digital Developments: Information

Thank you to Rob Waller (ADME for REAS; Digital Mental Health Lead) and Paul Leonard (CD for RHSC A&E; eHealth Clinical Lead) for their excellent presentation on the digital future of NHS Lothian. Some of the key points were:

- Healthcare is 'ripe for digitisation'; this must align with improved patient care and system usability.
- The COVID pandemic has led to changed ways of working and software developments with O365, MS Teams, HEPMA and TRAK developments.
- Lothian have increased funding to replace all hardware >5 years old and are rolling out more laptops, mobiles and network improvements to support these.
- Interested in knowing more? Read *The Digital Doctor*, join the Faculty of Clinical Informatics or study – UoE MSc Global Health, UoG MSc in Digital Health Interventions.

Digital Developments: Questions from Trickle

Rob and Paul noted issues raised on Trickle regarding:

- HEPMA
- Hardware provision
- Email - migration to O365 and healthboard rotations.
- IT service desk response times.

They were very grateful for all the feedback from DiT and drafted a document outlining answers and exploring these concerns. This has now been shared on Trickle.

Paul Leonard encouraged DiT to get involved in: research and information governance, TRAK usability, QI, HEPMA (contact Morgan Evans) and leadership in local service development.

Please contact him for more information on how to get involved and keep raising issues on Trickle!

